



San Joaquin County Emergency Medical Services Agency



Mailing Address
PO Box 220
French Camp, CA 95231

<http://www.sjgov.org/departments/ems>

Memorandum

Health Care Services Complex
Benton Hall
505 W. Service Rd.
French Camp, CA 95231

TO: All Interested Parties

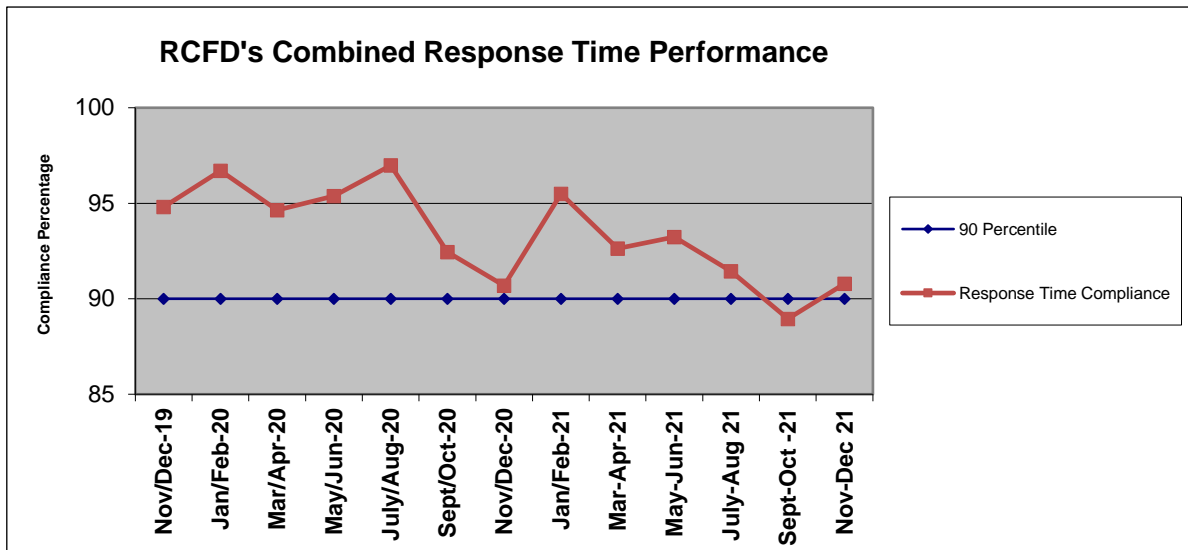
FROM: Tina Shahani, EMS Analyst

Phone Number
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DATE: March 18, 2022

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of November and December 2021, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's response time compliance for November was 94.06% and October was 87.50%. The combined two-month percentile with 173 responses for November and December was 90.78%. The complete compliance report may be viewed or downloaded from the EMS Agency's website: <http://www.sjgov.org/departments/ems>.

Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon District Ambulance

Response Time Compliance by Month		2021/11/01 through 2021/11/30				
Compliance Zone	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	91	6	93.41%	X	
SJ ZONE E SUBURBAN	20:00	5	0	100.00%	X	
SJ ZONE E RURAL	20:00	5	0	100.00%	X	
All Zones Combined		101	6	94.06%	3	0

Response Time Compliance by Month		2021/12/01 through 2021/12/31				
Compliance Zone	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	61	9	85.25%		X
SJ ZONE E SUBURBAN	20:00	6	0	100.00%	X	
SJ ZONE E RURAL	20:00	5	0	100.00%	X	
All Zones Combined		72	9	87.50%	2	1

Fines and Penalties Report		
Type of Penalty	Nov 2021	Dec 2021
Late response minutes	\$190	\$250
Failure to provide data	0	0
Preventable mechanical failure	0	0
Failure to meet staffing and clinical standards	0	0
Failure to Respond	0	0
Failure to submit documentation at hospital	0	0
Other minor breach	0	0
Totals	\$190	\$250

Response Time Analysis By Population

Population Density & Response Time Standard	Nov 2021			Dec 2021		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	91	6	93.41%	61	9	85.25%
Suburban 20:00	5	0	100.00%	6	0	100.00%
Rural 20:00	5	0	100.00%	5	0	100.00%
Total	101	6	94.06%	72	9	87.50%

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Contract Compliance
Ripon District Ambulance

Zone Assist		
Compliance Zone	Nov 2021	
	Provider	#
SJ ZONE E URBAN	AMR San Joaquin	3
	Escalon	9
	Manteca	13
SJ ZONE E SUBURBAN	Escalon	3
	Manteca	2
SJ ZONE E RURAL	Escalon	4

Zone Assist		
Compliance Zone	Dec 2021	
	Provider	#
SJ ZONE E URBAN	AMR San Joaquin	2
	Escalon	8
	Manteca	16
SJ ZONE E SUBURBAN	Escalon	3
SJ ZONE E RURAL	Escalon	1
	Manteca	1

Detailed Response Time Analysis					
Nov 2021					
Compliance Zones	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	91	00:17:29	00:05:21	00:02:46	00:08:28
SJ ZONE E SUBURBAN	5	00:10:49	00:08:57	00:01:07	00:10:07
SJ ZONE E RURAL	5	00:11:55	00:08:44	00:02:16	00:11:16
Total Responses	101				

Detailed Response Time Analysis					
Dec 2021					
Compliance Zones	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	61	00:13:46	00:05:37	00:02:50	00:10:15
SJ ZONE E SUBURBAN	6	00:13:38	00:09:02	00:04:08	00:13:11
SJ ZONE E RURAL	5	00:11:29	00:10:00	00:01:14	00:11:16
Total Responses	72				

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 Contract Compliance
 Ripon District Ambulance

Exemption Request Reports

Types of Exemptions	Nov 2021		Dec 2021	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	1	0	0	0
Dispatch errors, as defined by dispatch protocols at the Authorized EMS Dispatch Center	0	0	1	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	4	0	1	0

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Ripon District Ambulance

Out of County Mutual Aid

Date	Compliance Zone	Provider	EMD
11/05/2021	SALIDA	Ripon	21B02M- Hemorrhage/Laceration
11/05/2021	SALIDA	Ripon	06C01O- Breathing Problems
11/07/2021	MODESTO	Ripon	10C03- Chest Pain/Discomfort
11/10/2021	MODESTO	Ripon	09E01- Cardiac/Resp Arrest
11/19/2021	MODESTO	Ripon	33C02T- Transfer/IFT
11/20/2021	MODESTO	Ripon	06D01- Breathing Problems
11/21/2021	MODESTO	Ripon	33C05T- Transfer/IFT
11/26/2021	MODESTO	Ripon	29D00- Traffic Accident
12/03/2021	MODESTO	Ripon	06D00- Breathing Problems
12/03/2021	MODESTO	Ripon	31D00- Unconscious/Fainting
12/03/2021	MODESTO	Ripon	23D02D- Overdose/Poisoning
12/04/2021	MODESTO	Ripon	23E01D- Overdose/Poisoning
12/10/2021	CERES	Ripon	06D02E- Breathing Problems
12/12/2021	SALIDA	Ripon	06D02- Breathing Problems
12/13/2021	MODESTO	Ripon	28C01L- Stroke/TIA
12/13/2021	MODESTO	Ripon	25D03- Psychiatric/Suicide
12/13/2021	MODESTO	Ripon	01C05- Abdominal Pain
12/13/2021	MODESTO	Ripon	01C05- Abdominal Pain
12/15/2021	SALIDA	Ripon	06D00- Breathing Problems
12/15/2021	SALIDA	Ripon	06D00- Breathing Problems
12/16/2021	MODESTO	Ripon	29D00- Traffic Accident
12/22/2021	MODESTO	Ripon	06E01E- Breathing Problems
12/25/2021	MODESTO	Ripon	23D03A- Overdose/Poisoning
12/31/2021	SALIDA	Ripon	17B01- Fall

Failure to Provide Data

Event Type	Nov 2021	Dec 2021
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.

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