

FAQs – Water Service

Q: *How do I know my water is safe to drink?*

A: San Joaquin County, in cooperation with the California Department of Health Services, performs regular testing of your drinking water and provides important information about the water quality in the annual Consumer Confidence Report (CCR). The most recent report for your district is available on your district's webpage, which can be accessed at www.sjgov.org/ud.

Q: *Why are the costs for water higher for some districts than for others?*

A: The cost of water service depends on a variety of factors:

- Source of water (i.e. from a County operated well or an outside agency)
- The age of and cost to maintain your district's system
- Number of parcels paying to maintain the system
- Amount of water used by each parcel
- Time since last rate increase - some districts may have lower water service charges because they are due for a rate increase

Q: *My neighbor is wasting water. Who can I call?*

A: Please call our Utility Maintenance division at (209) 468-3090.

Q: *What are my watering days?*

A: Information on watering days can be found [here](#).

Q: *Can we get meters installed?*

A: For a district to have meters installed and pay a metered rate requires:

- Installation of meters - a district must have sufficient funds to pay for meter installation costs
- Approval of a metered water rate for your district – any changes to the rate structure requires a Public Hearing and consent of the property owners.