



A DIVISION OF
HEALTH CARE SERVICES
AGENCY

San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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Memorandum

TO: All Interested Parties

FROM: Shahloh Jones-Mitchell, EMS Analyst

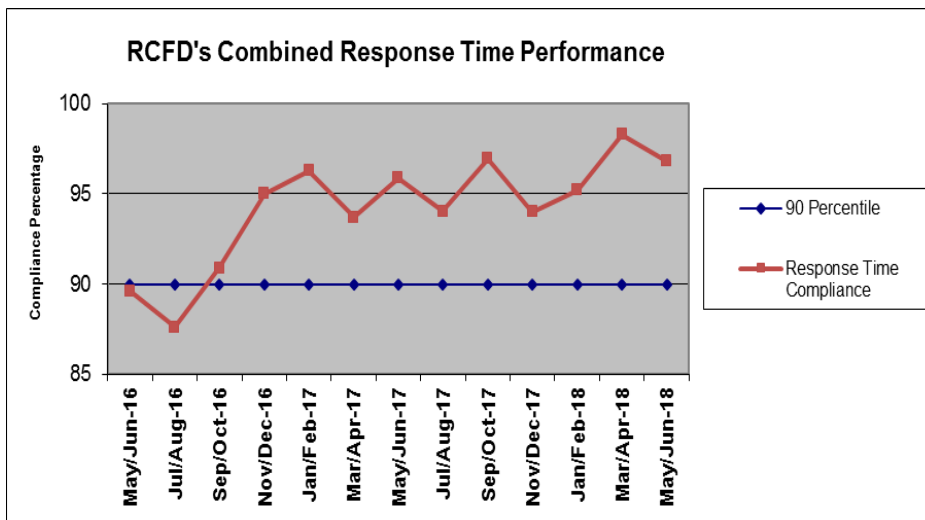
DATE: August 6, 2018

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of May and June 2018, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in

order to ensure that a minimum of 100 responses are measured for statistical relevance.

RCFD's response time compliance exceeded the 90th percentile standard set by the County for May with 96.55% and June with 97.14%. The combined two-month percentile with 157 responses for May and June was 96.82%.



The complete compliance report for May and June 2018 may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/ems.

**Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Ambulance**

Response Time Compliance Report by 31 Day Rolling Period

May 1, 2018 through May 31, 2018						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	82	3	96.34%	X	
SJ ZONE E SUBRUBAN	20:00	5	0	100.00%	X	
SJ ZONE E RURAL	20:00	0	0	100.00%	X	
All Zones Combined		87	3	96.55%	3	0

Response Time Compliance Report by 30 Day Rolling Period

June 1, 2018 through June 30, 2018						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	58	2	96.55%	X	
SJ ZONE E SUBRUBAN	20:00	7	0	100.00%	X	
SJ ZONE E RURAL	20:00	5	0	100.00%	X	
All Zones Combined		70	2	97.14%	3	0

Fines and Penalties Report

Type of Penalty	May 2018	June 2018
Late response minutes	\$100	\$20
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$100	\$20

Weekly Unit Hour Staffing Report

	May 2018	June 2018
SJ ZONE E	168	168
Total	168	168

*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

**Response Time Analysis By Population Density
All Responses**

Population Density & Response Time Standard	May 2018			June 2018		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 8:00	82	3	96.34%	58	2	96.55%
Suburban 20:00	5	0	100.00%	7	0	100.00%
Rural 20:00	0	0	100.00%	5	0	100.00%
Wilderness ASAP	0	0	100.00%	0	0	100.00%
Total	87	3	96.55%	70	2	97.14%

Mutual Aid Incidents

May 2018			June 2018		
Mutual Aid Provider	Response Area	Number of Responses	Mutual Aid Provider	Response Area	Number of Responses
AMR San Joaquin	SJ ZONE E URBAN	1	AMR San Joaquin	SJ ZONE E URBAN	1
AMR Stanislaus	SJ ZONE E URBAN	1	Escalon	SJ ZONE E RURAL	2
Escalon	SJ ZONE E SUBURBAN	1	Escalon	SJ ZONE E URBAN	8
Escalon	SJ ZONE E URBAN	12	MDAS	SJ ZONE E RURAL	1
MDAS	SJ ZONE E SUBURBAN	1	MDAS	SJ ZONE E URBAN	2
MDAS	SJ ZONE E URBAN	3			
Total		19			14

Detailed Response Time Analysis May 2018

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	82	0:33	14:16	5:02	2:48	7:45
SJ ZONE E SUBURBAN	5	1:31	12:28	6:51	3:49	12:28
SJ ZONE E RURAL	0					
All Urban Compliance Areas	82	0:33	14:16	5:02	2:48	7:45
All Suburban Compliance Areas	5	1:31	12:28	6:51	3:49	12:28
All Rural Compliance Areas	0					
All Wilderness Compliance Areas	0					

Detailed Response Time Analysis June 2018

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	58	0:24	13:27	5:14	2:24	8:20
SJ ZONE E SUBURBAN	7	8:55	13:29	10:30	1:25	13:29
SJ ZONE E RURAL	5	1:58	11:10	6:08	3:50	11:10
All Urban Compliance Areas	58	0:24	13:27	5:14	2:24	8:20
All Suburban Compliance Areas	7	8:55	13:29	10:30	1:25	13:29
All Rural Compliance Areas	5	1:58	11:10	6:08	3:50	11:10
All Wilderness Compliance Areas	0					

**Exemption Request Report
May 2018**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
05/08/2018	18068111	E URBAN	False Report of Emergency		Exempt
05/09/2018	18068715	E URBAN	Freeway Access		Exempt
05/15/2018	18071615	E URBAN	Freeway Access		Exempt
05/27/2018	18077806	E URBAN	Freeway Access		Exempt
05/28/2018	18078670	E URBAN	False Report of Emergency		Exempt

**Exemption Request Report
June 2018**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
06/02/2018	18081202	E URBAN	Other		Exempt
06/08/2018	18084458	E URBAN	Freeway Access		Exempt
06/13/2018	18087223	E URBAN	Dispatch Error		Exempt
06/16/2018	18088777	E URBAN	Road Closure		Exempt
06/24/2018	18092717	E URBAN	Reduced/Upgraded Response		Exempt

Contract 1 Year Cumulative Performance Summary

Response Time Compliance													
Zone	Jul 17	Aug 17	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Monthly Average
E URBAN	95%	91%	96%	96%	95%	91%	97%	93%	99%	97%	96%	97%	95.3%
E SUBURBAN	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
E RURAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
All Zones	96%	92%	97%	97%	96%	93%	98%	93%	99%	98%	97%	97%	95.9%

Failure to Provide Data

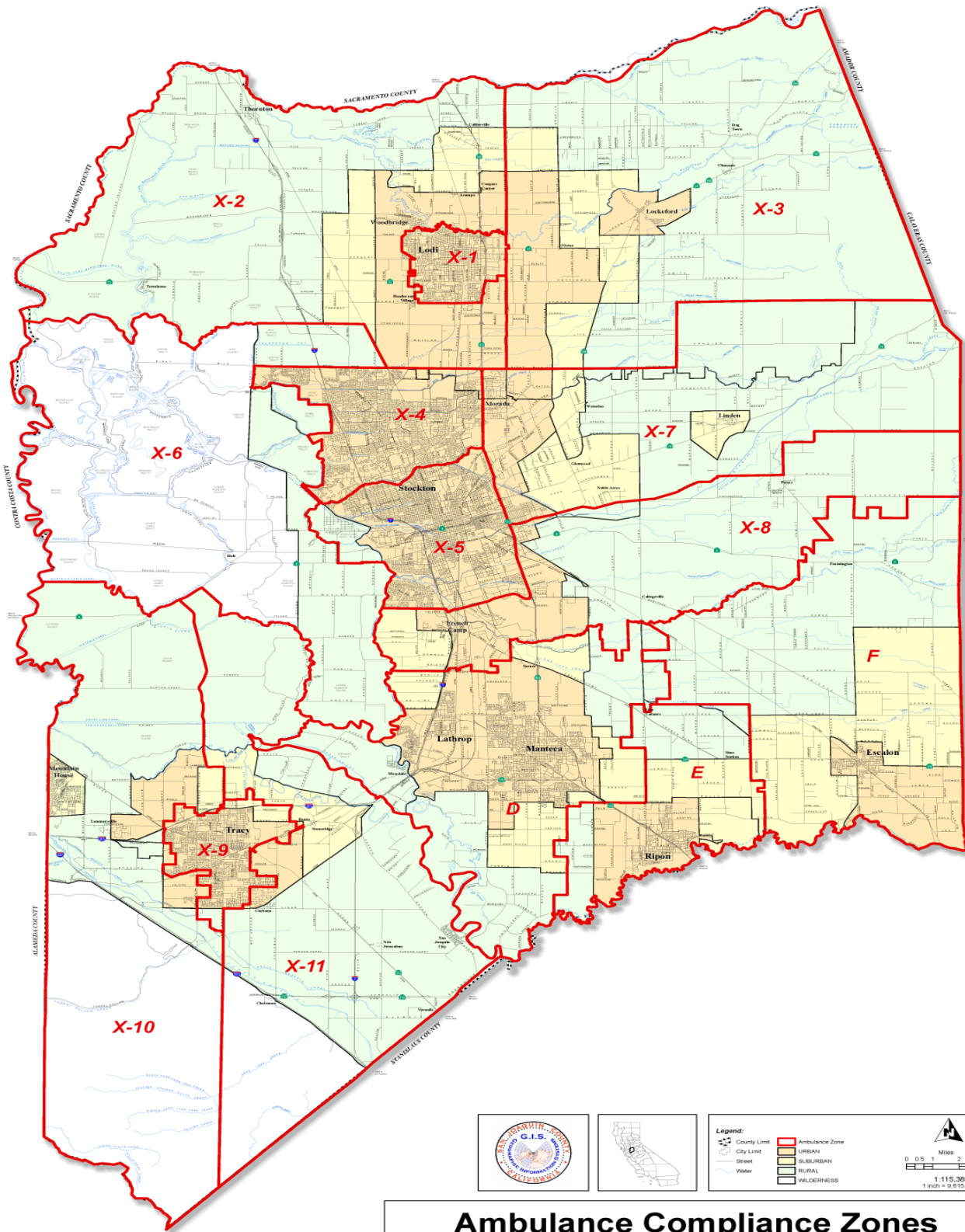
Event Type	May 2018	June 2018
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.



Legend:

- County Limit
- Ambulance Zone
- URBAN
- SUBURBAN
- RURAL
- WILDERNESS
- City Limit
- Street
- Water

Scale: 0 0.5 1 2 3 Miles
 1:115,385
 1 inch = 9,615.384915 feet

Ambulance Compliance Zones

San Joaquin County Geographic Information Systems
 1810 East Hazelton Avenue, Stockton, CA 95205
The information on this map is based on the most current information available to San Joaquin County Geographic Information Systems. The County of San Joaquin does not warrant its accuracy or suitability for any particular purpose. The information on this map is not intended to replace engineering, financial or primary record research.

Printed: 01/04/2008 DB (rev 04/07/2016 - rpt)