



A DIVISION OF  
HEALTH CARE SERVICES  
AGENCY

# San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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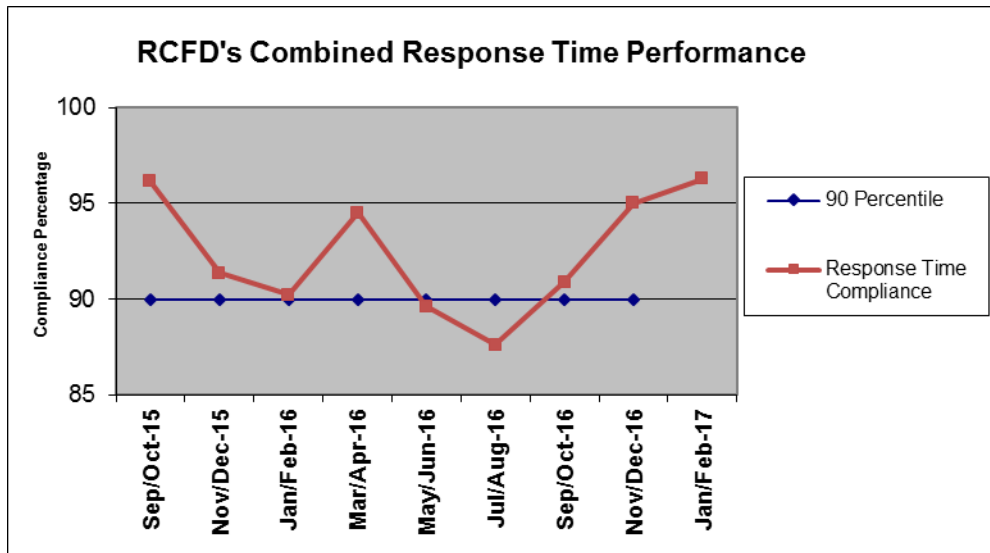
Fax Number  
(209) 468-6725

## Memorandum

TO: All Interested Parties  
FROM: Shahloh Jones-Mitchell, EMS Analyst  
DATE: April 14, 2017

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of January and February 2017, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's response time compliance exceeded the 90th percentile standard set by the County for January with 96.30% and February with 96.23%. The combined two-month percentile with 134 responses for January and February was 96.27%.

The complete compliance report for January and February 2017 may be viewed or downloaded from the EMS Agency's website: [www.sjgov.org/ems](http://www.sjgov.org/ems).

**Exclusive Emergency Ambulance Provider  
Contract Compliance  
Ripon Ambulance**

**Response Time Compliance Report by 31 Day Rolling Period**

January 1, 2017 through January 31, 2017						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	70	3	95.71%	X	
SJ ZONE E SUBRUBAN	20:00	8	0	100.00%	X	
SJ ZONE E RURAL	20:00	3	0	100.00%	X	
<b>All Zones Combined</b>		<b>81</b>	<b>3</b>	<b>96.30%</b>	<b>3</b>	<b>0</b>

**Response Time Compliance Report by 28 Day Rolling Period**

February 1, 2017 through February 28, 2017						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	44	2	95.45%	X	
SJ ZONE E SUBRUBAN	20:00	3	0	100.00%	X	
SJ ZONE E RURAL	20:00	6	0	100.00%	X	
<b>All Zones Combined</b>		<b>53</b>	<b>2</b>	<b>96.23%</b>	<b>3</b>	<b>0</b>

**Fines and Penalties Report**

Type of Penalty	January 2017	February 2017
Late response minutes	\$240	\$60
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
<b>Totals</b>	<b>\$240</b>	<b>\$60</b>

**Weekly Unit Hour Staffing Report**

	January 2017	February 2017
SJ ZONE E	168	168
<b>Total</b>	<b>168</b>	<b>168</b>

\*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

**Response Time Analysis By Population Density  
All Responses**

Population Density & Response Time Standard	January 2017			February 2017		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 8:00	70	3	95.71%	44	2	95.45%
Suburban 20:00	8	0	100.00%	3	0	100.00%
Rural 20:00	3	0	100.00%	6	0	100.00%
Wilderness ASAP	0	0	100.00%	0	0	100.00%
<b>Total</b>	<b>81</b>	<b>3</b>	<b>96.30%</b>	<b>53</b>	<b>2</b>	<b>96.23%</b>

## Mutual Aid Incidents

January 2017			February 2017		
Mutual Aid Provider	Response Area	Number of Responses	Mutual Aid Provider	Response Area	Number of Responses
Escalon	SJ ZONE E SUBURBAN	1	Escalon	SJ ZONE E RURAL	3
Escalon	SJ ZONE E URBAN	3	Escalon	SJ ZONE E SUBURBAN	1
MDAS	SJ ZONE E RURAL	1	Escalon	SJ ZONE E URBAN	2
MDAS	SJ ZONE E SUBURBAN	2	MDAS	SJ ZONE E RURAL	1
MDAS	SJ ZONE E URBAN	4	MDAS	SJ ZONE E URBAN	4
<b>Total</b>		<b>11</b>			<b>11</b>

## Detailed Response Time Analysis January 2017

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	70	0:52	20:45	5:48	3:37	8:39
SJ ZONE E SUBURBAN	8	6:50	22:54	10:47	4:49	22:54
SJ ZONE E RURAL	3	8:31	11:54	9:52	1:28	11:54
All Urban Compliance Areas	70	0:52	20:45	5:48	3:37	8:39
All Suburban Compliance Areas	8	6:50	22:54	10:47	4:49	22:54
All Rural Compliance Areas	3	8:31	11:54	9:52	1:28	11:54
All Wilderness Compliance Areas	0					

## Detailed Response Time Analysis February 2017

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	44	2:37	18:54	5:51	3:22	9:40
SJ ZONE E SUBURBAN	3	3:54	5:18	4:40	0:35	5:18
SJ ZONE E RURAL	6	0:11	14:04	8:40	4:11	14:04
All Urban Compliance Areas	44	2:37	18:54	5:51	3:22	9:40
All Suburban Compliance Areas	3	3:54	5:18	4:40	0:35	5:18
All Rural Compliance Areas	6	0:11	14:04	8:40	4:11	14:04
All Wilderness Compliance Areas	0					

**Exemption Request Report  
January 2017**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
01/05/2017	17002848	E URBAN	Delayed Reporting on Scene		Exempt
01/08/2017	17004602	E URBAN	Delayed Reporting on Scene		Exempt
01/08/2017	17004638	E SUBURBAN	Other		Exempt
01/13/2017	17007510	E URBAN	Freeway Access		Exempt
01/19/2017	17010508	E URBAN	Freeway Access		Exempt
01/27/2017	17015124	E URBAN	Freeway Access		Exempt

**Exemption Request Report  
February 2017**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
02/16/2017	17025795	E URBAN	Delayed Reporting on Scene		Exempt
02/23/2017	17029740	E URBAN	Subsequent Response to MCI		Exempt
02/23/2017	17029743	E URBAN	Traffic Secondary to Call		Exempt
02/26/2017	17030975	E URBAN	Other		Exempt
02/26/2017	17030988	E URBAN	Other		Exempt

**Contract 1 Year Cumulative Performance Summary**

<b>Response Time Compliance</b>													
<b>Zone</b>	<b>Mar 16</b>	<b>Apr 16</b>	<b>May 16</b>	<b>Jun 16</b>	<b>Jul 16</b>	<b>Aug 16</b>	<b>Sep 16</b>	<b>Oct 16</b>	<b>Nov 16</b>	<b>Dec 16</b>	<b>Jan 17</b>	<b>Feb 17</b>	<b>Monthly Average</b>
E URBAN	91%	93%	92%	83%	83%	89%	91%	88%	92%	96%	96%	95%	90.9%
E SUBURBAN	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
E RURAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
<b>All Zones</b>	<b>93%</b>	<b>94%</b>	<b>92%</b>	<b>86%</b>	<b>85%</b>	<b>91%</b>	<b>93%</b>	<b>89%</b>	<b>93%</b>	<b>96%</b>	<b>96%</b>	<b>96%</b>	<b>92.0%</b>

**Failure to Provide Data**

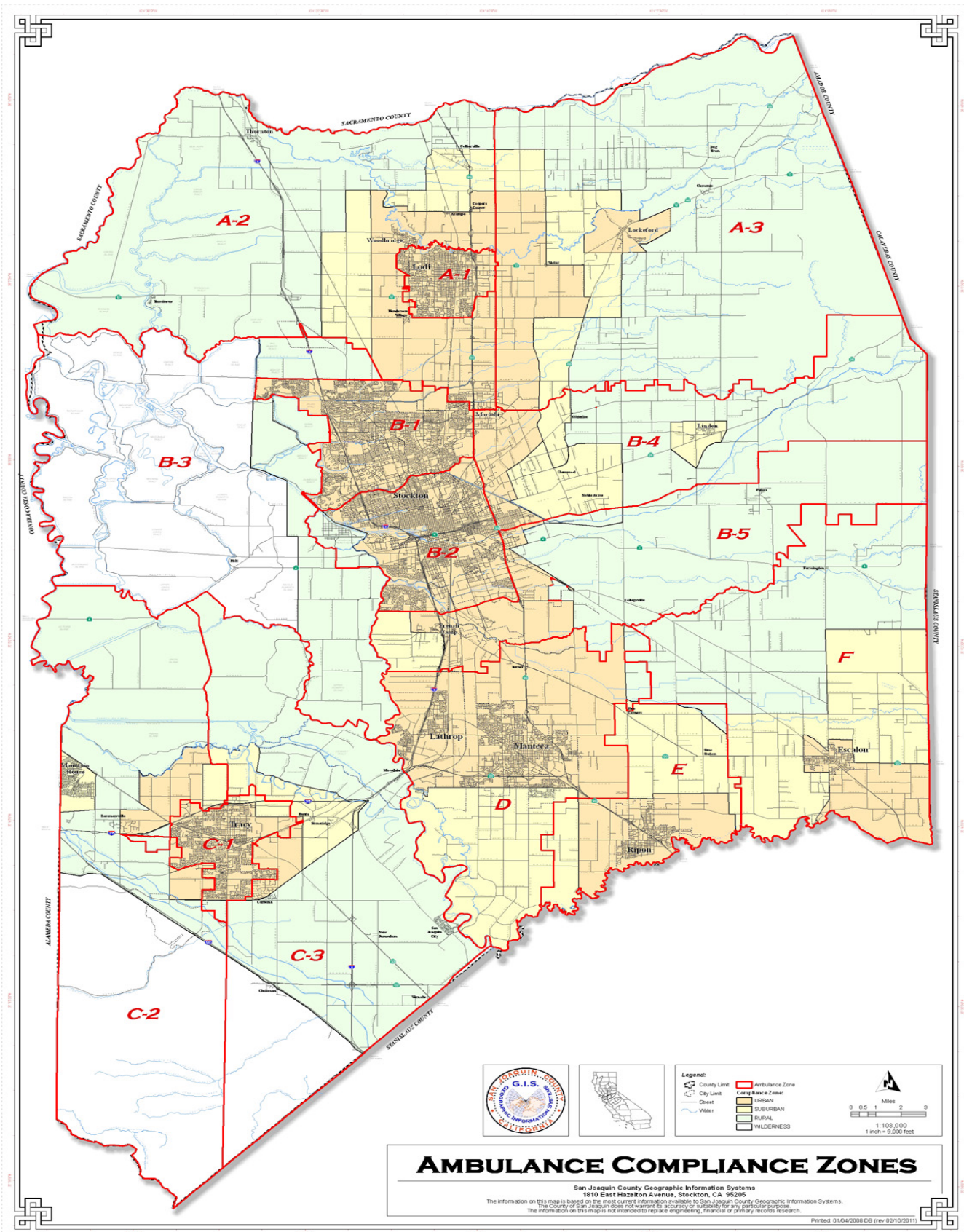
<b>Event Type</b>	<b>January 2017</b>	<b>February 2017</b>
N/A		

**Mechanical Report**

<b>Event Type</b>	<b>Date</b>	<b>Preventable</b>
N/A		

**Community Service Report**

<b>Event Type</b>
See Appendix A.



## AMBUANCE COMPLIANCE ZONES

San Joaquin County Geographic Information Systems  
 1810 East Hazelton Avenue, Stockton, CA 95205

The information on this map is based on the most current information available to San Joaquin County Geographic Information Systems.  
 The County of San Joaquin does not warrant its accuracy or suitability for any particular purpose.  
 The information on this map is not intended to replace engineering, financial or geologic records research.

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