

Memorandum

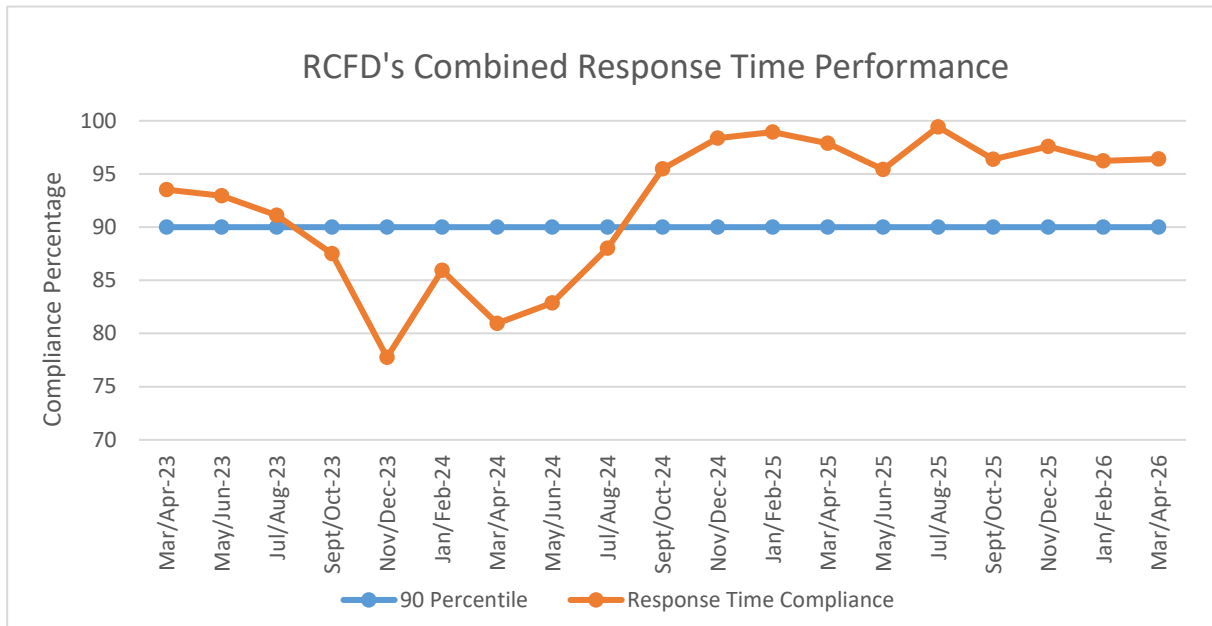
TO: All Interested Parties

FROM: Leon Brown, MBA, EMS Analyst

DATE: May 22, 2026

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of March and April 2026, provides an in-depth review of RCFD’s performance. The County’s contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD’s operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD’s combined two-month percentile with 222 responses for March and April 2026 was 96.40%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency’s website: www.sjgov.org/departments/ems

Exclusive Emergency Ambulance Provider
 Contract Compliance
 Ripon Consolidated Fire District

Fines and Penalties Report		
Type of Penalty	Mar 2026	Apr 2026
Late response minutes	\$60	\$70
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$60	\$70

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Response Time Analysis By Population

Population Density & Response Time Standard	Mar 2026			Apr 2026		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	100	5	95.00%	103	3	97.09%
Suburban 20:00	8	0	100.00%	7	0	100.00%
Rural 20:00	3	0	100.00%	1	0	100.00%
Total	111	5	95.50%	111	3	97.30%

Detailed Response Time Analysis

Mar 2026						
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile	
SJ ZONE E URBAN	100	20:48	06:15	03:16	09:55	
SJ ZONE E SUBURBAN	8	18:31	09:26	04:12	13:14	
SJ ZONE E RURAL	3	13:20	11:21	02:26	13:05	
Total Responses	111					

Detailed Response Time Analysis

Apr 2026						
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile	
SJ ZONE E URBAN	103	15:33	05:59	02:45	08:29	
SJ ZONE E SUBURBAN	7	11:04	09:18	01:51	10:55	
SJ ZONE E RURAL	1	13:42	13:42	00:00	13:42	
Total Responses	111					

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Comparison of Compliance with and without Exemptions

Population Density	Mar 2026			Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions			
SJ ZONE E URBAN	100	24	76.00%	100	5	95.00%
SJ ZONE E SUBURBAN	8	0	100.00%	8	0	100.00%
SJ ZONE E RURAL	3	0	100.00%	3	0	100.00%
All Zones Combined	111	24	78.38%	111	5	95.50%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Population Density	Apr 2026			Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions			
SJ ZONE E URBAN	103	13	87.38%	103	3	97.09%
SJ ZONE E SUBURBAN	7	0	100.00%	7	0	100.00%
SJ ZONE E RURAL	1	0	100.00%	1	0	100.00%
All Zones Combined	111	13	88.29%	111	3	97.30%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist		
Population Density	Mar 2026	
	Ambulance Service Provider	#
SJ ZONE E URBAN	Manteca	16
SJ ZONE E SUBURBAN	Escalon	2
	Manteca	1
SJ ZONE E RURAL	Escalon	1

Zone Assist		
Population Density	Apr 2026	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	1
	Escalon	2
	Manteca	17
SJ ZONE E SUBURBAN	Escalon	3
SJ ZONE E RURAL	Manteca	1

Exemption Request Reports

Types of Exemptions	Mar 2026		Apr 2026	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	2	0	0	0
Delays caused by waiting for scene to be secured by law enforcement or hazardous materials teams	0	0	1	0
During extreme system overload	12	0	7	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	3	0	1	0

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
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Failure to Provide Data

Event Type	Mar 2026	Apr 2026
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.