



# San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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## Memorandum

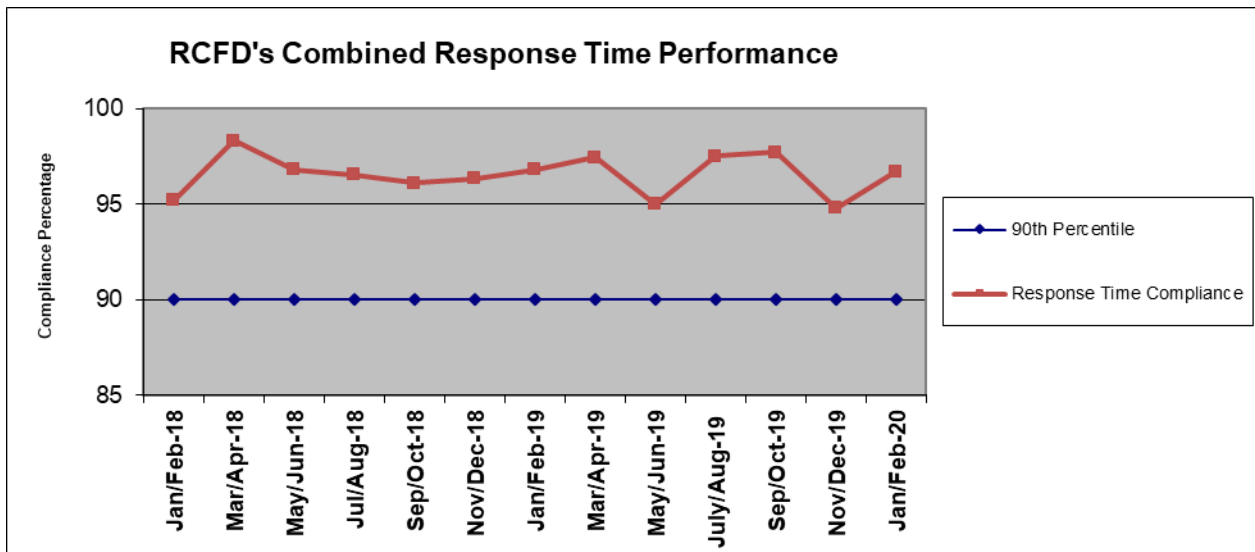
TO: All Interested Parties

FROM: Shahloh Jones-Mitchell, EMS Analyst

DATE: May 12, 2020

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of January and February 2020, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's response time compliance exceeded the 90th percentile standard set by the County for January with 97.40% and February with 96.05%. The combined two-month percentile with 153 responses for January and February was 96.73%. The complete compliance report for January and February 2020 may be viewed or downloaded from the EMS Agency's website: [www.sjgov.org/ems](http://www.sjgov.org/ems).

**Exclusive Emergency Ambulance Provider  
Contract Compliance  
Ripon Ambulance**

**Response Time Compliance Report by 31 Day Rolling Period**

January 1, 2020 through January 31, 2020						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	71	2	97.18%	X	
SJ ZONE E SUBRUBAN	20:00	5	0	100.00%	X	
SJ ZONE E RURAL	20:00	1	0	100.00%	X	
<b>All Zones Combined</b>		<b>77</b>	<b>2</b>	<b>97.40%</b>	<b>3</b>	<b>0</b>

**Response Time Compliance Report by 29 Day Rolling Period**

February 1, 2020 through February 29, 2020						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	66	3	95.45%	X	
SJ ZONE E SUBRUBAN	20:00	5	0	100.00%	X	
SJ ZONE E RURAL	20:00	5	0	100.00%	X	
<b>All Zones Combined</b>		<b>76</b>	<b>3</b>	<b>96.05%</b>	<b>3</b>	<b>0</b>

**Fines and Penalties Report**

Type of Penalty	January 2020	February 2020
Late response minutes	\$60	\$100
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
<b>Totals</b>	<b>\$60</b>	<b>\$100</b>

**Weekly Unit Hour Staffing Report**

	January 2020	February 2020
SJ ZONE E	168	168
<b>Total</b>	<b>168</b>	<b>168</b>

\*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

**Response Time Analysis By Population Density  
All Responses**

Population Density & Response Time Standard	January 2020			February 2020		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 8:00	71	2	97.18%	66	3	95.45%
Suburban 20:00	5	0	100.00%	5	0	100.00%
Rural 20:00	1	0	100.00%	5	0	100.00%
Wilderness ASAP	0	0	100.00%	0	0	100.00%
<b>Total</b>	<b>77</b>	<b>2</b>	<b>97.40%</b>	<b>76</b>	<b>3</b>	<b>96.05%</b>

## Mutual Aid Incidents

January 2020			February 2020		
Mutual Aid Provider	Response Area	Number of Responses	Mutual Aid Provider	Response Area	Number of Responses
Escalon	SJ ZONE E RURAL	1	AMR San Joaquin	SJ ZONE E URBAN	1
Escalon	SJ ZONE E SUBURBAN	2	Escalon	SJ ZONE E URBAN	3
Escalon	SJ ZONE E URBAN	2	MDAS	SJ ZONE E RURAL	2
MDAS	SJ ZONE E URBAN	5	MDAS	SJ ZONE E URBAN	9
<b>Total</b>		<b>10</b>			<b>15</b>

## Detailed Response Time Analysis January 2020

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	71	0:13	17:01	4:57	2:53	7:55
SJ ZONE E SUBURBAN	5	2:15	12:27	8:20	3:00	12:27
SJ ZONE E RURAL	1	2:50	2:50	2:50	0:00	2:50
All Urban Compliance Areas	71	0:13	17:01	4:57	2:53	7:55
All Suburban Compliance Areas	5	2:15	12:27	8:20	3:00	12:27
All Rural Compliance Areas	1	2:50	2:50	2:50	0:00	2:50
All Wilderness Compliance Areas	0					

## Detailed Response Time Analysis February 2020

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	66	1:36	13:24	5:17	2:14	9:27
SJ ZONE E SUBURBAN	5	2:33	7:29	6:05	1:49	7:29
SJ ZONE E RURAL	5	7:41	12:12	10:23	1:58	12:12
All Urban Compliance Areas	66	1:36	13:24	5:17	2:14	9:27
All Suburban Compliance Areas	5	2:33	7:29	6:05	1:49	7:29
All Rural Compliance Areas	5	7:41	12:12	10:23	1:58	12:12
All Wilderness Compliance Areas	0					

**Exemption Request Report  
January 2020**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
01/08/2020	20004259	E URBAN	Freeway Access		Exempt
01/10/2020	20004949	E URBAN	Other		Exempt
01/22/2020	20011663	E URBAN	Delays in Transferring Care at ED		Exempt
01/22/2020	20011684	E URBAN	Delays in Transferring Care at ED		Exempt

**Exemption Request Report  
February 2020**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
02/02/2020	20017235	E URBAN	Other		Exempt
02/03/2020	20017693	E URBAN	Traffic Secondary to Call		Exempt
02/07/2020	20019921	E URBAN	Out of County		Exempt
02/18/2020	20026132	E URBAN	Out of County		Exempt
02/27/2020	20031157	E URBAN	Adjusted time based on call audit		Exempt

**Contract 1 Year Cumulative Performance Summary**

Response Time Compliance													
Zone	Mar 19	Apr 19	May 19	Jun 19	Jul 19	Aug 19	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Monthly Average
E URBAN	94%	100%	92%	97%	97%	97%	96%	99%	93%	95%	97%	95%	96.1%
E SUBURBAN	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
E RURAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
<b>All Zones</b>	<b>94%</b>	<b>100%</b>	<b>93%</b>	<b>98%</b>	<b>97%</b>	<b>98%</b>	<b>96%</b>	<b>99%</b>	<b>94%</b>	<b>96%</b>	<b>97%</b>	<b>96%</b>	<b>96.6%</b>

**Out of County Mutual Aid**

Date	Compliance Zone	Provider	EMD
1/30/2020	SJ ZONE E	AMR Stanislaus	Fall
2/29/2020	SJ ZONE E	AMR Stanislaus	Hemorrhage/Laceration

**Failure to Provide Data**

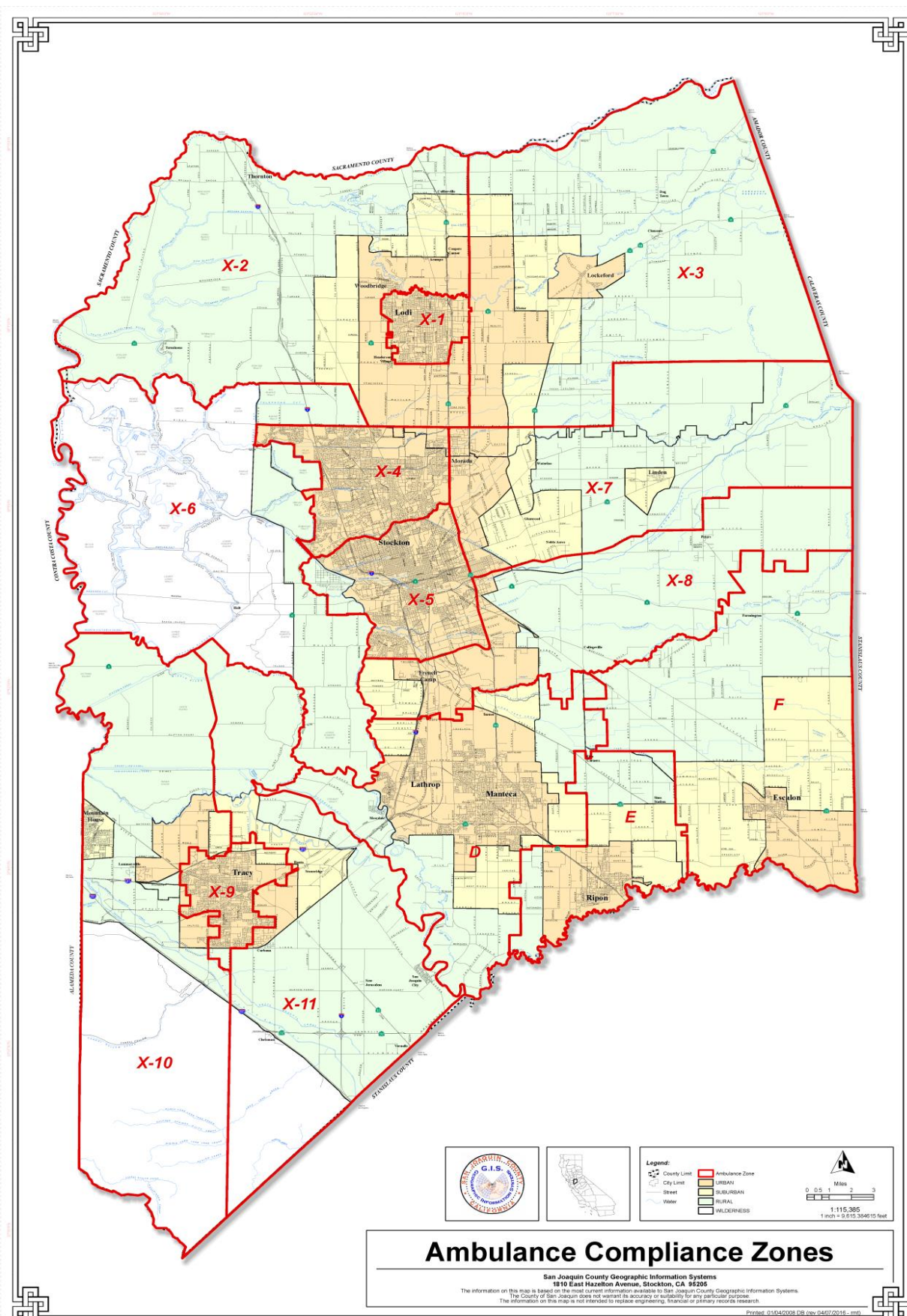
Event Type	January 2020	February 2020
N/A		

**Mechanical Report**

Event Type	Date	Preventable
N/A		

**Community Service Report**

Event Type
See Appendix A.



## Ambulance Compliance Zones

San Joaquin County Geographic Information Systems  
 1810 East Hazelton Avenue, Stockton, CA 95205  
 The information on this map is based on the most current information available to San Joaquin County Geographic Information Systems.  
 The County of San Joaquin does not warrant its accuracy or suitability for any particular purpose.  
 The information on this map is not intended to replace engineering, technical or primary records research.

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