

Memorandum

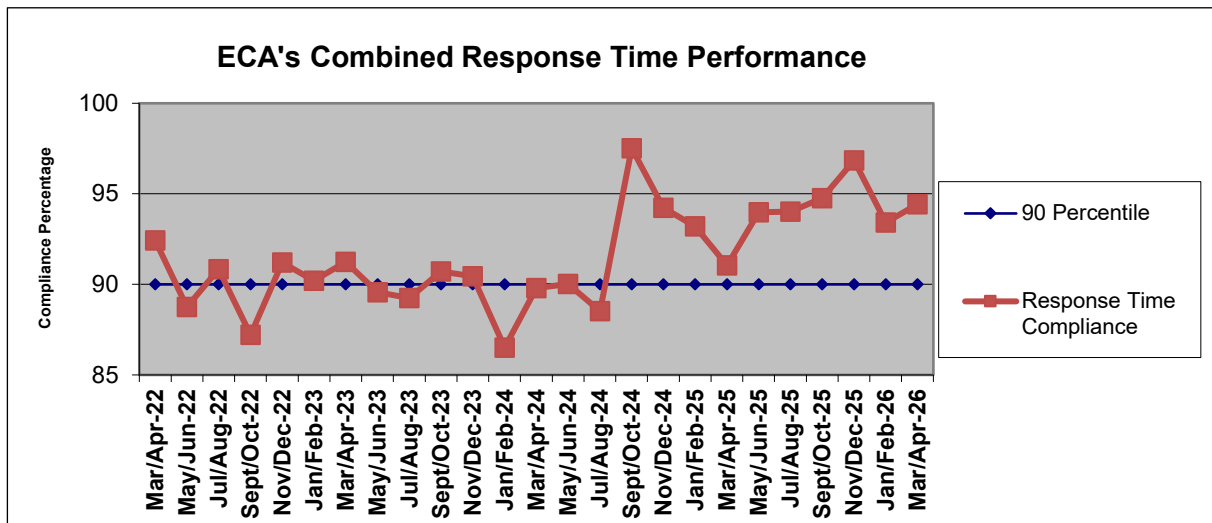
TO: All Interested Parties

FROM: Leon Brown, MBA, EMS Analyst

DATE: May 21, 2026

SUBJECT: Escalon Community Ambulance Exclusive Operating Area Ambulance Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone F and the contract compliance for the Emergency Ambulance Provider Escalon Community Ambulance (ECA) for the months of March and April 2026, provides an in-depth review of ECA’s performance. The County’s contract with ECA establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on ECA’s operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses is measured for statistical relevance.



As shown in the graph above, ECA’s combined two-month percentile of 94.43% did meet the 90th percentile standard set by San Joaquin County, with 126 responses. The complete compliance report for March and April 2026 may be viewed or downloaded from the EMS Agency’s website: [www.sigov.org/department/ems](http://www.sigov.org/department/ems)

Exclusive Emergency Ambulance Provider  
 Contract Compliance  
 Escalon Community Ambulance

Fines and Penalties Report		
Type of Penalty	Mar 2026	Apr 2026
Late response minutes	\$80	\$60
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
<b>Totals</b>	<b>\$80</b>	<b>\$60</b>

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Response Time Analysis By Population

Population Density & Response Time Standard	Mar 2026			Apr 2026		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	42	3	92.86%	45	4	91.11%
Suburban 20:00	13	0	100.00%	12	0	100.00%
Rural 20:00	9	0	100.00%	5	0	100.00%
<b>Total</b>	<b>64</b>	<b>3</b>	<b>95.31%</b>	<b>62</b>	<b>4</b>	<b>93.55%</b>

Detailed Response Time Analysis

Mar 2026					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE F URBAN	42	22:08	06:51	04:43	11:30
SJ ZONE F SUBURBAN	13	17:38	08:55	03:57	14:07
SJ ZONE F RURAL	9	18:11	13:52	02:43	16:32
<b>Total Responses</b>	<b>64</b>				

Detailed Response Time Analysis

Apr 2026					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE F URBAN	45	23:25	07:00	04:13	11:48
SJ ZONE F SUBURBAN	12	15:00	09:56	02:41	12:55
SJ ZONE F RURAL	5	18:07	15:33	02:03	17:30
<b>Total Responses</b>	<b>62</b>				

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Comparison of Compliance with and without Exemptions

Mar 2026						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE F URBAN	42	8	80.95%	42	3	92.86%
SJ ZONE F SUBURBAN	13	0	100.00%	13	0	100.00%
SJ ZONE F RURAL	9	0	100.00%	9	0	100.00%
<b>All Zones Combined</b>	<b>64</b>	<b>8</b>	<b>87.50%</b>	<b>64</b>	<b>3</b>	<b>95.31%</b>
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

Comparison of Compliance with and without Exemptions

Apr 2026						
Population Density	Total Responses	Number of Late Calls Prior to Exemptions	Compliance Prior to Exemptions	Total Responses Adjusted	Number of Late Calls After Exemptions Approved	Compliance After Exemptions
SJ ZONE F URBAN	45	11	75.56%	45	4	91.11%
SJ ZONE F SUBURBAN	12	0	100.00%	12	0	100.00%
SJ ZONE F RURAL	5	0	100.00%	5	0	100.00%
<b>All Zones Combined</b>	<b>62</b>	<b>11</b>	<b>82.26%</b>	<b>62</b>	<b>4</b>	<b>93.55%</b>
* Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables.						

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Zone Assist		
Population Density	Mar 2026	
	Ambulance Service Provider	#
SJ ZONE F URBAN	Manteca	1
	Ripon	4
SJ ZONE F SUBURBAN	Manteca	1
	Ripon	1
SJ ZONE F RURAL	AMR San Joaquin	1

Zone Assist		
Population Density	Apr 2026	
	Ambulance Service Provider	#
SJ ZONE F URBAN	Manteca	2
	Ripon	3
SJ ZONE F SUBURBAN	Manteca	2
	Ripon	1
SJ ZONE F RURAL	AMR San Joaquin	3

Exemption Request Reports				
Types of Exemptions	Mar 2026		Apr 2026	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Delays in Transferring Care in the Emergency Department	1	0	1	0
Good Cause case-by case	3	0	4	0
Inaccurate information provided from calling party	1	0	0	0

Out of County Mutual Aid			
Date	Location	Ambulance Service Provider	Dispatch Determinant
03/09/2026	OAKDALE	Escalon	09D01- Cardiac/Resp Arrest

Failure to Provide Data		
Event Type	Mar 2026	Apr 2026
N/A		

Mechanical Report		
Event Type	Date	Preventable
N/A		

Community Service Report		
Event Type		
See Appendix A.		