



San Joaquin County Emergency Medical Services Agency



Mailing Address
PO Box 220
French Camp, CA 95231
<http://www.sjgov.org/departments/ems>

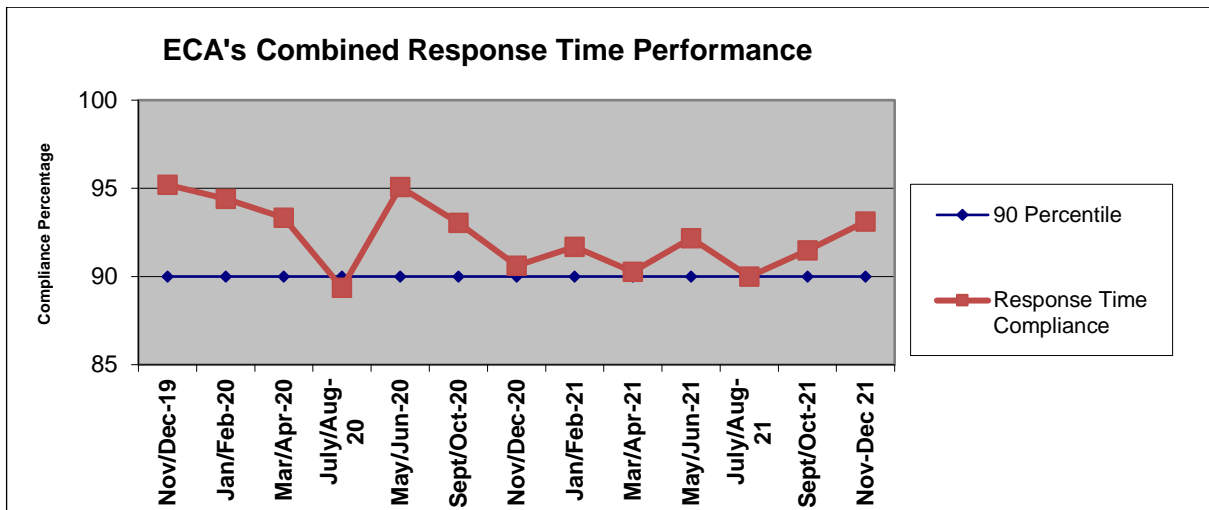
Health Care Services Complex
Benton Hall
505 W. Service Rd.
French Camp, CA 95231

Phone Number
(209) 468-6818

Memorandum

TO: All Interested Parties
FROM: Tina Shahani, EMS Analyst
DATE: March 18, 2022
SUBJECT: Escalon Community Ambulance Exclusive Operating Area Ambulance Compliance Contract

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for Escalon Community Ambulance (ECA) for the months of November and December 2021, provides an in-depth review of ECA’s performance. The County’s contract with ECA establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on ECA’s operational, clinical, and administrative performance.



ECA’s response time compliance for November and December 90.12% and 96.10% respectively. The combined two-month percentile of 93.11% met the 90th percentile standard set by the County with 158 responses. The complete compliance report for November and December 2021 may be viewed or downloaded from the EMS Agency’s website: <http://www.sjgov.org/departments/ems>

Exclusive Emergency Ambulance Provider
Contract Compliance
Escalon District Ambulance

Response Time Compliance by Month		2021/11/01 through 2021/11/30				
Compliance Zone	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE F URBAN	8:00	45	8	82.22%		X
SJ ZONE F SUBURBAN	20:00	17	0	100.00%	X	
SJ ZONE F RURAL	20:00	19	0	100.00%	X	
All Zones Combined		81	8	90.12%	2	1

Response Time Compliance by Month		2021/12/01 through 2021/12/31				
Compliance Zone	Response Time Standard	Total Responses	Non-Compliant Non-Exempted Responses	Compliance Percentage	Compliant Yes No	
SJ ZONE F URBAN	8:00	48	3	93.75%	X	
SJ ZONE F SUBURBAN	20:00	22	0	100.00%	X	
SJ ZONE F RURAL	20:00	7	0	100.00%	X	
All Zones Combined		77	3	96.10%	3	0

Fines and Penalties Report		
Type of Penalty	Nov 2021	Dec 2021
Late response minutes	\$390	\$110
Failure to provide data	0	0
Preventable mechanical failure	0	0
Failure to meet staffing and clinical standards	0	0
Failure to Respond	0	0
Failure to submit documentation at hospital	0	0
Other minor breach	0	0
Totals	\$390	\$110

Population Density & Response Time Standard	Nov 2021			Dec 2021		
	Number of Responses	Non-Compliant Responses	Percent Compliant	Number of Responses	Non-Compliant Responses	Percent Compliant
Urban 8:00	45	8	82.22%	48	3	93.75%
Suburban 20:00	17	0	100.00%	22	0	100.00%
Rural 20:00	19	0	100.00%	7	0	100.00%
Total	81	8	90.12%	77	3	96.10%

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Zone Assist		
Compliance Zone	Nov 2021	
	Provider	#
SJ ZONE F URBAN	AMR San Joaquin	1
	Manteca	6
SJ ZONE F SUBURBAN	Manteca	3
SJ ZONE F RURAL	AMR San Joaquin	2
	Manteca	1
	Ripon	1

Zone Assist		
Compliance Zone	Dec 2021	
	Provider	#
SJ ZONE F URBAN	Manteca	2
SJ ZONE F SUBURBAN	Manteca	2
SJ ZONE F RURAL	AMR San Joaquin	3

Detailed Response Time Analysis					
Nov 2021					
Compliance Zones	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE F URBAN	45	00:18:30	00:06:21	00:03:30	00:11:41
SJ ZONE F SUBURBAN	17	00:17:51	00:10:05	00:03:44	00:16:14
SJ ZONE F RURAL	19	00:18:51	00:11:05	00:04:00	00:16:00
Total Responses	81				

Detailed Response Time Analysis					
Dec 2021					
Compliance Zones	Responses	Response Time Interval Maximum	Response Time Interval Mean	Std Deviation	Response Time Interval 90th Percentile
SJ ZONE F URBAN	48	00:13:02	00:05:29	00:01:54	00:07:17
SJ ZONE F SUBURBAN	22	00:17:41	00:08:58	00:04:18	00:14:19
SJ ZONE F RURAL	7	00:15:57	00:13:41	00:01:46	00:15:10
Total Responses	77				

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Exemption Request Reports

Types of Exemptions	Nov 2021		Dec 2021	
	Exemptions Approved	Exemptions Denied	Exemptions Approved	Exemptions Denied
Good Cause case-by case	1	0	1	0

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Out of County Mutual Aid

Date	Compliance Zone	Provider	EMD
11/07/2021	OAKDALE	Escalon	29D00- Traffic Accident
11/17/2021	OAKDALE	Escalon	33C01T- Transfer/IFT
11/19/2021	OAKDALE	Escalon	28C00- Stroke/TIA
11/20/2021	RIVERBANK	Escalon	33D01T- Transfer/IFT
12/03/2021	MODESTO	Escalon	31D00- Unconscious/Fainting
12/03/2021	MODESTO	Escalon	06D01A- Breathing Problems
12/04/2021	RIVERBANK	Escalon	06C01- Breathing Problems
12/26/2021	MODESTO	Escalon	23D00- Overdose/Poisoning

Failure to Provide Data

Event Type	Nov 2021	Dec 2021
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.

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