



A DIVISION OF
HEALTH CARE SERVICES
AGENCY

San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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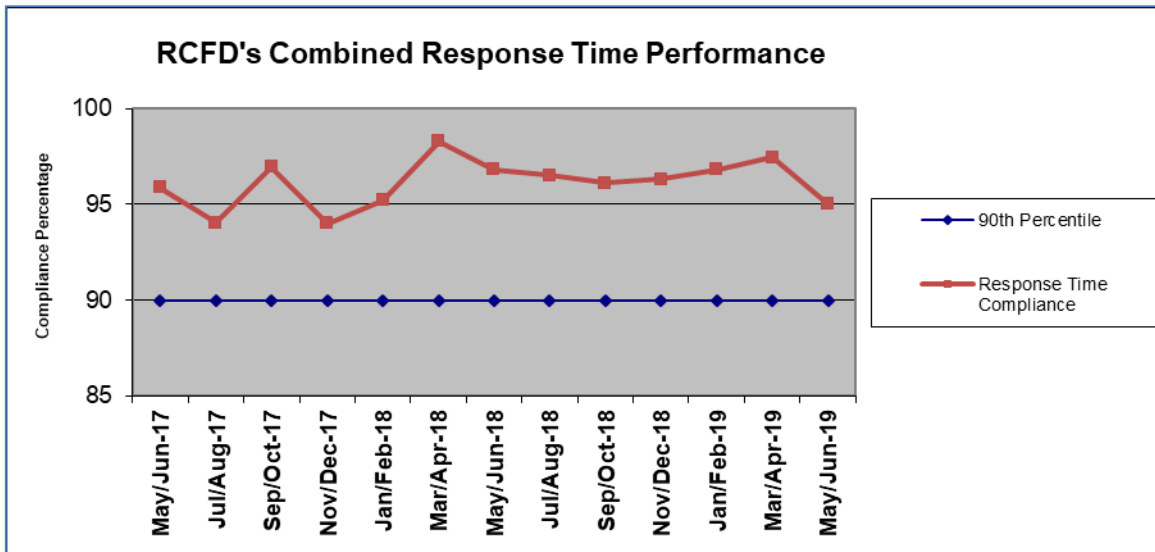
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Memorandum

TO: All Interested Parties
FROM: Rick Jones, EMS Analyst
DATE: September 9, 2019

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of May and June 2019, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's response time compliance exceeded the 90th percentile standard set by the County for May with 93.41% and June with 97.56%. The combined two-month percentile with 173 responses for May and June was 95%. The complete compliance report for May and June 2019 may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/ems.

**Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Ambulance**

Response Time Compliance Report by 31 Day Rolling Period

May 1, 2019 through May 31, 2019						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	78	6	92.31%	X	
SJ ZONE E SUBRUBAN	20:00	10	0	100.00%	X	
SJ ZONE E RURAL	20:00	3	0	100.00%	X	
All Zones Combined		91	6	93.41%	3	0

Response Time Compliance Report by 30 Day Rolling Period

June 1, 2019 through June 30, 2019						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	64	2	96.88%	X	
SJ ZONE E SUBRUBAN	20:00	14	0	100.00%	X	
SJ ZONE E RURAL	20:00	4	0	100.00%	X	
All Zones Combined		82	2	97.56%	3	0

Fines and Penalties Report

Type of Penalty	May 2019	June 2019
Late response minutes	\$160	\$20
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$160	\$20

Weekly Unit Hour Staffing Report

	May 2019	June 2019
SJ ZONE E	0	0
Total	0	0

*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

**Response Time Analysis By Population Density
All Responses**

Population Density & Response Time Standard	May 2019			June 2019		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 8:00	78	6	92.31%	64	2	96.88%
Suburban 20:00	10	0	100.00%	14	0	100.00%
Rural 20:00	3	0	100.00%	4	0	100.00%
Wilderness ASAP	0	0	100.00%	0	0	100.00%
Total	91	6	93.41%	82	2	97.56%

Mutual Aid Incidents

May 2019			June 2019		
Mutual Aid Provider	Response Area	Number of Responses	Mutual Aid Provider	Response Area	Number of Responses
AMR San Joaquin	SJ ZONE E URBAN	1	AMR Stanislaus	SJ ZONE E URBAN	1
AMR Stanislaus	SJ ZONE E URBAN	1	Escalon	SJ ZONE E RURAL	3
Escalon	SJ ZONE E RURAL	3	Escalon	SJ ZONE E SUBURBAN	2
Escalon	SJ ZONE E SUBURBAN	4	Escalon	SJ ZONE E URBAN	1
Escalon	SJ ZONE E URBAN	8	MDAS	SJ ZONE E SUBURBAN	2
MDAS	SJ ZONE E URBAN	7	MDAS	SJ ZONE E URBAN	5
Total		24			14

Detailed Response Time Analysis May 2019

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	78	0:11	12:58	4:56	2:28	8:58
SJ ZONE E SUBURBAN	10	1:54	13:58	8:02	3:08	11:12
SJ ZONE E RURAL	3	4:38	11:47	8:51	3:03	11:47
All Urban Compliance Areas	78	0:11	12:58	4:56	2:28	8:58
All Suburban Compliance Areas	10	1:54	13:58	8:02	3:08	11:12
All Rural Compliance Areas	3	4:38	11:47	8:51	3:03	11:47
All Wilderness Compliance Areas	0					

Detailed Response Time Analysis June 2019

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	64	1:00	18:19	5:22	3:18	9:44
SJ ZONE E SUBURBAN	14	0:17	38:01	10:21	8:15	13:18
SJ ZONE E RURAL	4	0:58	12:13	6:56	4:01	12:13
All Urban Compliance Areas	64	1:00	18:19	5:22	3:18	9:44
All Suburban Compliance Areas	14	0:17	38:01	10:21	8:15	13:18
All Rural Compliance Areas	4	0:58	12:13	6:56	4:01	12:13
All Wilderness Compliance Areas	0					

**Exemption Request Report
May 2019**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
05/16/2019	19070997	E URBAN	Adjusted time based on call audit		Exempt
05/24/2019	19075022	E URBAN	Freeway Access		Exempt
05/30/2019	19078309	E URBAN	Delayed Reporting on Scene		Exempt

**Exemption Request Report
June 2019**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
06/03/2019	19080441	E SUBURBAN	Other		Exempt
06/05/2019	19081638	E URBAN	Other		Exempt
06/08/2019	19083422	E URBAN	Delayed Reporting on Scene		Exempt
06/10/2019	19084162	E URBAN	Adjusted time based on call audit		Exempt
06/10/2019	19084537	E URBAN	Road Construction		Exempt
06/12/2019	19085290	E URBAN	Other		Exempt
06/21/2019	19090412	E URBAN	Reduced/Upgraded Response		Not Exempt
06/22/2019	19090781	E URBAN	Freeway Access		Exempt
06/26/2019	19093115	E URBAN	Delayed Reporting on Scene		Exempt
06/28/2019	19094262	E URBAN	Traffic Secondary to Call		Exempt
06/28/2019	19094266	E URBAN	Traffic Secondary to Call		Exempt

Contract 1 Year Cumulative Performance Summary

Response Time Compliance													
Zone	Jul 18	Aug 18	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Monthly Average
E URBAN	99%	93%	96%	96%	96%	95%	96%	97%	94%	100%	92%	97%	95.8%
E SUBURBAN	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
E RURAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
All Zones	99%	94%	96%	96%	97%	96%	96%	97%	94%	100%	93%	98%	96.4%

Failure to Provide Data

Event Type	May 2019	June 2019
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.

