Coverage for: Individual + Family | Plan Type: EPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-877-789-8488. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 1-877-789-8488 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	<b>\$125</b> /individual or <b>\$250</b> /family per <u>plan</u> year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> , office visits, and outpatient <u>prescription</u> <u>drugs</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive</u> <u>services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a>
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	Medical <u>Plan</u> : <u>Network Provider</u> : <b>\$1,000</b> /individual or <b>\$2,500</b> /family per <u>plan</u> year; <u>Out-of-Network Provider</u> : No <u>out-of-pocket limit</u> . <u>Prescription Drugs</u> : <b>\$1,000</b> /individual or <b>\$2,500</b> /family per <u>plan</u> year	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Medical <u>Plan Out-of-Pocket Limit</u> : <u>Premiums, balance-billing</u> charges, penalties for failure to obtain <u>preauthorization</u> , acupuncture, chiropractic care, infertility services, outpatient <u>prescription drugs</u> , dental and vision expenses through separate <u>plans</u> , and health care this <u>plan</u> doesn't cover. <u>Prescription Drug Out-of-Pocket Limit</u> : <u>Premiums, balance-billing</u> charges, penalties for failure to obtain <u>preauthorization</u> , medical expenses, dental and vision expenses through separate <u>plans</u> , and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .

Important Questions	Answers	Why This Matters:
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. Call 1-877-789-8488 for a list of <u>network providers</u> . <u>Network Providers</u> are available within the San Joaquin General Hospital Network only.	This <u>plan</u> uses a <u>provider network</u> . You will pay the full cost if you use an <u>out-of-network provider</u> . Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	Yes. You do not need a <u>referral</u> from the <u>Plan</u> , a <u>Primary Care</u> <u>Provider</u> , or any other person in order to visit a <u>network</u> <u>provider</u> for obstetrical or gynecological care.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

		What You Will Pay			
Common Medical Event	Services You May Need	San Joaquin General  Hospital Network Provider  (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you visit a health care	Primary care visit to treat an injury or illness	\$5 copayment/visit, deductible does not apply	Not covered	None	
	Specialist visit	\$5 <u>copayment</u> /visit, <u>deductible</u> does not apply	Not covered	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .	
provider's office or clinic	Preventive care/screening/ immunization	No charge, <u>deductible</u> does not apply.	Not covered	Plan covers required preventive services and supplies described at: <a href="https://www.healthcare.gov/what-are-my-preventive-care-benefits/">https://www.healthcare.gov/what-are-my-preventive-care-benefits/</a> . Age and frequency guidelines apply to covered preventive care. You may have to pay for services that aren't preventive care. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	

		What You Will Pay			
Common Medical Event	Services You May Need	<u>San Joaquin General</u> <u>Hospital Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	Not covered	Referral from primary care physician is required to avoid non-payment. Physician/provider's professional fees for interpretations of covered diagnostic tests may be billed separately.	
	Imaging (CT/PET scans, MRIs)	No charge	Not covered	<u>Preauthorization</u> of advanced imaging is required to avoid non-payment.	
If you need drugs	Generic drugs	Retail (30-day supply): \$5 copayment per prescription; Mail Order (90-day supply): \$10 copayment per prescription. No charge for ACA required generic preventive drugs.	Not covered	<ul> <li><u>Deductible</u> does not apply.</li> <li>Some prescription drugs are subject to preauthorization (to avoid non-payment), quantity limits</li> </ul>	
to treat your illness or condition More information about prescription drug coverage is available at www.caremark.com	Preferred brand drugs	Retail (30-day supply): \$15 copayment per prescription; Mail Order (90-day supply): \$30 copayment per prescription. No charge for ACA required brand name preventive drugs if a generic is medically inappropriate.	Not covered	<ul> <li>or step therapy requirements.</li> <li>Certain over-the-counter (OTC) and prescription drugs are payable at no charge with a prescription.</li> <li>If you purchase a brand drug when a generic drug is available you pay the 100% of the cost of the brand drug, even in-network.</li> <li>Your cost sharing counts toward the prescription drug out-of-pocket limit, not the medical plan out-of-pocket limit.</li> </ul>	
	Non-preferred brand drugs	Not covered	Not covered	<ul> <li>Specialty Drugs are only available from the CVS Caremark Specialty Pharmacy.</li> </ul>	
	Specialty drugs	Same <u>copayments</u> as above depending on generic, preferred or non-preferred.	Not covered		
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	No charge	Not covered	Referral from primary care physician is required to avoid non-payment.	
outpatient surgery	Physician/surgeon fees	Surgeon: No charge Physician: \$5 copayment/visit	Not covered	None	

What You Will Pay		Will Pay		
Common Medical Event	Services You May Need	<u>San Joaquin General</u> <u>Hospital Network Provider</u> (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need	Emergency room care	\$40 <u>copayment</u> /visit	\$40 <u>copayment</u> /visit, plus you pay any <u>balance</u> <u>billing</u> amount charged by an <u>out-of-network</u> <u>provider</u> .	Copayment waived if admitted to hospital directly from emergency room within 12 hours. You pay 100% for non-emergency medical condition services, even in-network. Professional/physician charges may be billed separately.
immediate medical attention	Emergency medical transportation	No charge	Not covered	Non-emergency transportation requires <u>preauthorization</u> to avoid a financial penalty.
	Urgent care	\$40 <u>copayment</u> /visit	Not covered	One combined <u>copayment</u> per date of service applies to all services billed by the facility/physician if performed in the <u>Urgent Care</u> Facility.
	Facility fee (e.g., hospital room)	No charge	Not covered	Elective inpatient admission requires <u>preauthorization</u> to avoid a financial penalty. <u>Referral</u> from <u>primary care</u>
If you have a hospital stay	Physician/surgeon fees	No charge	Not covered	<u>physician</u> is required to avoid non-payment. Room and board charge is limited to the rate of a semi-private or ICU room. The charge for a private room is based on the hospital's private room or 80% of its lowest daily rate if it does not have semi-private accommodations. Private room payable only if <u>medically necessary</u> .
If you need mental	Outpatient services	Office Visits: \$5 copayment/visit, deductible does not apply. Other outpatient services No charge	Not covered	None
health, behavioral health, or substance abuse services	Inpatient services	No charge	Not covered	<u>Preauthorization</u> of elective hospital admission & residential treatment program admission is required to avoid a financial penalty. Room and board charge is limited to the rate of a semi-private or ICU room. The charge for a private room is based on the hospital's private room or 80% of its lowest daily rate if it does not have semi-private accommodations. Private room payable only if <u>medically necessary</u> .

What You Will Pay				
Common Medical Event	Services You May Need	San Joaquin General  Hospital Network Provider  (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Office visits	\$5 <u>copayment</u> /visit, <u>deductible</u> does not apply	Not covered	<ul> <li><u>Cost sharing</u> does not apply for <u>preventive services</u>.</li> <li>Depending on the type of services, a <u>copayment</u> or</li> </ul>
If you are	Childbirth/delivery professional services	No charge	Not covered	<ul> <li><u>deductible</u> may apply.</li> <li>Maternity care may include tests and services described somewhere else in the SBC (i.e., ultrasound).</li> </ul>
pregnant	Childbirth/delivery facility services	No charge	Not covered	<u>Preauthorization</u> is required to avoid a financial penalty only if hospital stay is longer than 48 hours for vaginal delivery or 96 hours for C-section. Private room payable only if <u>medically necessary</u> or the hospital only has private rooms.
	Home health care	No charge	Not covered	Plan covers part-time or intermittent skilled nursing care.  Referral from primary care physician is required to avoid non-payment. Limited to 60 days per plan year per condition combined with inpatient rehabilitation/ habilitation and skilled nursing care. Services must be in lieu of inpatient hospitalization or inpatient skilled nursing care.
If you need help recovering or have other special health needs	Rehabilitation services	Outpatient: \$10 copayment/visit Inpatient: No charge	Not covered	Elective inpatient admission requires <u>preauthorization</u> to avoid a financial penalty. <u>Referral</u> from <u>primary care</u> <u>physician</u> is required to avoid non-payment. Outpatient visits limited to 60 visits per <u>plan</u> year combined for physical, speech and occupational therapies. Inpatient admission is limited to 60 days per <u>plan</u> year per condition
	Habilitation services	Outpatient: \$10 copayment/visit Inpatient: No charge	Not covered	combined with home health care and skilled nursing care. Room and board charge is limited to the rate of a semi-private room. The charge for a private room is limited to the facility's average semi-private room rate or 80% of its lowest daily rate if it does not have semi-private accommodations. Private room payable only if medically necessary.

		What You Will Pay		
Common Medical Event	Services You May Need	San Joaquin General  Hospital Network Provider  (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have other special health needs	Skilled nursing care	No charge	Not covered	Elective inpatient admission requires <u>preauthorization</u> to avoid a financial penalty. <u>Referral</u> from <u>primary care physician</u> is required to avoid non-payment. Limited to 60 days per <u>plan</u> year per condition combined with <u>home health care</u> and <u>inpatient rehabilitation/habilitation</u> . Room and board charge is limited to the rate of a semi-private room. The charge for a private room is limited to the facility's average semi-private room rate or 80% of its lowest daily rate if it does not have semi-private accommodations. Private room payable only if <u>medically necessary</u> .
neaith needs	Durable medical equipment	50% coinsurance	Not covered	<u>Durable medical equipment</u> requires <u>preauthorization</u> to avoid a financial penalty. Only least expensive medically appropriate DME available is covered. No charge from <u>network providers</u> for breastfeeding pump and supplies needed to operate pump.
	Hospice services	No charge	Not covered	Covered if terminally ill only. Requires re-evaluation every 6 months.
	Children's eye exam	Not covered.	Not covered	If elected, vision coverage will be available under a separate vision plan.
If your child needs dental or eye care	Children's glasses	Not covered.	Not covered.	If elected, vision coverage will be available under a separate vision plan.
	Children's dental check-up	Not covered	Not covered	If elected, dental coverage will be available under a separate dental <u>plan</u> .

**Excluded Services & Other Covered Services:** 

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion (except in cases of rape, incest, or when the life of the mother in endangered, if the fetus has a known condition incompatible with life, or when medical complications arise from an abortion)
- Bariatric surgery
- Cosmetic surgery
- Dental Care (Adult and Child) (available under separate dental <u>plan</u> if elected)

- Hearing aids
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Non-preferred brand drugs
- Private-duty nursing

- Routine eye care (Adult and Child) (available under separate vision <u>plan</u> if elected)
- Weight loss programs (except as required by health reform law, see www.healthcare.gov/coverage/preventive-carebenefits/)

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (referral required, limited to 20 visits per <u>plan</u> year combined with chiropractic care, does not count toward Out-of-Pocket Limit)
- Chiropractic care (referral required, limited to 20 visits per <u>plan</u> year combined with acupuncture, does not count toward Out-of-Pocket Limit)
- Infertility services (<u>preauthorization</u> required, limited to 12 cycles of artificial insemination per person per lifetime, does not count toward <u>Out-of-Pocket Limit</u>)
- Routine foot care (covered for treating diabetic (metabolic) or peripheral vascular insufficiency only.)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="https://www.tealthcare.gov">Marketplace</a>. For more information about the <a href="https://www.tealthcare.gov">Marketplace</a>, visit <a href="https://www.tealthcare.gov">www.tealthcare.gov</a> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals Rights:</u> There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Lucent Health at 10877-789-8488 or the San Joaquin County Human Resources Division at 1-209-468-9987.

#### Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

#### Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-877-789-8488.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

#### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$125
■ Specialist copayment	\$5
■ Hospital (facility) copayment	\$0
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

## In this example, Peg would pay:

Cost Sharing			
<u>Deductibles</u>	\$125		
Copayments	\$10		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions			
The total Peg would pay is	\$195		

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

The plan's overall deductible	\$125
Specialist copayment	\$5
Hospital (facility) copayment	\$0
Other coinsurance	50%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

<b>Total Example Cost</b>	\$5,600

## In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$120
Copayments	\$650
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$790

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The <u>plan's</u> overall <u>deductible</u>	\$125
Specialist copayment	\$5
■ Hospital (facility) ER copayment	\$40
Other coinsurance	50%

#### This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

## In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$125
<u>Copayments</u>	\$90
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$215