

Memorandum

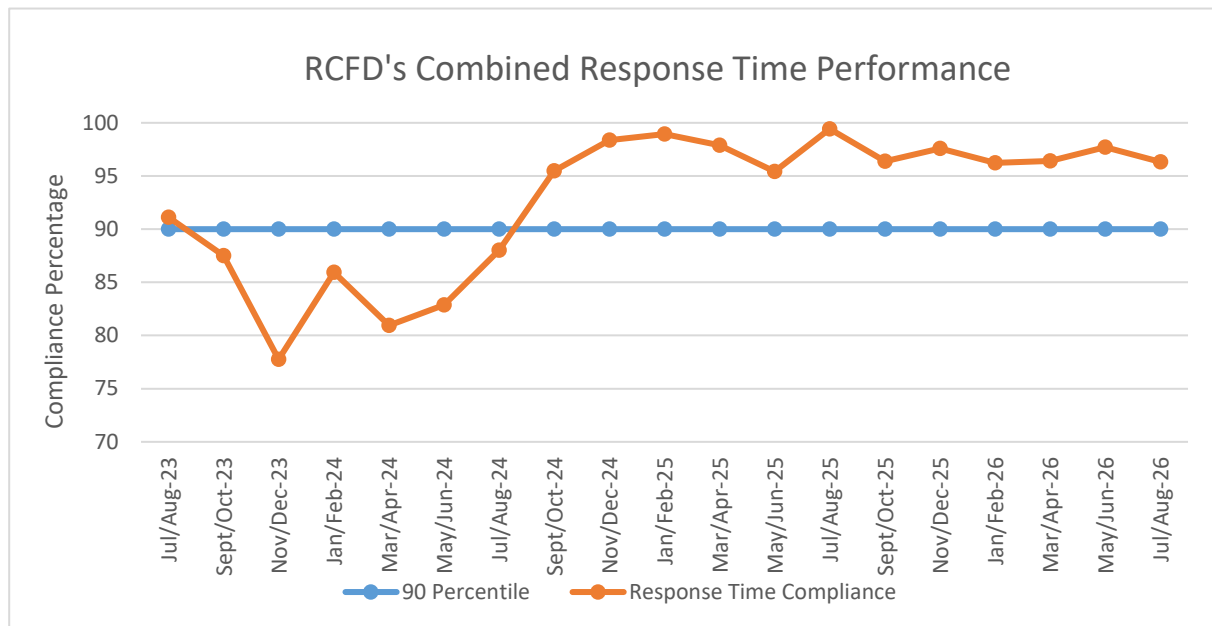
TO: All Interested Parties

FROM: Leon Brown, MBA, EMS Analyst

DATE: October 13, 2026

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of May and June 2026, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 206 responses for July and August 2026 was 96.33%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Fines and Penalties Report		
Type of Penalty	Jul 2026	Aug 2026
Late response minutes	\$140	\$150
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$140	\$150

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Response Time Analysis By Population

	Jul 2026			Aug 2026		
Population Density & Response Time Standard	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	85	4	95.29%	95	3	96.84%
Suburban 20:00	5	0	100.00%	9	0	100.00%
Rural 20:00	2	0	100.00%	10	0	100.00%
Total	92	4	95.65%	114	3	97.37%

Detailed Response Time Analysis

Jul 2026					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	85	19:19	06:07	03:29	10:26
SJ ZONE E SUBURBAN	5	12:17	08:43	03:47	11:59
SJ ZONE E RURAL	2	15:33	13:54	02:20	15:13
Total Responses	92				

Detailed Response Time Analysis

Aug 2026					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	95	19:25	06:30	03:53	12:17
SJ ZONE E SUBURBAN	9	12:24	09:16	02:58	12:05
SJ ZONE E RURAL	10	15:08	10:45	03:34	13:15
Total Responses	114				

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Comparison of Compliance with and without Exemptions

	Jul 2026					
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	85	20	76.47%	85	4	95.29%
SJ ZONE E SUBURBAN	5	0	100.00%	5	0	100.00%
SJ ZONE E RURAL	2	0	100.00%	2	0	100.00%
All Zones Combined	92	20	78.26%	92	4	95.65%
	* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.					

Comparison of Compliance with and without Exemptions

	Aug 2026					
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	95	28	70.53%	95	3	96.84%
SJ ZONE E SUBURBAN	9	0	100.00%	9	0	100.00%
SJ ZONE E RURAL	10	0	100.00%	10	0	100.00%
All Zones Combined	114	28	75.44%	114	3	97.37%
	* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.					

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Zone Assist		
Population Density	Jul 2026	
	Ambulance Service Provider	#
SJ ZONE E URBAN	Manteca	21
SJ ZONE E SUBURBAN	Escalon	2
	Manteca	3
SJ ZONE E RURAL	--	0

Zone Assist		
Population Density	Aug 2026	
	Ambulance Service Provider	#
SJ ZONE E URBAN	Escalon	1
	Manteca	20
SJ ZONE E SUBURBAN	Escalon	2
	Manteca	1
SJ ZONE E RURAL	Escalon	2
	Manteca	1

Exemption Request Reports				
Types of Exemptions	Jul 2026		Aug 2026	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	0	0	2	0
Delays due to road blockages such as at train crossings or major road work	0	0	4	0
During extreme system overload	12	0	7	0
Reduction from code 3 to code 2	0	0	1	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	1	0	0	0
Zone Assist	0	0	4	0

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
------	----------	----------------------------	----------------------

Failure to Provide Data

Event Type	Jul 2026	Aug 2026
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.