Disability is an illness or injury, either physical or mental, which prevents customary work. Disability includes elective surgery, pregnancy, childbirth, or related medical conditions.

Disability Insurance (DI) is a component of the State Disability Insurance (SDI) program, designed to partially replace wages lost due to a non-work-related disability (see “Other Programs,” for job-related disabilities).

SDI contributions are paid by California workers covered by the SDI program. Contribution rates may vary from year to year. For current rates, visit State Disability Insurance (edd.ca.gov/disability), or contact the Employment Development Department (EDD) DI customer service at 1-800-480-3287 or EDD employment tax customer service at 1-888-745-3886.

DI Plans

- State Plan. The DI state plan is covered in this brochure.
- Voluntary Plan (VP). A private plan, which may be substituted for the State Plan. Voluntary Plans are established if the employer and majority of employees agree to do so. VP information and filing a claim is done through your employer. If you are covered by a VP, the provisions of this brochure may not apply to you. Obtain information about your coverage and file a VP claim through your employer.
- Elective Coverage (EC). Employers and self-employed persons, including general partners, may elect coverage under SDI. The method of computing benefits for EC participants is not the same as for mandatory rate payers. The cost of participating, which is set annually, can be obtained from your local EDD Employment Tax Customer Service Office. EC claims are filed in the same manner as State Plan claims. However, there are differences in eligibility requirements from those listed in this pamphlet. For additional information or to apply for coverage, contact the EDD DI customer service at 1-800-480-3287, the EDD employment tax customer service at 1-888-745-3886, or visit State Disability Insurance (edd.ca.gov/disability).

How to Claim State Plan Benefits

1. Use SDI Online to securely file for benefits or request a paper claim form online.
   - Online: State Disability Insurance (edd.ca.gov/disability).
   - By phone: 1-800-480-3287.
   - By mail: EDD, Disability Insurance, PO Box 989777, West Sacramento, CA 95690-9777.
   - California state government employees covered by SDI should call 1-866-352-7675.
2. If filing through SDI Online, complete all required fields. SDI Online will provide a receipt number once the claim is submitted. If using a paper Claim for Disability Insurance (DI) Benefits (DE 2501I) form, complete and sign Part A-Claimant’s Statement. Print clearly, and verify your answers are complete and correct as errors delay payment.
3. Have your physician/practitioner complete the Part B - Physician/Practitioner’s Certificate online or use the paper claim form. If filing online, your physician/practitioner will need your receipt number to complete the Part B - Physician/Practitioner’s Certificate. Usually a claim cannot begin more than seven days before you were examined by or under the care of a physician/practitioner. Certification may be made by a:
   - Licensed medical or osteopathic physician and surgeon
   - Nurse practitioner
   - Physician assistant
   - Chiropractor
   - Dentist
   - Podiatrist
   - Optometrist
   - Designated psychologist
   - Authorized medical officer of a United States governmental facility.
   Certification may also be made by a licensed nurse-midwife or licensed midwife for disabilities related to normal pregnancy or childbirth.
4. File online or submit your paper claim form within 49 days from the date your disability begins. If your claim is late, you may lose benefits unless your explanation of the delay is accepted as reasonable.

This pamphlet is for general information only, and does not have the force and effect of the law, rule or regulation.

The EDD is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Requests for services, aids, and/or alternate formats need to be made by calling DI at 1-866-490-8879. TTY users, please call the California Relay Service at 711.

STATE OF CALIFORNIA

EMPLOYMENT DEVELOPMENT DEPARTMENT

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   Certification may also be made by a licensed nurse-midwife or licensed midwife for disabilities related to normal pregnancy or childbirth.
4. File online or submit your paper claim form within 49 days from the date your disability begins. If your claim is late, you may lose benefits unless your explanation of the delay is accepted as reasonable.
If your claim begins in:

- January, February, or March, your base period is the 12 months ending last September 30.
  (Example: A claim beginning February 14, 2021, uses a base period of October 1, 2019, through September 30, 2020.)
- April, May, or June, your base period is the 12 months ending last December 31.
  (Example: A claim beginning June 20, 2021, uses a base period of January 1, 2020, through December 31, 2020.)
- July, August, or September, your base period is the 12 months ending last March 31.
  (Example: A claim beginning September 27, 2021, uses a base period of April 1, 2020, through March 31, 2021.)
- October, November, or December, your base period is the 12 months ending last June 30.
  (Example: A claim beginning November 2, 2021, uses a base period of June 1, 2021, through June 30, 2021.)

Exceptions: If your claim is determined to be invalid, you were unemployed and seeking work for 60 days or more in any quarter of your base period, you may be able to substitute wages paid in prior quarters to either validate your claim or increase your benefit amount, if during your base period you:

- Were in the military service.
- Received workers’ compensation benefits.

If your situation fits any of the above, include a letter and supporting documentation with your claim form.

Stage Continuation. Your DI benefits may be affected if your employer continues to pay you wages during your DI claim. DI benefits plus wages cannot exceed your regular weekly wage. DI benefits are not affected by vacation pay you may receive.

Maximum Benefits. The maximum benefit amount is 52 times the weekly rate, but not more than your total base period wages. Exception: for employers and self-employed individuals who elect SDI coverage, the maximum benefit amount is 39 times the weekly rate.

Additionally, benefits are payable only for a limited period to a resident in an alcoholic treatment facility. A residential facility that is both licensed and certified by the state in which the facility is located. However, disabilities related to drug abuse, being medically treated, do not have this limitation.

Pregnancy. As with any medical condition, your disability period begins the first day you are unable to do your regular or customary work. DI benefits are not paid if your physician/practitioner certifies you are unable to do your regular or customary work. Do not send in your claim for pregnancy-related DI benefits until the date your physician/practitioner certifies you are unable to work.

Note: For information on Paid Family Leave (PFL) bonding benefits, see the "Other Programs" section of this brochure.

You May Not Be Eligible for Benefits

- If you are receiving Unemployment Insurance (UI) or PFL benefits.
- If you are not working or looking for work at time your disability begins.
- If you are in custody due to conviction of a crime.
- If your full wages are paid.
- If you are receiving workers’ compensation benefits at a weekly rate equal to or greater than the DI rate. If workers’ compensation benefits are paid at a lower rate than your DI rate, you may not be paid the difference.
- For the amount of time a claim is late (without good cause).
- If you make a false statement or fail to report material facts that you know to be true and which were assessed if benefits are overpaid because you willfully withheld a material fact or made a false statement.
- If you fail to attend an independent medical examination when requested. (Fees for such examinations are paid by the EDD.)

You may be entitled to substitute wages paid in prior quarters to either validate your claim or increase your benefit amount, if during your base period you were unemployed and seeking work for 60 days or more in any quarter of your base period, you may be able to substitute wages paid in prior quarters to either validate your claim or increase your benefit amount, if during your base period you:

- Were in the military service.
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If your situation fits any of the above, include a letter and supporting documentation with your claim form.

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If you need help in finding work, job training, retraining, or other services in order to return to work, visit your local America’s Job Center of California™ listed at Service Locations (careeronestop.org/LocalHelp/ California) or in the white pages of your phone directory. If your disability is permanent or is expected to continue for a year or more, contact the U.S. Social Security Administration (SSA) at 1-800-772-1213 (TTY 1-800-325-0778).

If you need time off work for a family leave, PFL provides benefits to:

- Care for a seriously ill family member (child, parent, parent-in-law, grandchild, sibling, spouse, or registered domestic partner).
- Bond with a new child entering the family (through birth, adoption, or foster care placement).
- Participate in a qualifying event resulting from a family member’s (spouse, registered domestic partner, parent, child) military deployment to a foreign country.

Contact the EDD PFL program by visiting State Disability Insurance (edd.ca.gov/disability), or by phone at 1-877-238-417, or through the California Relay Service at 711.

Note: A PFL bonding claim form will be sent automatically with the final benefit payment to new mothers receiving DI benefits.

If you are a victim of crime, contact the California Victim Compensation program at 1-800-777-9299 (TTY 1-800-777-2929). You may also contact your county Victim’s Witness Assistance Center.

Questions about spousal or parental support obligations should be directed to the district registrar office for the county that issued the court order.

Questions about child support obligations should be directed to the district registrar office for the Child Support Services at 1-866-901-3212 (TTY 1-866-399-4096).

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