



San Joaquin County Emergency Medical Services Agency



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Memorandum

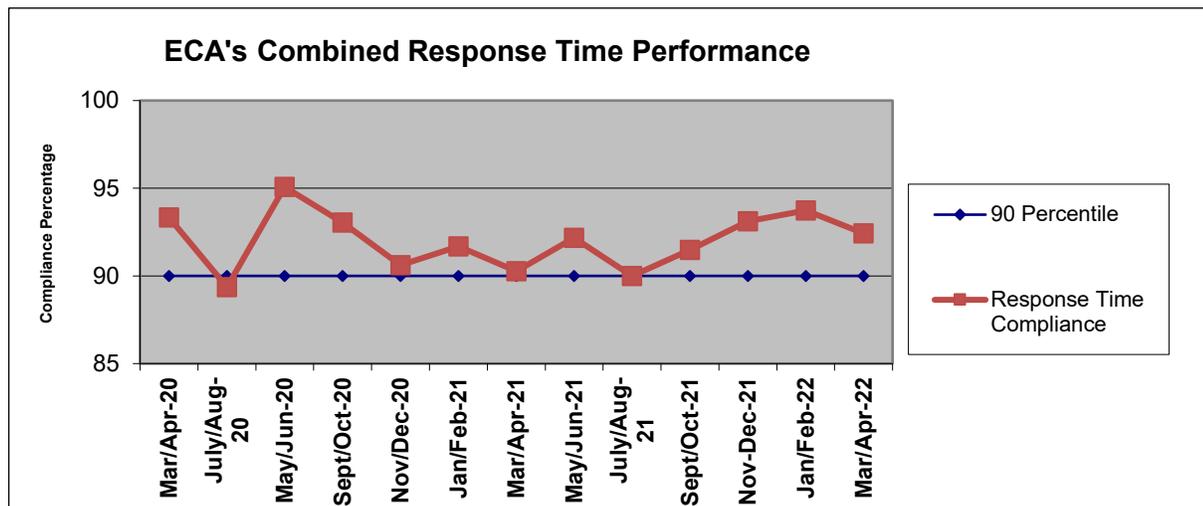
TO: All Interested Parties

FROM: Natisha Plummer, MA, EMS Analyst

DATE: June 17, 2022

SUBJECT: Escalon Community Ambulance Exclusive Operating Area Ambulance Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone F and the contract compliance for the Emergency Ambulance Provider Escalon Community Ambulance (ECA) for the months of March and April 2022, provides an in-depth review of ECA's performance. The County's contract with ECA establishes accountability for meeting specific standards, and provides the EMS Agency with complete access to data and information on ECA's operational, clinical, and administrative performance. Performance data in the table below are the result of combining two months in order to ensure that a minimum of 100 responses are measured for statistical relevance.



As shown in the graph above, ECA's combined two-month percentile of 92.43% met the 90th percentile standard set by San Joaquin County, with 104 responses. The complete compliance report for March and April 2022 may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/department/ems

Exclusive Emergency Ambulance Provider
Contract Compliance
Escalon Community Ambulance

Response Time Compliance by Month		Mar-22				
Population Density	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE F URBAN	8:00	40	5	87.50%		X
SJ ZONE F SUBURBAN	20:00	9	0	100.00%	X	
SJ ZONE F RURAL	20:00	9	0	100.00%	X	
All Zones Combined		58	5	91.38%		

Response Time Compliance by Month		Apr-22				
Population Density	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE F URBAN	8:00	32	3	90.63%	X	
SJ ZONE F SUBURBAN	20:00	7	0	100.00%	X	
SJ ZONE F RURAL	20:00	7	0	100.00%	X	
All Zones Combined		46	3	93.48%		

Fines and Penalties Report		
Type of Penalty	Mar 2022	Apr 2022
Late response minutes	\$130	\$70
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$130	\$70

Response Time Analysis By Population

Population Density & Response Time Standard	Mar 2022			Apr 2022		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	40	5	87.50%	32	3	90.63%
Suburban 20:00	9	0	100.00%	7	0	100.00%
Rural 20:00	9	0	100.00%	7	0	100.00%
Total	58	5	91.38%	46	3	93.48%

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Zone Assist		
Mar 2022		
Population Density	Ambulance Service Provider	#
SJ ZONE F URBAN	Manteca	4
SJ ZONE F SUBURBAN	--	0
SJ ZONE F RURAL	AMR San Joaquin	1
	Manteca	1

Zone Assist		
Apr 2022		
Population Density	Ambulance Service Provider	#
SJ ZONE F URBAN	Ripon	1
SJ ZONE F SUBURBAN	AMR San Joaquin	1
SJ ZONE F RURAL	AMR San Joaquin	1

Detailed Response Time Analysis					
Mar 2022					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE F URBAN	40	11:10	5:46	2:13	9:04
SJ ZONE F SUBURBAN	9	10:33	8:06	2:02	10:31
SJ ZONE F RURAL	9	14:23	9:33	3:01	12:31
Total Responses	58				

Detailed Response Time Analysis					
Apr 2022					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE F URBAN	32	10:47	5:14	2:02	6:59
SJ ZONE F SUBURBAN	7	9:45	7:08	1:40	9:12
SJ ZONE F RURAL	7	17:18	12:14	3:54	16:34
Total Responses	46				

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Exemption Request Reports				
	Mar 2022		Apr 2022	
Types of Exemptions	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
03/11/2022	OAKDALE	Escalon	29D00- Traffic Accident
04/25/2022	OAKDALE	Escalon	13C02C- Diabetic Problem

Failure to Provide Data

Event Type	Mar 2022	Apr 2022
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.

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