



San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

Mailing Address
PO Box 220
French Camp, CA 95231

Health Care Services Complex
Benton Hall
505 W. Service Rd.
French Camp, CA 95231

Phone Number
(209) 468-6818

Memorandum

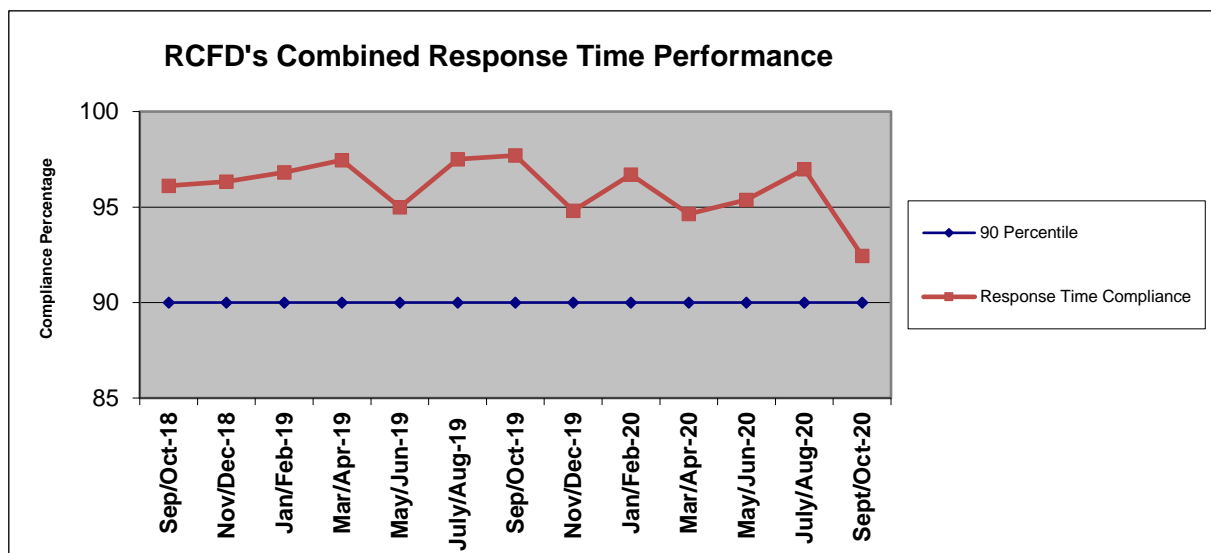
TO: All Interested Parties

FROM: Tina Shahani, EMS Analyst

DATE: December 14, 2020

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of Septmeber and October 2020, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's response time compliance exceeded the 90th percentile standard set by the County for Septmeber with 92.31% and October with 92.59%. The combined two-month percentile with 159 responses for Septmeber and October was 92.45%. The complete compliance report for September and October 2020 may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/ems.

**Exclusive Emergency Ambulance Provider
Contract Compliance
Ripon Ambulance**

Response Time Compliance Report by 30 Day Rolling Period

September 1, 2020 through September 30, 2020						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	66	6	90.91%	X	
SJ ZONE E SUBRUBAN	20:00	10	0	100.00%	X	
SJ ZONE E RURAL	20:00	2	0	100.00%	X	
All Zones Combined		78	6	92.31%	3	0

Response Time Compliance Report by 31 Day Rolling Period

October 1, 2020 through October 31, 2020						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	68	6	91.18%	X	
SJ ZONE E SUBRUBAN	20:00	9	0	100.00%	X	
SJ ZONE E RURAL	20:00	4	0	100.00%	X	
All Zones Combined		81	6	92.59%	3	0

Fines and Penalties Report

Type of Penalty	September 2020	October 2020
Late response minutes	\$230	\$100
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$230	\$100

Weekly Unit Hour Staffing Report

	September 2020	October 2020
SJ ZONE E	168	168
Total	168	168

*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

**Response Time Analysis By Population Density
All Responses**

Population Density & Response Time Standard	September 2020			October 2020		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 8:00	66	6	90.91%	68	6	91.18%
Suburban 20:00	10	0	100.00%	9	0	100.00%
Rural 20:00	2	0	100.00%	4	0	100.00%
Wilderness ASAP	0	0	100.00%	0	0	100.00%
Total	78	6	92.31%	81	6	92.59%

Zone Assist Incidents

September 2020			October 2020		
Assisting Provider	Response Area	Number of Responses	Assisting Provider	Response Area	Number of Responses
Escalon	SJ ZONE E RURAL	1	AMR San Joaquin	SJ ZONE E SUBURBAN	1
Escalon	SJ ZONE E SUBURBAN	1	AMR San Joaquin	SJ ZONE E URBAN	1
Escalon	SJ ZONE E URBAN	3	Escalon	SJ ZONE E SUBURBAN	2
MDAS	SJ ZONE E SUBURBAN	1	Escalon	SJ ZONE E URBAN	3
MDAS	SJ ZONE E URBAN	3	MDAS	SJ ZONE E RURAL	1
			MDAS	SJ ZONE E SUBURBAN	1
			MDAS	SJ ZONE E URBAN	7
Total		9			16

**Detailed Response Time Analysis
September 2020**

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	66	0:23	14:00	5:32	2:29	9:42
SJ ZONE E SUBURBAN	10	5:29	26:24	9:41	5:50	10:27
SJ ZONE E RURAL	2	4:28	11:51	8:09	3:42	11:51
All Urban Compliance Areas	66	0:23	14:00	5:32	2:29	9:42
All Suburban Compliance Areas	10	5:29	26:24	9:41	5:50	10:27
All Rural Compliance Areas	2	4:28	11:51	8:09	3:42	11:51
All Wilderness Compliance Areas	0					

**Detailed Response Time Analysis
October 2020**

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	68	0:22	11:03	5:22	2:26	9:27
SJ ZONE E SUBURBAN	9	1:15	12:26	8:10	3:02	12:26
SJ ZONE E RURAL	4	7:56	12:15	10:29	1:36	12:15
All Urban Compliance Areas	68	0:22	11:03	5:22	2:26	9:27
All Suburban Compliance Areas	9	1:15	12:26	8:10	3:02	12:26
All Rural Compliance Areas	4	7:56	12:15	10:29	1:36	12:15
All Wilderness Compliance Areas	0					

**Exemption Request Report
September 2020**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
09/04/2020	20130105	E URBAN	Other		Exempt
09/19/2020	20138222	E SUBURBAN	Other		Exempt
09/19/2020	20138607	E URBAN	Freeway Access		Exempt
09/24/2020	20140999	E URBAN	Other		Exempt

**Exemption Request Report
October 2020**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
10/09/2020	20149419	E URBAN	Delayed Reporting on Scene		Exempt
10/10/2020	20149647	E URBAN	Freeway Access		Exempt
10/10/2020	20149746	E URBAN	Freeway Access		Exempt
10/12/2020	20150649	E URBAN	Freeway Access		Exempt
10/22/2020	20156351	E URBAN	Location Change		Exempt
10/26/2020	20158174	E URBAN	Traffic Secondary to Call		Exempt

Contract 1 Year Cumulative Performance Summary

Response Time Compliance													
Zone	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Sep 20	Oct 20	Monthly Average
E URBAN	93%	95%	97%	95%	93%	95%	94%	95%	96%	96%	91%	91%	94.3%
E SUBURBAN	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
E RURAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
All Zones	94%	96%	97%	96%	94%	96%	95%	95%	97%	97%	92%	93%	95.2%

Out of County/Mutual Aid

Date	Compliance Zone	Provider	EMD
N/A			

Failure to Provide Data

Event Type	September 2020	October 2020
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.

