



San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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Memorandum

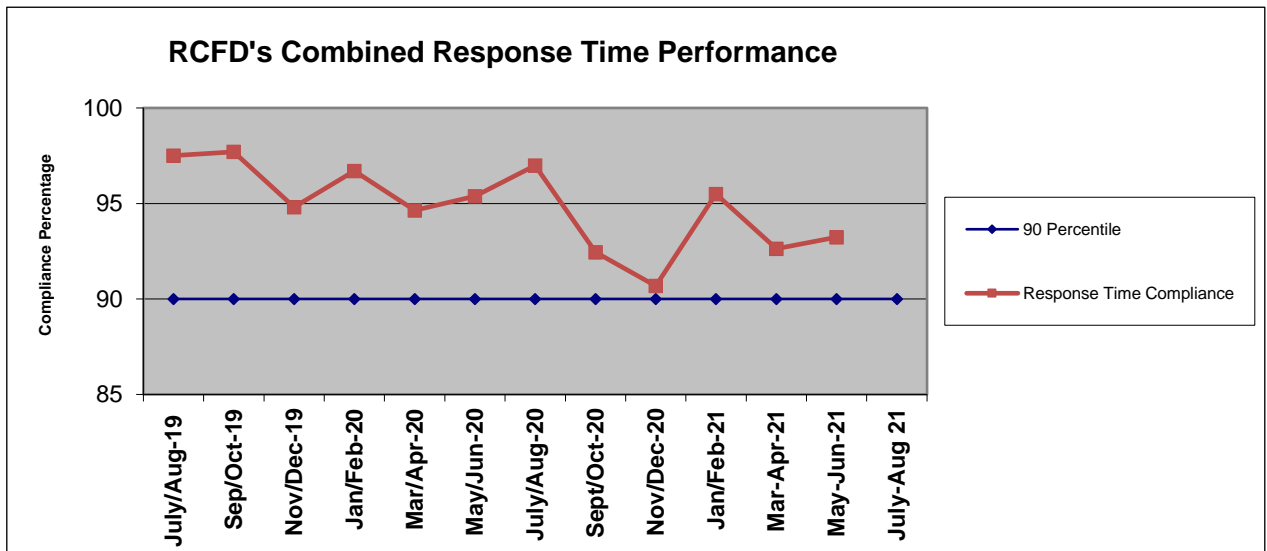
TO: All Interested Parties

FROM: Tina Shahani, EMS Analyst

DATE: Septmeber 17, 2021

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of July and August 2021, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's response time compliance exceeded the 90th percentile standard set by the County for July with 94.52% and August with 88.35%. The combined two-month percentile with 176 responses for July and August was 91.44%. The complete compliance report may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/ems.

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Response Time Compliance by Month		2021/07/01 through 2021/07/31				
Compliance Zone	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	56	4	92.86%	X	
SJ ZONE E SUBURBAN	20:00	12	0	100.00%	X	
SJ ZONE E RURAL	20:00	5	0	100.00%	X	
All Zones Combined		73	4	94.52%	3	0

Response Time Compliance by Month		2021/08/01 through 2021/08/31				
Compliance Zone	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE E URBAN	8:00	88	12	86.36%		X
SJ ZONE E SUBURBAN	20:00	12	0	100.00%	X	
SJ ZONE E RURAL	20:00	3	0	100.00%	X	
All Zones Combined		103	12	88.35%	2	1

Fines and Penalties Report

Type of Penalty	Jul 2021	Aug 2021
Late response minutes	\$160	\$540
Failure to provide data	0	0
Preventable mechanical failure	0	0
Failure to meet staffing and clinical standards	0	0
Failure to Respond	0	0
Failure to submit documentation at hospital	0	0
Other minor breach	0	0
Totals	\$160	\$540

Weekly Unit Hour Staffing Report

	Jul 2021	Aug 2021
SJ ZONE E	168	168
Total	168	168

Response Time Analysis By Population

Population Density & Response Time Standard	Jul 2021			Aug 2021		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	56	4	92.86%	88	12	86.36%
Suburban 20:00	12	0	100.00%	12	0	100.00%
Rural 20:00	5	0	100.00%	3	0	100.00%
Total	73	4	94.52%	103	12	88.35%

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Zone Assist		
Compliance Zone	Jul 2021	
	Provider	#
SJ ZONE E URBAN	AMR San Joaquin	3
	Escalon	1
	Manteca	11
SJ ZONE E SUBURBAN	Manteca	2
SJ ZONE E RURAL	Escalon	2

Zone Assist		
Compliance Zone	Aug 2021	
	Provider	#
SJ ZONE E URBAN	AMR San Joaquin	5
	Escalon	2
	Manteca	20
SJ ZONE E SUBURBAN	Escalon	3
	Manteca	1
SJ ZONE E RURAL	Escalon	3
	Manteca	3

Detailed Response Time Analysis

Jul 2021					
Compliance Zones	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	59	00:13:22	00:05:57	00:02:34	00:10:07
SJ ZONE E SUBURBAN	12	00:13:04	00:09:14	00:02:47	00:11:43
SJ ZONE E RURAL	5	00:11:36	00:08:25	00:03:14	00:10:54
Total Responses	76				

Detailed Response Time Analysis

Aug 2021					
Compliance Zones	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	89	00:23:59	00:06:22	00:03:54	00:12:19
SJ ZONE E SUBURBAN	12	00:13:58	00:08:35	00:04:14	00:13:27
SJ ZONE E RURAL	3	00:13:33	00:10:49	00:02:22	00:12:45
Total Responses	104				

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Exemption Request Reports				
	Jul 2021		Aug 2021	
Types of Exemptions	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Any other circumstance deemed acceptable to the AGENCY	0	0	4	0
Delays caused by waiting for scene to be secured by law enforcement or hazardous materials teams	0	0	0	0
Delays due to road blockages such as at train crossings or major road work	0	0	0	0
Delays due to security concerns at military bases, prisons/jails or other secured facilities	0	0	0	0
Dispatch errors, as defined by dispatch protocols at the Authorized EMS Dispatch Center	0	0	0	0
During declared multi-casualty incidents	0	0	0	0
During extreme system overload	0	0	0	0
Inability to locate address due to non-existent or unposted address	0	0	0	0
Incorrect or inaccurate dispatch information received from a calling party or PSAP	0	0	0	0
Reduction from code 3 to code 2	0	0	0	0
Unavoidable delay caused by traffic congestion in which there is no alternate route of travel	1	0	1	0
Unavoidable delays due to serious weather that impairs safe travel	0	0	0	0
Zone Assist	0	1	1	0

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Out of County Mutual Aid			
Date	Compliance Zone	Provider	EMD
07/01/2021	SALIDA	Ripon	10D02- Chest Pain/Discomfort
07/03/2021	MODESTO	Ripon	26D01- Sick Person
07/11/2021	MODESTO	Ripon	26D00- Sick Person
07/11/2021	MODESTO	Ripon	06C01- Breathing Problems
07/12/2021	MODESTO	Ripon	06D00- Breathing Problems
07/16/2021	SALIDA	Ripon	21D05M- Hemorrhage/Laceration
07/16/2021	MODESTO	Ripon	31D02- Unconscious/Fainting
07/19/2021	SALIDA	Ripon	06D00- Breathing Problems
07/22/2021	SALIDA	Ripon	10C01- Chest Pain/Discomfort
07/25/2021	MODESTO	Ripon	23C01- Overdose/Poisoning
07/30/2021	MODESTO	Ripon	26D00- Sick Person
07/30/2021	SALIDA	Ripon	06D00- Breathing Problems
07/31/2021	MODESTO	Ripon	28C03L- Stroke/TIA
07/31/2021	SALIDA	Ripon	29D00- Traffic Accident
08/01/2021	MODESTO	Ripon	29D00- Traffic Accident
08/03/2021	MODESTO	Ripon	29D00- Traffic Accident
08/10/2021	MODESTO	Ripon	26D01- Sick Person
08/10/2021	SALIDA	Ripon	06C01- Breathing Problems
08/11/2021	SALIDA	Ripon	31D00- Unconscious/Fainting
08/11/2021	SALIDA	Ripon	18C04G- Headache
08/12/2021	SALIDA	Ripon	21D03M- Hemorrhage/Laceration
08/13/2021	CERES	Ripon	33C02T- Transfer/IFT
08/14/2021	MODESTO	Ripon	06D02E- Breathing Problems
08/14/2021	SALIDA	Ripon	29D00- Traffic Accident
08/14/2021	MODESTO	Ripon	29D00- Traffic Accident
08/18/2021	SALIDA	Ripon	06D01- Breathing Problems
08/19/2021	MODESTO	Ripon	06D02- Breathing Problems
08/23/2021	MODESTO	Ripon	Stroke Transfer
08/25/2021	MODESTO	Ripon	33C01T- Transfer/IFT
08/26/2021	MODESTO	Ripon	06D00- Breathing Problems
08/28/2021	SALIDA	Ripon	12D00- Convulsion/Seizure
08/28/2021	SALIDA	Ripon	06C01A- Breathing Problems

Failure to Provide Data		
Event Type	Jul 2021	Aug 2021
N/A		

Mechanical Report		
Event Type	Date	Preventable
N/A		

Community Service Report		
Event Type		
See Appendix A.		

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