

PAYMENT METHODS

PAY ONLINE

Making tax payments online is a safe, secure, and convenient way to pay your taxes. To make an online payment:

Visit sjcttc.org or scan the QR code on your bill.

PAY BY PHONE

To pay taxes by phone:

Call (877) 777-3839

Service Provider Convenience Fee Rates

e-checks	Free
Debit cards	\$3.49 per transaction
Credit cards	2.29% of total amount paid



PAY BY MAIL

Make check or money order payable to SJC TTC and mail to:

SJC TTC
P.O. Box 2169
Stockton, CA 95201-2169

PAY EARLY TO AVOID PENALTIES
SJCTTC.ORG

FOR MORE INFORMATION, VISIT US
ONLINE AT:

SJCTTC.ORG

Ask Phonxay



Treasurer-Tax Collector
44 North San Joaquin Street
First Floor, Suite 150
Stockton, CA 95202

Phone: (209) 468-2133
Fax: (209) 468-2158

TAX-RELATED COUNTY OFFICES

Assessor-Recorder-County Clerk

For questions about owner or address changes, assessed values, and exemptions:

Visit: sjgov.org/departments/assessor

Phone: (209) 468-2630

Auditor-Controller

For questions about tax rates and proration:

Email: auditorproptax@sjgov.org

Phone: (209) 468-9525

Clerk of the Board

For questions about formal assessment appeals:

Email: cobappeals@sjgov.org

Phone: (209) 468-2350

Este documento está disponible en español
en nuestro sitio de web sjcttc.org.

**SEND SUGGESTIONS, FEEDBACK,
OR QUESTIONS TO:**

TAX@SJGOV.ORG

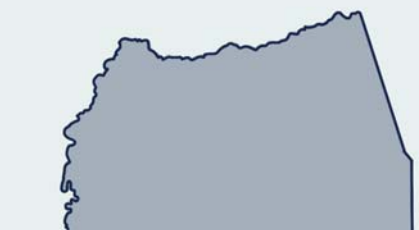


PHONXAY KEOKHAM, CPA
TREASURER-TAX COLLECTOR

8/25



PHONXAY KEOKHAM, CPA
TREASURER-TAX COLLECTOR



PROPERTY TAX INFORMATION

SJCTTC.ORG

PROPERTY TAX BILLING PROCESS

1. Assessor-Recorder-County Clerk

Identifies and values taxable properties, applies exemptions, maintains records of ownership, and updates mailing addresses.

2. Auditor-Controller

Applies tax rates to net assessed values and adds direct assessments to determine the amount of property taxes owed.

3. Treasurer-Tax Collector

Prepares property tax bills based on the Auditor's calculations, distributes tax bills, and collects tax payments.

NOTICES

Monthly Payment Plans

Taxpayers without a mortgage impound account are now able to set up monthly payments using their debit card, credit card, or bank account through Easy Smart Pay. For more information visit sjcttc.org.

Chatbot

The Treasurer-Tax Collector launched an AI-powered chatbot, known as Ask Phonxay, on its website. Ask Phonxay is designed to answer your property tax-related questions in multiple languages at any time.

Unclaimed Funds

Visit sjcttc.org to view unclaimed funds held by the Treasurer-Tax Collector and other agencies. We also recommend following the link to the State Controller's Office website to search for any unclaimed funds that may belong to you.

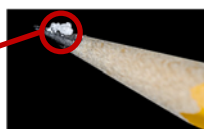
Public Safety Alert

**ONE
PILL CAN
KILL**

What is fentanyl?

A deadly synthetic opioid found in fake pills and mixed into various street drugs.

It only takes a very small dose of fentanyl — 2 milligrams — to be lethal.



Visit DEA.gov/OnePill for more information

PROPERTY TAX CALENDAR

September	Secured annual tax bills mailed
November 1	First installment of secured annual taxes due
December 10*	Last day to pay first installment of secured annual taxes without penalty
January 1	Lien date for property taxes
February 1	Second installment of secured annual taxes due
April 10*	Last day to pay second installment of secured annual taxes without penalty and cost
June 30	End of fiscal year
July 1	Beginning of fiscal year and unpaid secured taxes become defaulted taxes
July	Unsecured annual tax bills mailed and due
August 31*	Last day to pay unsecured annual taxes without penalty

*Delinquent date. If the delinquent date falls on a weekend or legal holiday, it will be extended to the next business day.

SIGN UP FOR OUR MAILING LIST



Visit us at sjcttc.org to sign up for various topics and reminders. E-billing is available for current year annual tax bills.

IMPORTANT INFORMATION REGARDING PROPERTY TAXES

Due Dates and Delinquent Dates

Annual tax bills are mailed once a year. The due dates and delinquent dates are established by law. The delinquent dates are the last days to make payments without late penalties.

◆ Visit sjcttc.org for property tax information.

Change of Mailing Address

If a property owner does not have their correct mailing address on file with the Assessor's Office they may not receive their tax bill. Penalties cannot be waived due to not receiving a tax bill.

◆ Keep your mailing address current by filing any changes through the Assessor's Office. Visit their website for more details.

Mail Postmarks

By law, the Treasurer-Tax Collector can only accept official United States Postal Service (USPS) postmarks to determine whether a mailed payment is timely. If a payment does not have an official USPS postmark, it must be received in our office by the delinquent date to avoid the late penalty.

◆ Pay early online through sjcttc.org via e-check, or request a USPS postmark on your envelope.

Online Bill Pay

Banks will typically issue paper checks through the mail without an official USPS postmark. These payments can take several days to arrive in our office. To avoid a late penalty, the payment must be received in our office by the delinquent date.

◆ Pay early online through sjcttc.org via e-check.

Supplemental Tax Bills

Supplemental assessments result from a change in ownership or new construction. Supplemental tax bills are mailed after the reassessment process is completed by the Assessor and Auditor. These tax bills are not mailed to lenders.

◆ Be sure supplemental taxes are paid on time.

PAY ONLINE AT SJCTTC.ORG