## **Medical/Health Mutual Aid System**

| Level                       | Operational Area  | Region   | State  | Federal  |
|-----------------------------|---|--|--|--|
| What<br>Happens             | The Medical Health Operational Area Coordinator (MHOAC) coordinates local response and dispatch of medical health mutual aid resources. | The Regional Disaster Medical Health Coordinator (RDMHC) coordinates regional response and dispatch of medical health resources and provides information to the Joint Emergency Operations Center (JEOC) operated by the California Department of Health Services (CDHS) and the California Emergency Medical Services Authority (EMSA). | The JEOC coordinates acquisition and deployment of medical health mutual aid resources between affected and unaffected regions and requests resources from the federal government or other state governments through the State Office of Emergency Services (OES). | The Department of Homeland Security (DHS) through the Federal Emergency Management Agency (FEMA) coordinates acquisition and deployment of medical health mutual aid resources to affected states. |
| Resource<br>Request<br>Flow | Field Provider Agencies MHOAC   | RDMHC  Unaffected Operational Areas Within the Region  | State JEOC (EMSA/CDHS)  State Agencies in Unaffected Regions   | FEMA   |
|                             | Deployment of Medical Health Resources  |  |  |  |