

## PAYMENT METHODS

### PAY ONLINE

Making tax payments online is a safe, secure, and convenient way to pay your taxes. To make an online payment:

Visit [sjcttc.org](http://sjcttc.org) or scan the QR code on your bill.

### PAY BY PHONE

To pay taxes by phone:

Call (877) 777-3839

#### Service Provider Convenience Fee Rates

e-checks	Free
Debit cards	\$3.49 per transaction
Credit cards	2.29% of total amount paid



### PAY BY MAIL

Make check or money order payable to SJC TTC and mail to:

SJC TTC  
P.O. Box 2169  
Stockton, CA 95201-2169

**PAY EARLY TO AVOID PENALTIES**  
**SJCTTC.ORG**

FOR MORE INFORMATION, VISIT US  
ONLINE AT:

**SJCTTC.ORG**

Treasurer-Tax Collector  
44 North San Joaquin Street  
First Floor, Suite 150  
Stockton, CA 95202

Phone: (209) 468-2133

Fax: (209) 468-2158

SCAN QR CODE TO ADD  
TO PHONE CONTACTS



#### TAX-RELATED COUNTY OFFICES

##### Assessor-Recorder-County Clerk

For questions about owner or address changes, assessed values, and exemptions:

Visit: [sjgov.org/departments/assessor](http://sjgov.org/departments/assessor)

Phone: (209) 468-2630

##### Auditor-Controller

For questions about tax rates and proration:

Email: [auditorproptax@sjgov.org](mailto:auditorproptax@sjgov.org)

Phone: (209) 468-9525

##### Clerk of the Board

For questions about formal assessment appeals:

Email: [cobappeals@sjgov.org](mailto:cobappeals@sjgov.org)

Phone: (209) 468-2350

Este documento está disponible en español  
en nuestro sitio de web [sjcttc.org](http://sjcttc.org).

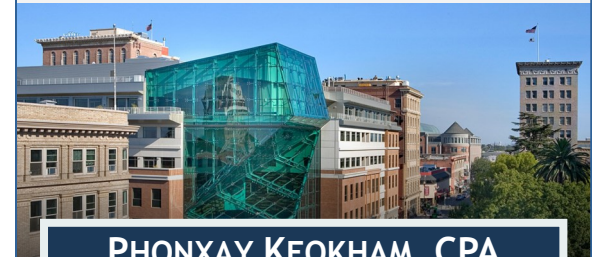
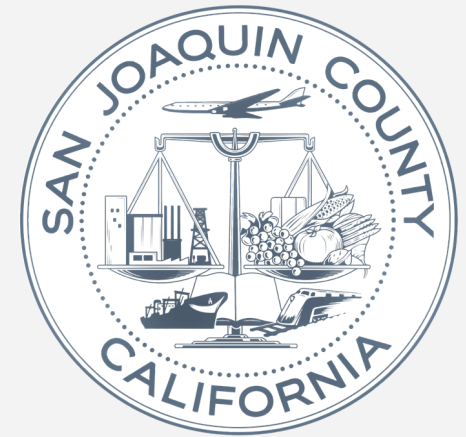
SEND SUGGESTIONS, FEEDBACK,  
OR QUESTIONS TO:

**TAX@SJGOV.ORG**

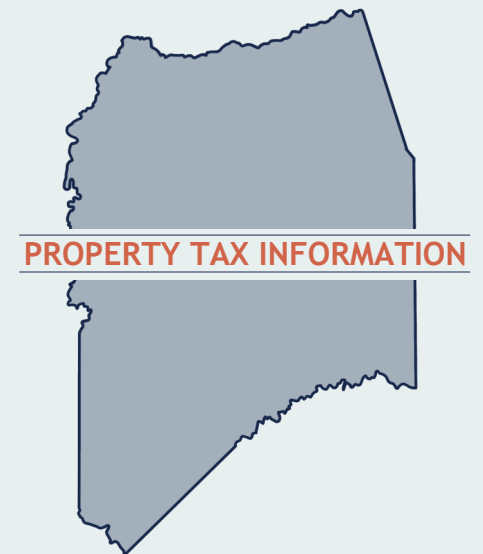


**PHONXAY KEOKHAM, CPA**  
**TREASURER-TAX COLLECTOR**

8/24



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**TREASURER-TAX COLLECTOR**



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## PROPERTY TAX BILLING PROCESS

### 1. Assessor-Recorder-County Clerk

Maintains records of ownership, updates tax bill mailing addresses, and determines assessed values.

### 2. Auditor-Controller

Applies tax rates to assessed values and adds direct assessments to determine the amount of property taxes owed.

### 3. Treasurer-Tax Collector

Prepares property tax bills based on the Auditor's calculations, distributes tax bills, and collects property tax payments.

## NOTICES

### Business Licenses

The County has launched an online permitting system. This includes licenses issued by the Treasurer-Tax Collector's Office, such as Business, Peddler, Solicitor, and Service licenses. Visit [permits.sjgov.org](https://permits.sjgov.org) for more information.

### Unclaimed Funds

Visit [sjcttc.org](https://sjcttc.org) to view unclaimed funds with the Treasurer-Tax Collector and other agencies. We recommend that you follow the link to the State Controller's Office and search for unclaimed funds that may belong to you.

### CalKIDS

This program provides seed funding for college savings accounts to newborns and low-income students. Eligible participants can claim their account at [CalKIDS.org](https://CalKIDS.org).

◆ Up to \$1,500 for school-age children.

◆ Up to \$100 for newborn children.

### Public Safety Alert

**ONE  
PILL CAN  
KILL**

What is fentanyl?

A deadly synthetic opioid found in fake pills and cut into heroin, cocaine, and other street drugs.

It only takes a very small dose of fentanyl – 2 milligrams – to be lethal.



Visit [DEA.gov/OnePill](https://DEA.gov/OnePill) for more information

## PROPERTY TAX CALENDAR

September	Secured annual tax bills mailed
November 1	First installment of secured annual taxes due
December 10*	Last day to pay first installment of secured annual taxes without penalty
January 1	Lien date for property taxes
February 1	Second installment of secured annual taxes due
April 10*	Last day to pay second installment of secured annual taxes without penalty and cost
June 30	End of fiscal year
July 1	Beginning of fiscal year and unpaid secured taxes become defaulted taxes
July	Unsecured annual tax bills mailed and due
August 31*	Last day to pay unsecured annual taxes without penalty

\*Delinquent date. If the delinquent date falls on a weekend or legal holiday, it will be extended to the next business day.

## SIGN UP FOR OUR MAILING LIST



Visit us at [sjcttc.org](https://sjcttc.org) to sign up for various topics and reminders. E-billing is available for secured annual tax bills.

## INFORMATION TO REMEMBER REGARDING PROPERTY TAXES

### Due Dates and Delinquent Dates

Annual tax bills are mailed once a year. The due dates and delinquent dates are established by law. The delinquent dates are the last days to make payments without late penalties.

◆ Visit [sjcttc.org](https://sjcttc.org) for property tax information.

### Change of Mailing Address

Some property tax bills are not received because the property owner does not have the correct mailing address on file with the Assessor's Office. Penalties cannot be waived due to not receiving a tax bill.

◆ Keep your mailing address current by filing any changes through the Assessor's Office. Visit their website for more details.

### Postmarks

The Treasurer-Tax Collector can only legally use official United States Postal Service (USPS) postmarks to determine if a mailed payment is timely. If a payment does not have an official USPS postmark, it must be received in our office by the delinquent date to avoid the late penalty.

◆ Pay early online through [sjcttc.org](https://sjcttc.org) or request a USPS postmark on your payment envelope.

### Online Bill Pay

Banks will typically issue paper checks through the mail without an official USPS postmark. These payments can take several business days to arrive in our office. To avoid late penalty, the payment must be received in our office by the delinquent date.

◆ Pay early online through [sjcttc.org](https://sjcttc.org) at no cost via e-check.

### Supplemental Tax Bills

Supplemental tax bills are not mailed to lenders. Your lender generally will not pay supplemental tax bills unless you have made specific arrangements.

◆ Communicate with your lender to know which property taxes they will pay.

**PAY ONLINE AT SJCTTC.ORG**