



San Joaquin County Emergency Medical Services Agency



Mailing Address
PO Box 220
French Camp, CA 95231

<http://www.sjgov.org/departments/ems>

Memorandum

Health Care Services Complex
Benton Hall
505 W. Service Rd.
French Camp, CA 95231

TO: All Interested Parties

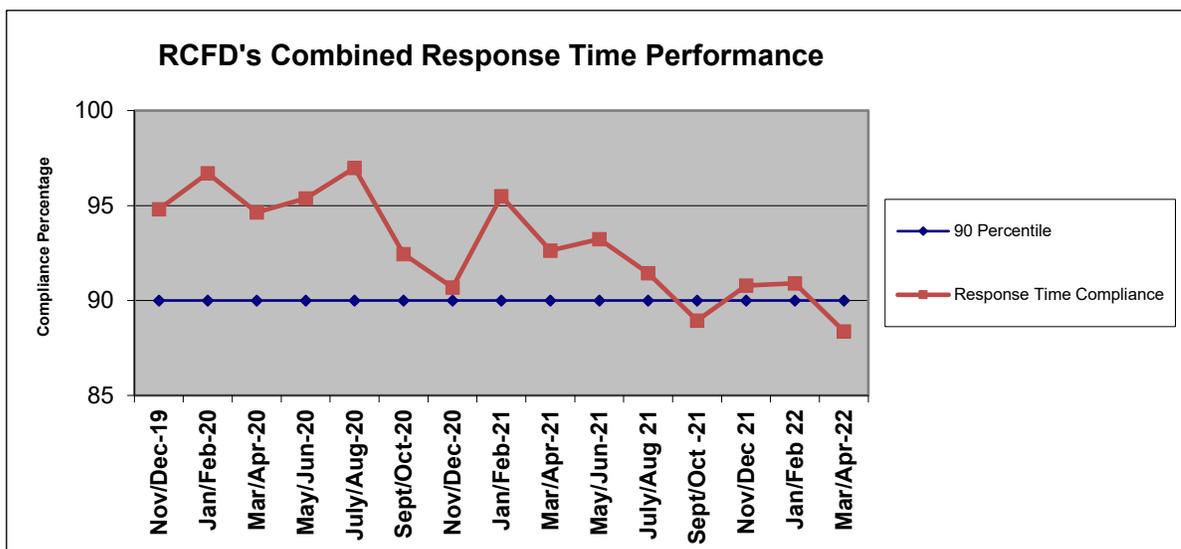
FROM: Natisha Plummer, MA, EMS Analyst

Phone Number
(209) 468-6818

DATE: June 17, 2022

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of March and April 2022, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 166 responses for March and April was 88.38%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems.

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| Response Time Compliance by Month | | Mar-22 | | | | |
|-----------------------------------|------------------------|-----------------|--------------------------------------|-----------------------|---------------------|---|
| Population Density of Zone E | Response Time Standard | Total Responses | Non-Compliant Non-Exempted Responses | Compliance Percentage | Compliant Yes No | |
| SJ ZONE E URBAN | 8:00 | 68 | 7 | 89.71% | | X |
| SJ ZONE E SUBURBAN | 20:00 | 16 | 0 | 100.00% | X | |
| SJ ZONE E RURAL | 20:00 | 3 | 0 | 100.00% | X | |
| All Zones Combined | | 87 | 7 | 91.95% | | |

| Response Time Compliance by Month | | Apr-22 | | | | |
|-----------------------------------|------------------------|-----------------|--------------------------------------|-----------------------|---------------------|---|
| Population Density of Zone E | Response Time Standard | Total Responses | Non-Compliant Non-Exempted Responses | Compliance Percentage | Compliant Yes No | |
| SJ ZONE E URBAN | 8:00 | 66 | 12 | 81.82% | | X |
| SJ ZONE E SUBURBAN | 20:00 | 7 | 0 | 100.00% | X | |
| SJ ZONE E RURAL | 20:00 | 6 | 0 | 100.00% | X | |
| All Zones Combined | | 79 | 12 | 84.81% | | |

| Fines and Penalties Report | | |
|---|----------|----------|
| Type of Penalty | Mar 2022 | Apr 2022 |
| Late response minutes | \$190 | \$380 |
| Failure to provide data | N/A | N/A |
| Preventable mechanical failure | N/A | N/A |
| Failure to meet staffing and clinical standards | N/A | N/A |
| Failure to Respond | N/A | N/A |
| Failure to submit documentation at hospital | N/A | N/A |
| Other minor breach | N/A | N/A |
| Totals | \$190 | \$380 |

| Response Time Analysis By Population | | | | | | |
|---|---------------------|-------------------------|-------------------|---------------------|-------------------------|-------------------|
| Population Density & Response Time Standard | Mar 2022 | | | Apr 2022 | | |
| | Number of Responses | Non-Compliant Responses | Percent Compliant | Number of Responses | Non-Compliant Responses | Percent Compliant |
| Urban 8:00 | 68 | 7 | 89.71% | 66 | 12 | 81.82% |
| Suburban 20:00 | 16 | 0 | 100.00% | 7 | 0 | 100.00% |
| Rural 20:00 | 3 | 0 | 100.00% | 6 | 0 | 100.00% |
| Total | 87 | 7 | 91.95% | 79 | 12 | 84.81% |

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| Zone Assist | | |
|--------------------|----------------------------|---|
| Population Density | Mar 2022 | |
| | Ambulance Service Provider | # |
| SJ ZONE E URBAN | AMR San Joaquin | 1 |
| | Escalon | 6 |
| | Manteca | 8 |
| SJ ZONE E SUBURBAN | Escalon | 8 |
| | Manteca | 2 |
| SJ ZONE E RURAL | Escalon | 2 |

| Zone Assist | | |
|--------------------|----------------------------|---|
| Population Density | Apr 2022 | |
| | Ambulance Service Provider | # |
| SJ ZONE E URBAN | AMR San Joaquin | 1 |
| | Escalon | 7 |
| | Manteca | 8 |
| SJ ZONE E SUBURBAN | Escalon | 6 |
| SJ ZONE E RURAL | Escalon | 3 |

| Detailed Response Time Analysis | | | | | |
|---------------------------------|-----------|--------------------------------|-----------------------------|---------------|--|
| Mar 2022 | | | | | |
| Population Density | Responses | Response Time Interval Maximum | Response Time Interval Mean | Std Deviation | Response Time Interval 90th Percentile |
| SJ ZONE E URBAN | 68 | 11:47 | 5:33 | 2:14 | 9:28 |
| SJ ZONE E SUBURBAN | 16 | 15:46 | 8:33 | 3:32 | 13:16 |
| SJ ZONE E RURAL | 3 | 12:33 | 11:26 | 1:37 | 12:28 |
| Total Responses | 87 | | | | |

| Detailed Response Time Analysis | | | | | |
|---------------------------------|-----------|--------------------------------|-----------------------------|---------------|--|
| Apr 2022 | | | | | |
| Population Density | Responses | Response Time Interval Maximum | Response Time Interval Mean | Std Deviation | Response Time Interval 90th Percentile |
| SJ ZONE E URBAN | 66 | 15:21 | 5:49 | 3:03 | 10:05 |
| SJ ZONE E SUBURBAN | 7 | 11:59 | 9:46 | 1:14 | 10:59 |
| SJ ZONE E RURAL | 6 | 11:38 | 9:01 | 2:02 | 11:08 |
| Total Responses | 79 | | | | |

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Exemption Request Reports

| Types of Exemptions | Mar 2022 | | Apr 2022 | |
|---|---------------------|-------------------|---------------------|-------------------|
| | Exemptions Approved | Exemptions Denied | Exemptions Approved | Exemptions Denied |
| Other non-specified | 1 | 0 | 0 | 0 |
| Unavoidable delay caused by traffic congestion in which there is no alternate route of travel | 0 | 0 | 1 | 0 |

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Out of County Mutual Aid

| Date | Location | Ambulance Service Provider | Dispatch Determinant |
|------------|----------|----------------------------|-----------------------|
| 03/01/2022 | SALIDA | Ripon | 01D01- Abdominal Pain |

Failure to Provide Data

| Event Type | Mar 2022 | Apr 2022 |
|------------|----------|----------|
| N/A | | |

Mechanical Report

| Event Type | Date | Preventable |
|------------|------|-------------|
| N/A | | |

Community Service Report

| Event Type |
|-----------------|
| See Appendix A. |

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