



San Joaquin County Emergency Medical Services Agency



Mailing Address
PO Box 220
French Camp, CA 95231

<http://www.sjgov.org/departments/ems>

Memorandum

Health Care Services Complex
Benton Hall
505 W. Service Rd.
French Camp, CA 95231

TO: All Interested Parties

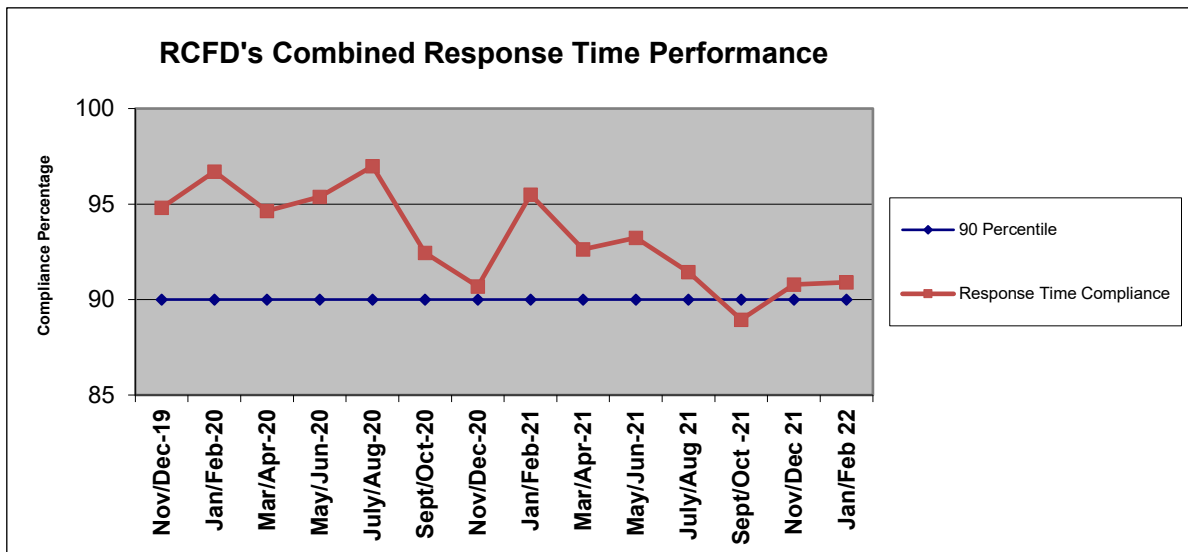
FROM: Natisha Plummer, MA, EMS Analyst

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DATE: April 25, 2022

SUBJECT: Ripon Consolidated Fire District Exclusive Operating Area Ambulance Contract Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone E and the contract compliance for the Emergency Ambulance Provider Ripon Consolidated Fire District (RCFD) for the months of January and February 2022, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's combined two-month percentile with 171 responses for January and February was 90.91%. As shown in the graph above. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/departments/ems.

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Response Time Compliance by Month		Jan-22				
Population Density of Zone E	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	83	11	86.75%		X
SJ ZONE E SUBURBAN	20:00	10	0	100.00%	X	
SJ ZONE E RURAL	20:00	1	0	100.00%	X	
All Zones Combined		94	11	88.30%		

Response Time Compliance by Month		Feb-22				
Population Density of Zone E	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	63	5	92.06%	X	
SJ ZONE E SUBURBAN	20:00	10	0	100.00%	X	
SJ ZONE E RURAL	20:00	4	0	100.00%	X	
All Zones Combined		77	5	93.51%		

Fines and Penalties Report

Type of Penalty	Jan 2022	Feb 2022
Late response minutes	\$270	\$100
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$270	\$100

Response Time Analysis By Population

Population Density & Response Time Standard	Jan 2022			Feb 2022		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	83	11	86.75%	63	5	92.06%
Suburban 20:00	10	0	100.00%	10	0	100.00%
Rural 20:00	1	0	100.00%	4	0	100.00%
Total	94	11	88.30%	77	5	93.51%

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Zone Assist		
Population Density	Jan 2022	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	1
	Escalon	6
	Manteca	20
SJ ZONE E SUBURBAN	Escalon	3
	Manteca	2
SJ ZONE E RURAL	Escalon	1
	Manteca	1

Zone Assist		
Population Density	Feb 2022	
	Ambulance Service Provider	#
SJ ZONE E URBAN	AMR San Joaquin	2
	Escalon	4
	Manteca	9
SJ ZONE E SUBURBAN	Escalon	3
	Manteca	1
SJ ZONE E RURAL	Escalon	3

Detailed Response Time Analysis					
Jan 2022					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	83	14:37	6:09	2:42	9:52
SJ ZONE E SUBURBAN	10	14:55	9:13	3:46	11:44
SJ ZONE E RURAL	1	8:28	8:28	0:00	8:28
Total Responses	94				

Detailed Response Time Analysis					
Feb 2022					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	63	15:23	5:25	2:41	8:37
SJ ZONE E SUBURBAN	10	14:27	9:48	2:28	12:49
SJ ZONE E RURAL	4	9:19	6:49	2:59	9:07
Total Responses	77				

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Exemption Request Reports

Types of Exemptions	Jan 2022		Feb 2022	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Other non-specified	0	0	1	0
Inability to locate address due to non-existent or unposted address	1	0	0	0
Inaccurate Information from Calling Party	1	0	0	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	3	0	0	0
RCFD Assisting Other Zone	2	0	1	0

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
01/02/2022	SALIDA	RCFD	21B01M- Hemorrhage/Laceration
01/02/2022	MODESTO	RCFD	01C03- Abdominal Pain
01/03/2022	MODESTO	RCFD	12D02E- Convulsion/Seizure
01/04/2022	MODESTO	RCFD	06D00- Breathing Problems
01/04/2022	MODESTO	RCFD	23C05D- Overdose/Poisoning
01/06/2022	SALIDA	RCFD	26D00- Sick Person
01/09/2022	MODESTO	RCFD	06D01- Breathing Problems
01/12/2022	MODESTO	RCFD	18C02K- Headache
01/14/2022	MODESTO	RCFD	06D01O- Breathing Problems
01/14/2022	MODESTO	RCFD	33D01T- Transfer/IFT
01/15/2022	MODESTO	RCFD	28C05C- Stroke/TIA
01/15/2022	MODESTO	RCFD	06E00- Breathing Problems
01/15/2022	SALIDA	RCFD	12C04- Convulsion/Seizure
01/15/2022	MODESTO	RCFD	09E01- Cardiac/Resp Arrest
01/15/2022	MODESTO	RCFD	Police/Fire Standby
01/15/2022	MODESTO	RCFD	32D00- Unk Problem (Man Down)
01/16/2022	SALIDA	RCFD	06D02- Breathing Problems
01/17/2022	MODESTO	RCFD	31D04- Unconscious/Fainting
01/17/2022	SALIDA	RCFD	26C01- Sick Person
01/18/2022	MODESTO	RCFD	23C07W- Overdose/Poisoning
01/18/2022	MODESTO	RCFD	26D00- Sick Person
01/18/2022	MODESTO	RCFD	29D00- Traffic Accident
01/21/2022	MODESTO	RCFD	06D02E- Breathing Problems
01/22/2022	SALIDA	RCFD	28C02L- Stroke/TIA
01/22/2022	MODESTO	RCFD	10D02- Chest Pain/Discomfort
01/23/2022	MODESTO	RCFD	06D01- Breathing Problems
01/23/2022	MODESTO	RCFD	06E00- Breathing Problems
01/23/2022	MODESTO	RCFD	06D04A- Breathing Problems
01/24/2022	SALIDA	RCFD	33C01T- Transfer/IFT
01/24/2022	OAKDALE	RCFD	26C02- Sick Person
01/25/2022	MODESTO	RCFD	24C02- Pregnancy/Childbirth
01/25/2022	MODESTO	RCFD	26D00- Sick Person
01/25/2022	MODESTO	RCFD	29D00- Traffic Accident
01/25/2022	MODESTO	RCFD	06C01E- Breathing Problems
01/26/2022	MODESTO	RCFD	10D04- Chest Pain/Discomfort
01/26/2022	MODESTO	RCFD	06D02- Breathing Problems
01/26/2022	MODESTO	RCFD	10D02- Chest Pain/Discomfort
01/28/2022	MODESTO	RCFD	29D00- Traffic Accident

Failure to Provide Data

Event Type	Jan 2022	Feb 2022
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

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Community Service Report

Event Type

See Appendix A.

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