

Memorandum

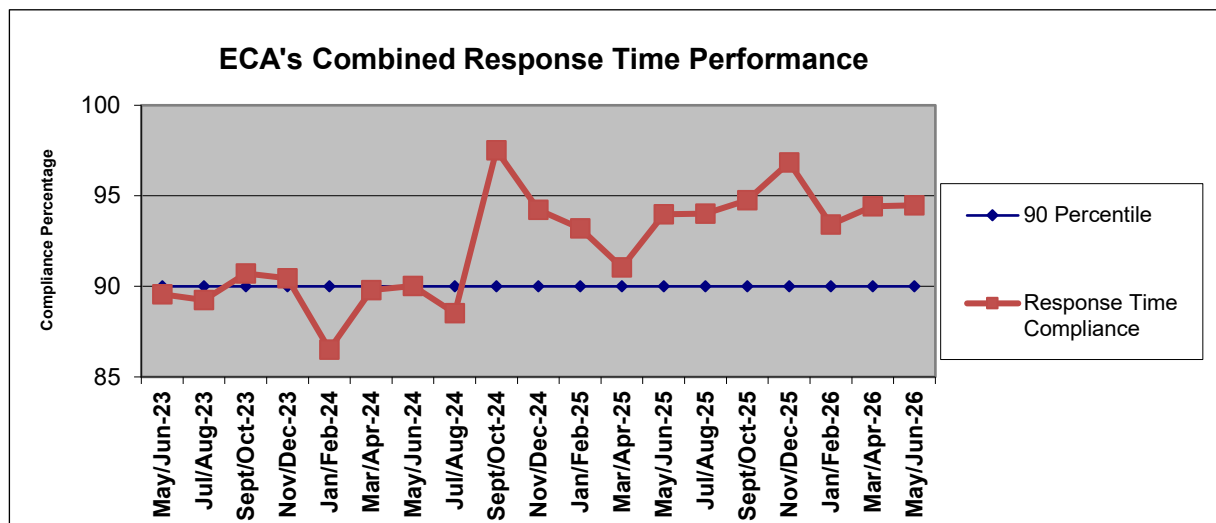
TO: All Interested Parties

FROM: Leon Brown, MBA, EMS Analyst

DATE: July 27, 2026

SUBJECT: Escalon Community Ambulance Exclusive Operating Area Ambulance Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone F and the contract compliance for the Emergency Ambulance Provider Escalon Community Ambulance (ECA) for the months of May and June 2026, provides an in-depth review of ECA's performance. The County's contract with ECA establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on ECA's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses is measured for statistical relevance.



As shown in the graph above, ECA's combined two-month percentile of 94.48% did meet the 90th percentage standard set by San Joaquin County, with 145 responses. The complete compliance report for May and June 2026 may be viewed or downloaded from the EMS Agency's website:

www.sigov.org/departments/ems

Exclusive Emergency Ambulance Provider
Contract Compliance
Escalon Community Ambulance

Fines and Penalties Report		
Type of Penalty	May 2026	Jun 2026
Late response minutes	\$70	\$80
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$70	\$80

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Response Time Analysis By Population

	May 2026			Jun 2026		
Population Density & Response Time Standard	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	39	4	89.74%	52	4	92.31%
Suburban 20:00	20	0	100.00%	13	0	100.00%
Rural 20:00	14	0	100.00%	7	0	100.00%
Total	73	4	94.52%	72	4	94.44%

Detailed Response Time Analysis

May 2026					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE F URBAN	39	17:09	06:43	03:47	11:56
SJ ZONE F SUBURBAN	20	16:38	08:18	03:59	14:03
SJ ZONE F RURAL	14	15:16	12:46	03:33	15:14
Total Responses	73				

Detailed Response Time Analysis

Jun 2026					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE F URBAN	52	19:50	06:21	03:41	09:36
SJ ZONE F SUBURBAN	13	14:08	09:08	02:36	12:25
SJ ZONE F RURAL	7	17:05	10:40	06:15	16:36
Total Responses	72				

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Comparison of Compliance with and without Exemptions

	May 2026					
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE F URBAN	39	10	74.36%	39	4	89.74%
SJ ZONE F SUBURBAN	20	0	100.00%	20	0	100.00%
SJ ZONE F RURAL	14	0	100.00%	14	0	100.00%
All Zones Combined	73	10	86.30%	73	4	94.52%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

	Jun 2026					
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE F URBAN	52	11	78.85%	52	4	92.31%
SJ ZONE F SUBURBAN	13	0	100.00%	13	0	100.00%
SJ ZONE F RURAL	7	0	100.00%	7	0	100.00%
All Zones Combined	72	11	84.72%	72	4	94.44%
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist		
Population Density	May 2026	
	Ambulance Service Provider	#
SJ ZONE F URBAN	Manteca	3
	Ripon	3
SJ ZONE F SUBURBAN	Manteca	1
	Ripon	2
SJ ZONE F RURAL	Ripon	2

Zone Assist		
Population Density	Jun 2026	
	Ambulance Service Provider	#
SJ ZONE F URBAN	Manteca	2
	Ripon	7
SJ ZONE F SUBURBAN	Manteca	1
	Ripon	1
SJ ZONE F RURAL	Manteca	1
	Ripon	2

Exemption Request Reports

Types of Exemptions	May 2026		Jun 2026	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Good Cause case-by case	4	0	6	0
Inaccurate information provided from calling party	1	0	0	0

Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
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Failure to Provide Data

Event Type	May 2026	Jun 2026
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.