



## EMERGENCY MEDICAL SERVICES AGENCY

Jared Bagwell, *Director*

Dr. Katherine Shafer MD, *EMS Medical Director*

### LETTER OF COMMENDATION

DATE: December 1, 2025

TO: All Prehospital and Dispatch Personnel  
All Hospital and Trauma Services Personnel  
All Law Enforcement

FROM: Jared Bagwell, EMS Director  
Katherine Shafer, M.D., EMS Medical Director

Initial  
JB

Initial  
KS

SUBJ.: **November 29<sup>th</sup> Mass Casualty Incident**

The San Joaquin County Medical Services Agency (SJCEMSA) would like to commend all those who were involved in the mass casualty incident that occurred on November 29th, 2025. In the face of an extraordinarily challenging and heartbreaking situation, your unwavering dedication, courage, and professionalism were extraordinary. This tragic event tested our resilience and resolve, but your outstanding efforts provided support to all affected.

Your swift and effective response, along with compassionate care for those in need, were exemplary. You not only provided essential assistance but also brought comfort and reassurance to individuals during this challenging incident.

SJCEMSA wishes to extend its deepest gratitude and commendation to each one of you for your exceptional performance under such trying circumstances. Your actions have made an incredible impact, and your commitment to excellence has truly made a difference.

With sincere appreciation,

SJCEMSA