

Memorandum

TO:

San Joaquin County

Emergency Medical Services Agency



http://www.sjgov.org/ems

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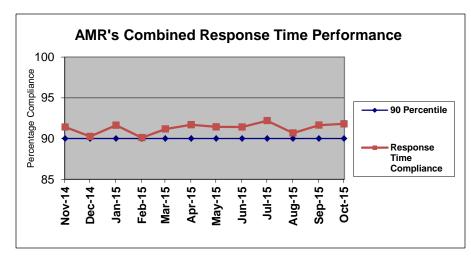
FROM: Dan Burch, EMS Administrator

All Interested Parties

DATE: March 3, 2016

SUBJECT: Report on Exclusive Emergency Ambulance Provider Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for AMR for the months of September and October, 2015, provides an in-depth review of AMR's performance. The County's contract with AMR establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on AMR's operational, clinical, and administrative performance.



AMR's September and October 2015, combined response time compliance for all ambulance zones met or exceeded the 90th percentile standard set by the County with 91.64% for September and 91.81% for October.

AMR exceeded compliance standards in seven (7) of the eleven subzones in September and eight (8) of

the eleven subzones in October.

The process for determining response time compliance includes a review of late response exemption requests to determine if a delay in response may be attributed to factors outside of the control of the ambulance provider. If an exemption request is approved (e.g. fog, train crossings, road construction) those responses are not included in response time compliance calculations.

Due to the profound impact of ambulance patient offload delays (APOD) on the availability of ambulances within the EMS system the SJCEMS Agency developed a late response exemption approval trigger. The APOD exemption trigger is activated when all of the following occur:

Ambulance Performance Report July/August, 2015 Page 2 of 2

- A minimum of 3 ambulances are delayed at one or more Stockton area hospital (Dameron, St. Joseph's Medical Center, San Joaquin General Hospital) for a time period ≥ 60 minutes for each ambulance.
- There are five (5) or fewer ambulances available in the greater Stockton area (Status 5 or less).
- The three (3) ambulances referenced above must have been delayed at hospitals during the 60 minutes prior to the call in which an exemption is being sought.
- Ambulance staffing must be at or above the contracted minimum staffing levels.

Beginning in the July/August 2015 reporting period, AMR has steadily increased the number of exemption requests submitted for responses that exceed response time standards. The percent of total responses that resulted in exemption requests during the July/August 2014 reporting period was 1.2% (91 requests out of 7519 responses). The percent of total responses that resulted in exemption requests during the September/October 2015 reporting period was 4.3% (351 requests out of 8251 responses). There has been a four-fold increase in the number of all exemption requests between these two reporting periods (91 to 351).

The primary reason for this dramatic increase in exemption requests for failure to meet response time compliance standards is due to the increase in exemptions caused by ambulance patient off-load delays (APOD). In AMR's July/August 2014 reporting period AMR requested 41 exemptions that met the APOD trigger out of a total of 91 exemption requests. In the current reporting period for September/October 2015, AMR requested 277 exemptions that met the APOD trigger out of a total of 351 exemption requests. This is an increase in the relative percent of exemption requests due to APOD (from 45% to 79% of all exemption requests) as well as an increase in APOD exemption requests from 41 to 277 (a nearly 7-fold increase) during this time period.

Patient Care Impact

Hospital caused APOD removes ambulance resources from the EMS system significantly impacting the ability of ambulance providers to achieve and maintain response time standards. While the direct impact of APOD on patient care cannot be measured, it is striking to note that the 277 late responses that occurred while the APOD trigger was met in September/October 2015 resulted in 726 minutes (that exceeded response time compliance criteria).

Appropriately granting hospital caused APOD exemptions to AMR, for factors beyond its control, allows AMR to achieve a reported 91.7% response-time compliance. Nonetheless, APOD robs the EMS system of efficiency and steals precious response-time minutes from acutely ill and injured patients. Hospital caused APOD decreases monthly response-time compliance by more than 3%.

The complete compliance report for September and October 2015 may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/ems.

Exclusive Emergency Ambulance Provider Contract Compliance American Medical Response

Response Time Compliance Report by 30 Day Rolling Period

Sep	tember 1, 2015 throug	gh September 30, 201	5		
Compliance Zone	Total Responses	Non-compliant, Non- exempted Responses	Compliance Percentage	Yes	No
SJC Zone A-1	379	26	93.14%	X	
SJC Zone A-2	144	20	86.11%		X
SJC Zone A-3	72	11	84.72%		X
SJC Zone B-1	1,269	113	91.10%	X	
SJC Zone B-2	1,551	112	92.78%	Χ	
SJC Zone B-3	13	0	100.00%	X	
SJC Zone B-4	166	27	83.73%		X
SJC Zone B-5	100	12	88.00%		X
SJC Zone C-1	288	18	93.75%	Χ	
SJC Zone C-2	68	3	95.59%	X	
SJC Zone C-3	52	1	98.08%	X	
All Zones Combined	4,102	343	91.64%	7	4

Response Time Compliance Report by 31 Day Rolling Period

	October 1, 2015 through October 31, 2015									
Compliance Zone	Total Responses	Non-compliant, Non- exempted Responses	Compliance Percentage	Yes	No					
SJC Zone A-1	375	18	95.20%	X						
SJC Zone A-2	134	14	89.55%		X					
SJC Zone A-3	52	2	96.15%	X						
SJC Zone B-1	1,349	118	91.25%	X						
SJC Zone B-2	1,528	129	91.56%	X						
SJC Zone B-3	15	0	100.00%	X						
SJC Zone B-4	170	20	88.24%		X					
SJC Zone B-5	90	13	85.56%		X					
SJC Zone C-1	300	20	93.33%	X						
SJC Zone C-2	72	2	97.22%	X						
SJC Zone C-3	64	4	93.75%	X						
All Zones Combined	4,149	340	91.81%	8	3					

Fines and Penalties Report

Type of Penalty	September 2015	October 2015
Out of compliance response districts	\$20,000	\$15,000
Late response minutes	\$9,260	\$8,470
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$29,260	\$23,470

Weekly Unit Hour Staffing Report

	RFP	September 2015	October 2015
Zone A	588	588	588
Zone B	1932	2228	2189
Zone B *non dedicated	0	488	505
Zone C	504	504	504
Total	3024	3808	3786

^{*}Non-dedicated ambulances may be used for both emergency and non-emergency responses.

Response Time Analysis By Population Density All Responses

	September 2015			October 2015		
Population Density & Response Time Standard	Number of Responses	Number of Non- Compliant Responses	Percent Compliant	Number of Responses	Number of Non- Compliant Responses	Percent Compliant
Urban 7:29	3,822		91.55%	•	•	91.69%
Suburban 9:29	71	12	83.10%	81	13	83.95%
Suburban-Moderate 15:29	27	1	96.30%	26	2	92.31%
Rural 17:29	173	7	95.95%	171	5	97.08%
Wilderness 29:29	9	0	100.00%	21	0	100.00%
Total	4,102	343	91.64%	4,149	340	91.81%

Mutual Aid Incidents

Mutual Ald Incidents	•					
September 2015			October 2015			
Mutual Aid Provider	Response Area	Number of Responses	Mutual Aid Provider	Response Area	Number of Responses	
MDAS	SJ ZONE B-2 URBAN	2	Escalon	SJ ZONE B-5 RURAL	1	
MDAS	SJ ZONE B-5 URBAN	3	MDAS	SJ ZONE B-2 URBAN	2	
MDAS	SJ ZONE C-1 URBAN	3	MDAS	SJ ZONE B-5 URBAN	3	
MDAS	SJ ZONE C-2 RURAL	1	MDAS	SJ ZONE C-1 SUBURBAN	1	
MDAS	SJ ZONE C-2 URBAN	1	MDAS	SJ ZONE C-1 URBAN	3	
MDAS	SJ ZONE C-2 WILDERNE	1	MDAS	SJ ZONE C-2 SUBURBMO	2	
MDAS	SJ ZONE C-3 RURAL	1	MDAS	SJ ZONE C-3 RURAL	6	
MDAS	SJ ZONE C-3 SUBURBAN	1	Patterson Amb	SJ ZONE C-3 RURAL	1	
MDAS	SJ ZONE C-3 URBAN	1				
Total		14			19	

Detailed Response Time Analysis September 2015

September 2015						
Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	379	0:01	17:34	5:00	2:42	7:58
SJ ZONE A-2 URBAN	83	0:12		6:07	2:25	9:14
SJ ZONE A-3 URBAN	34	0:00	18:28	6:18	4:09	11:12
SJ ZONE B-1 URBAN	1,269	0:01	28:09	5:26	2:36	8:18
SJ ZONE B-2 URBAN	1,550	0:00	22:18	5:02	2:31	7:58
SJ ZONE B-3 URBAN	0	0.00	22.10	0.02	2.01	7.00
SJ ZONE B-4 URBAN	127	0:01	14:22	5:41	2:32	8:33
SJ ZONE B-5 URBAN	78	0:02	35:50	6:38	5:09	12:23
SJ ZONE C-1 URBAN	279	0:02		4:38	2:50	7:23
SJ ZONE C-2 URBAN	13	0:00		7:00	4:58	10:12
SJ ZONE C-3 URBAN	10	0:10	18:57	7:26	5:52	18:06
33 ZONE C-3 ONBAN	10	0.04	10.37	7.20	5.52	10.00
SJ ZONE A-2 SUBURBAN	16	0:09	14:17	8:38	3:02	12:14
SJ ZONE A-3 SUBURBAN	10	0:06		4:31	3:07	9:04
SJ ZONE B-4 SUBURBAN	22	4:49		9:50	3:35	14:39
SJ ZONE B-5 SUBURBAN	5	3:15		4:20	0:51	5:49
SJ ZONE C-1 SUBURBAN	6	0:10	7:09	4:11	2:45	
SJ ZONE C-2 SUBURBAN	4	4:39	6:29	5:38	0:40	6:29
SJ ZONE C-3 SUBURBAN	8	2:54	16:07	7:47	3:53	16:07
33 ZONE C-3 SOBONBAN		2.04	10.07	7.77	5.55	10.07
SJ ZONE C-2 SUBURBAN-MODERATE	27	2:52	15:48	11:36	2:00	15:23
SJ ZONE A-2 RURAL	45	0:03	20:01	10:50	5:07	17:08
SJ ZONE A-3 RURAL	28	0:03		10:29	6:04	17:25
SJ ZONE B-2 RURAL	1	7:38		7:38	0:00	7:38
SJ ZONE B-3 RURAL	6	3:12		11:12	11:18	34:27
SJ ZONE B-4 RURAL	17	4:17	24:19	13:09	6:14	24:01
SJ ZONE B-5 RURAL	17	0:03		10:14	4:27	15:08
SJ ZONE C-1 RURAL	3	4:27				
SJ ZONE C-2 RURAL	22	0:24			3:37	12:57
SJ ZONE C-3 RURAL	34	0:02		9:46	4:24	15:00
SJ ZONE C-3 KOKAL		0.02	10.47	9.40	4.24	15.00
SJ ZONE B-3 WILDERNESS	7	0:05	21:29	11:19	6:36	21:29
SJ ZONE C-2 WILDERNESS	2	19:27			3:02	
SJ ZONE C-2 WILDERNESS	0	19.21	23.30	22.20	3.02	25.50
SJ ZONE C-3 WILDERNESS	0					
All Lists on One will a	0.000	2.22	05.50	- 4.4	0.44	0.47
All Urban Compliance Areas	3,822	0:00	35:50	5:14	2:44	8:17
All Suburban Compliance					_	
Areas	71	0:06	18:00	7:29	3:52	12:39
All Suburban-Moderate						
Compliance Areas	27	2:52	15:48	11:36	2:00	15:23
All Rural Compliance Areas	173	0:02	34:27	10:29	5:31	16:57
All Wilderness Compliance						
Areas	9	0:05	25:30	13:48	7:35	25:30

Detailed Response Time Analysis October 2015

October 2015						
Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	375	0:02	19:36	4:37	2:19	7:13
SJ ZONE A-2 URBAN	71	0:07	15:48	6:20	2:28	8:58
SJ ZONE A-3 URBAN	17	0:04		5:06	3:06	10:48
SJ ZONE B-1 URBAN	1,349	0:01	18:14	5:10	2:24	7:56
SJ ZONE B-2 URBAN	1,527	0:00	17:01	4:55	2:26	7:48
SJ ZONE B-3 URBAN	0	0.00		1.00	2.20	77.10
SJ ZONE B-4 URBAN	131	0:02	14:14	5:40	2:29	8:35
SJ ZONE B-5 URBAN	69	0:03		6:04	3:37	10:39
SJ ZONE C-1 URBAN	288	0:01	29:12	4:54	2:57	7:18
SJ ZONE C-2 URBAN	11	0:03	7:18	4:49	1:58	6:45
SJ ZONE C-3 URBAN	12	0:03	8:43	4:45	2:42	8:26
3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3	12	0.00	0.40	7.70	∠.⊣∠	5.20
SJ ZONE A-2 SUBURBAN	19	2:50	11:57	7:31	2:08	10:22
SJ ZONE A-3 SUBURBAN	6	3:37	11:42	7:05	2:52	11:42
SJ ZONE B-4 SUBURBAN	30	0:03		6:39	4:00	11:47
SJ ZONE B-5 SUBURBAN	9	0:39	10:08	4:09	2:37	10:08
SJ ZONE C-1 SUBURBAN	10	3:27	16:32	7:26	4:04	13:35
SJ ZONE C-2 SUBURBAN	0	0.21	10.02	7.20	7.07	10.00
SJ ZONE C-3 SUBURBAN	7	0:52	14:28	7:12	4:03	14:28
33 ZONE C-3 GOBONBAIN		0.02	14.20	7.12	4.03	14.20
SJ ZONE C-2 SUBURBAN-MODERATE	26	0:04	24:40	10:53	5:23	15:20
SJ ZONE C-Z SOBORBAN-MODERATE	20	0.04	24.40	10.00	0.20	10.20
SJ ZONE A-2 RURAL	44	0:02	18:25	10:03	4:33	15:20
SJ ZONE A-3 RURAL	29	0:05		11:46	5:24	17:56
SJ ZONE B-2 RURAL	1	5:05		5:05	0:00	5:05
SJ ZONE B-3 RURAL	7	0:01	12:27	8:28	3:40	12:27
SJ ZONE B-4 RURAL	9	0:07	18:40	9:58	4:44	18:40
SJ ZONE B-5 RURAL	12	5:25	20:45	10:03	4:21	16:54
SJ ZONE C-1 RURAL	2					6:30
SJ ZONE C-2 RURAL	24	1:27	17:08	9:07	3:37	15:44
SJ ZONE C-3 RURAL	43	0:14		11:11	4:53	17:57
55 ZONE C-5 NONAL	40	0.14	19.40	11.11	4.55	17.57
SJ ZONE B-3 WILDERNESS	8	8:57	24:34	14:37	4:40	24:34
SJ ZONE C-2 WILDERNESS	11	0:04		12:19	7:28	22:01
SJ ZONE C-2 WILDERNESS	2	12:48		13:34	0:46	14:20
00 ZOINE 0-3 WILDERINESS		12.40	14.20	13.34	0.40	14.20
All Urban Compliance Areas	3,850	0:00	29:12	5:03	2:30	7:54
All Suburban Compliance	2,230	2.30		5.55	0	
Areas	81	0:03	16:32	6:45	3:35	11:42
All Suburban-Moderate	- 01	0.00	10.02	0.70	0.00	11.72
Compliance Areas	26	0:04	24:40	10:53	5:23	15:20
Compliance Areas	20	0.04	24.40	10.55	5.25	10.20
All Rural Compliance Areas	171	0:01	25:28	10:20	1.16	16.51
All Rural Compliance Areas All Wilderness Compliance	171	0.01	25.28	10.20	4:46	16:54
•	04	0.04	24.24	42.40	6.40	22.04
Areas	21	0:04	24:34	13:19	6:13	22:01

Exemption Request Report September 2015

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
09/01/2015	15126486	B-2	Road Closure		Exempt
			Delays in		•
			Transferring Care at		
09/01/2015	15126696	B-5	ED		Exempt
		-	Delays in		
			Transferring Care at		
09/01/2015	15126821	A-1	ED		Exempt
00,01,2010			Delays in		
			Transferring Care at		
09/01/2015	15126822	B-4	ED		Exempt
00/01/2010	10120022		Delays in		LXOIIIpt
			Transferring Care at		
09/01/2015	15126843	B-1	ED		Exempt
09/01/2013	13120043	D-1	Delays in		Lxempt
			Transferring Care at		
00/04/0045	45400000	D 0	_		Everent.
09/01/2015	15126862	B-2	ED	Traffic alassedance	Exempt
00/04/0045	1,540000		Adjusted time based	Traffic slowdown	1
09/01/2015	15126890	A-3	on call audit	delayed response	Not Exempt
			False Report of		1_
09/02/2015	15126977	B-5	Emergency		Exempt
09/02/2015	15127013	B-2	Train		Exempt
			Delays in		
			Transferring Care at		
09/02/2015	15127327	C-3	ED		Exempt
			False Report of		
09/02/2015	15127439	A-2	Emergency		Exempt
			Delays in		
			Transferring Care at		
09/03/2015	15127516	A-2	ED		Exempt
09/03/2015	15127808	B-2	Location Change		Exempt
			False Report of		
09/03/2015	15127885	C-2	Emergency		Exempt
09/03/2015	15127905	B-1	Road Construction		Exempt
09/03/2015	15127912	B-1	Road Construction		Exempt
00,00,2010	10127012		False Report of		ZXOTTIPE
09/04/2015	15128311	B-5	Emergency		Exempt
00/04/2010	10120011		Adjusted time based		Exompt
09/05/2015	15128542	B-2	on call audit		Exempt
09/05/2015	15128615	B-1	Road Closure		Exempt
	15128949	B-2	Location Change	+	
09/05/2015	13120343	D-Z	ŭ		Exempt
00/00/0045	45400005		Adjusted time based		
09/06/2015	15129235	C-1	on call audit		Exempt
09/06/2015	15129271	B-2	Location Change		Exempt
00/00/05 : -	1.5.1000-0		False Report of		
09/06/2015	15129278	B-2	Emergency		Exempt
			Adjusted time based		
09/07/2015	15129519	B-2	on call audit		Exempt
			Poor Location		
09/07/2015	15129574	C-1	Information from RP		Exempt
			Poor Location		
09/07/2015	15129822	B-2	Information from RP		Exempt

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
Date	Incident Number	Zone	•	Reason	Action
			Delays in		
00/07/0045	15400004	D 0	Transferring Care at		
09/07/2015	15129924	B-2	ED		Exempt
			Delays in		
			Transferring Care at		1_
09/07/2015	15129926	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/07/2015	15129970	A-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/07/2015	15129987	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
09/07/2015	15130025	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/07/2015	15130030	B-1	ED		Exempt
03/01/2013	10100000		Delays in		Exempt
			Transferring Care at		
00/07/2015	15120025	C 4	•		Cyampt
09/07/2015	15130035	C-1 B-2	ED Road Closure		Exempt
09/08/2015	15130055	B-Z			Exempt
			Delays in		
			Transferring Care at		
09/08/2015	15130313	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/08/2015	15130334	A-3	ED		Exempt
			Delays in		
			Transferring Care at		
09/08/2015	15130338	A-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/08/2015	15130552	A-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/08/2015	15130550	B-4	ED		Exempt
			Delays in		
			Transferring Care at		
09/08/2015	15130578	B-4	ED		Exempt
55/55/2010	10100010	1 .	Delays in		ZASITIPE
			Transferring Care at		
09/08/2015	15130583	B-2	ED		Exempt
03/00/2013	1010000		Delays in		LAGITIPE
			•		
00/00/0045	15120500	_D 0	Transferring Care at		
09/08/2015	15130586	B-2	ED Dolovo in		Exempt
			Delays in		
00/00/00 : -	4540055		Transferring Care at		_
09/08/2015	15130591	B-5	ED		Exempt

September 2015 Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Delays in		
			Transferring Care at		
09/08/2015	15130595	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/08/2015	15130601	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/08/2015	15130635	B-2	ED		Exempt
			Delays in		
			Transferring Care at		_
09/09/2015	15130867	B-1	ED		Exempt
			Delays in		
			Transferring Care at		_
09/09/2015	15130939	B-2	ED		Exempt
			Delays in		
00/00/00 : -	45400011		Transferring Care at		_
09/09/2015	15130941	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/09/2015	15130960	A-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/09/2015	15130970	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/09/2015	15131000	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/09/2015	15131014	B-4	ED		Exempt
			Delays in		
			Transferring Care at		
09/09/2015	15131016	B-4	ED		Exempt
			Delays in		
			Transferring Care at		_
09/09/2015	15131025	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/09/2015	15131029	B-2	ED Deleverie		Exempt
			Delays in		
00/00/00/	45404045		Transferring Care at		_
09/09/2015	15131047	B-1	ED		Exempt
			Delays in		
00/00/05:-	1510100		Transferring Care at		_
09/09/2015	15131087	B-2	ED		Exempt
			Delays in		
			Transferring Care at		1_
09/09/2015	15131090	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/09/2015	15131091	B-5	ED		Exempt

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Delays in		
00/40/0045	45404040		Transferring Care at		
09/10/2015 1513	15131248	C-1	ED Dolovo in		Exempt
			Delays in Transferring Care at		
09/10/2015	15131250	A-1	ED		Exempt
03/10/2013	10101200	// 1	Delays in		LXCIIIpt
			Transferring Care at		
09/10/2015	15131311	B-2	ED		Exempt
			Delays in		<u> </u>
			Transferring Care at		
09/10/2015	15131414	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/10/2015	15131419	B-1	ED		Exempt
			Delays in		
00/40/0045	45404540	D 4	Transferring Care at		-
09/10/2015	15131518	B-1	ED Delays in		Exempt
			Transferring Care at		
09/10/2015	15131523	B-2	ED		Exempt
09/10/2013	13131323	D-Z	Traffic Secondary to		LAGITIPE
09/10/2015	15131531	B-2	Call		Exempt
00/10/2010	.0.0.00.		Delays in		
			Transferring Care at		
09/10/2015	15131540	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/10/2015	15131552	B-1	ED		Exempt
			Delays in		
00/40/0045	15104554		Transferring Care at		
09/10/2015	15131551	A-1	ED Deleve in		Exempt
			Delays in Transferring Care at		
09/10/2015	15131578	A-1	ED		Exempt
03/10/2013	13131370	N-1	Delays in		Lxempt
			Transferring Care at		
09/10/2015	15131631	B-4	ED		Exempt
			Delays in		
			Transferring Care at		
09/10/2015 1513	15131731	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/10/2015	15131747	B-5	ED		Exempt
			Delays in		
00/44/0045	45404040	D 0	Transferring Care at		
09/11/2015	15131812	B-2	ED Delays in		Exempt
			Transferring Care at		
09/11/2015	15132061	B-2	ED		Exempt

		_	Type of Exemption	Exemption Denied	Agency
Date	Incident Number	Zone	Requested	Reason	Action
			Delays in		
00/44/0045	45400007	D 4	Transferring Care at		
09/11/2015	15132067	B-1	ED Deleve in		Exempt
			Delays in		
09/11/2015	15132070	B-5	Transferring Care at ED		Evennt
09/11/2015	13132070	D-0	Delays in		Exempt
			Transferring Care at		
09/11/2015	15132074	B-2	ED		Exempt
03/11/2013	13132014	D-Z	Delays in		Exempt
			Transferring Care at		
09/11/2015	15132160	B-1	ED		Exempt
03/11/2013	10102100		Delays in		Exchipt
			Transferring Care at		
09/11/2015	15132169	B-4	ED		Exempt
00/11/2010	10.02.00		Delays in		
			Transferring Care at		
09/11/2015	15132181	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/11/2015	15132208	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/11/2015	15132225	B-1	ED		Exempt
			Delays in		,
			Transferring Care at		
09/11/2015	15132228	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/11/2015	15132233	A-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/11/2015	15132259	A-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/11/2015	15132260	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/11/2015	15132266	C-3	ED		Exempt
			Delays in		
	1	<u>_</u> .	Transferring Care at		
09/11/2015	15132267	B-1	ED Deleve in		Exempt
			Delays in		
00/44/0045	45400070	D 0	Transferring Care at		
09/11/2015	15132278	B-2	ED Deleve in		Exempt
			Delays in		
00/40/0045	15122000	C 1	Transferring Care at		
09/12/2015	15132908	C-1	ED Dolave in		Exempt
			Delays in		
00/12/2015	15122022	_ a	Transferring Care at		Evennt
09/12/2015	15132922	A-3	ED		Exempt

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Delays in		
			Transferring Care at		
09/13/2015	15132933	B-1	ED		Exempt
			Delays in		
00/40/0045	45400004	D 4	Transferring Care at		
09/13/2015	15133064	B-1	ED Delays in		Exempt
			Transferring Care at		
09/13/2015	15133066	B-2	ED		Evennt
09/13/2013	13133000	D-2	Delays in		Exempt
			Transferring Care at		
09/13/2015	15133077	A-2	ED		Exempt
09/13/2013	13133011	A-2	Delays in		Exempt
			Transferring Care at		
09/13/2015	15133146	B-1	ED		Exempt
09/13/2013	13133140	D-1	Delays in		Exempt
			Transferring Care at		
09/13/2015	15133224	A-1	ED		Exempt
03/13/2013	13133224	A-1	Delays in		Exempt
			Transferring Care at		
09/13/2015	15133238	B-1	ED		Exempt
19193290	10100200		Delays in		Lxcmpt
			Transferring Care at		
09/13/2015	15133246	B-1	ED		Exempt
00/10/2010	10100210		Delays in		2,1011151
			Transferring Care at		
09/13/2015	15133380	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/13/2015	15133392	B-2	ED		Exempt
			Delays in		<u>'</u>
			Transferring Care at		
09/13/2015	15133422	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
09/13/2015	15133424	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/13/2015	15133423	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/13/2015 15133440	15133440	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/14/2015 15133462	15133462	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/14/2015	15133476	A-3	ED		Exempt
			False Report of		
09/14/2015	15133521	B-2	Emergency		Exempt

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Delays in		
			Transferring Care at		
09/14/2015	15133692	B-4	ED		Exempt
			Delays in		
	1,_,,		Transferring Care at		
09/14/2015	15133764	B-2	ED		Exempt
			Delays in		
	1,-,		Transferring Care at		
09/14/2015	15133766	B-2	ED		Exempt
			Delays in		
00/4 4/004 =	1.5400004	D 0	Transferring Care at		
09/14/2015	15133834	B-2	ED		Exempt
			Delays in		
	1,-,,		Transferring Care at		
09/14/2015	15133849	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/14/2015	15133901	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/14/2015	15133939	A-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/15/2015	15134497	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/15/2015	15134500	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/15/2015	15134511	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/16/2015	15134852	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/16/2015	15134904	B-5	ED		Exempt
09/17/2015	15135550	B-1	Road Construction		Exempt
			Adjusted time based		
09/17/2015	15135555	A-2	on call audit		Exempt
			Delays in		
			Transferring Care at		
09/18/2015 15135862	15135862	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/18/2015	15135908	B-4	ED		Exempt
			Adjusted time based		
09/18/2015	15135909	B-5	on call audit		Exempt
			Delays in		
			Transferring Care at		
09/18/2015	15135910	B-1	ED ED		Exempt

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Adjusted time based		
09/18/2015 1513	15135972	B-3	on call audit		Exempt
			Delays in		
			Transferring Care at		
09/18/2015	09/18/2015 15135984	C-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/18/2015	15135985	B-1	ED		Exempt
			Delays in		
			Transferring Care at		1_
09/18/2015	15135987	B-1	ED		Exempt
			Delays in		
00/40/0045	1510000		Transferring Care at		<u> </u>
09/18/2015	15136098	B-2	ED		Exempt
00/40/0045	45400005		False Report of		
09/19/2015	15136235	B-1	Emergency		Exempt
09/19/2015	15136417	B-4	Location Change		Exempt
			Delays in		
00/40/0045	45400500		Transferring Care at		E
09/19/2015	15136596	A-1	ED Deleve in		Exempt
			Delays in		
00/00/0045	45400000		Transferring Care at		
09/20/2015	15136862	B-1	ED Deleve in		Exempt
			Delays in		
00/00/0045	45400000	D 0	Transferring Care at		
09/20/2015	15136880	B-2	ED Dolovo in		Exempt
			Delays in Transferring Care at		
00/00/0045	15120000	D 0	ED		
09/20/2015	15136889	B-2	Delays in		Exempt
			Transferring Care at		
09/20/2015	15136919	B-1	ED		Exempt
09/20/2015	13130919	D-1	Delays in		Exempt
			Transferring Care at		
09/20/2015	15136921	B-1	ED		Exempt
09/20/2013	13130921	D-1	Delays in		Lxempt
			Transferring Care at		
09/20/2015	15137039	B-2	ED		Exempt
03/20/2013	10107000	D Z	Delays in		LXCITIPE
			Transferring Care at		
09/20/2015	15137058	B-1	ED		Exempt
09/20/2015	15137000	B-2	Road Closure		Exempt
09/20/2015	15137151	B-5	Train		Exempt
0012012010	1010/101		False Report of		LAGINPL
09/21/2015	15137223	B-5	Emergency		Exempt
USIZ 1/ZU 10 1513/ZZ3	10101220		Delays in		LASITIPE
			Transferring Care at		
09/21/2015	15137375	B-5	ED		Exempt
0012112010	10101010		Delays in		LAGINPL
			Transferring Care at		
09/21/2015	15137373	B-5	ED		Exempt

Data	In all land Namel and	7	Type of Exemption	Exemption Denied	Agency
Date	Incident Number	Zone	Requested	Reason	Action
			Delays in		
			Transferring Care at		l
09/21/2015 15137387	15137387	B-2	ED		Exempt
			Delays in		
			Transferring Care at		_
09/21/2015	15137389	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/21/2015	15137392	A-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/21/2015	15137400	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/21/2015	15137403	A-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/21/2015	15137406	B-4	ED		Exempt
			Delays in		
			Transferring Care at		
09/21/2015	15137416	B-2	ED		Exempt
03/21/2010	10101410	D 2	Delays in		Exchipt
			Transferring Care at		
09/21/2015	15137424	B-1	ED		Exempt
03/21/2013	13131424	D-1	Delays in		LXempt
			Transferring Care at		
00/24/2045	15107405	B-2	ED		Evennt
09/21/2015	15137435	D-Z			Exempt
			Delays in		
00/04/0045	15107507	D 0	Transferring Care at		
09/21/2015	15137537	B-2	ED Deleve in		Exempt
			Delays in		
			Transferring Care at		_
09/21/2015	15137543	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/21/2015	15137559	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/21/2015	15137566	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/21/2015	15137576	C-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/21/2015	15137582	B-1	ED		Exempt
10101002			Delays in		
			Transferring Care at		1
09/21/2015	15137595	B-1	ED ED		Exempt
	10101000	 	Delays in		
			Transferring Care at		
09/21/2015	15137606	B-2	ED ED		Exempt

September 2015 Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Delays in		
			Transferring Care at		
09/21/2015	15137615	C-1	ED		Exempt
09/22/2015	15137775	B-5	Road Closure		Exempt
			Adjusted time based		
09/22/2015	15137814	B-2	on call audit		Exempt
			Delays in		
			Transferring Care at		
09/22/2015	15138085	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/22/2015	15138115	B-2	ED		Exempt
09/23/2015	15138327	B-5	Road Construction		Exempt
09/23/2015	15138598	B-2	Train		Exempt
			Delays in		
			Transferring Care at		
09/23/2015	15138636	B-4	ED		Exempt
			Delays in		1
			Transferring Care at		
09/23/2015	15138679	A-3	ED		Exempt
09/23/2015	15138735	B-1	Location Change		Exempt
09/24/2015	15138978	B-5	Train		Exempt
			Delays in		
			Transferring Care at		
09/24/2015	15139078	A-2	ED		Exempt
00/2 1/20 10	.0.000.0		Delays in		
			Transferring Care at		
09/24/2015	15139079	B-2	ED		Exempt
00/2 1/2010	10100010		Delays in		ZXOIIIPC
			Transferring Care at		
09/24/2015	15139087	B-1	ED		Exempt
00/2 1/20 10	.0.0000.		Delays in		
			Transferring Care at		
09/24/2015	15139089	B-1	ED		Exempt
00/2 1/2010	10100000	<u> </u>	Delays in		ZXOIIIPC
			Transferring Care at		
09/24/2015	15139094	B-2	ED		Exempt
00/2 1/20 10	.0.0000		Delays in		
			Transferring Care at		
09/24/2015	15139098	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/24/2015	15139101	B-1	ED		Exempt
			Delays in		<u> </u>
			Transferring Care at		
09/24/2015	15139125	B-2	ED		Exempt
<u> </u>	10100120	 	Delays in		,
			Transferring Care at		
09/24/2015	15139183	A-1	ED		Exempt
00.2 1/2010	10100100	1	Adjusted time based		
09/25/2015	15139346	B-1	on call audit		Exempt

_			Type of Exemption	Exemption Denied	Agency
Date	Incident Number	Zone	Requested	Reason	Action
			Delays in		
			Transferring Care at		_
09/25/2015	15139676	B-2	ED		Exempt
			Delays in		
00/05/00/15	45400704		Transferring Care at		
09/25/2015	15139784	B-2	ED		Exempt
09/26/2015	15140039	B-2	Road Closure		Exempt
			Delays in		
00/00/00/	45440050		Transferring Care at		
09/26/2015	15140053	A-3	ED		Exempt
			Delays in		
00/00/00/	45440000		Transferring Care at		
09/26/2015	15140088	B-2	ED		Exempt
			Delays in		
			Transferring Care at		_
09/26/2015	15140152	A-1	ED		Exempt
			Adjusted time based		
09/27/2015	15140378	B-5	on call audit		Exempt
09/27/2015	15140447	B-2	Train		Exempt
			False Report of		
09/27/2015	15140532	B-5	Emergency		Exempt
			Delays in		
			Transferring Care at		
09/28/2015	15140828	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/28/2015	15141041	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/28/2015	15141058	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/28/2015	15141091	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/28/2015	15141148	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/28/2015	15141150	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/28/2015	15141160	A-2	ED		Exempt
			Delays in		
			Transferring Care at		
09/28/2015	15141235	C-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/28/2015	15141269	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
09/28/2015	15141287	B-1	ED		Exempt

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Delays in		
			Transferring Care at		
09/28/2015	15141298	B-1	ED		Exempt
			False Report of		
09/29/2015	15141611	B-2	Emergency		Exempt
			Adjusted time based		
09/30/2015	15142120	B-2	on call audit		Exempt
			Delays in		
			Transferring Care at		
09/30/2015	15142197	B-2	ED		Exempt
09/30/2015	15142221	A-2	Location Change		Exempt

Exemption Request Report October 2015

			Type of Exemption	Exemption Denied	Agency
Date	Incident Number	Zone	Requested	Reason	Action
10/01/2015	15142482	B-2	Road Construction		Exempt
			Delays in		
			Transferring Care at		
0/01/2015 15142685	A-1	ED		Exempt	
		Delays in			
			Transferring Care at		
10/01/2015	15142699	A-3	ED		Exempt
			Delays in		
			Transferring Care at		
10/01/2015	15142710	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
10/01/2015	15142755	A-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/01/2015	15142757	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/01/2015	15142777	C-3	ED		Exempt
		Delays in			
			Transferring Care at		
10/02/2015	15143100	B-4	ED		Exempt
			Delays in		
			Transferring Care at		
10/02/2015	15143136	B-4	ED		Exempt
			Delays in		•
			Transferring Care at		
10/02/2015	15143170	B-4	ED		Exempt
			Delays in		•
			Transferring Care at		
10/02/2015	15143235	C-1	ED		Exempt
			Delays in		•
			Transferring Care at		
10/02/2015	15143246	C-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/02/2015	15143252	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
10/02/2015	15143313	B-1	ED		Exempt
	-		Delays in		
			Transferring Care at		
10/02/2015	15143317	A-2	ED		Exempt
		1 -	Delays in		
			Transferring Care at		
10/03/2015 15143419	B-1	ED		Exempt	
10/03/2013 13143419	-	Delays in		ZXOTTIPE	
			Transferring Care at		
10/03/2015	15143437	B-1	ED		Exempt
10/03/2015	15143437	B-1	Other		Not Exemp

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Adjusted time based		
10/04/2015	15144224	B-1	on call audit		Exempt
10/05/2015	15144376	B-2	Train		Exempt
10/05/2015	15144485	B-2	Location Change		Exempt
			Delays in		
			Transferring Care at		
10/05/2015	15144569	B-1	ED		Exempt
			Delays in		•
			Transferring Care at		
10/05/2015	15144661	B-2	ED		Exempt
			Delays in		•
			Transferring Care at		
10/05/2015	15144686	B-1	ED		Exempt
			Delays in		•
			Transferring Care at		
10/05/2015	15144715	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/05/2015	15144743	A-1	ED		Exempt
10111111			Delays in		
		Transferring Care at			
10/05/2015	15144773	B-2	ED		Exempt
101111			Delays in		
			Transferring Care at		
10/05/2015	15144784	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/05/2015	15144793	B-2	ED		Exempt
10,00,2010	10111100		Delays in		2,1011151
			Transferring Care at		
10/05/2015	15144894	B-5	ED ED		Exempt
10,00,2010	10111001		Delays in		2,1011151
			Transferring Care at		
10/06/2015	15145271	B-2	ED		Exempt
	15115=11		Delays in		
			Transferring Care at		
10/06/2015	15145301	B-1	ED ED		Exempt
			Delays in		
			Transferring Care at		
10/07/2015	15145802	B-1	ED		Exempt
		 - 	Delays in		
		Transferring Care at			
10/07/2015 15145811	B-1	ED		Exempt	
	 	Delays in		XOTTIPE	
			Transferring Care at		
10/07/2015 15145813	15145813	B-2	ED		Exempt
10/01/2013	13143013	D-7	Delays in		Lveilibr
			Transferring Care at		
10/07/2015	15145826	B-2	ED		Exempt

			Type of Exemption	Exemption Denied	Agency
Date	Incident Number	Zone	Requested	Reason	Action
			Delays in		
			Transferring Care at		
10/07/2015	15145840	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
10/07/2015	15145847	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
10/07/2015	15145920	B-4	ED		Exempt
			Delays in		
			Transferring Care at		
10/08/2015	15146269	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
10/08/2015	15146272	A-1	ED		Exempt
10/00/2010	10140272	/ · ·	Delays in		LXompt
			Transferring Care at		
10/09/2015	15146682	B-2	ED		Evennt
		B-1			Exempt
10/09/2015	15146839	D-1	Out of County		Exempt
			Delays in		
10/00/00/15	15110055		Transferring Care at		
10/09/2015	15146875	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
10/09/2015	15146906	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/09/2015	15146909	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/09/2015	15147016	B-2	ED		Exempt
			Adjusted time based		•
10/11/2015	15147521	B-4	on call audit		Exempt
10/11/2015	15147789	A-2	Location Change		Exempt
			Delays in		
			Transferring Care at		
10/11/2015	15147850	C-3	ED ED		Exempt
10/11/2010	10147000		Traffic Secondary to		LXompt
10/12/2015	15148050	B-2	Call		Exempt
10/12/2010	10170000	D- <u>∠</u>	Delays in		LACITIPE
			Transferring Care at		
10/12/2015	15140167	۸ ء	ED		Evamat
10/12/2015	15148167	A-3			Exempt
40/40/0045	45440000		Traffic Secondary to		
10/12/2015 15148206	B-1	Call		Exempt	
		Delays in			
			Transferring Care at		
10/12/2015	15148347	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
10/13/2015	15148508	B-1	ED		Exempt

October 2015		1	T.m. of Franchism	Formation Deviced	A
Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
Date	incident Number	Zone	·	Reason	Action
			Delays in Transferring Care at		
10/13/2015	15148514	B-4	ED		Evennt
10/13/2013	13140314	D-4	Traffic Secondary to		Exempt
10/13/2015	15148577	B-5	Call		Exempt
10/13/2013	13140377	D-3	Traffic Secondary to		Lxempt
10/13/2015	15148656	C-1	Call		Exempt
10/10/2010	10140000		Delays in		Lxcmpt
			Transferring Care at		
10/13/2015	15148699	B-1	ED		Exempt
10/10/2010	10110000		Delays in		Exempt
			Transferring Care at		
10/13/2015	15148760	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/13/2015	15148989	C-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/14/2015	15149293	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
10/14/2015	15149304	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
10/14/2015	15149407	B-1	ED		Exempt
			Adjusted time based		
10/14/2015	15149417	C-3	on call audit		Exempt
10/14/2015	15149468	A-1	Train		Exempt
			Adjusted time based		
10/15/2015	15149661	C-1	on call audit		Exempt
			Delays in		
			Transferring Care at		
10/15/2015	15149677	C-1	ED		Exempt
			Delays in		
10/15/00/15	45440770		Transferring Care at		
10/15/2015	15149778	B-2	ED Deleve in		Exempt
			Delays in		
40/45/0045	45440704	D 4	Transferring Care at		
10/15/2015	15149794	B-1	ED Delays in		Exempt
10/15/2015	15140904	B-2	Transferring Care at ED		Event
10/15/2015	15149804	D-Z	Delays in		Exempt
			Transferring Care at		
10/15/2015	15149811	B-1	ED		Evenet
10/13/2013	13143011	 -	Delays in		Exempt
			Transferring Care at		
10/15/2015	15149877	B-2	ED		Exempt
10/10/2010	13173011	D-Z	Delays in		LAGITIPE
			Transferring Care at		
10/15/2015	15149882	A-3	ED		Exempt
10/13/2013	1014988Z	H-3	ובט		ı⊏xempt

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Delays in		
			Transferring Care at		
10/15/2015	15150016	B-1	ED		Exempt
			Delays in		
10/15/00/15	4545000		Transferring Care at		<u> </u>
10/15/2015	15150022	B-2	ED		Exempt
			Delays in		
14.0/4.5/004.5	45450004	 	Transferring Care at		
10/15/2015	15150031	B-5	ED Delays in		Exempt
			Transferring Care at		
10/16/2015	15150000	A-2	ED		Evennt
10/16/2015	15150098	A-2	Delays in		Exempt
			Transferring Care at		
10/16/2015	15150102	B-2	ED		Exempt
10/10/2013	10100102	D-2	Delays in		LAGITIPE
			Transferring Care at		
10/16/2015	15150106	B-2	ED		Exempt
10/10/2010	10100100		Delays in		LXCITIPE
			Transferring Care at		
10/16/2015	15150113	B-1	ED ED		Exempt
10,10,2010	10100110		Delays in		ZXOMPT
			Transferring Care at		
10/16/2015	15150267	A-2	ED		Exempt
			Delays in		
			Transferring Care at		
10/16/2015	15150274	A-3	ED		Exempt
			Delays in		
			Transferring Care at		
10/16/2015	15150276	A-3	ED		Exempt
			Delays in		
			Transferring Care at		
10/16/2015	15150275	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
10/16/2015	15150356	B-2	ED		Exempt
			Delays in		
10/10/55 : =	4545000		Transferring Care at		_
10/16/2015	15150363	B-5	ED		Exempt
			Delays in		
40/40/004	45450544		Transferring Care at		_
10/16/2015	15150514	B-1	ED Deleve in		Exempt
			Delays in		
40/40/0045	45450500	D 4	Transferring Care at		
10/16/2015	15150520	B-1	ED Deleve in		Exempt
			Delays in		
10/16/2015	15150504	I _A 4	Transferring Care at		Everent
10/16/2015	15150521	A-1	ED Delays in		Exempt
			_		
10/16/2015	15150528	A-1	Transferring Care at ED		Exempt

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Delays in		
			Transferring Care at		
10/16/2015	15150530	A-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/16/2015	15150541	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/16/2015	15150562	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/16/2015	15150566	B-1	ED		Exempt
			Delays in		
l , ,			Transferring Care at		<u> </u>
10/16/2015	15150569	A-1	ED		Exempt
		1	Delays in		
10/10/20:-	1.5.15		Transferring Care at		_
10/16/2015	15150572	B-2	ED		Exempt
			Delays in		
			Transferring Care at		_
10/16/2015	15150575	B-2	ED		Exempt
			Delays in		
40/40/0045	1-1-00		Transferring Care at		
10/16/2015	15150578	B-1	ED		Exempt
10/17/2015	15150672	C-3	Train		Exempt
			Delays in		
40/47/0045	45450044	D 0	Transferring Care at		l
10/17/2015	15150841	B-2	ED False Depart of		Exempt
40/40/0045	45454600	D 0	False Report of		
10/19/2015	15151629	B-2	Emergency		Exempt
			Delays in		
40/40/2045	45454007	D 4	Transferring Care at		
10/19/2015	15151837	B-4	ED False Report of		Exempt
10/20/2015	15150150		·		Event
10/20/2015	15152159	C-3	Emergency Poor Location		Exempt
10/20/2015	15150060	D 5			Event
10/20/2015	15152369	B-5	Information from RP Delays in		Exempt
		1	Transferring Care at		
10/20/2015	15152207	B-1	ED ED		Exempt
10/20/2015	15152387	D-1	Delays in		Exempt
		1			
10/20/2015	15152506	B-1	Transferring Care at ED		Event
10/20/2015	15152506	D-1	Delays in		Exempt
		1	Transferring Care at		
10/20/2015	15152521	D 1	ED Care at		Event
10/20/2015	15152521	B-1			Exempt
40/00/0045	45450500	_{D 4}	Poor Location		[Figure 17 t
10/20/2015	15152526	B-1	Information from RP		Exempt
		1	Delays in		
40/00/0045	45450500	_{D.4}	Transferring Care at		
10/20/2015	15152529	B-1	ED		Exempt

Date	Incident Number	Zone	Type of Exemption Requested		
			Delays in		
			Transferring Care at		
10/20/2015	15152599	A-1	ED		Exempt
10/21/2015	15152938	B-2	Road Construction		Exempt
			False Report of		
10/22/2015	15153139	A-1	Emergency		Exempt
			Delays in		
			Transferring Care at		
10/22/2015	15153225	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/22/2015	15153507	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/23/2015	15153963	A-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/23/2015	15153977	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/23/2015	15153988	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
10/23/2015	15154067	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
10/23/2015	15154068	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
10/23/2015	15154069	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/24/2015	15154152	A-2	ED		Exempt
10/24/2015	15154293	B-1	Train		Exempt
			Delays in		
			Transferring Care at		
10/24/2015	15154465	A-2	ED		Exempt
10/26/2015	15155168	B-4	Location Change		Exempt
			False Report of		
10/26/2015	15155273	B-4	Emergency		Exempt
			Delays in		
			Transferring Care at		
10/26/2015	15155485	A-2	ED		Exempt
			Delays in		
			Transferring Care at		
10/26/2015	15155496	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
10/26/2015	15155521	A-2	ED		Exempt

			Type of Exemption	Exemption Denied	Agency
Date	Incident Number	Zone	Requested	Reason	Action
			Delays in		
			Transferring Care at		
10/27/2015	15156079	B-2	ED		Exempt
			Delays in		·
			Transferring Care at		
10/28/2015	15156265	C-3	ED		Exempt
			Delays in		•
			Transferring Care at		
10/28/2015	15156269	B-2	ED		Exempt
			Delays in		<u>'</u>
			Transferring Care at		
10/28/2015	15156382	B-2	ED		Exempt
10/28/2015	15156615	B-2	Road Construction		Exempt
			Traffic Secondary to		<u>'</u>
10/29/2015	15156707	B-2	Call		Exempt
10/30/2015	15157347	B-4	Location Change		Exempt
10/30/2015	15157371	B-2	Location Change		Exempt
			Delays in		<u>'</u>
			Transferring Care at		
10/30/2015	15157438	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
10/30/2015	15157443	B-2	ED		Exempt
			Delays in		<u>'</u>
			Transferring Care at		
10/30/2015	15157451	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
10/30/2015	15157468	B-4	ED		Exempt
	7121112	-	Delays in		1
			Transferring Care at		
10/31/2015	15158079	B-2	ED		Exempt

Contract 1 Year Cumulative Performance Summary

	Response Time Compliance												
													Monthly
Zone	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Sep 15	Oct 15	Average
A-1	96%	95%	93%	94%	95%	96%	95%	95%	96%	95%	93%	95%	94.8%
A-2	90%	90%	91%	91%	89%	94%	93%	85%	90%	87%	86%	90%	89.4%
A-3	90%	84%	80%	76%	92%	83%	83%	88%	98%	84%	85%	96%	86.7%
B-1	90%	87%	91%	90%	89%	92%	91%	92%	92%	90%	91%	91%	90.5%
B-2	92%	92%	93%	90%	91%	90%	91%	91%	92%	91%	93%	92%	91.6%
B-3	100%	93%	100%	100%	100%	100%	100%	100%	100%	96%	100%	100%	98.8%
B-4	83%	84%	78%	82%	89%	80%	91%	87%	89%	86%	84%	88%	85.1%
B-5	80%	76%	94%	75%	88%	89%	83%	80%	81%	87%	88%	86%	84.1%
C-1	96%	95%	92%	93%	96%	96%	94%	93%	93%	93%	94%	93%	94.1%
C-2	88%	96%	94%	89%	96%	96%	94%	95%	97%	95%	96%	97%	94.5%
C-3	90%	91%	97%	96%	94%	96%	90%	96%	95%	89%	98%	94%	93.7%
All Zones	91%	90%	92%	90%	91%	92%	91%	91%	92%	91%	92%	92%	91.3%

Failure to Provide Data

Event Type	September 2015	October 2015
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type	
See Appendix A.	

