



San Joaquin County Emergency Medical Services Agency



Memorandum

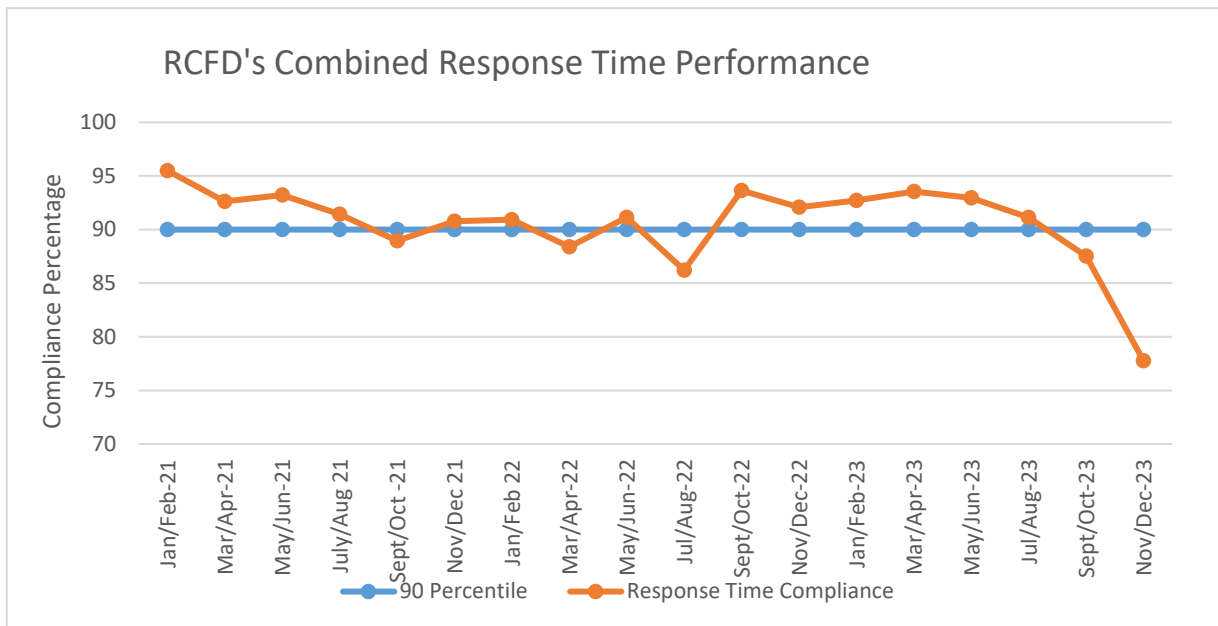
TO: All Interested Parties

FROM: Natisha Plummer, MAcc, EMS Analyst

DATE: March 1, 2024

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of November and December 2023, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 193 responses for November and December 2023 was 77.76%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems

Exclusive Emergency Ambulance Provider
 Contract Compliance
 Ripon Consolidated Fire District

Fines and Penalties Report

Type of Penalty	Nov 2023	Dec 2023
Late response minutes	\$1,060	\$470
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$1,060	\$470

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Response Time Analysis By Population

Population Density & Response Time Standard	Nov 2023			Dec 2023		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	85	29	65.88%	83	14	83.13%
Suburban 20:00	9	0	100.00%	5	0	100.00%
Rural 20:00	3	0	100.00%	8	0	100.00%
Total	97	29	70.10%	96	14	85.42%

Detailed Response Time Analysis

Nov 2023					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	85	15:44	07:24	03:19	12:05
SJ ZONE E SUBURBAN	9	11:52	08:49	02:37	11:24
SJ ZONE E RURAL	3	11:58	10:58	00:52	11:42
Total Responses	97				

Detailed Response Time Analysis

Dec 2023					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	83	14:08	05:51	03:04	10:37
SJ ZONE E SUBURBAN	5	11:52	09:28	02:17	11:30
SJ ZONE E RURAL	8	16:06	11:24	04:42	15:54
Total Responses	96				

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Comparison of Compliance with and without Exemptions

Nov 2023						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	85	34	60.00%	85	29	65.88%
SJ ZONE E SUBURBAN	9	0	100.00%	9	0	100.00%
SJ ZONE E RURAL	3	0	100.00%	3	0	100.00%
All Zones Combined	97	34	64.95%	97	29	70.10%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Dec 2023						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	83	18	78.31%	83	14	83.13%
SJ ZONE E SUBURBAN	5	0	100.00%	5	0	100.00%
SJ ZONE E RURAL	8	0	100.00%	8	0	100.00%
All Zones Combined	96	18	81.25%	96	14	85.42%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist		
Population Density	Nov 2023	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	4
	Escalon	4
	Manteca	46
SJ ZONE E SUBURBAN	Manteca	2
SJ ZONE E RURAL	Escalon	1
	Manteca	1

Zone Assist		
Population Density	Dec 2023	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	3
	Escalon	2
	Manteca	27
SJ ZONE E SUBURBAN	Escalon	2
SJ ZONE E RURAL	Escalon	2

Exemption Request Reports

Types of Exemptions	Nov 2023		Dec 2023	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	0	2	0	0
Reduction from code 3 to code 2	0	1	0	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	1	0	1	1
Zone Assist	1	0	0	0

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
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Failure to Provide Data

Event Type	Nov 2023	Dec 2023
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type