



San Joaquin County Emergency Medical Services Agency



Mailing Address
PO Box 220
French Camp, CA 95231

<http://www.sjgov.org/departments/ems>

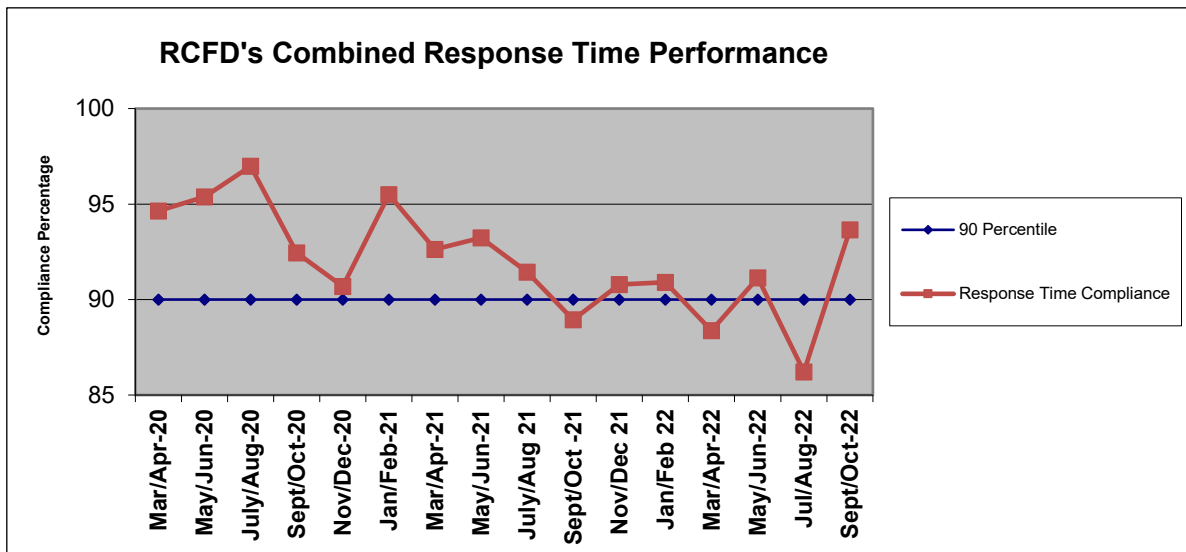
Memorandum

Health Care Services Complex
Benton Hall
505 W. Service Rd.
French Camp, CA 95231

TO: All Interested Parties
FROM: Natisha Plummer, MA, EMS Analyst
DATE: December 6, 2022
SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

Phone Number
(209) 468-6818

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of September and October 2022, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 130 responses for September and October was 93.65%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems.

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Response Time Compliance by Month		Sep 2022				
Population Density	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	60	3	95.00%	X	
SJ ZONE E SUBURBAN	20:00	8	0	100.00%	X	
SJ ZONE E RURAL	20:00	3	0	100.00%	X	
All Zones Combined		71	3	95.77%		

Response Time Compliance by Month		Oct 2022				
Population Density	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	52	5	90.38%	X	
SJ ZONE E SUBURBAN	20:00	3	0	100.00%	X	
SJ ZONE E RURAL	20:00	4	0	100.00%	X	
All Zones Combined		59	5	91.53%		

Fines and Penalties Report		
Type of Penalty	Sep 2022	Oct 2022
Late response minutes	\$110	\$150
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$110	\$150

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Response Time Analysis By Population

Population Density & Response Time Standard	Sep 2022			Oct 2022		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	60	3	95.00%	52	5	90.38%
Suburban 20:00	8	0	100.00%	3	0	100.00%
Rural 20:00	3	0	100.00%	4	0	100.00%
Total	71	3	95.77%	59	5	91.53%

Detailed Response Time Analysis

Sep 2022					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	60	15:20	05:33	02:53	09:30
SJ ZONE E SUBURBAN	8	10:59	07:58	03:31	10:33
SJ ZONE E RURAL	3	12:23	06:18	05:28	10:51
Total Responses	71				

Detailed Response Time Analysis

Oct 2022					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	52	16:21	05:33	02:57	08:56
SJ ZONE E SUBURBAN	3	08:01	06:06	02:55	07:55
SJ ZONE E RURAL	4	12:25	09:09	03:14	12:07
Total Responses	59				

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Comparison of Compliance with and without Exemptions

Sep 2022						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	60	9	85.00%	60	3	95.00%
SJ ZONE E SUBURBAN	8	0	100.00%	8	0	100.00%
SJ ZONE E RURAL	3	0	100.00%	3	0	100.00%
All Zones Combined	71	9	87.32%	71	3	95.77%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Oct 2022						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	52	9	82.69%	52	5	90.38%
SJ ZONE E SUBURBAN	3	0	100.00%	3	0	100.00%
SJ ZONE E RURAL	4	0	100.00%	4	0	100.00%
All Zones Combined	59	9	84.75%	59	5	91.53%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist		
Population Density	Sep 2022	
	Ambulance Service Provider	#
SJ ZONE E URBAN	Escalon	2
	Manteca	10
SJ ZONE E SUBURBAN	Escalon	3
	Manteca	1
SJ ZONE E RURAL	Escalon	1

Zone Assist		
Population Density	Oct 2022	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	3
	Escalon	2
	Manteca	8
SJ ZONE E SUBURBAN	Escalon	2
SJ ZONE E RURAL	Escalon	3
	Manteca	1

Exemption Request Reports				
Types of Exemptions	Sep 2022		Oct 2022	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	1	0	0	0
Incorrect or inaccurate dispatch information received from a calling party or SCAD	0	0	1	0
Unavoidable delay caused by traffic congestion in which there is no alternate	2	0	2	0
Zone Assist	3	0	0	0

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
10/02/2022	SALIDA	Ripon	06D01- Breathing Problems

Failure to Provide Data

Event Type	Sep 2022	Oct 2022
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.