

San Joaquin Operational Area

Medical/Health Multi-Agency Coordination Group



Med MAC Plan

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San Joaquin County Emergency Medical Services Agency
P.O. Box 220, French Camp, California 95231

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Medical/Health Multi-Agency Coordination Group (Med MAC) Plan

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I. INTRODUCTION

The Multi-Agency Coordination System or MACS is a component of the Incident Command System (ICS), California's Standardized Emergency Management System (SEMS), and the federal National Incident Management System (NIMS). The MACS process is used to ensure the integration and coordination of multi-agency emergency response and management.

MACS provides the architecture framework for normally disparate organizations or agencies to work together to prioritize incident goals and objectives, determine allocation of shared or limited resources, establish joint communications, and share incident information.

The San Joaquin Operational Area Medical/Health Multi-Agency Coordination Group (Med MAC) consists of the leadership of San Joaquin County Health Care Services, Public Health, Emergency Medical Services and the seven acute care hospitals which serve San Joaquin County.

II. PURPOSE and SCOPE

The purpose of the SJOA Med MAC Group is to provide a forum for executive level healthcare leadership to work collaboratively during times of extreme services demands or other emergency conditions which threaten to overload resources or disrupt the delivery of medical care in the county.

The objectives of the SJOA Med MAC Group are to:

- A. Evaluate threat conditions.
- B. Determine incident/threat priorities.
- C. Maintain situational awareness and share information.
- D. Determine priorities related to use of critical resources, e.g. surgical services, intensive care beds, medical equipment caches, allocation of ventilators.
- E. Review, develop and/or modify policies/plans/agreements necessary to maintain the integrity of the healthcare system or maximize resources, e.g. standardized PPE use, patient visitation procedures.
- F. Determine need for activation of hospital surge plans.
- G. Ensure appropriate coordination of information provided to the media and partner agencies.

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III. MEMBERSHIP

The SJOA Med MAC Group is comprised of representatives from San Joaquin County government agencies and healthcare facilities that have a shared responsibility for the delivery of healthcare during emergency conditions. SJOA Med MAC Group members are executive level leaders that are fully authorized to act on behalf of their agency or organization.

The standing members of the SJOA Med MAC Group are:

- A. Director of Health Care Services.
- B. Public Health Officer.
- C. Director of Public Health Services.
- D. EMS Agency Administrator/Medical Health Operational Area Coordinator.
- E. EMS Agency Medical Director.
- F. Director of Behavioral Health Services
- G. Hospital Administrator of Dameron Hospital.
- H. Hospital Administrator of Doctors Hospital of Manteca.
- I. Hospital Administrator of Kaiser Hospital Manteca.
- J. Hospital Administrator of Lodi Memorial Hospital
- K. Hospital Administrator of San Joaquin General Hospital.
- L. Hospital Administrator of St. Joseph's Medical Center.
- M. Hospital Administrator of Sutter Tracy Community Hospital.
- N. CEO of Community Medical Centers

Depending upon the nature of the emergency or incident representatives of other organizations may be asked to participate in the SJOA Med MAC. These may include:

- A. Hospital Chief Medical Officers.
- B. Community Clinics.
- C. Long Term Care Facilities.
- D. Other healthcare providers.
- E. Other subject matter experts.

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IV. ACTIVATION

The SJOA Med MAC Group can be activated by any member at any time they determine that activation is warranted.

Activation process:

- A. Notify the San Joaquin County EMS Agency Duty Officer (24/7)
 - 1) Pager: (209) 234-5032
 - 2) Dispatch: (209) 236-8339
- B. The EMS Agency Duty Officer will arrange a SJOA Med MAC Group meeting either via a conference call or at a physical location.
- C. All members of the SJOA Med MAC Group will be notified, via the California Health Alert Network (CAHAN), and invited to participate in the meeting.

V. MED MAC GROUP MEETINGS

The San Joaquin County Medical Health Operational Area Coordinator (MHOAC), or designee, will facilitate the meeting.

SJOA Med MAC representatives will be given an opportunity to report on any issues affecting their organization's ability to provide services. The standard Med MAC Group meeting/conference call agenda will consist of:

- A. Call to order
- B. Roll call / Introductions
- C. Emergency conditions / situation report
- D. Resources and policy status report
- E. Determine incident / threat priorities
- F. Develop and approve action plans
- G. Discussion of other business
- H. Schedule for subsequent meetings, if necessary
- I. Adjourn