



San Joaquin County Emergency Medical Services Agency



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Memorandum

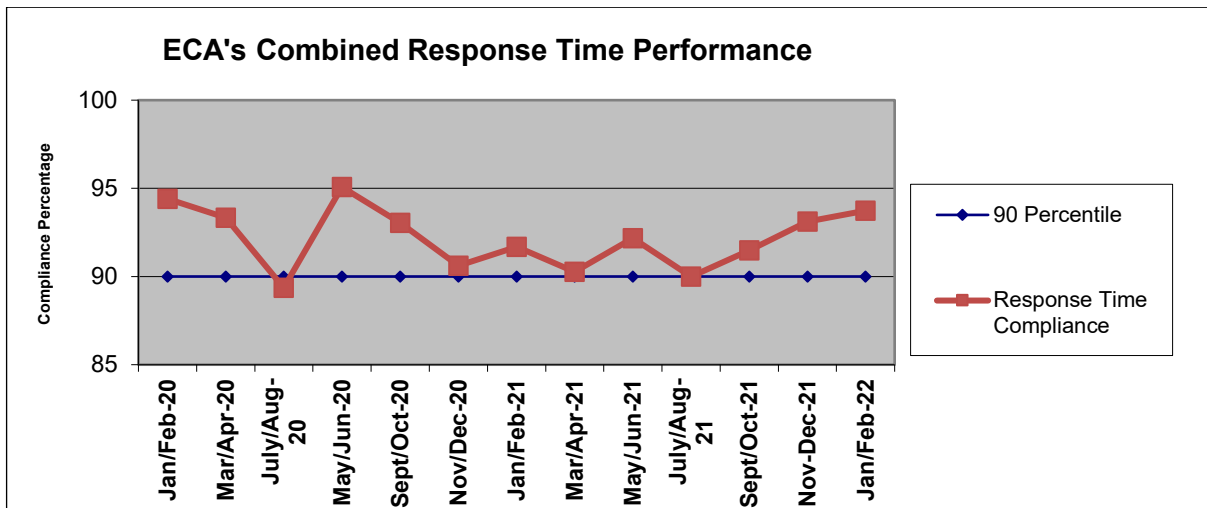
TO: All Interested Parties

FROM: Natisha Plummer, MA, EMS Analyst

DATE: April 21, 2022

SUBJECT: Escalon Community Ambulance Exclusive Operating Area Ambulance Compliance Report

This EMS Agency Report on the Exclusive Operating Area Zone F and the contract compliance for the Emergency Ambulance Provider Escalon Community Ambulance (ECA) for the months of January and February 2022, provides an in-depth review of ECA's performance. The County's contract with ECA establishes accountability for meeting specific standards, and provides the EMS Agency with complete access to data and information on ECA's operational, clinical, and administrative performance.



As shown in the graph above, ECA's combined two-month percentile of 93.74% met the 90th percentile standard set by San Joaquin County, with 120 responses. The complete compliance report for January and February 2022 may be viewed or downloaded from the EMS Agency's website: www.sigov.org/department/ems

Exclusive Emergency Ambulance Provider
Contract Compliance
Escalon Community Ambulance

Response Time Compliance by Month		Jan-22					
Population Density	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No		
SJ ZONE F URBAN	8:00	40	6	85.00%		X	
SJ ZONE F SUBURBAN	20:00	22	0	100.00%	X		
SJ ZONE F RURAL	20:00	9	0	100.00%	X		
All Zones Combined		71	6	91.55%			

Response Time Compliance by Month		Feb-22					
Population Density	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No		
SJ ZONE F URBAN	8:00	29	2	93.10%	X		
SJ ZONE F SUBURBAN	20:00	15	0	100.00%	X		
SJ ZONE F RURAL	20:00	5	0	100.00%	X		
All Zones Combined		49	2	95.92%			

Fines and Penalties Report		
Type of Penalty	Jan 2022	Feb 2022
Late response minutes	\$270	\$60
Failure to provide data	N/A	N/A
Preventable mechanical failure	N/A	N/A
Failure to meet staffing and clinical standards	N/A	N/A
Failure to Respond	N/A	N/A
Failure to submit documentation at hospital	N/A	N/A
Other minor breach	N/A	N/A
Totals	\$270	\$60

Response Time Analysis By Population

Population Density & Response Time Standard	Jan 2022			Feb 2022		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	40	6	85.00%	29	2	93.10%
Suburban 20:00	22	0	100.00%	15	0	100.00%
Rural 20:00	9	0	100.00%	5	0	100.00%
Total	71	6	91.55%	49	2	95.92%

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Zone Assist		
Population Density	Jan 2022	
	Provider	#
SJ ZONE F URBAN	Manteca	6
	Ripon	1
SJ ZONE F SUBURBAN	Manteca	3
SJ ZONE F RURAL	AMR San Joaquin	1

Zone Assist		
Population Density	Feb 2022	
	Ambulance Service Provider	#
SJ ZONE F URBAN	AMR San Joaquin	1
	Manteca	1
SJ ZONE F SUBURBAN	Manteca	1
SJ ZONE F RURAL	AMR San Joaquin	1

Detailed Response Time Analysis					
Jan 2022					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE F URBAN	40	24:23	6:28	4:04	9:25
SJ ZONE F SUBURBAN	22	19:05	8:00	3:39	12:09
SJ ZONE F RURAL	9	25:44	12:47	5:32	17:12
Total Responses	71				

Detailed Response Time Analysis					
Feb 2022					
Population Density	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE F URBAN	29	11:15	5:31	1:59	8:16
SJ ZONE F SUBURBAN	15	11:46	8:22	2:06	10:47
SJ ZONE F RURAL	5	14:12	8:35	5:07	13:20
Total Responses	49				

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Exemption Request Reports

Types of Exemptions	Jan 2022		Feb 2022	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Other non specified	1	0	1	0

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Out of County Mutual Aid

Date	Location	Ambulance Service Provider	Dispatch Determinant
01/04/2022	OAKDALE	Escalon	10C03- Chest Pain/Discomfort
01/06/2022	MODESTO	Escalon	28C02L- Stroke/TIA
01/17/2022	MODESTO	Escalon	26D00- Sick Person
01/23/2022	SALIDA	Escalon	06E01A- Breathing Problems
01/23/2022	RIVERBANK	Escalon	17D00- Fall
01/24/2022	MODESTO	Escalon	12D00- Convulsion/Seizure
01/24/2022	MODESTO	Escalon	21D03M- Hemorrhage/Laceration
01/25/2022	RIVERBANK	Escalon	06D04- Breathing Problems
01/26/2022	MODESTO	Escalon	10D04- Chest Pain/Discomfort
02/03/2022	RIVERBANK	Escalon	06D01O- Breathing Problems
02/25/2022	OAKDALE	Escalon	31C01- Unconscious/Fainting

Failure to Provide Data

Event Type	Jan 2022	Feb 2022
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.

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