

Memorandum

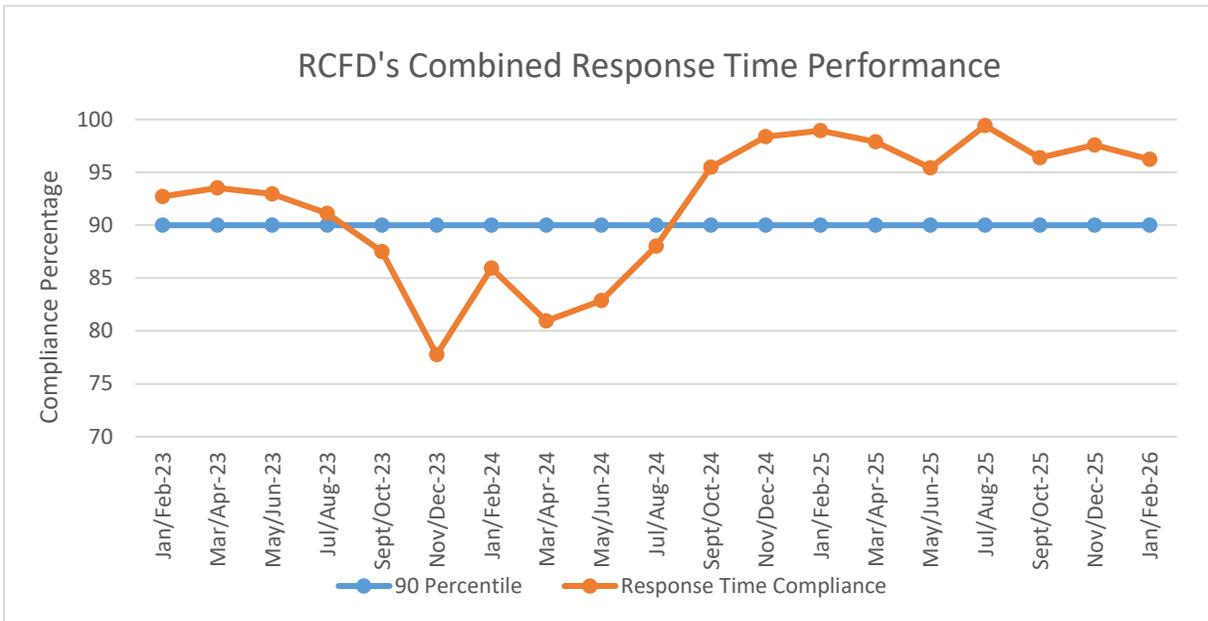
TO: All Interested Parties

FROM: Leon Brown, MBA, EMS Analyst

DATE: March 20, 2026

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of January and February 2026, provides an in-depth review of RCFD’s performance. The County’s contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD’s operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD’s combined two-month percentile with 186 responses for January and February 2026 was 96.22%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency’s website: www.sjgov.org/departments/ems

Exclusive Emergency Ambulance Provider
 Contract Compliance
 Ripon Consolidated Fire District

Fines and Penalties Report		
Type of Penalty	Jan 2026	Feb 2026
Late response minutes	\$120	\$50
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$120	\$50

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Response Time Analysis By Population

Population Density & Response Time Standard	Jan 2026			Feb 2026		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	80	5	93.75%	86	2	97.67%
Suburban 20:00	9	0	100.00%	6	0	100.00%
Rural 20:00	3	0	100.00%	2	0	100.00%
Total	92	5	94.57%	94	2	97.87%

Detailed Response Time Analysis

Jan 2026						
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile	
SJ ZONE E URBAN	80	15:20	05:58	02:46	10:26	
SJ ZONE E SUBURBAN	9	17:16	10:14	03:53	14:58	
SJ ZONE E RURAL	3	12:03	11:25	00:42	11:57	
Total Responses	92					

Detailed Response Time Analysis

Feb 2026						
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile	
SJ ZONE E URBAN	86	26:08	06:42	03:49	10:31	
SJ ZONE E SUBURBAN	6	11:19	08:23	01:35	09:59	
SJ ZONE E RURAL	2	12:43	10:48	02:41	12:20	
Total Responses	94					

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Comparison of Compliance with and without Exemptions

	Jan 2026					
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	80	14	82.50%	80	5	93.75%
SJ ZONE E SUBURBAN	9	0	100.00%	9	0	100.00%
SJ ZONE E RURAL	3	0	100.00%	3	0	100.00%
All Zones Combined	92	14	84.78%	92	5	94.57%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

	Feb 2026					
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	86	20	76.74%	86	2	97.67%
SJ ZONE E SUBURBAN	6	0	100.00%	6	0	100.00%
SJ ZONE E RURAL	2	0	100.00%	2	0	100.00%
All Zones Combined	94	20	78.72%	94	2	97.87%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist		
Population Density	Jan 2026	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	1
	Escalon	1
	Manteca	14
SJ ZONE E SUBURBAN	Escalon	4
	Manteca	4
SJ ZONE E RURAL	Escalon	1

Zone Assist		
Population Density	Feb 2026	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	3
	Manteca	22
SJ ZONE E SUBURBAN	Escalon	3
SJ ZONE E RURAL	Escalon	1

Exemption Request Reports				
Types of Exemptions	Jan 2026		Feb 2026	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	2	0	2	0
Delays due to road blockages such as at train crossings or major road work	1	0	1	0
During extreme system overload	6	0	11	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	0	0	2	0
Zone Assist	0	0	1	0

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
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Failure to Provide Data

Event Type	Jan 2026	Feb 2026
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.