



A DIVISION OF
HEALTH CARE SERVICES
AGENCY

San Joaquin County Emergency Medical Services Agency



<http://www.sigov.org/ems>

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Memorandum

TO: All Interested Parties

FROM: Shahloh Jones-Mitchell, EMS Analyst

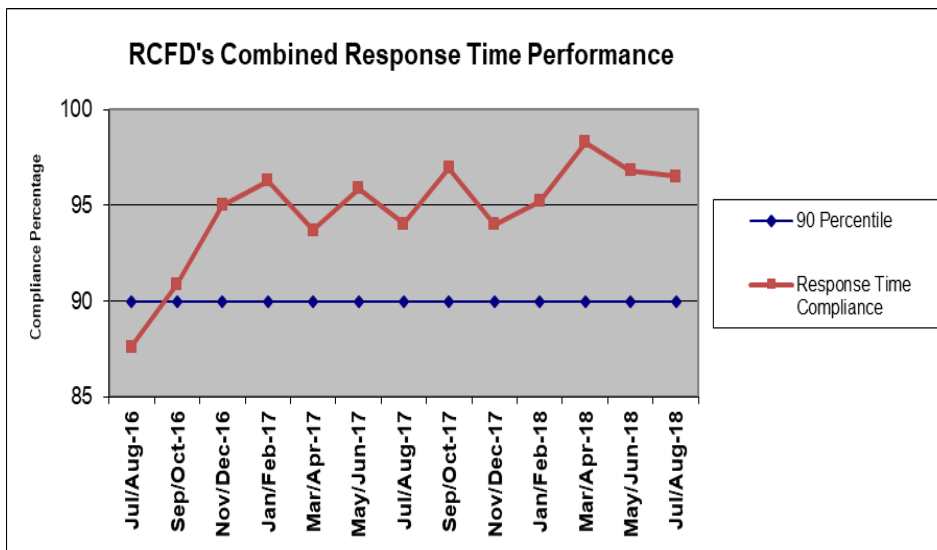
DATE: October 10, 2018

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of July and August 2018, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in

order to ensure that a minimum of 100 responses are measured for statistical relevance.

RCFD's response time compliance exceeded the 90th percentile standard set by the County for July with 98.82% and August with 93.98%. The combined two-month percentile with 173 responses for July and August was 96.53%.



The complete compliance report for July and August 2018 may be viewed or downloaded from the EMS Agency's website: www.sigov.org/ems.

**Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Ambulance**

Response Time Compliance Report by 31 Day Rolling Period

July 1, 2018 through July 31, 2018						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	73	1	98.63%	X	
SJ ZONE E SUBRUBAN	20:00	6	0	100.00%	X	
SJ ZONE E RURAL	20:00	6	0	100.00%	X	
All Zones Combined		85	1	98.82%	3	0

Response Time Compliance Report by 31 Day Rolling Period

August 1, 2018 through August 31, 2018						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	75	5	93.33%	X	
SJ ZONE E SUBRUBAN	20:00	3	0	100.00%	X	
SJ ZONE E RURAL	20:00	5	0	100.00%	X	
All Zones Combined		83	5	93.98%	3	0

Fines and Penalties Report

Type of Penalty	July 2018	August 2018
Late response minutes	\$30	\$150
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$30	\$150

Weekly Unit Hour Staffing Report

	July 2018	August 2018
SJ ZONE E	168	168
Total	168	168

*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

**Response Time Analysis By Population Density
All Responses**

Population Density & Response Time Standard	July 2018			August 2018		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 8:00	73	1	98.63%	75	5	93.33%
Suburban 20:00	6	0	100.00%	3	0	100.00%
Rural 20:00	6	0	100.00%	5	0	100.00%
Wilderness ASAP	0	0	100.00%	0	0	100.00%
Total	85	1	98.82%	83	5	93.98%

Mutual Aid Incidents

July 2018			August 2018		
Mutual Aid Provider	Response Area	Number of Responses	Mutual Aid Provider	Response Area	Number of Responses
AMR Stanislaus	SJ ZONE E URBAN	1	AMR San Joaquin	SJ ZONE E URBAN	1
Escalon	SJ ZONE E RURAL	5	AMR Stanislaus	SJ ZONE E URBAN	1
Escalon	SJ ZONE E SUBURBAN	2	Escalon	SJ ZONE E RURAL	2
Escalon	SJ ZONE E URBAN	10	Escalon	SJ ZONE E URBAN	8
MDAS	SJ ZONE E SUBURBAN	1	MDAS	SJ ZONE E URBAN	3
MDAS	SJ ZONE E URBAN	1			
Total		20			15

Detailed Response Time Analysis July 2018

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	73	0:30	11:21	5:17	2:18	9:37
SJ ZONE E SUBURBAN	6	3:14	10:32	7:08	2:36	10:32
SJ ZONE E RURAL	6	5:20	13:00	8:33	2:51	13:00
All Urban Compliance Areas	73	0:30	11:21	5:17	2:18	9:37
All Suburban Compliance Areas	6	3:14	10:32	7:08	2:36	10:32
All Rural Compliance Areas	6	5:20	13:00	8:33	2:51	13:00
All Wilderness Compliance Areas	0					

Detailed Response Time Analysis August 2018

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	75	0:15	13:41	5:25	2:47	9:55
SJ ZONE E SUBURBAN	3	4:18	22:38	12:21	7:39	22:38
SJ ZONE E RURAL	5	1:57	10:52	6:04	3:20	10:52
All Urban Compliance Areas	75	0:15	13:41	5:25	2:47	9:55
All Suburban Compliance Areas	3	4:18	22:38	12:21	7:39	22:38
All Rural Compliance Areas	5	1:57	10:52	6:04	3:20	10:52
All Wilderness Compliance Areas	0					

**Exemption Request Report
July 2018**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
07/07/2018	18099685	E URBAN	Other		Exempt
07/11/2018	18101395	E URBAN	Freeway Access		Exempt
07/15/2018	18103850	E URBAN	Other		Exempt
07/18/2018	18105333	E URBAN	Freeway Access		Exempt
07/18/2018	18105603	E URBAN	Other		Exempt
07/18/2018	18105731	E URBAN	Freeway Access		Exempt
07/29/2018	18111424	E URBAN	Road Construction		Exempt
07/30/2018	18112169	E URBAN	Freeway Access		Exempt

**Exemption Request Report
August 2018**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
08/01/2018	18112978	E URBAN	False Report of Emergency		Exempt
08/04/2018	18114906	E URBAN	Other		Exempt
08/05/2018	18115047	E URBAN	Other		Not Exempt
08/07/2018	18116211	E SUBURBAN	Other		Exempt
08/07/2018	18116495	E URBAN	Reduced/Upgraded Response		Exempt
08/08/2018	18116664	E URBAN	Delayed Reporting on Scene		Exempt
08/11/2018	18118863	E URBAN	Delayed Reporting on Scene		Exempt
08/18/2018	18122544	E URBAN	Out of County		Exempt
08/27/2018	18126804	E URBAN	False Report of Emergency		Exempt

Contract 1 Year Cumulative Performance Summary

Response Time Compliance													
Zone	Sep 17	Oct 17	Nov 17	Dec 17	Jan 18	Feb 18	Mar 18	Apr 18	May 18	Jun 18	Jul 18	Aug 18	Monthly Average
E URBAN	96%	96%	95%	91%	97%	93%	99%	97%	96%	97%	99%	93%	95.7%
E SUBURBAN	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
E RURAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
All Zones	97%	97%	96%	93%	98%	93%	99%	98%	97%	97%	99%	94%	96.3%

Failure to Provide Data

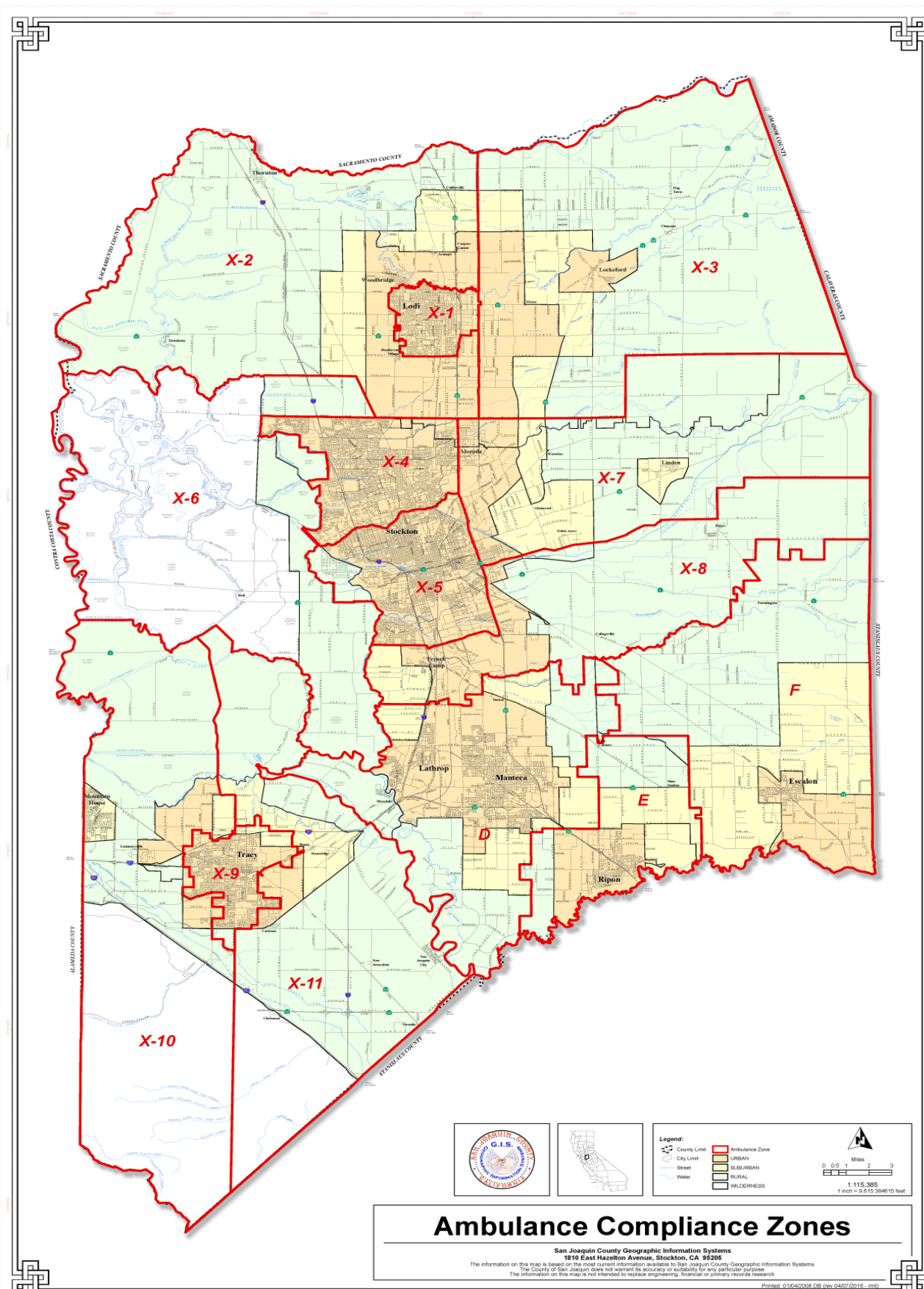
Event Type	July 2018	August 2018
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.



Ambulance Compliance Zones

San Joaquin County Geographic Information Systems
 1810 East Hazelton Avenue, Stockton, CA 95205
The information on this map is based on the most current information available to San Joaquin County Geographic Information Systems. The County of San Joaquin does not warrant its accuracy or suitability for any particular purpose. The information on this map is not intended to replace engineering, financial or primary records research.