



A DIVISION OF
HEALTH CARE SERVICES
AGENCY

San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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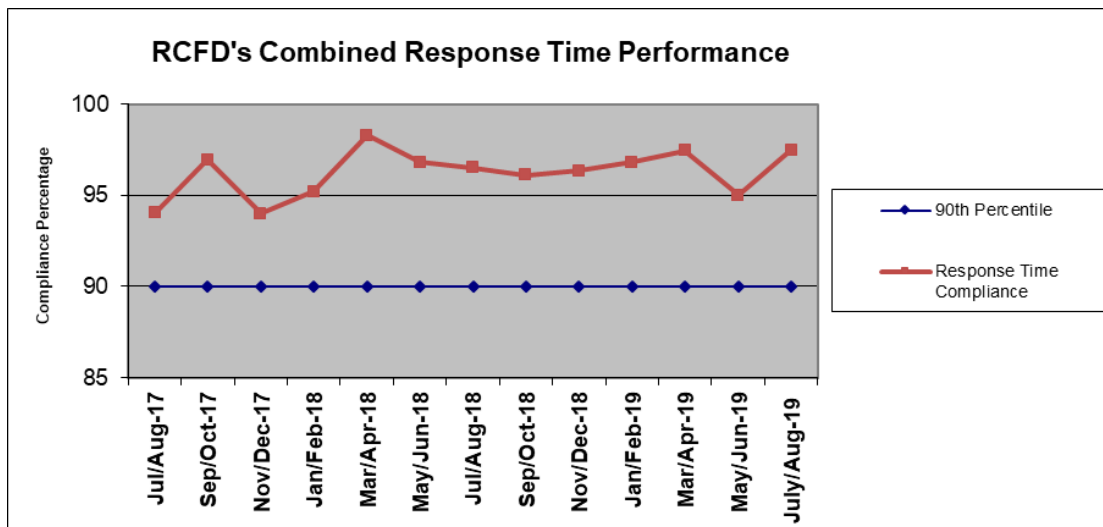
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(209) 468-6725

Memorandum

TO: All Interested Parties
FROM: Tina Shahani, EMS Analyst
DATE: October 15, 2019

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of July and August 2019, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's response time compliance exceeded the 90th percentile standard set by the County for July with 97.26% and August with 97.70%. The combined two-month percentile with 160 responses for July and August was 97.5%. The complete compliance report for July and August 2019 may be viewed or downloaded from the EMS Agency's website:

www.sjgov.org/ems.

**Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Ambulance**

Response Time Compliance Report by 31 Day Rolling Period

July 1, 2019 through July 31, 2019						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	60	2	96.67%	X	
SJ ZONE E SUBRUBAN	20:00	8	0	100.00%	X	
SJ ZONE E RURAL	20:00	5	0	100.00%	X	
All Zones Combined		73	2	97.26%	3	0

Response Time Compliance Report by 31 Day Rolling Period

August 1, 2019 through August 31, 2019						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	72	2	97.22%	X	
SJ ZONE E SUBRUBAN	20:00	10	0	100.00%	X	
SJ ZONE E RURAL	20:00	5	0	100.00%	X	
All Zones Combined		87	2	97.70%	3	0

Fines and Penalties Report

Type of Penalty	July 2019	August 2019
Late response minutes	\$50	\$40
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$50	\$40

Weekly Unit Hour Staffing Report

	July 2019	August 2019
SJ ZONE E	168	168
Total	168	168

*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

**Response Time Analysis By Population Density
All Responses**

Population Density & Response Time Standard	July 2019			August 2019		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 8:00	60	2	96.67%	72	2	97.22%
Suburban 20:00	8	0	100.00%	10	0	100.00%
Rural 20:00	5	0	100.00%	5	0	100.00%
Wilderness ASAP	0	0	100.00%	0	0	100.00%
Total	73	2	97.26%	87	2	97.70%

Mutual Aid Incidents

July 2019			August 2019		
Mutual Aid Provider	Response Area	Number of Responses	Mutual Aid Provider	Response Area	Number of Responses
AMR San Joaquin	SJ ZONE E SUBURBAN	1	AMR San Joaquin	SJ ZONE E URBAN	1
Escalon	SJ ZONE E RURAL	1	AMR Stanislaus	SJ ZONE E URBAN	1
Escalon	SJ ZONE E SUBURBAN	2	Escalon	SJ ZONE E RURAL	1
Escalon	SJ ZONE E URBAN	2	Escalon	SJ ZONE E SUBURBAN	4
MDAS	SJ ZONE E RURAL	1	Escalon	SJ ZONE E URBAN	8
MDAS	SJ ZONE E URBAN	5	MDAS	SJ ZONE E RURAL	1
			MDAS	SJ ZONE E URBAN	5
Total		12			21

Detailed Response Time Analysis July 2019

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	60	0:16	15:56	5:45	2:56	9:12
SJ ZONE E SUBURBAN	8	0:39	19:27	8:36	4:55	19:27
SJ ZONE E RURAL	5	5:53	9:24	7:46	1:23	9:24
All Urban Compliance Areas	60	0:16	15:56	5:45	2:56	9:12
All Suburban Compliance Areas	8	0:39	19:27	8:36	4:55	19:27
All Rural Compliance Areas	5	5:53	9:24	7:46	1:23	9:24
All Wilderness Compliance Areas	0					

Detailed Response Time Analysis August 2019

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	72	0:13	17:10	5:35	3:10	10:33
SJ ZONE E SUBURBAN	10	0:44	15:03	7:54	3:45	12:01
SJ ZONE E RURAL	5	5:30	11:29	8:17	2:07	11:29
All Urban Compliance Areas	72	0:13	17:10	5:35	3:10	10:33
All Suburban Compliance Areas	10	0:44	15:03	7:54	3:45	12:01
All Rural Compliance Areas	5	5:30	11:29	8:17	2:07	11:29
All Wilderness Compliance Areas	0					

**Exemption Request Report
July 2019**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
07/04/2019	19097391	E URBAN	Delayed Reporting on Scene		Exempt
07/07/2019	19098791	E URBAN	Freeway Access		Exempt
07/08/2019	19099406	E URBAN	Other		Exempt
07/16/2019	19103878	E URBAN	Freeway Access		Exempt
07/19/2019	19105427	E URBAN	Wrong Location		Exempt
07/24/2019	19108046	E URBAN	Freeway Access		Exempt
07/26/2019	19109130	E URBAN	Delayed Reporting on Scene		Exempt
07/30/2019	19111164	E URBAN	Other		Exempt

**Exemption Request Report
August 2019**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
08/01/2019	19112373	E URBAN	Traffic Secondary to Call		Exempt
08/07/2019	19115494	E URBAN	False Report of Emergency		Exempt
08/09/2019	19116792	E URBAN	Freeway Access		Exempt
08/14/2019	19119358	E URBAN	Out of County		Exempt
08/14/2019	19119444	E URBAN	Freeway Access		Exempt
08/18/2019	19121574	E URBAN	Zone Assist		Exempt
08/20/2019	19122404	E URBAN	Freeway Access		Exempt
08/22/2019	19123915	E URBAN	Freeway Access		Exempt
08/23/2019	19124060	E URBAN	Other		Exempt
08/23/2019	19124075	E URBAN	Traffic Secondary to Call		Exempt
08/31/2019	19128744	E URBAN	Freeway Access		Exempt

Contract 1 Year Cumulative Performance Summary

Response Time Compliance													
Zone	Sep 18	Oct 18	Nov 18	Dec 18	Jan 19	Feb 19	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Monthly Average
E URBAN	96%	96%	96%	95%	96%	97%	94%	100%	92%	97%	97%	97%	96.0%
E SUBURBAN	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
E RURAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
All Zones	96%	96%	97%	96%	96%	97%	94%	100%	93%	98%	97%	98%	96.6%

Out of County Mutual Aid

Date	Compliance Zone	Provider	EMD
N/A			

Failure to Provide Data

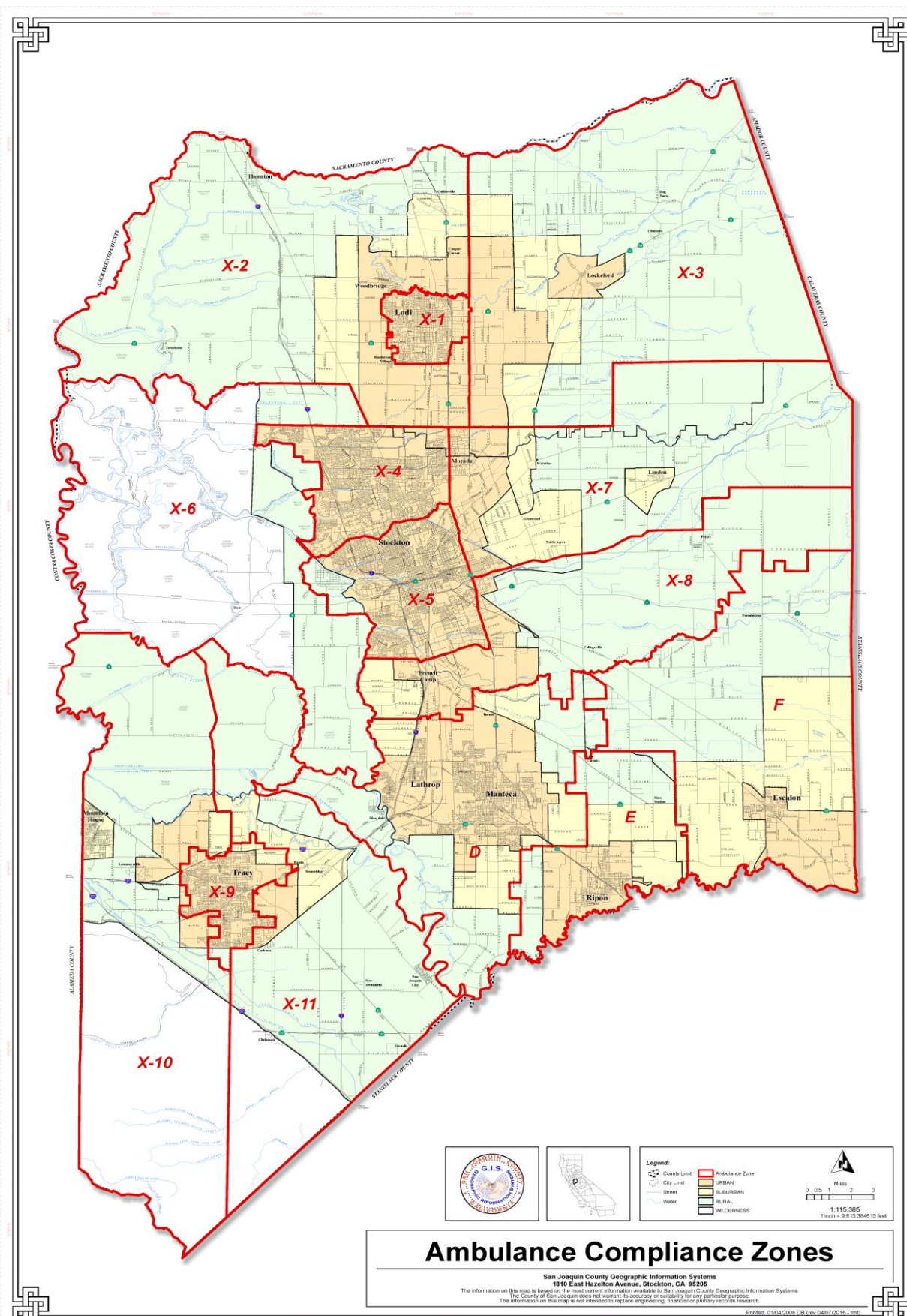
Event Type	July 2019	August 2019
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.



Ambulance Compliance Zones

San Joaquin County Geographic Information Systems

1810 East Hazelton Avenue, Stockton, CA 95205

The information on this map is based on the most current information available to San Joaquin County Geographic Information Systems. The County of San Joaquin does not warrant its accuracy or suitability for any particular purpose. The information on this map is not intended to replace engineering, technical or primary records research.

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