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SAN JOAQUIN COUNTY

EMERGENCY MEDICAL SERVICES AGENCY

Jared Bagwell, *Director*
Jessica Willett MD, *EMS Medical Director*

Memorandum

DATE: November 18, 2026

TO: All Interested Parties
All Non-Emergency Ambulance Providers
All General Acute Care Hospitals

FROM: Jared Bagwell, EMS Director Initial JB
Jessica Willett, M.D., EMS Medical Director Initial

SUBJ.: **Citizens Medical Response**

This memorandum notifies all interested parties that Citizens Medical Response (CMR) ceased operations effective October 31, 2026, and is no longer providing ambulance services. Hospitals, and other affected organizations should update their records, and transportation arrangements accordingly. Any future requests for ambulance transportation should be directed to an authorized provider to help ensure continuity of service and avoid delays in coordinating patient transport.

For a list of approved ambulance providers, please visit the website linked below.

https://www.sjgov.org/department/ems2/providershospitals/providersambulance

Please contact SJCEMSA EMS Duty Officer or at (209) 468-6818 for any questions or concerns.