



San Joaquin County Emergency Medical Services Agency



Mailing Address
PO Box 220
French Camp, CA 95231

<http://www.sjgov.org/departments/ems>

Health Care Services Complex
Benton Hall
505 W. Service Rd.
French Camp, CA 95231

Phone Number
(209) 468-6818

Memorandum

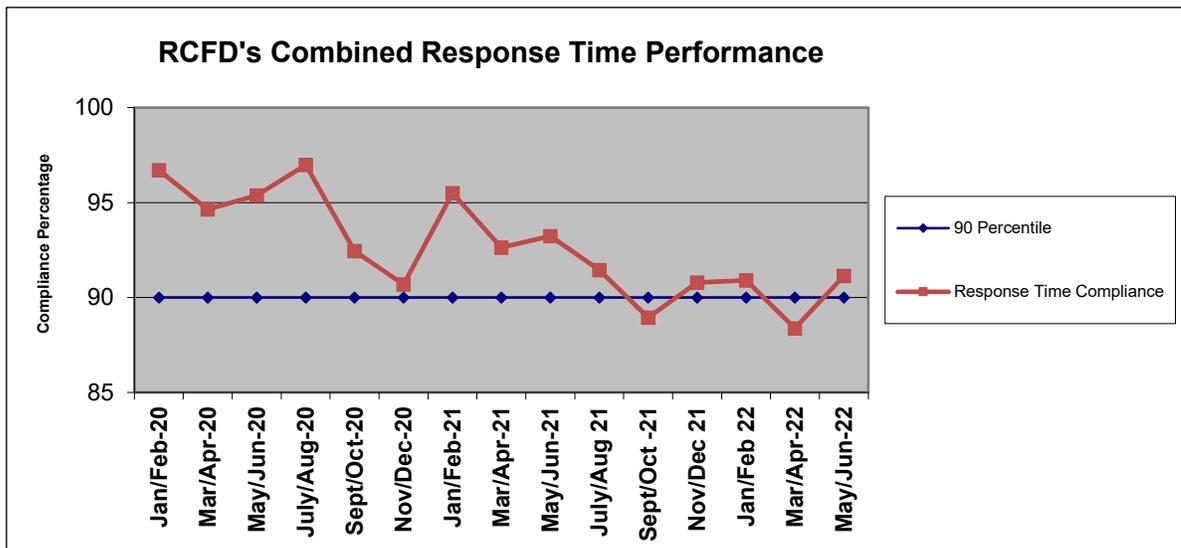
TO: All Interested Parties

FROM: Natisha Plummer, MA, EMS Analyst

DATE: August 11, 2022

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of May and June 2022, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 211 responses for May and June was 91.13%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems.

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Response Time Compliance by Month		May 2022				
Population Density	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	87	12	86.21%		X
SJ ZONE E SUBURBAN	20:00	19	0	100.00%	X	
SJ ZONE E RURAL	20:00	8	0	100.00%	X	
All Zones Combined		114	12	89.47%		

Response Time Compliance by Month		Jun 2022				
Population Density	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	83	7	91.57%	X	
SJ ZONE E SUBURBAN	20:00	9	0	100.00%	X	
SJ ZONE E RURAL	20:00	5	0	100.00%	X	
All Zones Combined		97	7	92.78%		

Fines and Penalties Report		
Type of Penalty	May 2022	Jun 2022
Late response minutes	\$320	\$270
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$320	\$270

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Response Time Analysis By Population

Population Density & Response Time Standard	May 2022			Jun 2022		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	87	12	86.21%	83	7	91.57%
Suburban 20:00	19	0	100.00%	9	0	100.00%
Rural 20:00	8	0	100.00%	5	0	100.00%
Total	114	12	89.47%	97	7	92.78%

Detailed Response Time Analysis

May 2022					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	87	13:29	05:47	02:33	09:36
SJ ZONE E SUBURBAN	19	18:48	08:30	04:08	12:33
SJ ZONE E RURAL	8	12:07	09:04	02:20	11:19
Total Responses	114				

Detailed Response Time Analysis

Jun 2022					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	83	17:55	05:18	03:00	08:34
SJ ZONE E SUBURBAN	9	14:56	11:02	02:37	14:51
SJ ZONE E RURAL	5	11:59	09:57	01:38	11:37
Total Responses	97				

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Comparison of Compliance with and without Exemptions

May 2022						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	87	15	82.76%	87	12	86.21%
SJ ZONE E SUBURBAN	19	0	100.00%	19	0	100.00%
SJ ZONE E RURAL	8	0	100.00%	8	0	100.00%
All Zones Combined	114	15	86.84%	114	12	89.47%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Jun 2022						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE E URBAN	83	11	86.75%	83	7	91.57%
SJ ZONE E SUBURBAN	9	0	100.00%	9	0	100.00%
SJ ZONE E RURAL	5	0	100.00%	5	0	100.00%
All Zones Combined	97	11	88.66%	97	7	92.78%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Consolidated Fire District

Zone Assist		
Population Density	May 2022	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	2
	Escalon	8
	Manteca	6
SJ ZONE E SUBURBAN	Escalon	9
	Manteca	3
SJ ZONE E RURAL	Escalon	4
	Manteca	2

Zone Assist		
Population Density	Jun 2022	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	3
	Escalon	8
	Manteca	15
SJ ZONE E SUBURBAN	Escalon	5
	Manteca	1
SJ ZONE E RURAL	Escalon	2

Exemption Request Reports				
Types of Exemptions	May 2022		Jun 2022	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	0	0	0	2
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	2	0	3	0

Exclusive Emergency Ambulance Provider
 Contract Compliance
 Ripon Consolidated Fire District

Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
------	----------	----------------------------	----------------------

Failure to Provide Data

Event Type	May 2022	Jun 2022
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.