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SAN JOAQUIN COUNTY

EMERGENCY MEDICAL SERVICES AGENCY

Jared Bagwell, *Director*
Jessica K. Willett MD, *EMS Medical Director*

Memorandum

DATE: November 18, 2026

TO: All Interested Parties
General Acute Care Hospitals
Emergency Ambulance Providers
First Responder Providers
Designated Emergency Ambulance Dispatch

FROM: Jared Bagwell, EMS Director Initial JB
Jessica K. Willett, M.D., EMS Medical Director Initial

SUBJ.: **Additional Air Ambulance Service Provider**

This memo notifies system participants that the San Joaquin County Emergency Medical Services Agency (SJCEMSA) has authorized PHI Health LLC (PHI) as an additional air ambulance provider in San Joaquin County. PHI will be incorporated into SJCEMSA response plans for scene calls and interfacility transfers.

PHI emergency air ambulance services shall be dispatched in accordance with SJCEMSA Policy No. 4448, EMS Aircraft Utilization.

For non-emergency interfacility transfers, contact PHI at 1-800-576-7828 or use another preferred call-intake method. For more information about ground and air ambulance providers in San Joaquin County, visit:

https://www.sjgov.org/department/ems2/providershospitals/providersambulance

Please contact SJCEMSA EMS Duty Officer or at (209) 468-6818 for any questions or concerns.