



San Joaquin County

Emergency Medical Services Agency



<http://www.sigov.org/ems>

DATE: March 26, 2015

TO: Hospital Administrators
Skilled Nursing Facility Administrators
Interested Parties

FROM: Dan Burch, EMS Administrator

SUBJ.: Prohibition Against the Use of Unauthorized Ambulance Services

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The purpose of this memorandum is to notify you that Day-N-Night Medic SAM Transportation Ambulance Service is operating an ambulance service without a permit in violation of San Joaquin County Ordinance No. 4231. The San Joaquin County Emergency Medical Services Agency (SJCEMSA) has ordered Day-N-Night Medic SAM Transportation Ambulance Service to cease the provision of ambulance service.

San Joaquin County Ordinance No. 4231 (Ambulance Ordinance) defines an ambulance as “a vehicle specially constructed, modified or equipped and used for the purpose of transporting, sick, injured, convalescent, inform, or otherwise incapacitated persons.” It is unlawful for any person or organization to use a non-permitted ambulance service to transport a person requiring transport by an ambulance. San Joaquin County Ordinance No. 4231 (Ambulance Ordinance) defines an ambulance service as “the activity, business or service, for hire, profit or otherwise, of transporting one or more persons by ambulance on or in any of the streets, roads, highways, alleys, or any public way or place in [San Joaquin] County.”

Any person or organization requesting or arranging the use of a non-permitted ambulance may be subject to civil or criminal penalties pursuant to Health and Safety Code¹ and San Joaquin County Ordinance.

SJCEMSA requests your assistance to ensure that your organization and employees use only authorized and permitted ambulance service providers. Attached is a complete listing of authorized and permitted ambulance providers and air ambulance providers.

Please direct any questions you may have regarding this memorandum to Rick Jones, MPA, EMS Analyst by telephone (209) 468-6818 or email rrjones@sigov.org.

¹ Health Safety Code, Division 2.5, Sections 1798.205, 1798.206, 1798.208

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Ambulance Providers	<i>Level of Service Authorized</i>		
	BLS	ALS	CCT
American Medical Response Transfer Phone: (800) 913-9113	X	X	X
Escalon Community Ambulance Business Phone: (209) 838-3264	X	X	
Manteca Ambulance Business Phone: (209) 823-1032	X	X	
Ripon Fire District Business Phone: (209) 599-4209	X	X	
Citizens Medical Response, LLC Business Phone: (800) 400-1248	X		
NORCAL Ambulance Business Phone: (916) 860-7900	X		
Protransport-1, LLC Dispatch: (800) 650-4003	X		
Air Ambulance Providers	<i>Level of Service Authorized</i>		
	BLS	ALS	CCT
CALSTAR Transfer Phone: (916) 921-4000	X	X	X
Mercy Air Services, Inc. Transfer Phone: (800) 692-5740	X	X	X
PHI- Air Med Team Transfer Phone: (800) 576-7828	X	X	X
REACH Transfer Phone: (800) 338-4045	X	X	X