



# San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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## Memorandum

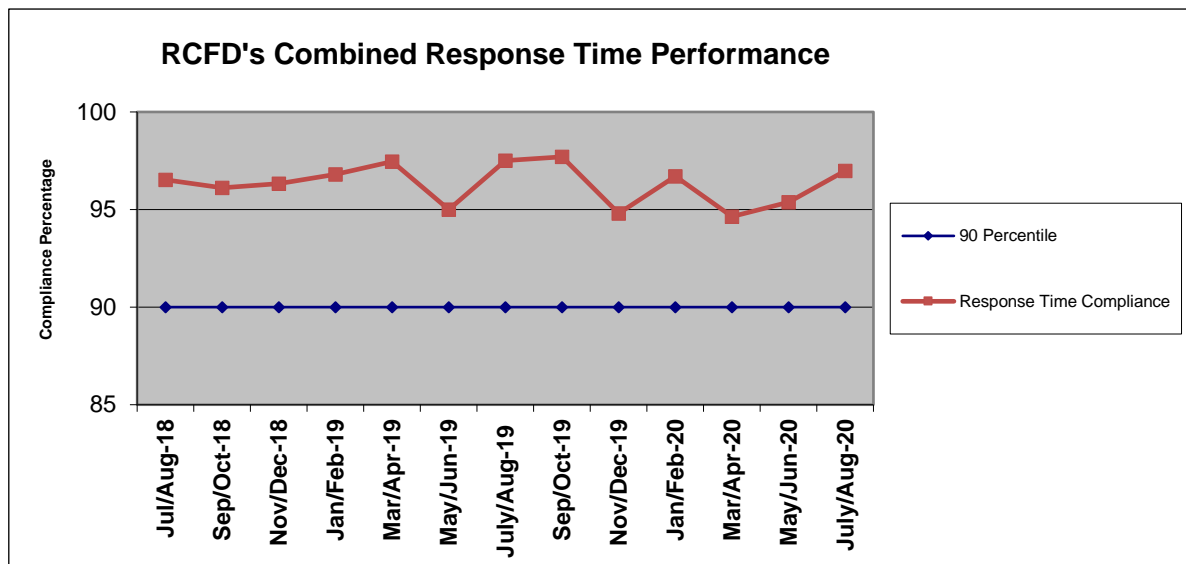
TO: All Interested Parties

FROM: Tina Shahani, EMS Analyst

DATE: October 23, 2020

SUBJECT: Ripon Fire District Exclusive Operating Area Ambulance Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Ripon Consolidated Fire District (RCFD) for the months of July and August 2020, provides an in-depth review of RCFD's performance. The County's contract with RCFD establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on RCFD's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



RCFD's response time compliance exceeded the 90th percentile standard set by the County for July with 96.59% and August with 97.37%. The combined two-month percentile with 164 responses for July and August was 96.98%. The complete compliance report for July and August 2020 may be viewed or downloaded from the EMS Agency's website:

[www.sjgov.org/ems](http://www.sjgov.org/ems).

**Exclusive Emergency Ambulance Provider  
Contract Compliance  
Ripon Ambulance**

**Response Time Compliance Report by 31 Day Rolling Period**

July 1, 2020 through July 31, 2020						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	70	3	95.71%	X	
SJ ZONE E SUBRUBAN	20:00	11	0	100.00%	X	
SJ ZONE E RURAL	20:00	7	0	100.00%	X	
<b>All Zones Combined</b>		<b>88</b>	<b>3</b>	<b>96.59%</b>	<b>3</b>	<b>0</b>

**Response Time Compliance Report by 31 Day Rolling Period**

August 1, 2020 through August 31, 2020						
Compliance Zone	Response Time Standard	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJ ZONE E URBAN	8:00	55	2	96.36%	X	
SJ ZONE E SUBRUBAN	20:00	8	0	100.00%	X	
SJ ZONE E RURAL	20:00	13	0	100.00%	X	
<b>All Zones Combined</b>		<b>76</b>	<b>2</b>	<b>97.37%</b>	<b>3</b>	<b>0</b>

**Fines and Penalties Report**

Type of Penalty	July 2020	August 2020
Late response minutes	\$140	\$40
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
<b>Totals</b>	<b>\$140</b>	<b>\$40</b>

**Weekly Unit Hour Staffing Report**

	July 2020	August 2020
SJ ZONE E	168	168
<b>Total</b>	<b>168</b>	<b>168</b>

\*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

**Response Time Analysis By Population Density  
All Responses**

Population Density & Response Time Standard	July 2020			August 2020		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 8:00	70	3	95.71%	55	2	96.36%
Suburban 20:00	11	0	100.00%	8	0	100.00%
Rural 20:00	7	0	100.00%	13	0	100.00%
Wilderness ASAP	0	0	100.00%	0	0	100.00%
<b>Total</b>	<b>88</b>	<b>3</b>	<b>96.59%</b>	<b>76</b>	<b>2</b>	<b>97.37%</b>

## Zone Assist Incidents

July 2020			August 2020		
Assisting Provider	Response Area	Number of Responses	Assisting Provider	Response Area	Number of Responses
AMR San Joaquin	SJ ZONE E URBAN	1	AMR San Joaquin	SJ ZONE E URBAN	1
Escalon	SJ ZONE E RURAL	3	Escalon	SJ ZONE E RURAL	2
Escalon	SJ ZONE E SUBURBAN	1	Escalon	SJ ZONE E SUBURBAN	3
MDAS	SJ ZONE E URBAN	8	MDAS	SJ ZONE E RURAL	1
<b>Total</b>		<b>13</b>			<b>7</b>

## Detailed Response Time Analysis July 2020

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	70	0:16	15:43	5:50	3:00	10:14
SJ ZONE E SUBURBAN	11	1:44	12:10	8:53	2:36	11:31
SJ ZONE E RURAL	7	1:22	13:43	8:16	4:08	13:43
All Urban Compliance Areas	70	0:16	15:43	5:50	3:00	10:14
All Suburban Compliance Areas	11	1:44	12:10	8:53	2:36	11:31
All Rural Compliance Areas	7	1:22	13:43	8:16	4:08	13:43
All Wilderness Compliance Areas	0					

## Detailed Response Time Analysis August 2020

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE E URBAN	55	0:31	11:20	5:10	2:10	7:47
SJ ZONE E SUBURBAN	8	2:32	12:31	8:21	2:46	12:31
SJ ZONE E RURAL	13	1:20	15:15	9:22	3:59	14:36
All Urban Compliance Areas	55	0:31	11:20	5:10	2:10	7:47
All Suburban Compliance Areas	8	2:32	12:31	8:21	2:46	12:31
All Rural Compliance Areas	13	1:20	15:15	9:22	3:59	14:36
All Wilderness Compliance Areas	0					

**Exemption Request Report  
July 2020**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
07/02/2020	20093822	E URBAN	Traffic Secondary to Call		Exempt
07/02/2020	20094011	E URBAN	Other		Exempt
07/09/2020	20098082	E URBAN	Freeway Access		Exempt
07/12/2020	20100022	E URBAN	Other		Exempt
07/22/2020	20105332	E URBAN	Freeway Access		Exempt
07/26/2020	20107618	E URBAN	Staged		Exempt
07/29/2020	20109219	E URBAN	Mechanical Failure		Exempt

**Exemption Request Report  
August 2020**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	EMS Agency Action
08/13/2020	20117326	E URBAN	Other		Exempt
08/15/2020	20118812	E URBAN	False Report of Emergency		Exempt
08/24/2020	20124178	E URBAN	Freeway Access		Exempt

**Contract 1 Year Cumulative Performance Summary**

Response Time Compliance													
Zone	Sep 19	Oct 19	Nov 19	Dec 19	Jan 20	Feb 20	Mar 20	Apr 20	May 20	Jun 20	Jul 20	Aug 20	Monthly Average
E URBAN	96%	99%	93%	95%	97%	95%	93%	95%	94%	95%	96%	96%	95.4%
E SUBURBAN	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
E RURAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100.0%
<b>All Zones</b>	<b>96%</b>	<b>99%</b>	<b>94%</b>	<b>96%</b>	<b>97%</b>	<b>96%</b>	<b>94%</b>	<b>96%</b>	<b>95%</b>	<b>95%</b>	<b>97%</b>	<b>97%</b>	<b>96.1%</b>

**Out of County/Mutual Aid**

Date	Compliance Zone	Provider	EMD
7/28/2020	SJ ZONE E	AMR Stanislaus	Traffic Accident
7/28/2020	SJ ZONE E	AMR Stanislaus	Sick Person

**Failure to Provide Data**

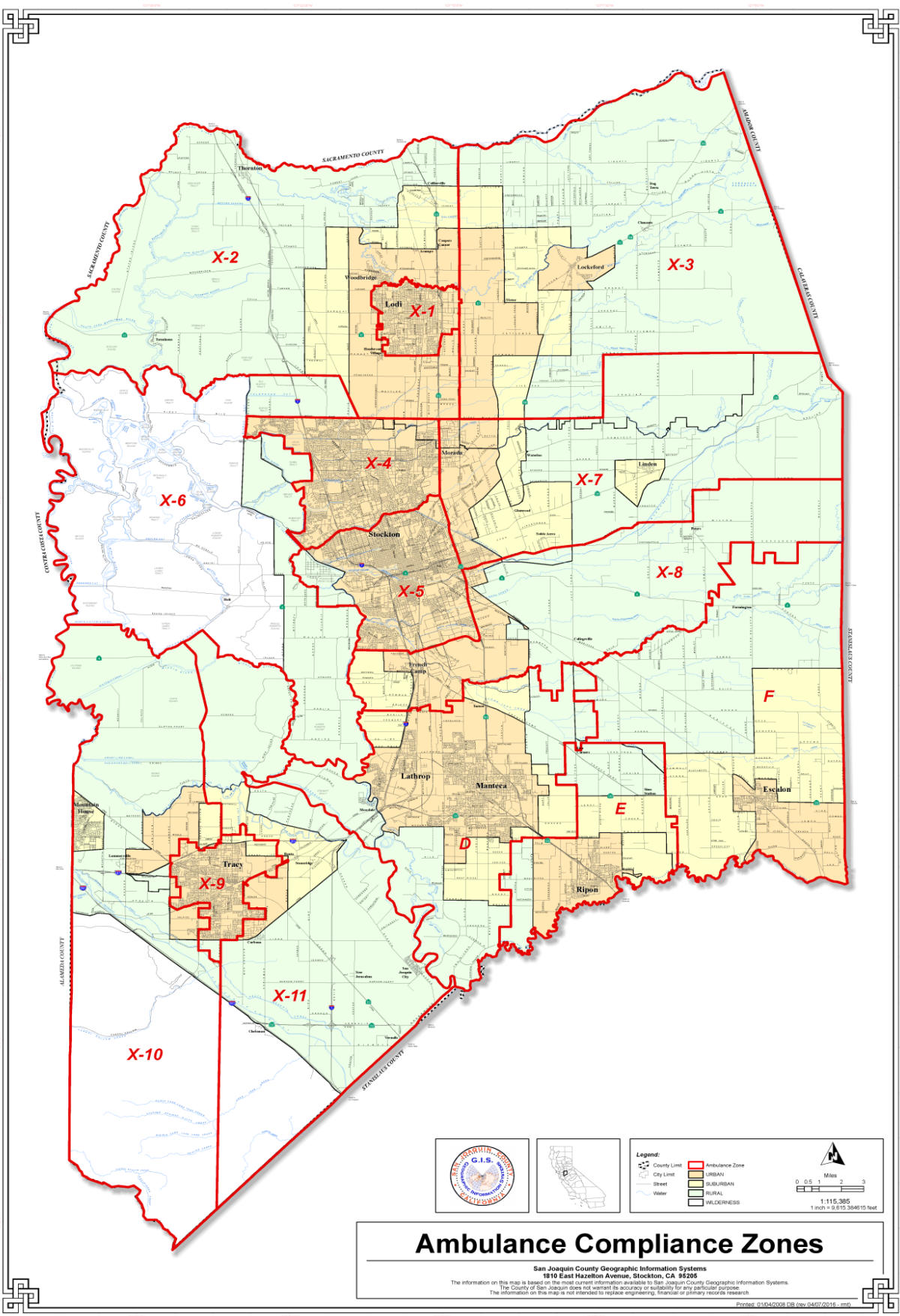
Event Type	July 2020	August 2020
N/A		

**Mechanical Report**

Event Type	Date	Preventable
N/A		

**Community Service Report**

Event Type
See Appendix A.



**Ambulance Compliance Zones**

San Joaquin County Geographic Information Systems  
 1810 East Hazelton Avenue, Stockton, CA 95206  
 The information on this map is based on the most current information available to San Joaquin County Geographic Information Systems.  
 The County of San Joaquin does not warrant its accuracy or suitability for any particular purpose.  
 The information on this map is not intended to replace engineering, financial or statutory records research.  
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