



San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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Memorandum

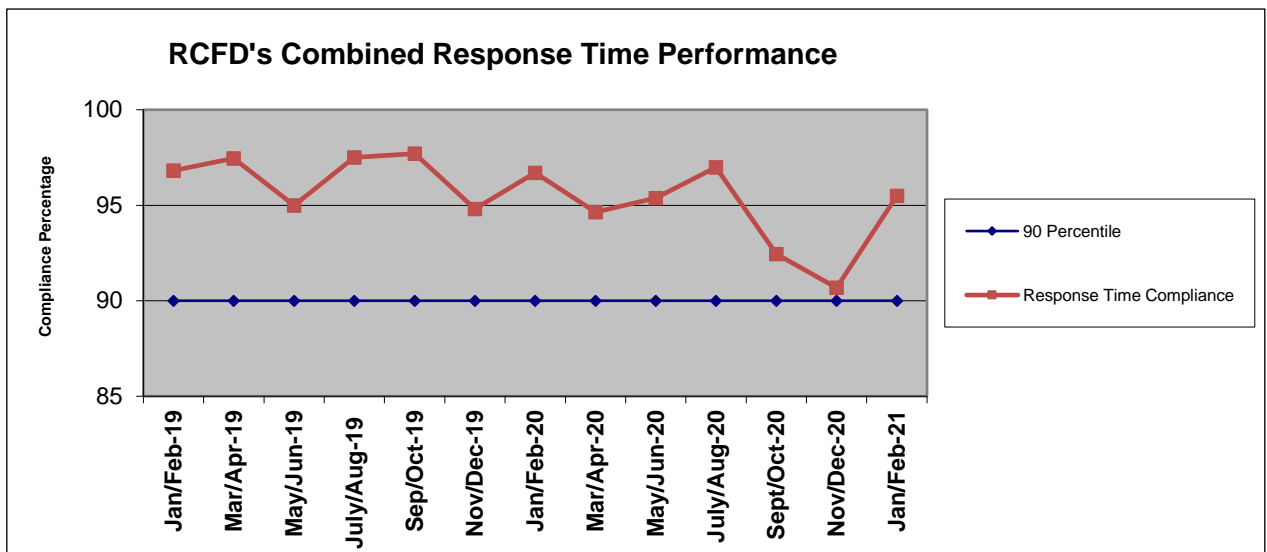
TO: All Interested Parties

FROM: Tina Shahani, EMS Analyst

DATE: March 25, 2021

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of January and February 2021, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's response time compliance exceeded the 90th percentile standard set by the County for January with 94.90% and February with 96.10%. The combined two-month percentile with 175 responses for January and February was 95.50%. The complete compliance report for January and February 2021 may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/ems.

**Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Ambulance**

Response Time Compliance Report by 31 Day Rolling Period

January 1, 2021 through January 31, 2021						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	83	5	93.98%	X	
SJ ZONE E SUBRUBAN	20:00	6	0	100.00%	X	
SJ ZONE E RURAL	20:00	9	0	100.00%	X	
All Zones Combined		98	5	94.90%	3	0

Response Time Compliance Report by 28 Day Rolling Period

February 1, 2021 through February 28, 2021						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	72	3	95.83%	X	
SJ ZONE E SUBRUBAN	20:00	3	0	100.00%	X	
SJ ZONE E RURAL	20:00	2	0	100.00%	X	
All Zones Combined		77	3	96.10%	3	0

Fines and Penalties Report

Type of Penalty	January 2021	February 2021
Late response minutes	\$120	\$70
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$120	\$70

Weekly Unit Hour Staffing Report

	January 2021	February 2021
SJ ZONE E	168	168
Total	168	168

*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

**Response Time Analysis By Population Density
All Responses**

Population Density & Response Time Standard	January 2021			February 2021		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 8:00	83	5	93.98%	72	3	95.83%
Suburban 20:00	6	0	100.00%	3	0	100.00%
Rural 20:00	9	0	100.00%	2	0	100.00%
Wilderness ASAP	0	0	100.00%	0	0	100.00%
Total	98	5	94.90%	77	3	96.10%

Zone Assist Incidents

January 2021			February 2021		
Assisting Provider	Response Area	Number of Responses	Assisting Provider	Response Area	Number of Responses
AMR San Joaquin	SJ ZONE E URBAN	1	Escalon	SJ ZONE E SUBURBAN	2
Escalon	SJ ZONE E RURAL	4	Escalon	SJ ZONE E URBAN	2
Escalon	SJ ZONE E SUBURBAN	2	MDAS	SJ ZONE E URBAN	7
Escalon	SJ ZONE E URBAN	3			
MDAS	SJ ZONE E URBAN	11			
Total		21			11

Detailed Response Time Analysis January 2021

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	83	0:06	16:36	5:43	2:46	9:24
SJ ZONE E SUBURBAN	6	2:45	12:31	6:23	3:29	12:31
SJ ZONE E RURAL	9	3:03	12:25	9:04	2:55	12:25
All Urban Compliance Areas	83	0:06	16:36	5:43	2:46	9:24
All Suburban Compliance Areas	6	2:45	12:31	6:23	3:29	12:31
All Rural Compliance Areas	9	3:03	12:25	9:04	2:55	12:25
All Wilderness Compliance Areas	0					

Detailed Response Time Analysis February 2021

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	72	0:41	10:58	5:12	2:08	7:57
SJ ZONE E SUBURBAN	3	6:37	9:34	8:10	1:13	9:34
SJ ZONE E RURAL	2	5:45	10:28	8:06	2:22	10:28
All Urban Compliance Areas	72	0:41	10:58	5:12	2:08	7:57
All Suburban Compliance Areas	3	6:37	9:34	8:10	1:13	9:34
All Rural Compliance Areas	2	5:45	10:28	8:06	2:22	10:28
All Wilderness Compliance Areas	0					

**Exemption Request Report
January 2021**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
01/02/2021	21001107	E URBAN	Freeway Access		Exempt
01/06/2021	21002836	E URBAN	Freeway Access		Exempt
01/16/2021	21008356	E URBAN	Other		Exempt
01/23/2021	21011958	E URBAN	Freeway Access		Exempt
01/23/2021	21012010	E URBAN	Freeway Access		Exempt
01/29/2021	21015180	E URBAN	Other		Exempt

**Exemption Request Report
February 2021**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
02/16/2021	21024869	E URBAN	False Report of Emergency		Exempt
02/18/2021	21025974	E URBAN	Freeway Access		Exempt
02/23/2021	21028531	E URBAN	Freeway Access		Exempt
02/25/2021	21029728	E URBAN	Freeway Access		Exempt

Contract 1 Year Cumulative Performance Summary

Response Time Compliance													
Zone	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Nov 20	Dec 20	Jan 21	Feb 21	Monthly Average
E URBAN	93%	95%	94%	95%	96%	96%	91%	91%	92%	87%	94%	96%	93.2%
E SUBUBAN	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
E RURAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
All Zones	94%	96%	95%	95%	97%	97%	92%	93%	93%	88%	95%	96%	94.3%

Out of County/Mutual Aid

Date	Compliance Zone	Provider	EMD
N/A			

Failure to Provide Data

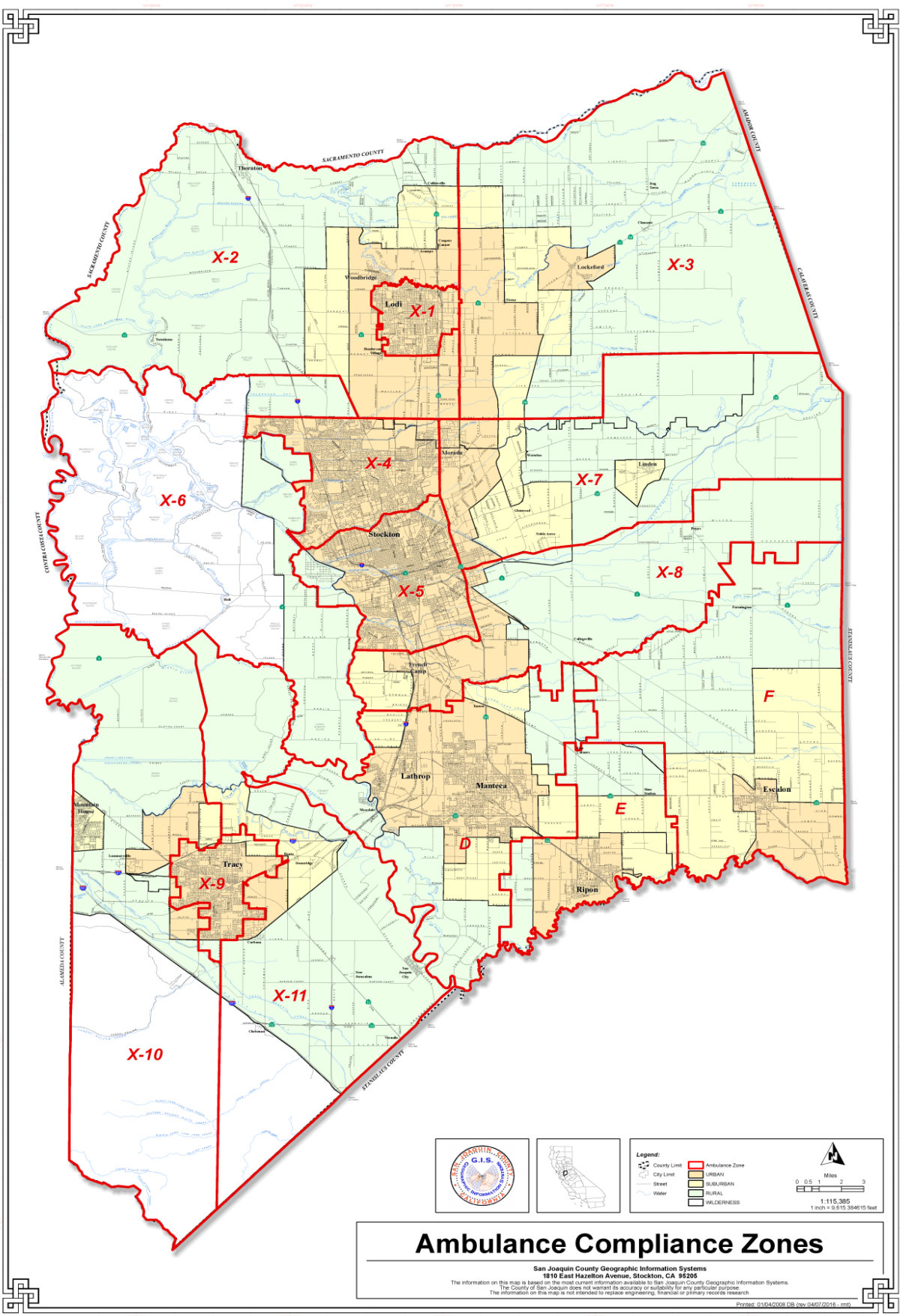
Event Type	January 2021	February 2021
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.



Ambulance Compliance Zones

San Joaquin County Geographic Information Systems
 1810 East Hazelton Avenue, Stockton, CA 95206

The information on this map is based on the most current information available to San Joaquin County Geographic Information Systems. The County of San Joaquin does not warrant its accuracy or suitability for any particular purpose. The information on this map is not intended to replace engineering, financial or geology records research.

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