



San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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Memorandum

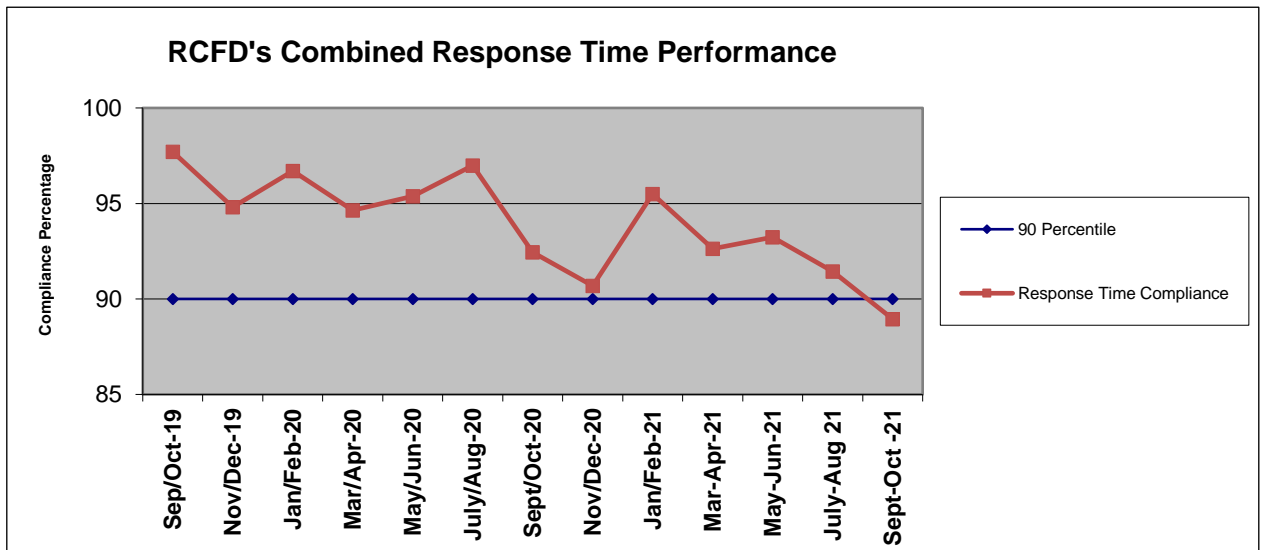
TO: All Interested Parties

FROM: Tina Shahani, EMS Analyst

DATE: December 1, 2021

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of September and October 2021, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's response time compliance for September was 89.32% and October was 88.57%. The combined two-month percentile with 208 responses for September and October was 88.95%. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/ems.

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon District Ambulance

Response Time Compliance by Month		2021/09/01 through 2021/09/30				
Compliance Zone	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	91	11	87.91%		X
SJ ZONE E SUBURBAN	20:00	10	0	100.00%	X	
SJ ZONE E RURAL	20:00	2	0	100.00%	X	
All Zones Combined		103	11	89.32%	2	1

Response Time Compliance by Month		2021/10/01 through 2021/10/31				
Compliance Zone	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	90	12	86.67%		X
SJ ZONE E SUBURBAN	20:00	12	0	100.00%	X	
SJ ZONE E RURAL	20:00	3	0	100.00%	X	
All Zones Combined		105	12	88.57%	2	1

Fines and Penalties Report

Type of Penalty	Sep 2021	Oct 2021
Late response minutes	\$410	\$470
Failure to provide data	0	0
Preventable mechanical failure	0	0
Failure to meet staffing and clinical standards	0	0
Failure to Respond	0	0
Failure to submit documentation at hospital	0	0
Other minor breach	0	0
Totals	\$410	\$470

Weekly Unit Hour Staffing Report

	Sep 2021	Oct 2021
SJ ZONE E	168	168
Total	168	168

Response Time Analysis By Population

Population Density & Response Time Standard	Sep 2021			Oct 2021		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	91	11	87.91%	90	12	86.67%
Suburban 20:00	10	0	100.00%	12	0	100.00%
Rural 20:00	2	0	100.00%	3	0	100.00%
Total	103	11	89.32%	105	12	88.57%

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Zone Assist		
Compliance Zone	Sep 2021	
	Provider	#
SJ ZONE E URBAN	AMR San Joaquin	2
	Escalon	7
	Manteca	22
SJ ZONE E SUBURBAN	Manteca	1
SJ ZONE E RURAL	Escalon	1

Zone Assist		
Compliance Zone	Oct 2021	
	Provider	#
SJ ZONE E URBAN	AMR San Joaquin	10
	Escalon	4
	Manteca	11
SJ ZONE E SUBURBAN	Escalon	2
	Manteca	2
SJ ZONE E RURAL	Escalon	1

Detailed Response Time Analysis					
Sep 2021					
Compliance Zones	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	94	00:15:41	00:06:30	00:03:10	00:11:47
SJ ZONE E SUBURBAN	10	00:14:43	00:09:20	00:03:38	00:14:30
SJ ZONE E RURAL	2	00:07:20	00:07:01	00:00:26	00:07:16
Total Responses	106				

Detailed Response Time Analysis					
Oct 2021					
Compliance Zones	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	93	00:15:40	00:06:42	00:03:19	00:11:58
SJ ZONE E SUBURBAN	12	00:11:11	00:06:10	00:03:11	00:08:59
SJ ZONE E RURAL	3	00:12:51	00:11:41	00:01:00	00:12:31
Total Responses	108				

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Exemption Request Reports				
	Sep 2021		Oct 2021	
Types of Exemptions	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	3	0	1	0
Delays caused by waiting for scene to be secured by law enforcement or hazardous materials teams	0	0	0	0
Delays due to road blockages such as at train crossings or major road work	0	0	0	0
Delays due to security concerns at military bases, prisons/jails or other secured facilities	0	0	0	0
Dispatch errors, as defined by dispatch protocols at the Authorized EMS Dispatch Center	0	0	1	0
During declared multi-casualty incidents	0	0	0	0
During extreme system overload	0	0	0	0
Inability to locate address due to non-existent or unposted address	0	0	0	0
Incorrect or inaccurate dispatch information received from a calling party or PSAP	0	0	0	0
Reduction from code 3 to code 2	0	1	0	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	7	0	4	0
Unavoidable delays due to serious weather that impairs safe travel	0	0	0	0
Zone Assist	0	0	2	0

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Out of County Mutual Aid			
Date	Compliance Zone	Provider	EMD
09/02/2021	MODESTO	Ripon	10C03- Chest Pain/Discomfort
09/03/2021	MODESTO	Ripon	31D03- Unconscious/Fainting
09/07/2021	MODESTO	Ripon	06D01A- Breathing Problems
09/09/2021	MODESTO	Ripon	32D00- Unk Problem (Man Down)
09/10/2021	MODESTO	Ripon	12C03- Convulsion/Seizure
09/11/2021	SALIDA	Ripon	29D00- Traffic Accident
09/12/2021	MODESTO	Ripon	31D02- Unconscious/Fainting
09/14/2021	MODESTO	Ripon	09E01- Cardiac/Resp Arrest
09/16/2021	SALIDA	Ripon	31D00- Unconscious/Fainting
09/17/2021	MODESTO	Ripon	02C01M- Allergies/Envenomation
09/17/2021	MODESTO	Ripon	02C01M- Allergies/Envenomation
09/24/2021	CERES	Ripon	10D02- Chest Pain/Discomfort
09/26/2021	MODESTO	Ripon	29D00- Traffic Accident
09/27/2021	MODESTO	Ripon	32D01- Unk Problem (Man Down)
10/02/2021	OAKDALE	Ripon	28C01L- Stroke/TIA
10/03/2021	SALIDA	Ripon	29D00- Traffic Accident
10/10/2021	MODESTO	Ripon	06D01- Breathing Problems
10/13/2021	SALIDA	Ripon	33C02T- Transfer/IFT
10/22/2021	SALIDA	Ripon	29D00- Traffic Accident
10/22/2021	MODESTO	Ripon	02D01- Allergies/Envenomation
10/22/2021	MODESTO	Ripon	10D02- Chest Pain/Discomfort
10/23/2021	SALIDA	Ripon	12D00- Convulsion/Seizure
10/25/2021	SALIDA	Ripon	26C02- Sick Person
10/28/2021	MODESTO	Ripon	10C03- Chest Pain/Discomfort
10/30/2021	MODESTO	Ripon	29D00- Traffic Accident

Failure to Provide Data		
Event Type	Sep 2021	Oct 2021
N/A		

Mechanical Report		
Event Type	Date	Preventable
N/A		

Community Service Report		
Event Type		
See Appendix A.		

