

Memorandum

TO:

San Joaquin County

Emergency Medical Services Agency



http://www.sjgov.org/ems

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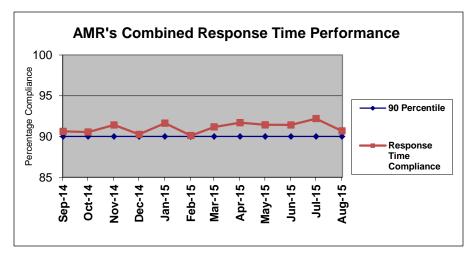
FROM: Dan Burch, EMS Administrator

All Interested Parties

DATE: December 21, 2015

SUBJECT: Report on Exclusive Emergency Ambulance Provider Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for AMR for the months of July and August, 2015, provides an in-depth review of AMR's performance. The County's contract with AMR establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on AMR's operational, clinical, and administrative performance.



AMR's July and August 2015, combined response time compliance for all ambulance zones met or exceeded the 90th percentile standard set by the County with 92.19% for July and 90.68% for August.

AMR exceeded compliance standards in nine (9) of the eleven subzones in July and five (5) of the eleven subzones in August.

The process for determining response time compliance includes a review of late response exemption requests to determine if a delay in response may be attributed to factors outside of the control of the ambulance provider. If an exemption request is approved (e.g. fog, train crossings, road construction) those responses are not included in response time compliance calculations.

Due to the profound impact of ambulance patient offload delays (APOD) on the availability of ambulances within the EMS system the SJCEMS Agency developed a late response exemption approval trigger. The APOD exemption trigger is activated when all of the following occur:

Ambulance Performance Report July/August, 2015 Page 2 of 2

- A minimum of 3 ambulances are delayed at one or more Stockton area hospital (Dameron, St. Joseph's Medical Center, San Joaquin General Hospital) for a time period ≥ 60 minutes for each ambulance.
- There are five (5) or fewer ambulances available in the greater Stockton area (Status 5 or less).
- The three (3) ambulances referenced above must have been delayed at hospitals during the 60 minutes prior to the call in which an exemption is being sought.
- Ambulance staffing must be at or above the contracted minimum staffing levels.

During the previous fourteen month period, AMR has steadily increased the number of exemption requests for responses that exceed response time standards due to APOD. In the reporting period for July/August 2014, AMR requested 41 exemptions that met the APOD trigger out of a total of 91 exemption requests (0.94% of total responses). In the current reporting period for July/August 2015, AMR requested 226 exemptions that met the APOD trigger out of a total of 313 exemption requests (2.7% of total responses).

Patient Care Impact

Hospital caused APOD removes ambulance resources from the EMS system significantly impacting the ability of ambulance providers to achieve and maintain response time standards. While the direct impact of APOD on patient care cannot be measured, it is striking to note that the 226 late responses that occurred while the APOD trigger was met in July/August 2015 resulted in 659 late minutes (that exceeded response time compliance criteria).

Appropriately granting hospital caused APOD exemptions to AMR, for factors beyond its control, allows AMR to achieve a reported 91.4% response-time compliance. Nonetheless, APOD robs the EMS system of efficiency and steals precious response-time minutes from acutely ill and injured patients. Hospital caused APOD decreases monthly response-time compliance by more than 3%.

The complete compliance report for May and June 2015 may be viewed or downloaded from the EMS Agency's website: www.sigov.org/ems.

Exclusive Emergency Ambulance Provider Contract Compliance American Medical Response

Response Time Compliance Report by 31 Day Rolling Period

	July 1, 2015 through July 31, 2015									
Compliance Zone	Total Responses	Non-compliant, Non- exempted Responses	Compliance Percentage	Yes	No					
SJC Zone A-1	372	15	95.97%	X						
SJC Zone A-2	144	14	90.28%	X						
SJC Zone A-3	61	1	98.36%	X						
SJC Zone B-1	1,310	107	91.83%	X						
SJC Zone B-2	1,539	125	91.88%	X						
SJC Zone B-3	27	0	100.00%	X						
SJC Zone B-4	142	16	88.73%		X					
SJC Zone B-5	89	17	80.90%		X					
SJC Zone C-1	297	20	93.27%	X						
SJC Zone C-2	62	2	96.77%	X						
SJC Zone C-3	42	2	95.24%	X						
All Zones Combined	4,085	319	92.19%	9	2					

Response Time Compliance Report by 31 Day Rolling Period

	August 1, 2015 through August 31, 2015									
Compliance Zone	Total Responses	Non-compliant, Non- exempted Responses	Compliance Percentage	Yes	No					
SJC Zone A-1	386	20	94.82%	X						
SJC Zone A-2	163	22	86.50%		X					
SJC Zone A-3	68	11	83.82%		X					
SJC Zone B-1	1,348	139	89.69%		X					
SJC Zone B-2	1,582	138	91.28%	X						
SJC Zone B-3	23	1	95.65%	X						
SJC Zone B-4	153	21	86.27%		X					
SJC Zone B-5	101	13	87.13%		X					
SJC Zone C-1	266	18	93.23%	X						
SJC Zone C-2	74	4	94.59%	X						
SJC Zone C-3	63	7	88.89%		X					
All Zones Combined	4,227	394	90.68%	5	6					

Fines and Penalties Report

Type of Penalty		July 2015	August 2015
Out of compliance response districts		\$10,000	\$30,000
Late response minutes		\$7,810	\$11,350
Failure to provide data		\$0	\$0
Preventable mechanical failure		\$0	\$0
Failure to meet staffing and clinical standards		\$0	\$0
Failure to respond		\$0	\$0
Failure to submit documentation at hospital		\$0	\$0
Other minor breach		\$0	\$0
	Totals	\$17,810	\$41,350

Weekly Unit Hour Staffing Report

	RFP	July 2015	August 2015
Zone A	588	588	588
Zone B	1932	2184	2139
Zone B *non dedicated	0	550	459
Zone C	504	504	504
Total	3024	3826	3690

^{*}Non-dedicated ambulances may be used for both emergency and non-emergency responses.

Response Time Analysis By Population Density All Responses

	July 2015			August 2015		
		Number of Non-			Number of Non-	
Population Density &	Number of	Compliant	Percent	Number of	Compliant	Percent
Response Time Standard	Responses	Responses	Compliant	Responses	Responses	Compliant
Urban 7:29	3,802	308	91.90%	3,913	369	90.57%
Suburban 9:29	74	6	91.89%	81	15	81.48%
Suburban-Moderate 15:29	22	1	95.45%	35	2	94.29%
Rural 17:29	162	4	97.53%	178	8	95.51%
Wilderness 29:29	25	0	100.00%	20	0	100.00%
Total	4,085	319	92.19%	4,227	394	90.68%

Mutual Aid Incidents

Wutuai Alu ilicidellis						
	July 2015		August 2015			
Mutual Aid Provider	Response Area	Number of Responses	Mutual Aid Provider	Response Area	Number of Responses	
MDAS	SJ ZONE B-1 URBAN	1	MDAS	SJ ZONE B-1 URBAN	1	
MDAS	SJ ZONE B-2 URBAN	3	MDAS	SJ ZONE B-2 URBAN	5	
MDAS	SJ ZONE B-5 URBAN	4	MDAS	SJ ZONE B-4 SUBURBAN	1	
MDAS	SJ ZONE C-1 URBAN	5	MDAS	SJ ZONE B-4 URBAN	1	
MDAS	SJ ZONE C-3 RURAL	6	MDAS	SJ ZONE B-5 RURAL	1	
Patterson Amb	SJ ZONE C-3 RURAL	2	MDAS	SJ ZONE B-5 URBAN	8	
			MDAS	SJ ZONE C-1 URBAN	8	
			MDAS	SJ ZONE C-2 RURAL	1	
			MDAS	SJ ZONE C-3 RURAL	9	
			MDAS	SJ ZONE C-3 SUBURBAN	1	
Total		21			36	

Detailed Response Time Analysis July 2015

July 2015			1			1
Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	372	0:01	12:13	4:32	1:54	7:00
SJ ZONE A-2 URBAN	70	0:15	13:00	6:14	2:19	9:11
SJ ZONE A-3 URBAN	22	3:37	9:46	5:53	1:32	7:03
SJ ZONE B-1 URBAN	1,310		14:04	5:06	2:13	7:46
SJ ZONE B-2 URBAN	1,538		25:21	5:06	2:31	7:56
SJ ZONE B-3 URBAN	0	0.01	20.21	5.00	2.01	7.00
SJ ZONE B-4 URBAN	113	0:02	21:21	4:55	3:11	8:36
SJ ZONE B-5 URBAN	75	0:02	24:55	6:33	4:04	10:33
SJ ZONE C-1 URBAN	288	0:03	21:45	4:56	3:00	7:29
SJ ZONE C-2 URBAN	7		9:03	5:39	1:40	9:03
SJ ZONE C-3 URBAN	7	0:18	16:05	6:59	4:20	16:05
33 ZONE C-3 ONDAN		0.10	10.03	0.59	4.20	10.03
SJ ZONE A-2 SUBURBAN	23	0:15	11:25	7:22	2:20	9:55
SJ ZONE A-3 SUBURBAN	10	1:54	12:14	5:31	3:05	8:18
SJ ZONE B-4 SUBURBAN	19	2:11	13:16	7:22	3:07	12:21
SJ ZONE B-5 SUBURBAN	1	0:09	0:09	0:09	0:00	0:09
SJ ZONE C-1 SUBURBAN	9	3:01	7:21	5:34	1:21	7:21
SJ ZONE C-2 SUBURBAN	5	3:09	7:34	5:50	1:47	7:34
SJ ZONE C-3 SUBURBAN	7	0:12	10:24	7:02	2:57	10:24
SJ ZONE C-2 SUBURBAN-MODERATE	22	0:10	16:07	10:12	4:20	14:56
		0.00	22.00	10.70		10.11
SJ ZONE A-2 RURAL	51	0:02	23:33	10:56	5:15	16:11
SJ ZONE A-3 RURAL	29	0:03		9:20	3:55	16:18
SJ ZONE B-2 RURAL	1	12:43	12:43	12:43	0:00	12:43
SJ ZONE B-3 RURAL	5	0:01	9:20	5:26	3:07	9:20
SJ ZONE B-4 RURAL	10	0:56	20:21	7:58	5:06	11:30
SJ ZONE B-5 RURAL	13		14:06	9:50	2:30	13:28
SJ ZONE C-1 RURAL	0					
SJ ZONE C-2 RURAL	25			8:58	5:23	16:43
SJ ZONE C-3 RURAL	28	0:02	21:17	8:40	6:55	17:16
SJ ZONE B-3 WILDERNESS	22	0:13	46:44	14:26	9:22	25:50
SJ ZONE C-2 WILDERNESS	3		14:21	8:57	4:34	14:21
SJ ZONE C-3 WILDERNESS	0		17.21	0.01	т.от	17.21
33 ZONE 0-3 WIEDERNESS	0					
All Urban Compliance Areas	3,802	0:01	25:21	5:05	2:29	7:55
All Suburban Compliance						
Areas	74	0:09	13:16	6:40	2:49	10:08
All Suburban-Moderate						
Compliance Areas	22	0:10	16:07	10:12	4:20	14:56
All D and O ii	4.0-	2.5.	22.25			40.4.
All Rural Compliance Areas	162	0:01	23:33	9:31	5:18	16:11
All Wilderness Compliance	~ =		40.44	40.40	2.5	05.50
Areas	25	0:13	46:44	13:46	9:07	25:50

Detailed Response Time Analysis August 2015

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	386	0:01	17:20	4:38	2:25	7:19
SJ ZONE A-2 URBAN	100	0:01	17:35		2:39	8:39
SJ ZONE A-3 URBAN	29	0:04	14:23	6:25	3:44	12:14
SJ ZONE B-1 URBAN	1,348	0:04	16:19	5:16	2:26	8:11
SJ ZONE B-2 URBAN	1,580	0:01	27:41	5:07	2:44	8:09
SJ ZONE B-3 URBAN	0	0.01	27.71	0.07	2.77	0.00
SJ ZONE B-4 URBAN	114	0:02	13:22	4:53	2:49	8:51
SJ ZONE B-5 URBAN	85	0:02	27:03		4:20	11:42
SJ ZONE C-1 URBAN	252	0:02		4:48	2:56	7:34
SJ ZONE C-2 URBAN	5	3:49		5:57	1:44	8:49
SJ ZONE C-3 URBAN	14			5:48	3:10	11:40
23 23142 3 3 31CB/(14	17	0.00	12.40	3.40	5.10	11.70
SJ ZONE A-2 SUBURBAN	29	0:02	13:43	7:13	3:56	12:03
SJ ZONE A-3 SUBURBAN	5	7:11	16:33	10:00	3:25	16:33
SJ ZONE B-4 SUBURBAN	21	0:04	20:25	8:55	5:27	16:19
SJ ZONE B-5 SUBURBAN	2	0:43		3:19	2:36	5:55
SJ ZONE C-1 SUBURBAN	13	3:01	12:21	6:42	2:17	9:19
SJ ZONE C-2 SUBURBAN	3	1:57	5:03	3:48	1:20	5:03
SJ ZONE C-3 SUBURBAN	8	1:03	12:14	6:09	3:08	12:14
00 20112 0 0 00 D01125/111	-	11.00		0.00	0.00	
SJ ZONE C-2 SUBURBAN-MODERATE	35	1:02	18:05	11:18	3:23	15:15
SJ ZONE A-2 RURAL	34	0:12	20:17	9:50	4:17	16:05
SJ ZONE A-3 RURAL	34	0:06		9:46	4:38	13:35
SJ ZONE B-2 RURAL	2	5:56		6:55	0:00	7:55
SJ ZONE B-3 RURAL	8	0:08		6:22	5:47	18:06
SJ ZONE B-4 RURAL	18	0:02	23:46	8:17	5:40	16:04
SJ ZONE B-5 RURAL	14		17:06	10:06	4:39	15:54
SJ ZONE C-1 RURAL	1				0:00	
SJ ZONE C-2 RURAL	27				4:15	16:20
SJ ZONE C-3 RURAL	40	0:05	26:00	10:25	5:41	16:32
SJ ZONE B-3 WILDERNESS	15	0:04	25:26	14:24	5:45	19:57
SJ ZONE C-2 WILDERNESS	4			14:31	8:31	27:01
SJ ZONE C-3 WILDERNESS	1			15:55	0:00	15:55
OU LONE O O WIEDERWEOU		10.00	10.00		0.00	10.00
All Urban Compliance Areas	3,913	0:01	27:41	5:09	2:42	8:14
All Suburban Compliance	, -					
Areas	81	0:02	20:25	7:25	4:16	12:21
All Suburban-Moderate	= = =					
Compliance Areas	35	1:02	18:05	11:18	3:23	15:15
·						
All Rural Compliance Areas	178	0:01	26:00	9:41	5:01	16:05
All Wilderness Compliance						
Areas	20	0:04	27:01	14:30	6:16	19:57

Exemption Request Report July 2015

Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
		Delays in		
		Transferring Care at		
15094322	B-2	ED		Exempt
		Delays in		
		Transferring Care at		
15094342	B-1	ED		Exempt
		Delays in		
		Transferring Care at		
15094386	B-2			Exempt
		_		
15094393	B-2			Exempt
		_		
15094486	B-2			Exempt
		1 -		
15094578	B-1			Exempt
		_		
15094579	A-2			Exempt
15094580	B-1			Exempt
		•		1_
15094592	B-1			Exempt
				1_
				Exempt
15095839	A-2			Exempt
45005007		_		
15095927	B-Z			Exempt
15006015	D 0			Cyampt
				Exempt
10080101	D-0			Exempt
15006559	R_1			Event
15090500	D-1			Exempt
15006577	R_1	•		Event
13080377	D-1			Exempt
		-		
15006749	B-2	•		Evennt
13030140	D-2			Exempt
		-		
15096759	B-2	ED ED		Exempt
	15094322 15094342 15094386 15094393 15094486 15094578 15094579 15094580 15095023 15095637 15095637 15095833 15095833 15095833 15095839 15096015 15096101 15096558 15096577	15094322 B-2 15094342 B-1 15094386 B-2 15094393 B-2 15094486 B-2 15094578 B-1 15094579 A-2 15094580 B-1 15095023 B-2 15095637 B-5 15095718 A-3 15095833 B-4 15095839 A-2 15095927 B-2 15096015 B-2 15096101 B-5 15096558 B-1 15096577 B-1	Incident Number	Incident Number

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Traffic Secondary to		
07/06/2015	15096941	C-1	Call		Exempt
07/06/2015	15096945	C-2	Location Change		Exempt
			Unit Dispatched and		
07/06/2015	15097094	B-1	Responded Code 2		Exempt
07/07/2015	15097577	B-2	Location Change		Exempt
			Delays in		
			Transferring Care at		
07/08/2015	15098314	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
07/08/2015	15098319	B-1	ED		Exempt
			Traffic Secondary to		
07/09/2015	15098770	A-2	Call		Exempt
			Delays in		
			Transferring Care at		1_
07/09/2015	15098802	B-1	ED		Exempt
			Delays in		
07/00/00/17	1.=00000		Transferring Care at		<u>_</u> .
07/09/2015	15098896	C-1	ED		Exempt
07/09/2015	15098917	B-2	Road Construction		Exempt
			Delays in		
07/40/0045	4500000	D 0	Transferring Care at		
07/10/2015	15099302	B-2	ED Deleve in		Exempt
			Delays in		
07/40/2045	45000000	_{D.4}	Transferring Care at		
07/10/2015	15099328	B-1	ED Delays in		Exempt
			Transferring Care at		
07/10/2015	15099368	C-1	ED		Evennt
07/10/2015	15099397	B-2	Road Construction		Exempt Exempt
07/10/2015	15099397	D-Z	Delays in		Exempt
			Transferring Care at		
07/10/2015	15099419	A-2	ED		Exempt
07/10/2015	15099794	B-5	Road Construction		Exempt
07/11/2013	13033734	D-3	Delays in		Exempt
			Transferring Care at		
07/11/2015	15099844	B-2	ED		Exempt
0771172010	10000044		Delays in		Exempt
			Transferring Care at		
07/11/2015	15099868	B-1	ED		Exempt
5.71.72010	10000000	†	Delays in		
			Transferring Care at		
07/11/2015 15099943	15099943	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
07/11/2015 150999	15099948	B-2	ED ED		Exempt
- · · · - · · ·		1	Delays in		
			Transferring Care at		
07/11/2015	15099982	B-2	ED		Exempt

July 2015	Inclident Nember	7	Type of Exemption	Exemption Denied	Agency Action
Date	Incident Number	Zone	Requested	Reason	Action
			Delays in		
07/44/0045	45400007		Transferring Care at		
07/11/2015	15100007	B-4	ED Classes		Exempt
07/12/2015	15100179	B-2	Location Change		Exempt
07/40/0045	4540000		Traffic Secondary to		l
07/12/2015	15100280	B-2	Call		Exempt
0=1101001=	1-10000		False Report of		I
07/12/2015	15100306	B-4	Emergency		Exempt
			Delays in		
			Transferring Care at		I
07/13/2015	15100666	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
07/13/2015	15100685	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
07/13/2015	15100696	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
07/13/2015	15100734	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
07/13/2015	15100771	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
07/13/2015	15100778	B-2	ED		Exempt
0.7.07_0.0			Delays in		
			Transferring Care at		
07/13/2015	15100787	B-2	ED		Exempt
07/10/2010	10100707	D Z	Delays in		LXCITIPE
			Transferring Care at		
07/13/2015	15100806	B-2	ED		Exempt
07/13/2013	13100000	D-2	Delays in		LXempt
			Transferring Care at		
07/13/2015	15100812	B-1	ED		Exempt
07/13/2013	13100012	D-1	Delays in		LXempt
			Transferring Care at		
07/12/2015	15100000	C 2	ED		Evennt
07/13/2015	15100900	C-3	Delays in		Exempt
			Transferring Care at		
07/42/2045	15100000	C 1	ED		Evomot
07/13/2015	15100902	C-1			Exempt
			Delays in		
07/13/2015 15100013	45400040	D 0	Transferring Care at		
07/13/2015	15100913	B-2	ED Deleve in		Exempt
			Delays in		
07/40/0017	45400000		Transferring Care at		
07/13/2015	15100920	A-1	ED		Exempt
			Delays in		
			Transferring Care at		_
07/13/2015	15100923	B-1	ED		Exempt

July 2015 Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Delays in		
		1	Transferring Care at		
07/13/2015	15100927	A-1	ED		Exempt
07/13/2015	15100964	A-2	Road Construction		Exempt
			Delays in		
07/14/2015	15101417	C-3	Transferring Care at ED		Evennt
07/14/2015	13101417	U-3	Delays in		Exempt
			Transferring Care at		
07/14/2015	15101514	B-2	ED		Exempt
0771472010	10101014	D 2	Delays in		LXCITIPE
			Transferring Care at		
07/14/2015	15101520	B-4	ED		Exempt
07/15/2015	15101755	B-1	Location Change		Exempt
			Delays in		
			Transferring Care at		
07/15/2015	15101806	B-1	ED		Exempt
			Delays in		•
			Transferring Care at		
07/15/2015	15101834	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
07/15/2015	15101998	B-2	ED		Exempt
			Delays in		
			Transferring Care at		_
07/15/2015	15102041	B-2	ED		Exempt
			Delays in		
07/45/0045	45400054	 	Transferring Care at		
07/15/2015	15102051	B-1	ED		Exempt
			Adjusted time based		
07/16/2015	15102327	B-2	on call audit		Exempt
07/10/2013	13102321	D-2	On Call audit		LXempt
			False Report of		
07/16/2015	15102445	B-5	Emergency		Exempt
0171072010	10102110		Traffic Secondary to	Unit late before	ZXOMP
07/17/2015	15102725	B-2	Call	hitting traffic	Not Exempt
			Delays in		
			Transferring Care at		
07/17/2015	15102961	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
07/17/2015	15102983	C-2	ED		Exempt
07/17/2015	15103083	B-2	Train		Exempt
			Coding Error by SFD		
07/19/2015	15103757	C-1	CAD		Exempt
		<u>_</u> .	Traffic Secondary to		_
07/19/2015	15103957	B-1	Call		Exempt
07/19/2015	15104061	B-1	Road Construction		Exempt
07/19/2015	15104065	B-1	Road Closure		Exempt
07/20/2015	15104345	B-3	Location Change		Exempt

			Type of Exemption	Exemption Denied	Agency
Date	Incident Number	Zone	Requested	Reason	Action
			Delays in		
			Transferring Care at		
07/20/2015	15104397	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
07/20/2015 15104480	B-2	ED		Exempt	
		Delays in			
			Transferring Care at		
07/20/2015	15104487	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
07/20/2015	15104525	A-3	ED		Exempt
			Delays in		
			Transferring Care at		
07/20/2015	15104528	B-1	ED		Exempt
0.720720.0			Delays in		
			Transferring Care at		
07/20/2015	15104533	B-2	ED		Exempt
0112012010	10104000		Delays in		Exompt
			Transferring Care at		
07/20/2015	15104620	C-1	ED		Exempt
07/20/2015 15104020	13104020	0-1	Delays in		Exempt
		Transferring Care at			
07/20/2015	15104625	B-2	ED		Exempt
01/20/2013	13104023	D-2	Delays in		LXempt
			Transferring Care at		
07/20/2015	15104630	B-1	ED		Evennt
07/20/2015	15104630	D-1	Delays in		Exempt
			Transferring Care at		
07/20/2015	15104642	D 0	ED ED		Evennt
07/20/2015	15104642	B-2		Time and Distance	Exempt
07/21/2015	15104838	B-1	Train	Time and Distance	Not Exempt
			Delays in		
07/04/0045	45405070		Transferring Care at		F
07/21/2015	15105073	B-1	ED Folia Danari of		Exempt
07/00/0045	45405004		False Report of		
07/22/2015	15105291	A-2	Emergency		Exempt
			Delays in		
07/00/0045	45405050		Transferring Care at		
07/22/2015	15105358	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
07/22/2015	15105360	B-1	ED		Exempt
		Delays in			
			Transferring Care at		
07/22/2015 15105433	A-1	ED		Exempt	
		Delays in			
			Transferring Care at		
07/22/2015	15105434	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
07/22/2015	15105438	B-2	ED		Exempt

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
07/22/2015	15105474	B-2	Road Construction		Exempt
07/22/2015	07/22/2015 15105585	B-2	Train		Exempt
			Delays in		
			Transferring Care at		
07/22/2015	15105601	B-2	ED		Exempt
07/23/2015 15105679	B-2	Road Construction		Exempt	
			Delays in		
			Transferring Care at		
07/23/2015	15105962	B-1	ED		Exempt
			Delays in		'
			Transferring Care at		
07/23/2015	15105973	B-1	ED		Exempt
			Delays in		'
			Transferring Care at		
07/23/2015	15105982	A-3	ED		Exempt
			Delays in		
			Transferring Care at		
07/23/2015	15105992	B-5	ED		Exempt
0172072010			False Report of		
07/24/2015	15106160	C-1	Emergency		Exempt
0172 W2010			Delays in		
		Transferring Care at			
07/24/2015	15106481	B-5	ED		Exempt
07/26/2015	15107196	A-1	Train		Exempt
07/26/2015	15107324	B-2	Train		Exempt
07/26/2015	15107420	B-4	Mechanical Failure	Not Allowed	Not Exempt
07/26/2015	15107426	B-1	Train		Exempt
0172072010	10101120	<u> </u>	Delays in		
			Transferring Care at		
07/27/2015	15107658	B-1	ED		Exempt
0112112010	10107000	†	Coding Error by SFD		Exempt
07/27/2015	15107716	B-2	CAD		Exempt
07/27/2015	15107938	B-2	Road Closure		Exempt
0172172010	10101000		Delays in		
			Transferring Care at		
07/27/2015	15108017	B-1	ED		Exempt
0112112010	10100017	†	Delays in		Exempt
			Transferring Care at		
07/27/2015	15108054	B-1	ED		Exempt
0112112010	10100001	†	Delays in		Exempt
			Transferring Care at		
07/27/2015	15108064	B-2	ED		Exempt
07/28/2015 15108354	B-2	Road Construction		Exempt	
0.72072010	1010001	 	Delays in		
			Transferring Care at		
07/28/2015	15108436	B-2	ED		Exempt
0.72072010	10100-100	<u> </u>	Delays in		LACITIPE
			Transferring Care at		
		1	Transiting Cale at	i e	

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
Date	Incident Number	Zone	•	Reason	ACTION
			Delays in		
07/00/0045	45400500	D 4	Transferring Care at ED		
07/28/2015	15108590	B-1	Delays in		Exempt
07/00/0045	45400007	D 4	Transferring Care at		
07/28/2015 15108637	B-1	ED Deleve in		Exempt	
		Delays in			
07/00/0045	45400040		Transferring Care at		
07/28/2015	15108642	C-1	ED Deleve in		Exempt
			Delays in		
07/00/0045	45400004	5	Transferring Care at		
07/28/2015	15108691	B-5	ED		Exempt
			Delays in		
			Transferring Care at		_
07/28/2015	15108692	B-1	ED		Exempt
07/29/2015	15108801	A-2	Freeway Access		Exempt
			Adjusted time based		1_
07/29/2015	15108919	B-2	on call audit		Exempt
			False Report of		_
07/29/2015	15108990	C-2	Emergency		Exempt
			Delays in		
			Transferring Care at		
07/29/2015	15109077	C-3	ED		Exempt
			Delays in		
			Transferring Care at		
07/29/2015	15109128	A-2	ED		Exempt
			Delays in		
			Transferring Care at		
07/29/2015	15109202	B-4	ED		Exempt
			Delays in		
			Transferring Care at		
07/29/2015	15109221	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
07/29/2015	15109226	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
07/29/2015 15109230	15109230	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
07/29/2015 15109233	B-2	ED		Exempt	
			Delays in		1
			Transferring Care at		
07/29/2015 15109235	15109235	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
07/29/2015	15109234	B-1	ED		Exempt

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August 2015 Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
08/01/2015	15110424	B-2	Train		Exempt
08/01/2015	15110477	A-1	Train		Exempt
			Delays in		
			Transferring Care at		
08/01/2015	15110500	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/01/2015 15110612	B-1	ED		Exempt	
			Delays in		
			Transferring Care at		
08/01/2015	15110613	B-2	ED		Exempt
			False Report of		
08/02/2015	15110927	B-4	Emergency		Exempt
08/02/2015	15111051	B-2	Location Change		Exempt
08/02/2015	15111098	C-1	Location Change		Exempt
			Delays in		•
			Transferring Care at		
08/03/2015	15111441	B-1	ED		Exempt
1011111			Delays in		
		Transferring Care at			
08/03/2015	15111455	B-2	ED		Exempt
00,00,2010	10111100		False Report of		ZXOIIIPC
08/03/2015	15111488	B-2	Emergency		Exempt
13111400		Delays in		Exempt	
			Transferring Care at		
08/03/2015	15111491	B-2	ED		Exempt
00/00/2010	10111431	D 2	Delays in		Exchipt
			Transferring Care at		
08/03/2015	15111589	B-2	ED		Exempt
00/03/2013	13111309	D-Z	Delays in		Exempt
			Transferring Care at		
08/03/2015	15111601	A-2	ED		Exempt
00/03/2013	13111001	A-2	Delays in		LXempt
			Transferring Care at		
08/03/2015	15111637	B-1	ED		Exempt
00/03/2013	13111037	D-1	Delays in		LXempt
			Transferring Care at		
08/03/2015	15111647	C-1	ED		Exempt
00/03/2013	15111047	U-1	Delays in		Exempt
			Transferring Care at		
08/03/2015	15111649	B-2	ED		Evennt
06/03/2013	15111649	D-Z	Delays in		Exempt
08/03/2015	15111661	B-2	Transferring Care at ED		Event
00/03/2013	15111661	D-Z	Delays in		Exempt
			,		
00/00/0045	45444000	D 0	Transferring Care at		
08/03/2015	15111660	B-2	ED Deleve in		Exempt
			Delays in		
00/00/00/	45444005		Transferring Care at		_
08/03/2015	15111685	B-1	ED		Exempt
08/03/2015	15111712	B-1	Location Change		Exempt

August 2015 Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
08/04/2015	15111745	B-2	Dispatch Error		Exempt
			False Report of		
08/04/2015	15111902	B-1	Emergency		Exempt
			False Report of		
08/04/2015	15111953	B-1	Emergency		Exempt
		Delays in			
00/04/0045	45440000	D 0	Transferring Care at		
08/04/2015	15112038	B-2	ED Deleve in		Exempt
			Delays in		
08/04/2015	15112074	B-2	Transferring Care at ED		Evennt
06/04/2013	15112074	D-2	Delays in		Exempt
			Transferring Care at		
08/04/2015	15112081	A-1	ED		Exempt
00/01/2010	10112001	7	Delays in		ZXOTTIPE
			Transferring Care at		
08/04/2015	15112164	C-2	ED		Exempt
			Delays in		'
			Transferring Care at		
08/04/2015	15112178	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/05/2015	15112771	A-3	ED		Exempt
			Delays in		
//		L.	Transferring Care at		_
08/05/2015	15112774	B-4	ED		Exempt
08/06/2015	15112798	B-2	Road Closure		Exempt
08/06/2015	15112864	A-1	Location Change		Exempt
			Delays in Transferring Care at		
08/06/2015	15112981	B-1	ED ED		Exempt
00/00/2013	13112301		Delays in		Exempt
			Transferring Care at		
08/06/2015	15113000	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
08/06/2015	15113004	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/06/2015	15113103	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/06/2015	15113109	B-1	ED		Exempt
		1	Delays in		
00/00/00/5	45440440		Transferring Care at		
08/06/2015	15113110	B-5	ED Deleve in		Exempt
			Delays in		
00/06/2045	15112115	 	Transferring Care at		Evere*
08/06/2015	15113115	B-5	ED		Exempt

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Delays in		
			Transferring Care at		
08/06/2015	15113138	A-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/06/2015	15113137	B-1	ED		Exempt
08/06/2015	15113206	A-1	Location Change		Exempt
08/07/2015	15113326	B-2	Location Change		Exempt
			False Report of		
08/07/2015	15113451	A-2	Emergency		Exempt
			Delays in		
			Transferring Care at		
08/07/2015	15113677	B-1	ED		Exempt
			False Report of		
08/07/2015	15113692	B-2	Emergency		Exempt
08/07/2015	15113784	B-2	Train		Exempt
			Delays in		
			Transferring Care at		
08/09/2015	15114540	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
08/09/2015	15114545	B-1	ED		Exempt
			Delays in		1
			Transferring Care at		
08/09/2015	15114550	C-1	ED		Exempt
			Delays in		1
			Transferring Care at		
08/09/2015	15114576	B-2	ED		Exempt
			Delays in		1
			Transferring Care at		
08/09/2015	15114665	B-1	ED		Exempt
00,00.20			Delays in		
			Transferring Care at		
08/09/2015	15114688	C-1	ED		Exempt
08/10/2015	15114920	B-2	Location Change		Exempt
00, 10, 20 10	10111020		Delays in		
			Transferring Care at		
08/10/2015	15114962	B-2	ED		Exempt
00, 10, 20			Delays in		
			Transferring Care at		
08/10/2015	15114976	B-1	ED		Exempt
– • . •			Delays in		
		1	Transferring Care at		
08/10/2015	15115027	B-1	ED		Exempt
3, 10, 2010		 -	Delays in		
			Transferring Care at		
08/10/2015	15115031	B-2	ED		Exempt
00/10/2010	10110001		Delays in		LAGITIPE
			Transferring Care at		
08/10/2015	15115033	A-1	ED ED		Exempt
00/10/2010	10110000	I∕ı		I	Irvellibr

			Type of Exemption	Exemption Denied	Agency
Date	Incident Number	Zone	Requested	Reason	Action
			Delays in		
			Transferring Care at		
08/10/2015	15115194	A-1	ED		Exempt
00,10,00			Delays in		
			Transferring Care at		
08/10/2015	15115217	B-2	ED		Exempt
00/10/2010			Delays in		
			Transferring Care at		
08/10/2015	15115252	B-2	ED		Exempt
00/10/2010	10110202	10.2	Delays in		ZXOMPT
		Transferring Care at			
08/10/2015	15115261	B-1	ED		Exempt
00/10/2013	13113201	D-1	Delays in		LXempt
			Transferring Care at		
00/44/2045	15115664		ED		Evennet
08/11/2015	15115004	C-1			Exempt
			Delays in		
00/44/0045	45445704	D 0	Transferring Care at		
08/11/2015	15115734	B-2	ED		Exempt
08/12/2015	15115781	A-1	Road Construction		Exempt
			Delays in		
			Transferring Care at		
08/12/2015	15115973	B-2	ED		Exempt
08/12/2015	15116209	B-1	Road Construction	Time and Distance	Not Exempt
08/12/2015	15116246	B-1	Road Construction		Exempt
08/12/2015	15116258	B-2	Road Construction	Time and Distance	Not Exempt
08/13/2015	15116277	B-2	Road Construction		Exempt
08/13/2015	15116445	B-2	Road Construction		Exempt
			Delays in		
			Transferring Care at		
08/13/2015	15116567	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/13/2015	15116720	B-4	ED		Exempt
			Adjusted time based		
08/13/2015	15116768	C-1	on call audit		Exempt
08/14/2015	15116815	B-2	Train		Exempt
			Delays in		
			Transferring Care at		
08/14/2015	15117009	B-2	ED		Exempt
00/11/2010	10111000		Delays in		ZXOMPT
			Transferring Care at		
08/14/2015	15117030	A-2	ED		Exempt
55/11/2010	10111000	, , <u> </u>	Delays in		LAGITIPE
			Transferring Care at		
08/14/2015	15117022	B-2	ED		Evennt
08/14/2015 15117033	D-Z	Delays in		Exempt	
			1 ,		
00/4 4/0045	45447000	l _D c	Transferring Care at		·
08/14/2015	15117032	B-5	ED Deleverin		Exempt
			Delays in		
00/4 4/55 : 5	4.5.4	1.	Transferring Care at		 _
08/14/2015	15117038	A-2	ED		Exempt

August 2015			Type of Exemption	Exemption Denied	Agency
Date	Incident Number	Zone	Requested	Reason	Action
			Delays in		
			Transferring Care at		
08/14/2015	15117060	B-4	ED		Exempt
			Delays in		
			Transferring Care at		
08/14/2015	15117072	B-1	ED		Exempt
			Delays in		<u> </u>
			Transferring Care at		
08/14/2015	15117142	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
08/14/2015	15117156	B-1	ED		Exempt
00/1-1/2010	10117100		Delays in		Exempt
			Transferring Care at		
08/14/2015	15117282	B-1	ED		Exempt
00/17/2010	10111202		Delays in		LAGITIPE
			Transferring Care at		
08/15/2015	15117333	B-2	ED		Evernt
06/13/2013	15117333	D-Z	Delays in		Exempt
			Transferring Care at		
00/45/2045	45447044	B-5	ED		Cyampt
08/15/2015 15117341	15117341	D-0			Exempt
			Delays in		
00/45/0045	45447040	D 0	Transferring Care at		Cycomount.
08/15/2015	15117343	B-2	ED Deleve in		Exempt
			Delays in		
00/45/0045	45447050	D 0	Transferring Care at		
08/15/2015	15117353	B-2	ED Dalawa in		Exempt
			Delays in		
00/45/0045	15117075		Transferring Care at		
08/15/2015	15117375	B-2	ED		Exempt
			Delays in		
			Transferring Care at		1_
08/15/2015	15117382	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/15/2015	15117502	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
08/15/2015	15117523	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
08/15/2015	15117525	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
08/15/2015	15117671	A-2	ED		Exempt
			Delays in		
		Transferring Care at			
08/16/2015	15118103	B-1	ED		Exempt
			Delays in		<u> </u>
			Transferring Care at		
08/17/2015	15118548	A-1	ED		Exempt

August 2015			Type of Exemption	Exemption Denied	Agency
Date	Incident Number	Zone	Requested	Reason	Action
			Delays in		
			Transferring Care at		
08/17/2015	15118564	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/17/2015	15118576	C-1	ED		Exempt
		Delays in			
			Transferring Care at		
08/17/2015	15118677	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
08/17/2015	15118705	B-2	ED		Exempt
			Delays in		
00/47/0047	1-110-00		Transferring Care at		
08/17/2015	15118722	B-4	ED		Exempt
			Delays in		
00/47/0045	45440700	D 4	Transferring Care at		F
08/17/2015	15118728	B-1	ED Deleve in		Exempt
			Delays in		
08/17/2015	15110725	B-1	Transferring Care at ED		Evennt
06/17/2015	15118735	D-1	Delays in		Exempt
			Transferring Care at		
08/17/2015	15118764	B-2	ED		Exempt
00/17/2013	13110704	D-Z	Delays in		Exempt
			Transferring Care at		
08/17/2015	15118833	B-5	ED		Exempt
00,1172010	10110000		Delays in		
			Transferring Care at		
08/17/2015	15118835	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
08/17/2015	15118862	B-5	ED		Exempt
			Delays in		
			Transferring Care at		
08/18/2015	15119231	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/18/2015	15119234	B-5	ED		Exempt
			Delays in		
00/40/0045	4.5.4.0000		Transferring Care at		
08/18/2015	15119236	B-2	ED Deleve in		Exempt
			Delays in		
09/49/2045	45440040	D 4	Transferring Care at		Everer t
08/18/2015	15119242	B-1	ED Dolovo in		Exempt
			Delays in		
00/10/2015	15110202	D 1	Transferring Care at		Evennt
08/18/2015	15119283	B-1 A-2	ED Road Construction		Exempt
08/18/2015	15119339	H-2	False Report of		Exempt
08/18/2015	15110204	C-1	-		Evennt
00/10/2013	15119394	C-1	Emergency		Exempt

August 2015	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
Date			•	Reason	
08/19/2015	15119606	B-2	Road Construction		Exempt
			Delays in		
00/40/0045	45440777	D 0	Transferring Care at		
08/19/2015 15119777	B-2	ED Deleve in		Exempt	
			Delays in		
00/40/0045	45440700		Transferring Care at		
08/19/2015	15119798	B-1	ED Deleve in		Exempt
			Delays in		
00/40/0045	15110011		Transferring Care at		l
08/19/2015	15119811	B-1	ED		Exempt
			Delays in		
			Transferring Care at		1_
08/19/2015	15119883	B-5	ED		Exempt
			Adjusted time based		
08/20/2015	15120290	B-5	on call audit		Exempt
			Traffic Secondary to		
08/20/2015	15120313	B-2	Call		Exempt
08/20/2015	15120377	B-1	Location Change		Exempt
			Poor Location		
08/21/2015 15120568	15120568	B-1	Information from RP		Exempt
			Delays in		
		Transferring Care at			
08/21/2015	15120764	B-1	led		Exempt
			Delays in		
			Transferring Care at		
08/21/2015	15120776	B-2	ED		Exempt
00/21/2010	10.20.70		Delays in		ZXOMPT
			Transferring Care at		
08/21/2015	15120787	A-2	ED		Exempt
00/21/2013	13120707	A-Z	Delays in		LXCITIPE
			Transferring Care at		
08/21/2015	15120794	A-2	ED		Exempt
00/21/2013	15120794	A-2	Delays in		LXempt
			Transferring Care at		
08/21/2015	15120021	B-2	ED		Evennt
06/21/2013	15120921	D-Z	Delays in		Exempt
00/04/0045	45400000		Transferring Care at		
08/21/2015	15120939	A-2	ED Deleve in		Exempt
			Delays in		
00/04/0045	45400040		Transferring Care at		
08/21/2015	15120942	B-2	ED		Exempt
08/21/2015	15120949	B-2	Train		Exempt
			Delays in		
			Transferring Care at		
08/21/2015	15120950	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/21/2015	15120963	A-3	ED		Exempt

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Delays in		
			Transferring Care at		
08/21/2015	15120972	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/21/2015	15120976	B-5	ED		Exempt
		Delays in			
			Transferring Care at		
08/21/2015	15120986	B-2	ED		Exempt
			Delays in		
		Transferring Care at			
08/21/2015	15120993	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/21/2015	15120999	B-1	ED		Exempt
08/22/2015	15121095	B-5	Other		Exempt
08/22/2015	15121442	B-5	Off-Road Location		Exempt
		-	Delays in		
			Transferring Care at		
08/24/2015	15122228	B-2	ED		Exempt
1012222	1012220		Delays in		ZXOIIIPC
		Transferring Care at			
08/24/2015	15122242	B-2	ED		Exempt
00/2-1/2010	10122242		Delays in		Exempt
			Transferring Care at		
08/24/2015	15122256	A-2	ED		Exempt
00/24/2013	13122230	A-Z	Delays in		LXCITIPE
			Transferring Care at		
08/24/2015	15122258	B-2	ED		Exempt
08/25/2015	15122585	B-2	Location Change		Exempt
00/23/2013	13122303	D-2	Delays in		LXempt
			Transferring Care at		
08/25/2015	15122731	B-4	ED		Exempt
00/23/2013	13122731	D-4	Delays in		Lxempt
			Transferring Care at		
08/25/2015	15122732	A-1	ED		Exempt
00/23/2013	13122132	Α-1	Delays in		LXempt
			Transferring Care at		
08/25/2015	15122724	B-1	ED		Evennt
06/23/2013	15122734	D-1	Delays in		Exempt
			Transferring Care at		
00/05/0045	15100741		ED		Lyomat
08/25/2015	15122741	C-1	Delays in		Exempt
09/05/2015 15122076	_{D 4}	Transferring Care at		Event	
08/25/2015	15122976	B-1	ED Deleve in		Exempt
			Delays in		
00/05/0045	45400007	 	Transferring Care at		
08/25/2015	15122987	B-1	ED Deleve in		Exempt
			Delays in		1
00/0=/05:-	4.5.4.0		Transferring Care at		<u> </u> _
08/25/2015	15122990	B-1	ED		Exempt

August 2015			Type of Exemption	Exemption Denied	Agency
Date	Incident Number	Zone	Requested	Reason	Action
Date	moraoni rambor	20110	Delays in	11000011	7.0
			Transferring Care at		
08/26/2015	15123487	B-2	ED		Exempt
00,20,20.0			Delays in		
			Transferring Care at		
08/26/2015	15123512	B-1	ED		Exempt
			False Report of		† '
08/26/2015 15123605	B-2	Emergency		Exempt	
		Delays in		•	
		Transferring Care at			
08/27/2015	15123622	A-3	ED		Exempt
08/27/2015	15123630	B-2	Road Construction		Exempt
			False Report of		
08/27/2015	15123780	B-2	Emergency		Exempt
08/27/2015	15123807	B-2	Road Closure		Exempt
			Delays in		
			Transferring Care at		
08/27/2015	15123979	B-1	ED		Exempt
			Delays in		
			Transferring Care at		
08/27/2015	15124052	B-2	ED		Exempt
			Delays in		
			Transferring Care at		
08/27/2015	15124095	A-1	ED		Exempt
08/27/2015	15124121	B-5	Road Closure	Poor route decision	Not Exempt
08/28/2015	15124277	B-1	Location Change		Exempt
			Delays in		
			Transferring Care at		1_
08/28/2015	15124444	B-1	ED		Exempt
			Delays in		
00/00/00/	4-404-00		Transferring Care at		_
08/28/2015	15124580	A-1	ED		Exempt
			Delays in		
00/00/0045	45404500		Transferring Care at		
08/28/2015	15124588	B-4	ED Deleve in		Exempt
			Delays in		
08/28/2015	15124594	B-1	Transferring Care at ED		Evennt
06/26/2015	13124394	D-1	Delays in		Exempt
			Transferring Care at		
08/28/2015	15124608	B-1	ED		Exempt
00/20/2013	13124000	D-1	Delays in		LXempt
			Transferring Care at		
08/28/2015	15124745	B-5	ED		Exempt
00/28/2013 13124743	<u></u>	Delays in		LAGITIPE	
			Transferring Care at		
08/28/2015	15124775	B-1	ED		Exempt
08/29/2015	15124779	B-1	Freeway Access		Exempt
00/23/2013	10124130	D-2	Delays in		Lveilibr
			Transferring Care at		
	I	1	Transiering Cale at	Ī	1

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
			Delays in		
			Transferring Care at		
08/29/2015	15125154	B-1	ED		Exempt
			False Report of		
08/30/2015	15125373	C-3	Emergency		Exempt
			Adjusted time based		
08/31/2015	15125824	B-2	on call audit		Exempt
08/31/2015	15125853	B-2	Road Construction	Poor route decision	Not Exempt

Contract 1 Year Cumulative Performance Summary

	Response Time Compliance												
													Monthly
Zone	Sep 14	Oct 14	Nov 14	Dec 14	Jan 15	Feb 15	Mar 15	Apr 15	May 15	Jun 15	Jul 15	Aug 15	Average
A-1	94%	93%	96%	95%	93%	94%	95%	96%	95%	95%	96%	95%	94.7%
A-2	86%	90%	90%	90%	91%	91%	89%	94%	93%	85%	90%	87%	89.5%
A-3	80%	83%	90%	84%	80%	76%	92%	83%	83%	88%	98%	84%	85.3%
B-1	89%	88%	90%	87%	91%	90%	89%	92%	91%	92%	92%	90%	90.1%
B-2	92%	92%	92%	92%	93%	90%	91%	90%	91%	91%	92%	91%	91.6%
B-3	100%	100%	100%	93%	100%	100%	100%	100%	100%	100%	100%	96%	98.9%
B-4	84%	82%	83%	84%	78%	82%	89%	80%	91%	87%	89%	86%	84.5%
B-5	92%	87%	80%	76%	94%	75%	88%	89%	83%	80%	81%	87%	84.5%
C-1	94%	94%	96%	95%	92%	93%	96%	96%	94%	93%	93%	93%	94.2%
C-2	98%	91%	88%	96%	94%	89%	96%	96%	94%	95%	97%	95%	94.0%
C-3	88%	92%	90%	91%	97%	96%	94%	96%	90%	96%	95%	89%	92.7%
All Zones	91%	91%	91%	90%	92%	90%	91%	92%	91%	91%	92%	91%	91.1%

Failure to Provide Data

Event Type	July 2015	August 2015
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type	
See Appendix A.	

