

## Memorandum

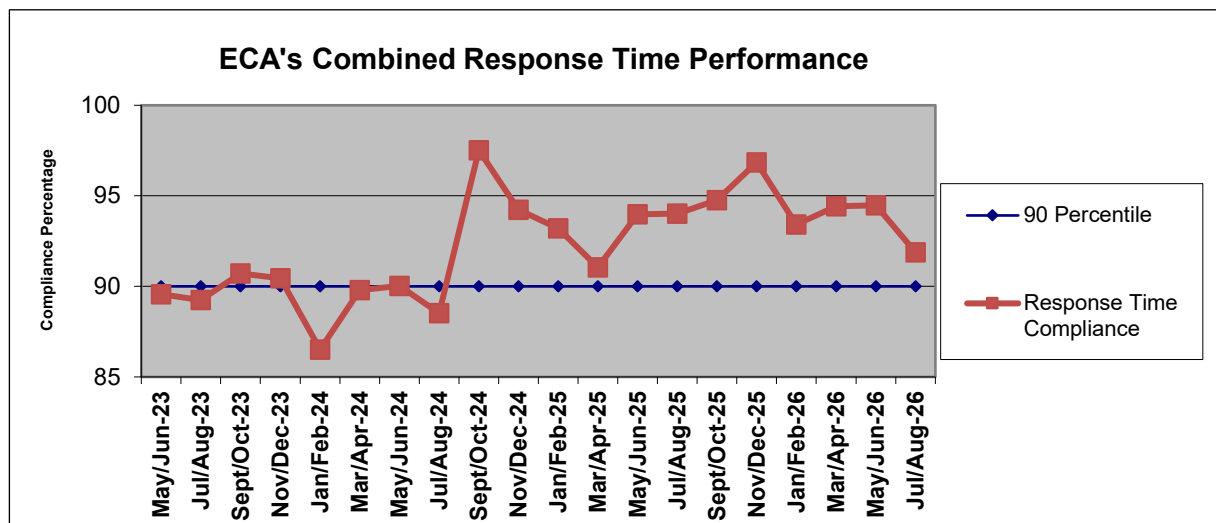
TO: All Interested Parties

FROM: Leon Brown, MBA, EMS Analyst

DATE: October 13, 2026

SUBJECT: Escalon Community Ambulance Exclusive Operating Area Ambulance Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone F and the contract compliance for the Emergency Ambulance Provider Escalon Community Ambulance (ECA) for the months of July and August 2026, provides an in-depth review of ECA's performance. The County's contract with ECA establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on ECA's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months to ensure that a minimum of 100 responses is measured for statistical relevance.



As shown in the graph above, ECA's combined two-month percentile of 91.88% did meet the 90th percentage standard set by San Joaquin County, with 146 responses. The complete compliance report for July and August 2026 may be viewed or downloaded from the EMS Agency's website: [www.sigov.org/departments/ems](http://www.sigov.org/departments/ems)

Exclusive Emergency Ambulance Provider  
Contract Compliance  
Escalon Community Ambulance

| Fines and Penalties Report                      |              |              |
|-------------------------------------------------|--------------|--------------|
| Type of Penalty                                 | Jul 2026     | Aug 2026     |
| Late response minutes                           | \$120        | \$110        |
| Failure to provide data                         | N/A          | N/A          |
| Preventable mechanical failure                  | N/A          | N/A          |
| Failure to meet staffing and clinical standards | N/A          | N/A          |
| Failure to Respond                              | N/A          | N/A          |
| Failure to submit documentation at hospital     | N/A          | N/A          |
| Other minor breach                              | N/A          | N/A          |
| <b>Totals</b>                                   | <b>\$120</b> | <b>\$110</b> |

Exclusive Emergency Ambulance Provider  
Contract Compliance  
Escalon Community Ambulance

Response Time Analysis By Population

|                                             | Jul 2026            |                         |                   | Aug 2026            |                         |                   |
|---------------------------------------------|---------------------|-------------------------|-------------------|---------------------|-------------------------|-------------------|
| Population Density & Response Time Standard | Number of Responses | Non-Compliant Responses | Percent Compliant | Number of Responses | Non-Compliant Responses | Percent Compliant |
| Urban 8:00                                  | 48                  | 8                       | 83.33%            | 51                  | 4                       | 92.16%            |
| Suburban 20:00                              | 19                  | 0                       | 100.00%           | 12                  | 0                       | 100.00%           |
| Rural 20:00                                 | 9                   | 0                       | 100.00%           | 7                   | 0                       | 100.00%           |
| <b>Total</b>                                | <b>76</b>           | <b>8</b>                | <b>89.47%</b>     | <b>70</b>           | <b>4</b>                | <b>94.29%</b>     |

Detailed Response Time Analysis

| Jul 2026               |           |                                |                             |               |                                        |
|------------------------|-----------|--------------------------------|-----------------------------|---------------|----------------------------------------|
| Population Density     | Responses | Response Time Interval Maximum | Response Time Interval Mean | Std Deviation | Response Time Interval 90th Percentile |
| SJ ZONE F URBAN        | 48        | 28:01                          | 07:47                       | 04:48         | 12:19                                  |
| SJ ZONE F SUBURBAN     | 19        | 21:20                          | 09:47                       | 03:47         | 14:45                                  |
| SJ ZONE F RURAL        | 9         | 18:47                          | 12:22                       | 04:32         | 15:46                                  |
| <b>Total Responses</b> | <b>76</b> |                                |                             |               |                                        |

Detailed Response Time Analysis

| Aug 2026               |           |                                |                             |               |                                        |
|------------------------|-----------|--------------------------------|-----------------------------|---------------|----------------------------------------|
| Population Density     | Responses | Response Time Interval Maximum | Response Time Interval Mean | Std Deviation | Response Time Interval 90th Percentile |
| SJ ZONE F URBAN        | 51        | 21:03                          | 07:04                       | 04:00         | 11:09                                  |
| SJ ZONE F SUBURBAN     | 12        | 13:48                          | 08:56                       | 02:26         | 11:22                                  |
| SJ ZONE F RURAL        | 7         | 20:46                          | 11:40                       | 07:23         | 18:46                                  |
| <b>Total Responses</b> | <b>70</b> |                                |                             |               |                                        |

Exclusive Emergency Ambulance Provider  
Contract Compliance  
Escalon Community Ambulance

Comparison of Compliance with and without Exemptions

|                           | Jul 2026                                                                                                      |                                          |                                |                          |                                                |                             |
|---------------------------|---------------------------------------------------------------------------------------------------------------|------------------------------------------|--------------------------------|--------------------------|------------------------------------------------|-----------------------------|
| Population Density        | Total Responses                                                                                               | Number of Late Calls Prior to Exemptions | Compliance Prior to Exemptions | Total Responses Adjusted | Number of Late Calls After Exemptions Approved | Compliance After Exemptions |
| SJ ZONE F URBAN           | 48                                                                                                            | 15                                       | 68.75%                         | 48                       | 8                                              | 83.33%                      |
| SJ ZONE F SUBURBAN        | 19                                                                                                            | 1                                        | 94.74%                         | 19                       | 0                                              | 100.00%                     |
| SJ ZONE F RURAL           | 9                                                                                                             | 0                                        | 100.00%                        | 9                        | 0                                              | 100.00%                     |
| <b>All Zones Combined</b> | <b>76</b>                                                                                                     | <b>16</b>                                | <b>78.95%</b>                  | <b>76</b>                | <b>8</b>                                       | <b>89.47%</b>               |
|                           | * Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables. |                                          |                                |                          |                                                |                             |

Comparison of Compliance with and without Exemptions

|                           | Aug 2026                                                                                                      |                                          |                                |                          |                                                |                             |
|---------------------------|---------------------------------------------------------------------------------------------------------------|------------------------------------------|--------------------------------|--------------------------|------------------------------------------------|-----------------------------|
| Population Density        | Total Responses                                                                                               | Number of Late Calls Prior to Exemptions | Compliance Prior to Exemptions | Total Responses Adjusted | Number of Late Calls After Exemptions Approved | Compliance After Exemptions |
| SJ ZONE F URBAN           | 51                                                                                                            | 11                                       | 78.43%                         | 51                       | 4                                              | 92.16%                      |
| SJ ZONE F SUBURBAN        | 12                                                                                                            | 0                                        | 100.00%                        | 12                       | 0                                              | 100.00%                     |
| SJ ZONE F RURAL           | 7                                                                                                             | 0                                        | 100.00%                        | 7                        | 0                                              | 100.00%                     |
| <b>All Zones Combined</b> | <b>70</b>                                                                                                     | <b>11</b>                                | <b>84.29%</b>                  | <b>70</b>                | <b>4</b>                                       | <b>94.29%</b>               |
|                           | * Minimum of 100 responses required for calculation. True compliance shown in rolling compliance zone tables. |                                          |                                |                          |                                                |                             |

Exclusive Emergency Ambulance Provider  
Contract Compliance  
Escalon Community Ambulance

| Zone Assist        |                            |   |
|--------------------|----------------------------|---|
| Population Density | Jul 2026                   |   |
|                    | Ambulance Service Provider | # |
| SJ ZONE F URBAN    | Manteca                    | 2 |
|                    | Ripon                      | 5 |
| SJ ZONE F SUBURBAN | Manteca                    | 3 |
|                    | Ripon                      | 1 |
| SJ ZONE F RURAL    | Ripon                      | 2 |

| Zone Assist        |                            |   |
|--------------------|----------------------------|---|
| Population Density | Aug 2026                   |   |
|                    | Ambulance Service Provider | # |
| SJ ZONE F URBAN    | Manteca                    | 4 |
|                    | Ripon                      | 5 |
| SJ ZONE F SUBURBAN | Manteca                    | 2 |
|                    | Ripon                      | 1 |
| SJ ZONE F RURAL    | Ripon                      | 1 |

Exemption Request Reports

| Types of Exemptions                                      | Jul 2026            |                   | Aug 2026            |                   |
|----------------------------------------------------------|---------------------|-------------------|---------------------|-------------------|
|                                                          | Exemptions Approved | Exemptions Denied | Exemptions Approved | Exemptions Denied |
| Good Cause case-by case                                  | 6                   | 0                 | 6                   | 0                 |
| Unavoidable Delay caused by unreported road construction | 1                   | 0                 | 0                   | 0                 |

Out of County Mutual Aid

| Date | Location | Ambulance Service Provider | Dispatch Determinant |
|------|----------|----------------------------|----------------------|
|------|----------|----------------------------|----------------------|

Failure to Provide Data

| Event Type | Jul 2026 | Aug 2026 |
|------------|----------|----------|
| N/A        |          |          |

Mechanical Report

| Event Type | Date | Preventable |
|------------|------|-------------|
| N/A        |      |             |

Community Service Report

| Event Type      |
|-----------------|
| See Appendix A. |