



San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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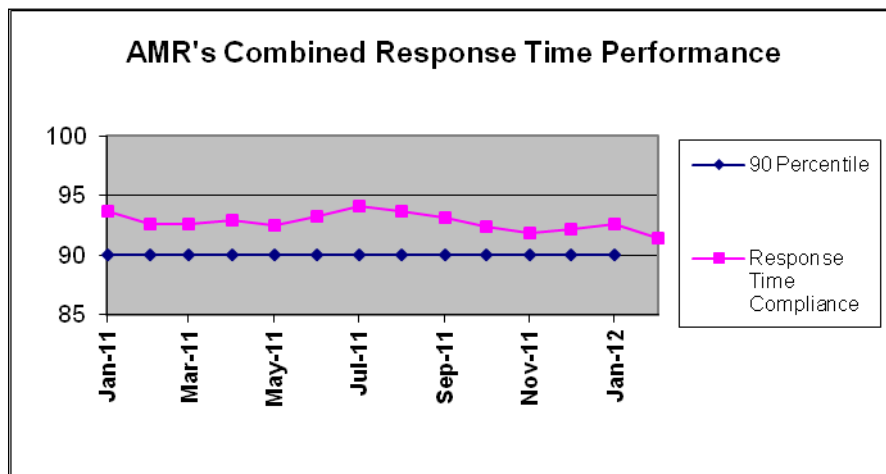
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Memorandum

TO: All Interested Parties
FROM: Dan Burch, EMS Administrator
DATE: March 27, 2012

SUBJECT: Report on Exclusive Emergency Ambulance Provider Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for AMR for the months of January and February, 2012, provides an in depth review of AMR's performance. The County's contract with AMR establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on AMR's operational, clinical, and administrative performance.



AMR's January and February 2012, combined response time compliance for all ambulance zones met or exceeded the 90 percentile standard set by the County with 92.6% for January and 91.4% for February.

AMR's first compliance report for the second five-year contract for 2012 continues at combined

response performance levels typical of recent years. AMR exceeded compliance standards in all but two subzones in each month.

The complete compliance report for January and February 2012 may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/ems.

**Exclusive Emergency Ambulance Provider
Contract Compliance
American Medical Response**

Response Time Compliance Report by 31 Day Rolling Period

January 1, 2012 through January 31, 2012						
Compliance Zone	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No	
SJC Zone A-1	355	16	95.49%	X		
SJC Zone A-2	92	8	91.30%	X		
SJC Zone A-3	46	6	86.96%			X
SJC Zone B-1	1,145	100	91.27%	X		
SJC Zone B-2	1,115	77	93.09%	X		
SJC Zone B-3	8	0	100.00%	X		
SJC Zone B-4	111	11	90.09%	X		
SJC Zone B-5	85	12	85.88%			X
SJC Zone C-1	241	12	95.02%	X		
SJC Zone C-2	46	2	95.65%	X		
SJC Zone C-3	61	2	96.72%	X		
All Zones Combined	3,305	246	92.56%	9		2

Response Time Compliance Report by 29 Day Rolling Period

February 1, 2012 through February 29, 2012						
Compliance Zone	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No	
SJC Zone A-1	357	14	96.08%	X		
SJC Zone A-2	102	10	90.20%	X		
SJC Zone A-3	41	3	92.68%	X		
SJC Zone B-1	1,122	118	89.48%			X
SJC Zone B-2	1,149	89	92.25%	X		
SJC Zone B-3	7	0	100.00%	X		
SJC Zone B-4	117	10	91.45%	X		
SJC Zone B-5	84	20	76.19%			X
SJC Zone C-1	272	17	93.75%	X		
SJC Zone C-2	43	3	93.02%	X		
SJC Zone C-3	43	2	95.35%	X		
All Zones Combined	3,337	286	91.43%	9		2

Fines and Penalties Report

Type of Penalty	January 2012	February 2012
Out of compliance response districts	\$10,000	\$10,000
Late response minutes	\$5,820	\$7,370
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$15,820	\$17,370

Weekly Unit Hour Staffing Report

	RFP	January 2012	February 2012
Zone A	588	588	588
Zone B	1932	2167	2149
Zone B *non dedicated	0	244	233
Zone C	504	504	504
Total	3024	3503	3474

*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

Response Time Analysis By Population Density All Responses

Population Density & Response Time Standard	January 2012			February 2012		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 7:29	3,086	236	92.35%	3,143	279	91.12%
Suburban 9:29	66	4	93.94%	58	6	89.66%
Suburban-Moderate 15:29	15	0	100.00%	13	0	100.00%
Rural 17:29	122	5	95.90%	106	1	99.06%
Wilderness 29:29	16	1	93.75%	17	0	100.00%
Total	3,305	246	92.56%	3,337	286	91.43%

Mutual Aid Incidents

January 2012			February 2012		
Mutual Aid Provider	Response Area	Number of Responses	Mutual Aid Provider	Response Area	Number of Responses
AMR Stanislaus	SJ ZONE C-1 URBAN	1	MDAS	SJ ZONE B-1 URBAN	1
MDAS	SJ ZONE B-2 URBAN	2	MDAS	SJ ZONE B-2 URBAN	2
MDAS	SJ ZONE B-5 URBAN	2	MDAS	SJ ZONE B-5 URBAN	5
MDAS	SJ ZONE C-1 URBAN	3	MDAS	SJ ZONE C-1 URBAN	5
MDAS	SJ ZONE C-3 RURAL	2	MDAS	SJ ZONE C-3 RURAL	1
Total		10			14

Detailed Response Time Analysis
January 2012

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	354	0:01	12:14	4:29	1:52	6:50
SJ ZONE A-2 URBAN	53	0:01	16:15	5:17	2:20	7:10
SJ ZONE A-3 URBAN	16	1:15	10:29	6:33	2:22	8:41
SJ ZONE B-1 URBAN	1,143	0:01	15:02	5:10	2:03	7:24
SJ ZONE B-2 URBAN	1,115	0:01	28:49	4:52	2:15	7:18
SJ ZONE B-3 URBAN	0					
SJ ZONE B-4 URBAN	82	0:02	13:05	5:01	2:20	7:27
SJ ZONE B-5 URBAN	70	0:01	11:58	4:26	3:17	9:24
SJ ZONE C-1 URBAN	234	0:02	14:53	4:19	2:06	6:57
SJ ZONE C-2 URBAN	8	1:40	7:48	5:39	1:45	7:48
SJ ZONE C-3 URBAN	8	0:07	7:26	4:29	2:28	7:26
SJ ZONE A-2 SUBURBAN	13	5:03	11:06	7:21	1:40	8:55
SJ ZONE A-3 SUBURBAN	7	0:02	7:51	5:09	2:17	7:51
SJ ZONE B-4 SUBURBAN	22	0:02	11:58	5:46	3:38	10:14
SJ ZONE B-5 SUBURBAN	3	5:25	6:40	6:02	0:31	6:40
SJ ZONE C-1 SUBURBAN	6	3:16	5:26	4:26	0:50	5:26
SJ ZONE C-2 SUBURBAN	3	3:58	5:59	4:51	0:50	5:59
SJ ZONE C-3 SUBURBAN	11	5:52	12:49	7:29	1:49	8:39
SJ ZONE C-2 SUBURBAN-MODERATE	15	5:36	12:33	10:28	2:05	12:27
SJ ZONE A-2 RURAL	26	5:36	25:27	12:58	5:13	20:22
SJ ZONE A-3 RURAL	23	4:17	16:06	9:17	3:17	13:18
SJ ZONE B-2 RURAL	0					
SJ ZONE B-3 RURAL	2	5:18	12:14	8:46	3:28	12:14
SJ ZONE B-4 RURAL	7	0:02	13:39	7:01	4:25	13:39
SJ ZONE B-5 RURAL	12	0:02	10:53	5:47	3:14	9:32
SJ ZONE C-1 RURAL	0					
SJ ZONE C-2 RURAL	11	0:02	15:43	9:07	3:59	12:35
SJ ZONE C-3 RURAL	41	0:02	19:55	7:33	6:46	16:06
SJ ZONE B-3 WILDERNESS	6	1:02	17:46	11:53	5:58	17:46
SJ ZONE C-2 WILDERNESS	9	4:25	34:45	14:09	8:13	34:45
SJ ZONE C-3 WILDERNESS	1	11:47	11:47	11:47	0:00	11:47
All Urban Compliance Areas	3,083	0:01	28:49	4:54	2:11	7:19
All Suburban Compliance Areas	65	0:02	12:49	6:09	2:43	9:10
All Suburban-Moderate Compliance Areas	15	5:36	12:33	10:28	2:05	12:27
All Rural Compliance Areas	122	0:02	25:27	8:59	5:41	15:41
All Wilderness Compliance Areas	16	1:02	34:45	13:09	7:15	17:46

Detailed Response Time Analysis
February 2012

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	357	0:00	13:17	4:34	1:57	6:48
SJ ZONE A-2 URBAN	66	0:03	11:33	5:27	1:53	7:48
SJ ZONE A-3 URBAN	11	1:59	9:56	5:34	2:22	7:39
SJ ZONE B-1 URBAN	1,121	0:02	16:56	5:02	2:17	7:46
SJ ZONE B-2 URBAN	1,146	0:01	18:05	4:43	2:10	7:15
SJ ZONE B-3 URBAN	0					
SJ ZONE B-4 URBAN	92	0:03	11:15	5:30	2:04	7:25
SJ ZONE B-5 URBAN	73	0:02	14:27	5:54	3:42	10:29
SJ ZONE C-1 URBAN	261	0:02	19:17	4:21	2:37	6:55
SJ ZONE C-2 URBAN	5	0:02	11:10	6:54	3:46	11:10
SJ ZONE C-3 URBAN	7	4:56	8:13	6:13	1:09	8:13
SJ ZONE A-2 SUBURBAN	14	6:34	11:33	8:35	1:19	10:29
SJ ZONE A-3 SUBURBAN	7	1:39	9:47	5:45	2:11	9:47
SJ ZONE B-4 SUBURBAN	20	0:02	14:34	5:15	3:30	8:35
SJ ZONE B-5 SUBURBAN	3	3:39	5:03	4:19	0:34	5:03
SJ ZONE C-1 SUBURBAN	9	0:01	14:52	4:19	4:07	14:52
SJ ZONE C-2 SUBURBAN	1	5:00	5:00	5:00	0:00	5:00
SJ ZONE C-3 SUBURBAN	4	5:26	8:13	7:10	1:03	8:13
SJ ZONE C-2 SUBURBAN-MODERATE	13	8:02	15:05	12:03	1:41	14:18
SJ ZONE A-2 RURAL	22	0:49	15:49	9:14	3:55	15:08
SJ ZONE A-3 RURAL	23	0:05	15:24	8:29	3:25	12:30
SJ ZONE B-2 RURAL	1	11:32	11:32	11:32	0:00	11:32
SJ ZONE B-3 RURAL	2	2:16	6:36	4:26	2:10	6:36
SJ ZONE B-4 RURAL	4	0:03	6:49	4:07	2:39	6:49
SJ ZONE B-5 RURAL	8	4:52	15:13	9:51	3:21	15:13
SJ ZONE C-1 RURAL	2	6:02	9:10	7:36	1:34	9:10
SJ ZONE C-2 RURAL	12	0:02	18:57	8:53	5:45	16:18
SJ ZONE C-3 RURAL	32	0:01	27:54	6:41	6:22	12:50
SJ ZONE B-3 WILDERNESS	5	9:10	18:25	13:19	3:43	18:25
SJ ZONE C-2 WILDERNESS	12	13:20	28:24	17:24	4:06	20:46
SJ ZONE C-3 WILDERNESS	0					
All Urban Compliance Areas	3,139	0:00	19:17	4:52	2:18	7:25
All Suburban Compliance Areas	58	0:01	14:52	6:03	3:14	9:47
All Suburban-Moderate Compliance Areas	13	8:02	15:05	12:03	1:41	14:18
All Rural Compliance Areas	106	0:01	27:54	8:01	5:01	14:12
All Wilderness Compliance Areas	17	9:10	28:24	16:12	4:24	20:46

**Exemption Request Report
January 2012**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
01/01/2012	12000016	B-1	Fog		Exempt
01/01/2012	12000074	C-3	Fog		Exempt
01/03/2012	12001299	A-2	Road Construction		Exempt
01/09/2012	12003749	B-2	Poor Location Information from RP		Exempt
01/09/2012	12003792	B-2	Train		Exempt
01/10/2012	12004317	B-1	Traffic Secondary to Call		Exempt
01/12/2012	12005381	B-1	Poor Location Information from RP		Exempt
01/13/2012	12005499	B-1	Road Construction		Exempt
01/15/2012	12006448	B-5	Freeway Access		Exempt
01/20/2012	12009012	B-2	Not Listed		Exempt
01/28/2012	12012442	B-2	Train		Exempt
01/30/2012	12013246	C-1	Road Construction		Exempt
01/30/2012	12013471	B-2	Road Construction		Exempt
01/31/2012	12013556	B-1	Road Construction		Exempt
01/31/2012	12013617	B-1	Poor Location Information from CHP		Exempt

**Exemption Request Report
February 2012**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
02/02/2012	12014740	B-2	Adjusted time based on call audit		Exempt
02/03/2012	12015234	A-1	Adjusted time based on call audit		Exempt
02/06/2012	12016201	A-2	Poor Location Information from CHP		Exempt
02/06/2012	12016216	B-5	Adjusted time based on call audit		Exempt
02/07/2012	12016975	A-1	Train		Exempt
02/10/2012	12018268	B-1	Road Construction		Exempt
02/12/2012	12018866	C-2	Poor Location Information from RP		Exempt
02/13/2012	12019287	A-1	Train		Exempt
02/13/2012	12019476	B-2	Train		Exempt
02/14/2012	12019863	B-2	Road Construction		Exempt
02/15/2012	12020262	B-2	Road Construction		Exempt
02/15/2012	12020285	B-2	Road Construction		Exempt
02/19/2012	12022145	B-5	Adjusted time based on call audit		Exempt
02/20/2012	12022707	B-1	Poor Location Information from RP		Exempt
02/21/2012	12023127	B-1	Train	Distance and time	Not Exempt
02/22/2012	12023379	B-1	Road Construction	Distance and time	Not Exempt
02/22/2012	12023381	B-1	Road Construction		Exempt
02/25/2012	12024816	B-2	Poor Location Information from RP		Exempt
02/25/2012	12024897	B-2	Unit Dispatched and Responded Code 2		Exempt

Contract 1 Year Cumulative Performance Summary

Response Time Compliance

Zone	Mar 11	Apr 11	May 11	Jun 11	Jul 11	Aug 11	Sep 11	Oct 11	Nov 11	Dec 11	Jan 12	Feb 12	Monthly Average
A-1	98%	97%	98%	97%	98%	98%	95%	97%	96%	98%	95%	96%	97.0%
A-2	87%	85%	90%	94%	92%	94%	90%	91%	92%	92%	91%	90%	90.8%
A-3	89%	90%	84%	92%	90%	94%	96%	91%	90%	91%	87%	93%	90.7%
B-1	92%	93%	91%	91%	92%	91%	91%	90%	90%	89%	91%	89%	90.9%
B-2	93%	93%	93%	94%	95%	94%	94%	93%	92%	93%	93%	92%	93.3%
B-3	100%	100%	100%	100%	100%	93%	100%	90%	100%	100%	100%	100%	98.6%
B-4	81%	82%	91%	91%	90%	95%	95%	91%	84%	94%	90%	91%	89.5%
B-5	80%	90%	86%	91%	91%	94%	84%	84%	83%	87%	86%	76%	86.1%
C-1	95%	96%	94%	97%	97%	97%	96%	95%	97%	96%	95%	94%	95.7%
C-2	89%	96%	96%	98%	92%	95%	95%	95%	96%	100%	96%	93%	95.2%
C-3	100%	96%	92%	98%	98%	99%	100%	98%	97%	94%	97%	95%	97.0%
All Zones	93%	93%	92%	93%	94%	94%	93%	92%	92%	92%	93%	91%	92.7%

Failure to Provide Data

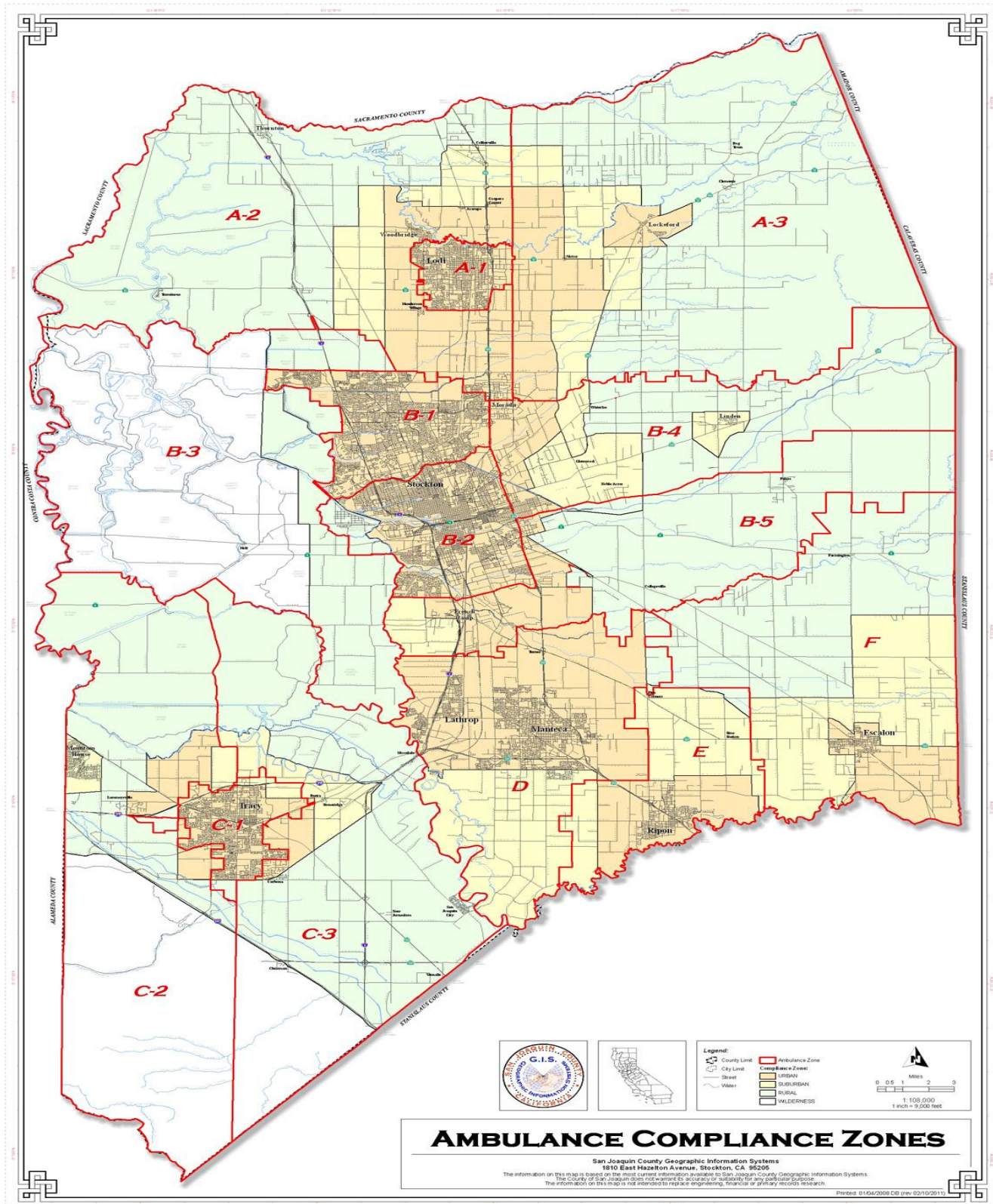
Event Type	January 2012	February 2012
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.





Community Services
San Joaquin County

Monthly Summary January 2012 Monthly Summary

Activities		
Contact Name	Title	Activity Outline
Judy Mimms	Chapter Director, SCA group, San Joaquin County	Met to discuss / promote an upcoming event for Sudden Cardiac Arrest prevention and AED community awareness
Danny Lee	President APAPA organization	Met to discuss some upcoming outreach for the Asian Pacific Islanders Assoc., and to confirm a meet and greet with Congressman McNerney
Captain David Cardoza	Captain / outreach coordinator, Montezuma Fire Department	Met to discuss AED use and to donate some AED supplies.
Vicki Hall	Administrator / Outreach Coordinator, Health Careers Academy High School	Met to discuss upcoming outreach and ROP projects for her students in the pre-hospital setting.

Events		
Event Name	Location	Event Outline
Ambulance Demo, January 3, 2012 1800-2100	First Baptist Church, Lodi, CA	Provide an ambulance and equipment for an AED outreach demonstration for the local SCA group. Approx. 25 participants received AED training, information, and basic CPR (hands only) training.
Ambulance Demo, January 8, 2012 0800-1200	Brookside School, Stockton, CA	Provide an ambulance and crew to participate in a local outreach / standby event for an annual charity marathon event. Coordinated by Dr. Frank from SJGH. Medical aid donated as needed. Approx. 300 participants.
Ambulance Demo/ EMS outreach, January 23, 2012, 1100-1400	Health Careers Academy High School, Stockton, CA	Provide an ambulance and staff to present / participate in an outreach event at a local high school. Show ambulance, speak about education. Approx. 40 participants.

Ambulance Demo / EMS outreach, January 25, 2012 0830-1200	Lodi Grape Festival Grounds, Lodi, CA	Provide staff to participate in an outreach event for the Lodi Ag-Venture project. Annual event reaching hundreds of children who learn about animals and farm safety. Show equipment, speak of safety and education. Approx. 500 participants.
Ambulance Demo, equipment orientation, January 31, 2012 1030-1130	Waterloo Morada Fire Station 1, Waterloo, CA	<ul style="list-style-type: none"> Provide an ambulance and staff to show and tell a local fire department about some new equipment they will be seeing on the ambulance and assisting our medics with. Spoke of EZ-IO, pulmo-dyne CPAP, and nasal atomizer. Will be scheduling future trainings. Approx. 6 participants.

Classes		
Class Name	Location	Class Outline
SJEMSA PAO/ PSR course, January 5, 2012 0900-1500	SJ EMSA classroom, San Joaquin County Hospital / EMS office	Provide staff to assist with the instruction and proctoring of skills for the monthly PSR / PAO course by SJEMSA. Approx. 25 participants.
EKG for BLS providers course, January 10, 2012 1200-1730	Waterloo Morada Fire Station, Waterloo, CA	Provide a CE course / joint training, on the topic of EKG interpretation. CE given. Approx. 10 participants.
ALS Infrequent skills lab, January 10, 2012 0900-1600	AMR San Joaquin Operations, Stockton, CA	Provide FTO staff to be available to sign off employees and outside agency personnel on their required quarterly skills. Covered: ALS airway, Pacing, Cardio-version, 12 Lead EKG use. Approx. 30 participants throughout the day.
CPR refresher course, January 11, 2012 1000-1500	AMR San Joaquin Operations, Stockton, CA	Provide a monthly CPR refresher course for employees as well as outside agencies. Approx. 15 participants.
EMT BLS Infrequent Skills Lab, January 26, 2012 0900-1600	AMR San Joaquin Operations, Stockton, CA	Provide FTO staff to teach / proctor EMT's and first responders for county required EMT skills. Covered: BLS airway, CPR, AED, and circulation emergencies. Approx. 40 participants throughout the day.

Current Projects / Studies	Meetings Attended
January saw a focus on joint outreach projects, including projects with local Fire Agencies, Delta Blood Bank, and also the Podesto Teen Center.	Attended a 'meet and greet' with Congressman Jerry McNerney, sponsored by the local APAPA chapter. Many local community leaders also in attendance.
With the implementation of the new EZ-IO and new nasal atomizer, January was a good positive press month, as we had numerous articles in local media in regards to new equipment that we are using that will save lives in our community.	Met with our local CISM (Critical Incident Management Team) to plan for training and projects for this upcoming year. Good to get back into this project and have a solid focus for providing this service to the employees, as well as other agencies to might request it.
Documentation training and MCI training is in full swing for all employees. While most of this is online training, most members of our admin / supervisory staff have taken time to meet with almost every employee to discuss what they have learned, etc.	As the election season gets into swing, there were a handful of meetings / election kick off events that I attended, representing AMR. While these are mainly for the candidates, there are great contacts from many educational facilities in attendance, and found many other outreach opportunities.
As part of ongoing joint training and improving communications, January had many ride-a-long employees from LIFECOM. Good for inter agency relations and to help ensure system continuity.	Met with Michelle Mills, Delta Blood Bank, on numerous joint outreach occasions. AMR San Joaquin will be hosting our own community based Blood Drive on the 15 th of June, 2012.

As a note, there were no complaints for the month of January 2012.

I had received 1 phone call for a compliment for service. There were also 2 emails and kudos for service for employees from a local hospital in recognition of a STEMI cardiac event.



Community Services
San Joaquin County

Monthly Summary February 2012

Activities		
Contact Name	Title	Activity Outline
David Cardoza	Captain, Montezuma FD	Met with Captain Cardoza along with my ROP students to show other EMS agencies, and to discuss upcoming multi agency MCI training.
Angel Arceo	PAO for CHP, San Joaquin County	Discuss upcoming Every 15 Minutes Programs. These will be starting next month.
Victoria Hall	Outreach Coordinator / Teacher for Health Career's Academy, Stockton, CA	Meeting to discuss AMR's participation in an upcoming health career's academy learning fair. Meeting also included many other folks from the school who will be assisting.
Diana Lowery	Stockton City Council Woman	Met with Diana and her team in a political event setting, with some of the discussion about advances in EMS care in our county / city.

Events		
Event Name	Location	Event Outline
Ambulance Demo, February 2, 2012 1730-1930	August Knodt School, Stockton, CA	Provide an ambulance and crew to participate in a local school's "math and science" night. Provided hand outs, tours of ambulance, and spoke about EMS and safety. Approx. 350 participants.
Ambulance Demo, February 8, 2012 0800-1300	Caesar Chavez High School, Stockton, CA	Provide an ambulance and crew to participate in a local school's health / career fair. Show ambulance, give hand outs, speaks about safety, education. Approx. 600 participants.

EMS / Ambulance Demo, February 10, 2012 1000-1200	University Park, Stockton, CA	Provide staff and ambulance to participate in a joint outreach / education event with the Delta Blood Bank for a local school's career day. Show ambulance, give hand outs, speaks about education and career opportunities. Approx. 300 participants.
Ambulance Demo, February 11 2012 0900-1200	Church of Latter Day Saints, Tracy, CA	Provide an ambulance and crew to participate in a 'hero' recognition day. Show ambulance, give hand outs. Plenty of community interaction. Approx. 200 participants.
EMS Outreach / Ambulance Demo, February 15, 2012 1100-1400	Health Careers Academy, Stockton, CA	Provided multiple presentations to groups of health career academy students. Spoke about EMS, education, demo equipment, gave hand outs. Approx. 200 participants.
EMS outreach / Support for Stroke Awareness, February 22, 2012 1200-1400	San Joaquin Work net Building, Stockton, CA	Provide staff to participate in the local CV-RAPS stroke awareness program. Stroke information given out and taught. This was an event that we supported, not one we put on. Approx. 40 participants from different agencies, public, hospitals, etc. Media event.
Ambulance Demo, February 29, 2012 1200-1400	Oakwood Elementary School, Stockton, CA	Provide an ambulance and staff to do a show and tell event at a local elementary school. 1-3 graders. Show ambulances, give hand outs, speak of safety and education. Approx. 40 participants.

Classes		
Class Name	Location	Class Outline
ALS Upgrade Course, February 6, 2012 0800-1600	AMR Stockton Operations	Internal course for EMT's / BLS employees who are working towards taking positions working in the 911 system. Course includes: policies, equipment, set up, ALS assistance, documentation, etc. CE given. Approx. 6 participants.

<p>In-service Program, February 9, 2012 1400-1600</p>	<p>Wine Country Care Center, Lodi, Ca</p>	<p>Provide an in-service education program for a local SNF on the topic of disaster planning and SNF / long term care facility evacuation. PowerPoint, hand outs, etc. Spoke and promoted the San Joaquin County long term facility evacuation plan. Approx. 60 participants.</p>
<p>CPR / BLS refresher, February 13, 2012 1000-1500</p>	<p>Waterloo Morada Fire Station 1, Waterloo, CA</p>	<p>Provide a cpr refresher course for a local fire department. This was one of 3 courses we did for WMFD. Donated joint training. Approx. 12 participants.</p>
<p>ALS Infrequent Skills Lab, February 14, 2012 0900-1500</p>	<p>AMR Stockton Operations</p>	<p>Host an open forum for ALS providers to come and perform required quarterly skills for county requirements. Open to employees and outside providers. NO CE given, as this is simply a skills lab. Approx. 15 participants throughout the day. ALS topics covered: ALS airway, Thorocostamy, and Cricothyrotomy.</p>
<p>BLS Meeting / BLS Skills Course, February 21, 2012 0600-0900</p>	<p>AMR Stockton Operations</p>	<p>During our monthly BLS team meeting, I presented / taught the EKG for BLS providers course. CE given. This course was for our EMT's, and is helpful to them as they get ready to work 911 system cars. Approx. 20 participants.</p>
<p>CPR / BLS refresher, February 22, 2012 1000-1500</p>	<p>Waterloo Morada Fire Station 1, Waterloo, CA</p>	<p>Provide a cpr refresher course for a local fire department. This was one of 3 courses we did for WMFD. Donated joint training. Approx. 12 participants.</p>
<p>CPR / BLS refresher, February 23, 2012 1000-1500</p>	<p>Waterloo Morada Fire Station 1, Waterloo, CA</p>	<p>Provide a cpr refresher course for a local fire department. This was one of 3 courses we did for WMFD. Donated joint training. Approx. 12 participants.</p>

BLS Infrequent Skills Lab, February 23, 2012 0900-1500	AMR Stockton Operations	Host an open forum for BLS providers to come and perform required quarterly skills for county requirements. Open to employees and outside providers. NO CE given, as this is simply a skills lab. Approx. 15 participants throughout the day. BLS topics covered: BLS airway, Trauma, soft tissue and muscle injuries.
EKG for BLS providers Course, February 24, 2012 1000-1500	Waterloo Morada Fire Station 1, Waterloo CA	Provide a joint training / education course on EKG interpretation for a local FD. Discuss anatomy / physiology of cardiac tissue, basic EKG waveform interpretation, and documentation / liability issues. CE given. Approx. 15 participants.

Current Projects / Studies	Meetings Attended
Working with the AHA in regards to some ideas about CVA / TIA care in our county. While the AHA does not make policies, we are working together to brainstorm ideas to bring to SJEMSA to enhance AHA's guidelines for care.	Met with our usual team of folks who participate in and put together the Every 15 Minutes Programs. Meeting to reacquaint parties and get ready for the start of the season.
With the implementation of the EZ-IO, this month saw multiple positive media events. We had 2 different morning news shows, and a few newspaper articles showing our public some of the new items we can care for them with.	Had a representative attend the monthly CAHF (Long term care facilities) meeting. Good networking and planning for SNF type facilities.
CISM (Critical Incident Stress Management) team meeting this month	Met with Lodi School Board member and former Lodi FD Battalion Chief, Ron Heberle, to discuss the possibility of getting some AED's in some local schools. And the possibility of AMR working towards donating a portion of them.
February 2012 saw a lot of our dispatchers from LifeCom participate in the ride-a-long program, riding with our paramedics and supervisors. This gives our whole team a better understanding of how the system supports the EMS agency and posting plan.	Attended a few of the Stockton Chamber of Commerce Events: Ribbon Cuttings, mixers, meet and greets, etc. Also attended one such event for the city of Lodi.
Working on getting a CPR in schools program going for the end of the school year / summer school. In conjunction with AHA, Red Cross, and other providers.	

As a note, there were no complaints for the month of February 2012.

Please find thank you notes attached separately.