



A DIVISION OF
HEALTH CARE SERVICES
AGENCY

San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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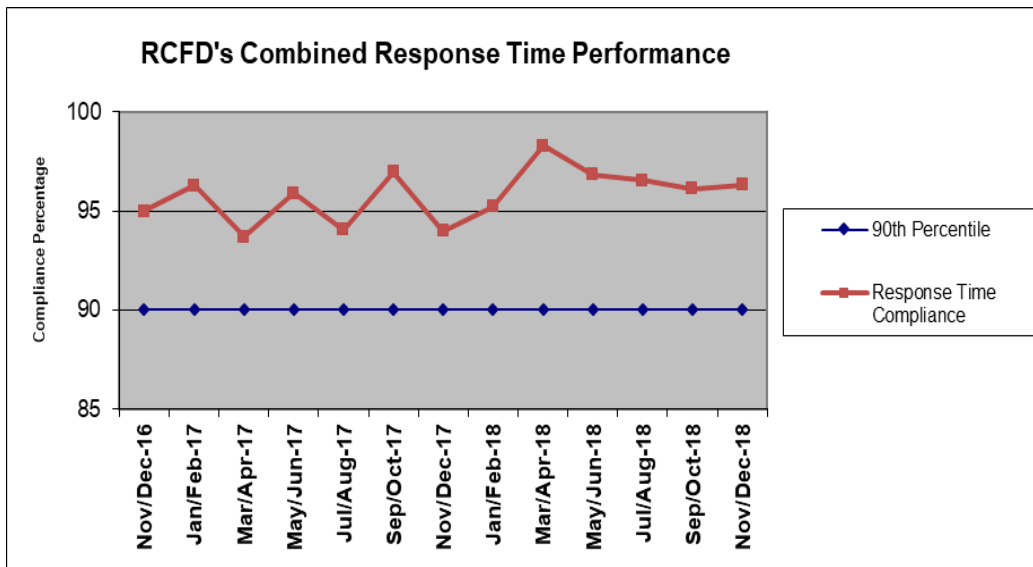
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(209) 468-6725

Memorandum

TO: All Interested Parties
FROM: Rick Jones, EMS Analyst
DATE: February 28, 2019

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of November and December 2018, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's response time compliance exceeded the 90th percentile standard set by the County for November with 96.81% and December with 95.88%. The combined two-month percentile with 191 responses for November and

December was 96.33%.

The complete compliance report for November and December 2018 may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/ems.

**Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Ambulance**

Response Time Compliance Report by 30 Day Rolling Period

November 1, 2018 through November 30, 2018						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	75	3	96.00%	X	
SJ ZONE E SUBRUBAN	20:00	7	0	100.00%	X	
SJ ZONE E RURAL	20:00	12	0	100.00%	X	
All Zones Combined		94	3	96.81%	3	0

Response Time Compliance Report by 31 Day Rolling Period

December 1, 2018 through December 31, 2018						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	85	4	95.29%	X	
SJ ZONE E SUBRUBAN	20:00	10	0	100.00%	X	
SJ ZONE E RURAL	20:00	2	0	100.00%	X	
All Zones Combined		97	4	95.88%	3	0

Fines and Penalties Report

Type of Penalty	November 2018	December 2018
Late response minutes	\$60	\$120
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$60	\$120

Weekly Unit Hour Staffing Report

	November 2018	December 2018
SJ ZONE E	0	0
Total	0	0

*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

**Response Time Analysis By Population Density
All Responses**

Population Density & Response Time Standard	November 2018			December 2018		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 8:00	75	3	96.00%	85	4	95.29%
Suburban 20:00	7	0	100.00%	10	0	100.00%
Rural 20:00	12	0	100.00%	2	0	100.00%
Wilderness ASAP	0	0	100.00%	0	0	100.00%
Total	94	3	96.81%	97	4	95.88%

Mutual Aid Incidents

November 2018			December 2018		
Mutual Aid Provider	Response Area	Number of Responses	Mutual Aid Provider	Response Area	Number of Responses
AMR San Joaquin	SJ ZONE E URBAN	2	AMR San Joaquin	SJ ZONE E URBAN	1
AMR Stanislaus	SJ ZONE E URBAN	1	Escalon	SJ ZONE E RURAL	1
Escalon	SJ ZONE E RURAL	3	Escalon	SJ ZONE E SUBURBAN	2
Escalon	SJ ZONE E SUBURBAN	2	Escalon	SJ ZONE E URBAN	1
Escalon	SJ ZONE E URBAN	8	MDAS	SJ ZONE E URBAN	4
MDAS	SJ ZONE E RURAL	1			
MDAS	SJ ZONE E URBAN	2			
Total		19			9

Detailed Response Time Analysis November 2018

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	75	0:24	12:36	5:02	2:35	8:44
SJ ZONE E SUBURBAN	7	6:30	12:52	9:30	2:19	12:52
SJ ZONE E RURAL	12	3:08	12:57	9:42	3:03	12:32
All Urban Compliance Areas	75	0:24	12:36	5:02	2:35	8:44
All Suburban Compliance Areas	7	6:30	12:52	9:30	2:19	12:52
All Rural Compliance Areas	12	3:08	12:57	9:42	3:03	12:32
All Wilderness Compliance Areas	0					

Detailed Response Time Analysis December 2018

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	85	1:24	15:07	5:41	2:49	10:11
SJ ZONE E SUBURBAN	10	1:38	13:30	7:56	3:10	10:29
SJ ZONE E RURAL	2	4:52	11:33	8:12	3:21	11:33
All Urban Compliance Areas	85	1:24	15:07	5:41	2:49	10:11
All Suburban Compliance Areas	10	1:38	13:30	7:56	3:10	10:29
All Rural Compliance Areas	2	4:52	11:33	8:12	3:21	11:33
All Wilderness Compliance Areas	0					

Exemption Request Report November 2018

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
11/02/2018	18161980	E URBAN	Unit Dispatched and Responded Code 2		Not Exempt

11/10/2018	18166113	E URBAN	False Report of Emergency		Exempt
11/11/2018	18166821	E URBAN	Traffic Secondary to Call		Exempt
11/14/2018	18168038	E URBAN	Other		Exempt
11/23/2018	18172683	E URBAN	Delayed Reporting on Scene		Exempt
11/27/2018	18175188	E URBAN	Traffic Secondary to Call		Exempt
11/29/2018	18175966	E URBAN	False Report of Emergency		Exempt
11/29/2018	18176121	E URBAN	Freeway Access		Exempt
11/29/2018	18176145	E URBAN	Zone Assist		Exempt

**Exemption Request Report
December 2018**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
12/04/2018	18178418	E URBAN	Freeway Access		Exempt
12/04/2018	18178533	E URBAN	Delayed Reporting on Scene		Exempt
12/10/2018	18181571	E URBAN	Freeway Access		Exempt
12/15/2018	18184361	E URBAN	Freeway Access		Exempt
12/17/2018	18184926	E URBAN	Freeway Access		Exempt
12/18/2018	18185635	E URBAN	Delayed Reporting on Scene		Exempt
12/18/2018	18185787	E URBAN	Traffic Secondary to Call		Exempt
12/26/2018	18189726	E URBAN	Duplicate Record		Exempt
12/27/2018	18190165	E URBAN	Freeway Access		Exempt
12/27/2018	18190308	E URBAN	Delayed Reporting on Scene		Exempt
12/30/2018	18191623	E URBAN	Staged		Exempt

Contract 1 Year Cumulative Performance Summary

Response Time Compliance													
Zone	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Monthly Average
E URBAN	97%	93%	99%	97%	96%	97%	99%	93%	96%	96%	96%	95%	96.0%
E SUBURBAN	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
E RURAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
All Zones	98%	93%	99%	98%	97%	97%	99%	94%	96%	96%	97%	96%	96.5%

Failure to Provide Data

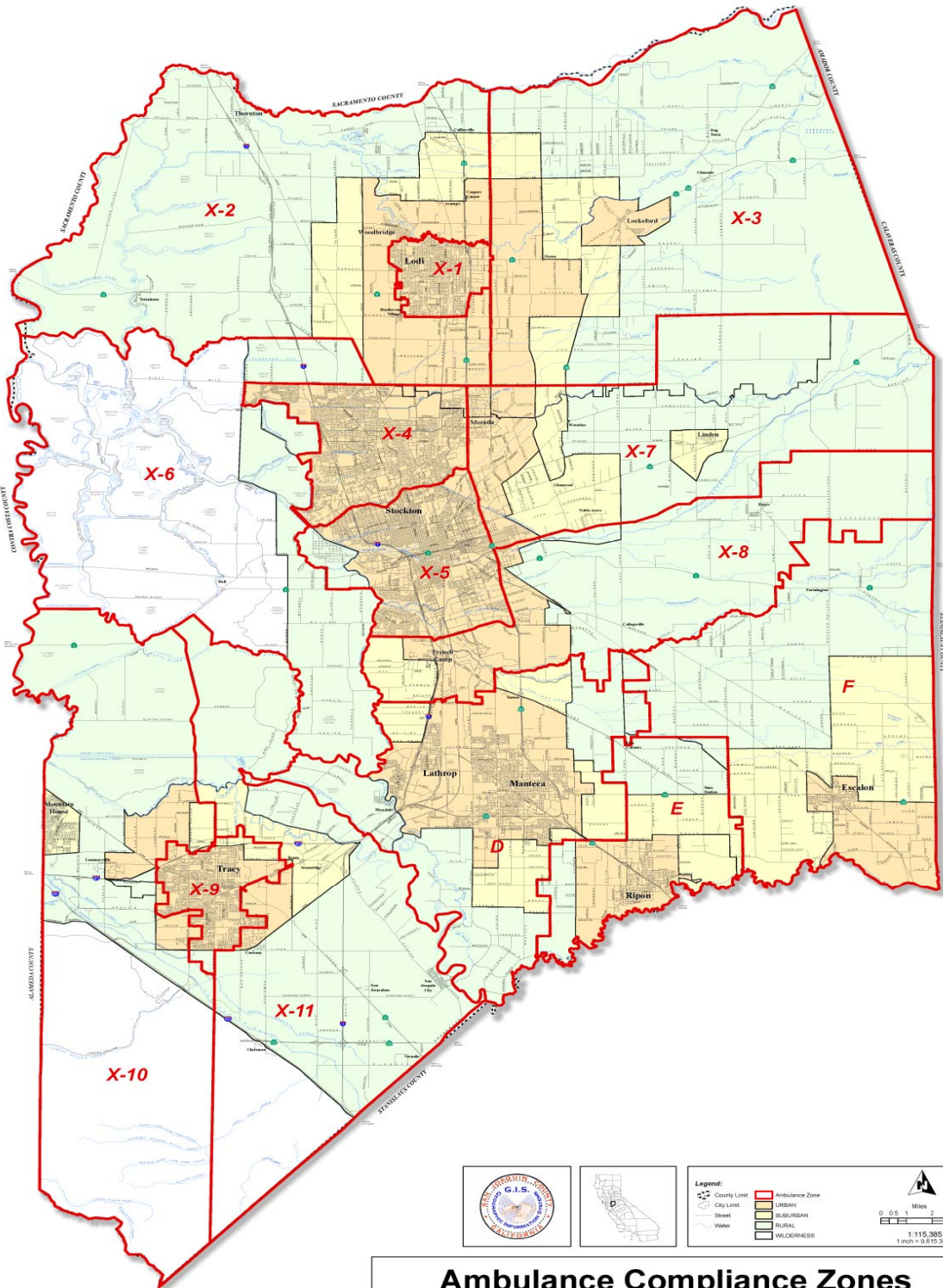
Event Type	November 2018	December 2018
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.



Legend:

- County Limit
- City Limit
- Street
- Water
- Ambulance Zone
- SUBURBAN
- SUBURBAN
- RURAL
- WILDERNESS

Scale: 0 0.5 1 2 3 Miles
 1:115,385
 1 inch = 9,615.3645 feet

Ambulance Compliance Zones

San Joaquin County Geographic Information Systems
 1810 East Hazelton Avenue, Stockton, CA 95205

The information on this map is based on the most current information available to San Joaquin County Geographic Information Systems. The County of San Joaquin does not warrant its accuracy or applicability for any particular purpose. The information on this map is not intended to replace engineering, financial or primary records information.

Project: 01614/0038 GIS rev. 04/07/2016 - msl