



SAN JOAQUIN
— COUNTY —
Greatness grows here.



Department of Public Works

Kris Balaji, Director of Public Works

Fritz Buchman, Deputy Director/Development

Jim Stone, Deputy Director/Operations

Kristi Rhea, Business Administrator

Dear Customer:

The purpose of this letter is to provide you with important information regarding your water system, County Service Area #35, Santos Ranch. The water system is operated as a Special District by the San Joaquin County Department of Public Works (Department) and provides domestic drinking water via two ground water wells located within the subdivision.

Early Sunday morning on April 25th Well #2 stopped producing water. The failure of Well #2 requires the remaining well, Well #1, to provide water to the entire subdivision until Well #2 can be repaired. In order to determine the cause of failure of Well #2, the pumping equipment will need to be removed from the well by crane and examined. The well will then be examined to determine the best course of action, and then repaired. Based on our initial analysis, we anticipate that this will likely take at least a couple of months.

Well #1 will be able to provide sufficient water for normal use, and yet, in order to avoid stressing the well, the Department is requesting that Santos Ranch residents minimize any non-essential water use until you have been notified that Well #2 has been returned to service. If you experience periods of low water pressure, please contact our office as soon as possible.

If you become aware of any conditions that may impact the water system, or if you have any questions regarding this letter, please contact our office at (209) 468-3090, Monday through Friday 7:30 a.m. until 4:00 p.m.

Sincerely,

Ben Guzman

Utility Districts Superintendent

