

Memorandum

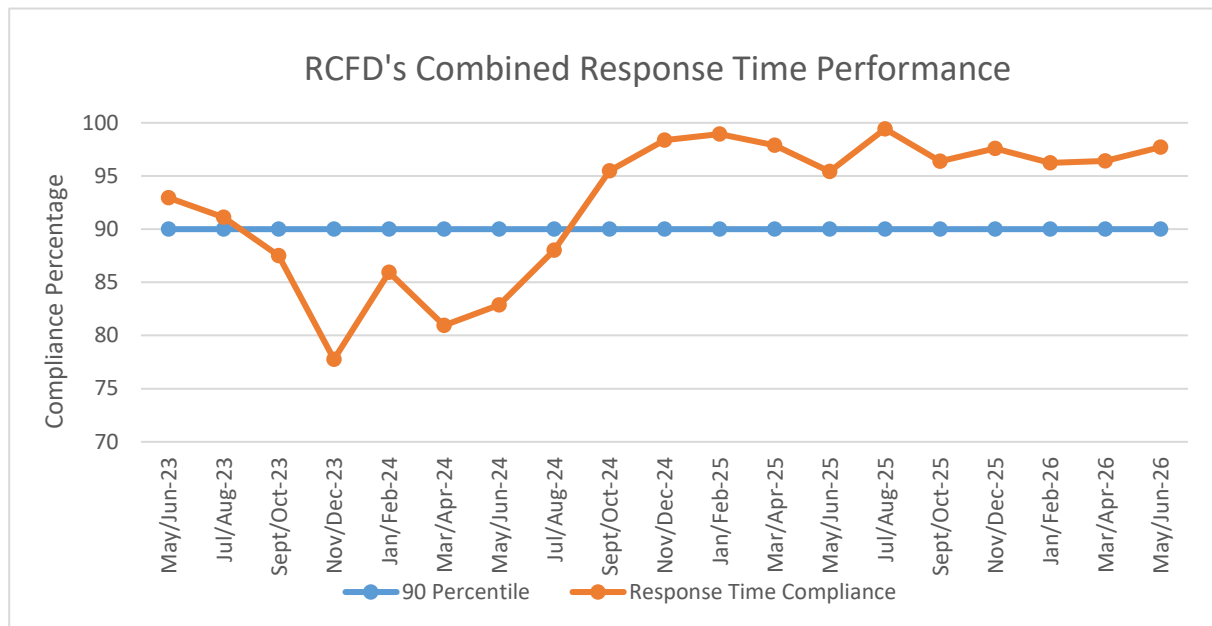
TO: All Interested Parties

FROM: Leon Brown, MBA, EMS Analyst

DATE: July 27, 2026

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of May and June 2026, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 176 responses for May and June 2026 was 97.72%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Fines and Penalties Report		
Type of Penalty	May 2026	Jun 2026
Late response minutes	\$60	\$110
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$60	\$110

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Response Time Analysis By Population

	May 2026			Jun 2026		
Population Density & Response Time Standard	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	86	2	97.67%	71	2	97.18%
Suburban 20:00	3	0	100.00%	11	0	100.00%
Rural 20:00	3	0	100.00%	2	0	100.00%
Total	92	2	97.83%	84	2	97.62%

Detailed Response Time Analysis

May 2026					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	86	15:42	06:06	02:50	10:24
SJ ZONE E SUBURBAN	3	13:19	10:26	02:30	12:30
SJ ZONE E RURAL	3	16:05	12:55	02:46	15:13
Total Responses	92				

Detailed Response Time Analysis

Jun 2026					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	71	15:38	05:54	02:40	09:04
SJ ZONE E SUBURBAN	11	19:03	09:58	03:15	11:03
SJ ZONE E RURAL	2	08:29	06:40	02:33	08:07
Total Responses	84				

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Comparison of Compliance with and without Exemptions

	May 2026					
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	86	17	80.23%	86	2	97.67%
SJ ZONE E SUBURBAN	3	0	100.00%	3	0	100.00%
SJ ZONE E RURAL	3	0	100.00%	3	0	100.00%
All Zones Combined	92	17	81.52%	92	2	97.83%
	* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.					

Comparison of Compliance with and without Exemptions

	Jun 2026					
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	71	11	84.51%	71	2	97.18%
SJ ZONE E SUBURBAN	11	0	100.00%	11	0	100.00%
SJ ZONE E RURAL	2	1	50.00%	2	0	100.00%
All Zones Combined	84	12	85.71%	84	2	97.62%
	* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.					

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Zone Assist		
Population Density	May 2026	
	Ambulance Service Provider	#
SJ ZONE E URBAN	Escalon	1
	Manteca	21
SJ ZONE E SUBURBAN	Escalon	1
	Manteca	2
SJ ZONE E RURAL	Escalon	2

Zone Assist		
Population Density	Jun 2026	
	Ambulance Service Provider	#
SJ ZONE E URBAN	Escalon	1
	Manteca	18
SJ ZONE E SUBURBAN	Escalon	2
	Manteca	1
SJ ZONE E RURAL	--	0

Exemption Request Reports				
Types of Exemptions	May 2026		Jun 2026	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Delays due to road blockages such as at train crossings or major road work	3	0	1	0
Dispatch errors, as defined by dispatch protocols at the Authorized EMS Dispatch Center	0	1	0	0
During extreme system overload	6	0	4	0
Incorrect or inaccurate dispatch information received from a calling party or PSAP	1	0	0	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	2	0	1	0
Zone Assist	2	0	1	0

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant

Failure to Provide Data

Event Type	May 2026	Jun 2026
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.