

Memorandum

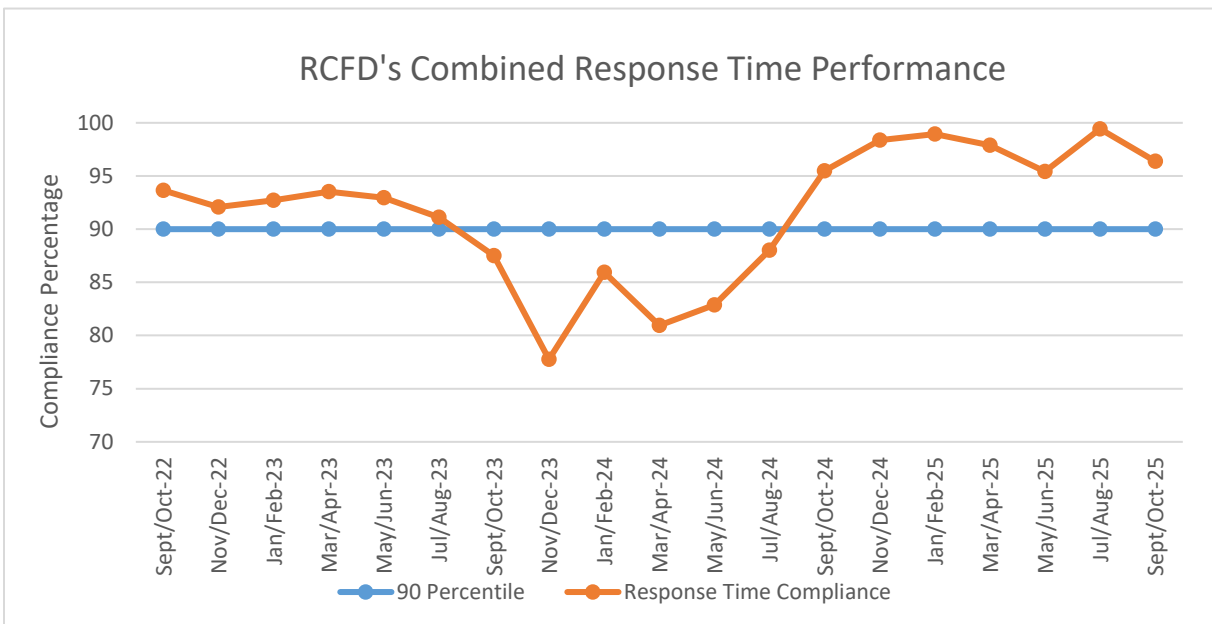
TO: All Interested Parties

FROM: Leon Brown, MBA, EMS Analyst

DATE: November 25, 2025

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of September and October 2025, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 204 responses for September and October 2025 was 96.38%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Fines and Penalties Report		
Type of Penalty	Sep 2025	Oct 2025
Late response minutes	\$170	\$20
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$170	\$20

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Response Time Analysis By Population

	Sep 2025			Oct 2025		
Population Density & Response Time Standard	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	82	6	92.68%	97	1	98.97%
Suburban 20:00	10	0	100.00%	9	0	100.00%
Rural 20:00	3	0	100.00%	3	0	100.00%
Total	95	6	93.68%	109	1	99.08%

Detailed Response Time Analysis

Sep 2025					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	82	21:42	06:07	03:37	10:59
SJ ZONE E SUBURBAN	10	15:34	10:23	02:16	11:57
SJ ZONE E RURAL	3	14:09	11:34	02:16	13:27
Total Responses	95				

Detailed Response Time Analysis

Oct 2025					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	97	18:52	06:44	03:37	11:24
SJ ZONE E SUBURBAN	9	13:19	10:13	02:22	13:16
SJ ZONE E RURAL	3	12:07	11:44	00:35	12:06
Total Responses	109				

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Comparison of Compliance with and without Exemptions

	Sep 2025					
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	82	16	80.49%	82	6	92.68%
SJ ZONE E SUBURBAN	10	0	100.00%	10	0	100.00%
SJ ZONE E RURAL	3	0	100.00%	3	0	100.00%
All Zones Combined	95	16	83.16%	95	6	93.68%
	* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.					

Comparison of Compliance with and without Exemptions

	Oct 2025					
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	97	20	79.38%	97	1	98.97%
SJ ZONE E SUBURBAN	9	0	100.00%	9	0	100.00%
SJ ZONE E RURAL	3	0	100.00%	3	0	100.00%
All Zones Combined	109	20	81.65%	109	1	99.08%
	* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.					

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Zone Assist		
Population Density	Sep 2025	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	2
	Escalon	2
	Manteca	17
SJ ZONE E SUBURBAN	Escalon	3
SJ ZONE E RURAL	Escalon	1
	Manteca	1

Zone Assist		
Population Density	Oct 2025	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	1
	Escalon	4
	Manteca	19
SJ ZONE E SUBURBAN	Escalon	4
	Manteca	1
SJ ZONE E RURAL	Escalon	2
	Manteca	2

Exemption Request Reports				
Types of Exemptions	Sep 2025		Oct 2025	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Delays due to road blockages such as at train crossings or major road work	1	0	0	0
During extreme system overload	3	0	14	0
Incorrect or inaccurate dispatch information received from a calling party or PSAP	1	0	2	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	3	0	2	0

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
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Failure to Provide Data

Event Type	Sep 2025	Oct 2025
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.