



San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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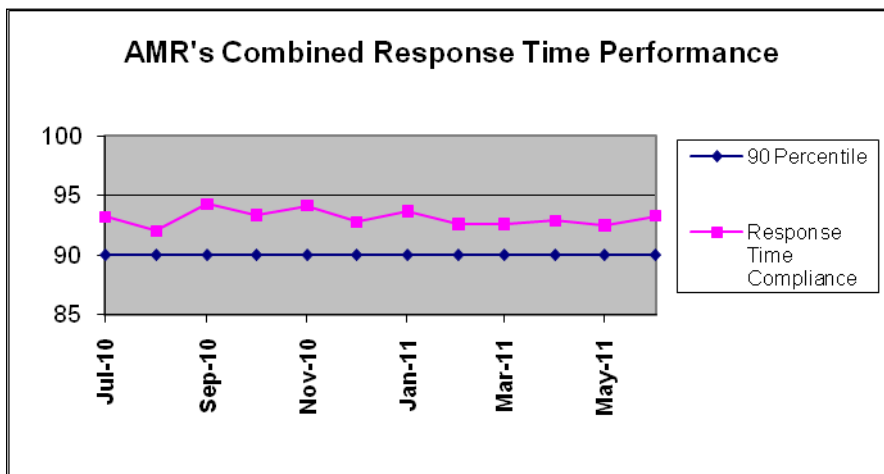
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Memorandum

TO: All Interested Parties
FROM: Dan Burch, EMS Administrator
DATE: October 8, 2011
SUBJECT: Report on Exclusive Emergency Ambulance Provider Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for AMR for the months of July and August, 2011, provides an in depth review of AMR's performance. The County's contract with AMR establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on AMR's operational, clinical, and administrative performance.



AMR's July and August 2011, response time compliance for all ambulance zones met or exceeded the 90 percentile standard set by the County with 94.1% for July and 93.7% for August.

AMR's second compliance report for the new five-year contract continues at

combined response performance levels typical of recent years, and also continues the recent trend in meeting compliance in each of the eleven (11) sub zones. For July, AMR exceeded compliance standards in all but two subzones and in August AMR exceeded compliance standards in all subzones.

The complete compliance report for July and August 2011 may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/ems.

**Exclusive Emergency Ambulance Provider
Contract Compliance
American Medical Response**

Response Time Compliance Report by 31 Day Rolling Period

July 1, 2011 through July 31, 2011						
Compliance Zone	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No	
SJC Zone A-1	384	8	97.92%	X		
SJC Zone A-2	111	9	91.89%	X		
SJC Zone A-3	58	6	89.66%			X
SJC Zone B-1	1,101	89	91.92%	X		
SJC Zone B-2	1,406	68	95.16%	X		
SJC Zone B-3	17	0	100.00%	X		
SJC Zone B-4	135	14	89.63%			X
SJC Zone B-5	90	8	91.11%	X		
SJC Zone C-1	247	8	96.76%	X		
SJC Zone C-2	39	3	92.31%	X		
SJC Zone C-3	56	1	98.21%	X		
All Zones Combined	3,644	214	94.13%	9		2

Response Time Compliance Report by 31 Day Rolling Period

August 1, 2011 through August 31, 2011						
Compliance Zone	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No	
SJC Zone A-1	357	8	97.76%	X		
SJC Zone A-2	114	7	93.86%	X		
SJC Zone A-3	49	3	93.88%	X		
SJC Zone B-1	1,106	103	90.69%	X		
SJC Zone B-2	1,341	79	94.11%	X		
SJC Zone B-3	14	1	92.86%	X		
SJC Zone B-4	125	6	95.20%	X		
SJC Zone B-5	109	7	93.58%	X		
SJC Zone C-1	235	8	96.60%	X		
SJC Zone C-2	56	3	94.64%	X		
SJC Zone C-3	74	1	98.65%	X		
All Zones Combined	3,580	226	93.69%	11		0

Fines and Penalties Report

Type of Penalty	July 2011	August 2011
Out of compliance response districts	\$10,000	\$0
Late response minutes	\$4,950	\$4,760
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$14,950	\$4,760

Weekly Unit Hour Staffing Report

	RFP	July 2011	August 2011
Zone A	672	672	672
Zone B	1848	1963	2066
Zone B *non dedicated	0	402	477
Zone C	504	504	504
Total	3024	3541	3719

*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

Response Time Analysis By Population Density All Responses

Population Density & Response Time Standard	July 2011			August 2011		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 7:29	3,415	200	94.14%	3,315	219	93.39%
Suburban 9:29	62	10	83.87%	55	4	92.73%
Suburban-Moderate 15:29	14	2	85.71%	19	0	100.00%
Rural 17:29	133	2	98.50%	176	3	98.30%
Wilderness 29:29	20	0	100.00%	15	0	100.00%
Total	3,644	214	94.13%	3,580	226	93.69%

Mutual Aid Incidents

July 2011			August 2011		
Mutual Aid Provider	Response Area	Number of Responses	Mutual Aid Provider	Response Area	Number of Responses
MDAS	SJ ZONE B-5 URBAN	3	MDAS	SJ ZONE B-5 URBAN	1
MDAS	SJ ZONE C-1 URBAN	1	MDAS	SJ ZONE C-1 URBAN	1
MDAS	SJ ZONE C-3 RURAL	5	MDAS	SJ ZONE C-3 RURAL	2
			Patterson Amb	SJ ZONE C-2 RURAL	1
Total		9			5

Detailed Response Time Analysis
July 2011

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	384	0:02	11:12	4:05	1:50	6:20
SJ ZONE A-2 URBAN	67	0:04	17:03	5:50	2:37	8:23
SJ ZONE A-3 URBAN	19	1:01	13:04	5:35	2:55	9:23
SJ ZONE B-1 URBAN	1,101	0:00	16:05	5:12	2:04	7:24
SJ ZONE B-2 URBAN	1,405	0:00	14:51	4:49	1:52	7:03
SJ ZONE B-3 URBAN	0					
SJ ZONE B-4 URBAN	98	0:03	11:31	5:01	2:15	8:09
SJ ZONE B-5 URBAN	84	0:01	14:01	4:34	2:52	8:25
SJ ZONE C-1 URBAN	245	0:02	18:54	4:07	2:19	6:51
SJ ZONE C-2 URBAN	6	4:19	7:52	6:13	1:24	7:52
SJ ZONE C-3 URBAN	6	1:52	7:15	4:42	1:40	7:15
SJ ZONE A-2 SUBURBAN	14	0:34	9:21	6:50	2:06	8:57
SJ ZONE A-3 SUBURBAN	11	2:43	14:19	7:23	3:09	11:25
SJ ZONE B-4 SUBURBAN	26	0:03	15:05	7:02	4:32	13:54
SJ ZONE B-5 SUBURBAN	2	4:42	9:04	6:53	2:11	9:04
SJ ZONE C-1 SUBURBAN	2	5:48	5:59	5:53	0:06	5:59
SJ ZONE C-2 SUBURBAN	1	6:40	6:40	6:40	0:00	6:40
SJ ZONE C-3 SUBURBAN	6	1:59	9:48	6:56	2:43	9:48
SJ ZONE C-2 SUBURBAN-MODERATE	14	3:52	16:21	12:03	3:37	15:36
SJ ZONE A-2 RURAL	30	0:02	19:29	11:27	4:13	15:53
SJ ZONE A-3 RURAL	28	0:03	17:00	8:21	4:25	12:58
SJ ZONE B-2 RURAL	1	9:00	9:00	9:00	0:00	9:00
SJ ZONE B-3 RURAL	4	5:06	14:00	8:51	3:14	14:00
SJ ZONE B-4 RURAL	11	2:18	20:55	8:59	5:33	14:11
SJ ZONE B-5 RURAL	4	2:22	11:08	7:03	3:10	11:08
SJ ZONE C-1 RURAL	0					
SJ ZONE C-2 RURAL	11	5:59	16:31	9:20	2:53	11:52
SJ ZONE C-3 RURAL	44	0:02	17:06	6:13	5:48	15:21
SJ ZONE B-3 WILDERNESS	13	1:03	20:27	13:43	6:22	19:56
SJ ZONE C-2 WILDERNESS	7	10:06	24:22	15:53	4:08	24:22
SJ ZONE C-3 WILDERNESS	0					
All Urban Compliance Areas	3,415	0:00	18:54	4:50	2:04	7:13
All Suburban Compliance Areas	62	0:03	15:05	7:00	3:31	12:47
All Suburban-Moderate Compliance Areas	14	3:52	16:21	12:03	3:37	15:36
All Rural Compliance Areas	133	0:02	20:55	8:27	5:11	15:21
All Wilderness Compliance Areas	20	1:03	24:22	14:29	5:47	19:56

**Detailed Response Time Analysis
August 2011**

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	356	0:01	11:23	4:09	1:54	6:25
SJ ZONE A-2 URBAN	65	1:14	13:59	6:07	2:00	8:41
SJ ZONE A-3 URBAN	20	0:02	9:53	5:00	2:36	7:27
SJ ZONE B-1 URBAN	1,106	0:03	16:10	5:10	2:04	7:35
SJ ZONE B-2 URBAN	1,340	0:01	21:45	4:46	2:02	7:09
SJ ZONE B-3 URBAN	0					
SJ ZONE B-4 URBAN	92	0:01	11:55	4:59	2:08	7:10
SJ ZONE B-5 URBAN	90	0:01	12:23	3:55	2:46	7:27
SJ ZONE C-1 URBAN	227	0:02	10:27	4:06	1:59	6:39
SJ ZONE C-2 URBAN	12	2:49	11:17	6:01	2:14	8:08
SJ ZONE C-3 URBAN	4	4:42	8:28	6:02	1:26	8:28
SJ ZONE A-2 SUBURBAN	7	0:14	9:18	5:48	3:27	9:18
SJ ZONE A-3 SUBURBAN	6	3:04	10:22	6:53	2:41	10:22
SJ ZONE B-4 SUBURBAN	25	0:03	17:47	5:41	3:48	9:36
SJ ZONE B-5 SUBURBAN	3	4:46	10:55	7:19	2:37	10:55
SJ ZONE C-1 SUBURBAN	7	1:52	8:48	6:02	2:10	8:48
SJ ZONE C-2 SUBURBAN	2	6:28	8:58	7:43	1:15	8:58
SJ ZONE C-3 SUBURBAN	5	0:03	7:30	4:40	2:29	7:30
SJ ZONE C-2 SUBURBAN-MODERATE	19	0:02	13:49	9:09	3:59	13:15
SJ ZONE A-2 RURAL	42	0:03	17:12	10:35	4:49	15:19
SJ ZONE A-3 RURAL	23	2:30	14:05	8:36	2:51	12:32
SJ ZONE B-2 RURAL	1	5:05	5:05	5:05	0:00	5:05
SJ ZONE B-3 RURAL	5	4:14	19:51	10:59	6:08	19:51
SJ ZONE B-4 RURAL	8	0:02	18:47	8:45	5:37	18:47
SJ ZONE B-5 RURAL	15	0:03	13:44	8:44	3:28	13:30
SJ ZONE C-1 RURAL	0					
SJ ZONE C-2 RURAL	18	6:40	19:41	9:34	3:03	13:18
SJ ZONE C-3 RURAL	64	0:02	83:23	5:50	11:30	15:00
SJ ZONE B-3 WILDERNESS	9	11:45	24:06	17:08	4:09	24:06
SJ ZONE C-2 WILDERNESS	5	1:37	15:47	10:20	5:03	15:47
SJ ZONE C-3 WILDERNESS	1	12:14	12:14	12:14	0:00	12:14
All Urban Compliance Areas	3,312	0:01	21:45	4:48	2:06	7:16
All Suburban Compliance Areas	55	0:03	17:47	5:57	3:18	9:27
All Suburban-Moderate Compliance Areas	19	0:02	13:49	9:09	3:59	13:15
All Rural Compliance Areas	176	0:02	83:23	8:14	7:57	15:13
All Wilderness Compliance Areas	15	1:37	24:06	14:32	5:24	20:02

**Exemption Request Report
July 2011**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
07/01/2011	11081978	B-2	Train		Exempt
07/02/2011	11082798	B-4	Unit Dispatched and Responded Code 2		Exempt
07/04/2011	11083873	B-1	Unit Dispatched and Responded Code 2		Exempt
07/05/2011	11083946	B-1	Unit Dispatched and Responded Code 2		Exempt
07/05/2011	11084198	C-3	False Report of Emergency		Exempt
07/06/2011	11084420	B-4	Unit Dispatched and Responded Code 2		Exempt
07/06/2011	11084756	B-1	Unit Dispatched and Responded Code 2		Exempt
07/06/2011	11084762	B-1	Unit Dispatched and Responded Code 2		Exempt
07/07/2011	11084961	B-4	Road Construction		Exempt
07/07/2011	11085258	C-1	Unit Dispatched and Responded Code 2		Exempt
07/08/2011	11085398	B-2	Unit Dispatched and Responded Code 2		Exempt
07/08/2011	11085819	B-1	Unit Dispatched and Responded Code 2		Exempt
07/08/2011	11085872	B-1	Unit Dispatched and Responded Code 2		Exempt
07/11/2011	11087007	B-5	Road Construction		Exempt
07/13/2011	11087853	B-1	Unit Dispatched and Responded Code 2		Exempt
07/13/2011	11088028	C-1	Poor Location Information from		Exempt
07/14/2011	11088196	C-1	Unit Dispatched and Responded Code 2		Exempt
07/14/2011	11088271	B-1	Unit Dispatched and Responded Code 2		Exempt
07/14/2011	11088524	B-4	Road Construction		Exempt
07/15/2011	11088678	B-1	Unit Dispatched and Responded Code 2		Exempt
07/15/2011	11089113	B-2	Unit Dispatched and Responded Code 2		Exempt
07/16/2011	11089145	B-1	Unit Dispatched and Responded Code 2		Exempt
07/16/2011	11089321	B-2	Unit Dispatched and Responded Code 2		Exempt
07/18/2011	11090063	B-2	Train		Exempt
07/19/2011	11090522	A-2	Unit Dispatched and Responded Code 2		Exempt
07/22/2011	11092171	B-2	Poor Location Information from RP		Exempt
07/22/2011	11092248	B-2	Unit Dispatched and Responded Code 2		Exempt
07/23/2011	11092362	B-1	Unit Dispatched and Responded Code 2		Exempt

Exemption Request Report (Continued)
July 2011

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
07/23/2011	11092773	B-1	Unit Dispatched and Responded Code 2		Exempt
07/23/2011	11092774	B-5	Not Listed		Exempt
07/24/2011	11093105	B-2	Poor Location Information from		Exempt
07/25/2011	11093281	B-2	Unit Dispatched and Responded Code 2		Exempt
07/26/2011	11094014	B-2	Train		Exempt
07/27/2011	11094253	C-1	Poor Location Information from RP		Exempt
07/27/2011	11094331	B-5	Freeway Access		Exempt
07/27/2011	11094462	B-2	Unit Dispatched and Responded Code 2		Exempt
07/28/2011	11094958	A-1	Unit Dispatched and Responded Code 2		Exempt
07/29/2011	11095050	B-1	Poor Location Information from		Exempt
07/30/2011	11095574	B-2	Unit Dispatched and Responded Code 2		Exempt
07/30/2011	11095692	B-2	Road Construction		Exempt
07/31/2011	11096145	B-2	Train		Exempt
07/31/2011	11096284	B-2	Unit Dispatched and Responded Code 2		Exempt

**Exemption Request Report
August 2011**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
08/01/2011	11096454	A-1	Unit Dispatched and Responded Code 2		Exempt
08/02/2011	11097129	B-2	Unit Dispatched and Responded Code 2		Exempt
08/02/2011	11097137	B-1	Road Construction		Exempt
08/02/2011	11097143	B-2	Unit Dispatched and Responded Code 2		Exempt
08/02/2011	11097176	A-2	Road Construction		Exempt
08/02/2011	11097254	C-3	Poor Location Information from RP		Exempt
08/03/2011	11097527	B-2	Unit Dispatched and Responded Code 2		Exempt
08/05/2011	11098687	B-1	Dispatch Error		Exempt
08/05/2011	11098720	C-1	Unit Dispatched and Responded Code 2		Exempt
08/06/2011	11099052	B-4	Unit Dispatched and Responded Code 2		Exempt
08/06/2011	11099196	B-1	Unit Dispatched and Responded Code 2		Exempt
08/07/2011	11099543	B-2	Unit Dispatched and Responded Code 2		Exempt
08/08/2011	11099873	B-1	Unit Dispatched and Responded Code 2		Exempt
08/08/2011	11099891	B-4	Unit Dispatched and Responded Code 2		Exempt
08/12/2011	11101946	B-1	Unit Dispatched and Responded Code 2		Exempt
08/13/2011	11102174	B-2	Train		Exempt
08/13/2011	11102231	B-1	Road Construction		Exempt
08/14/2011	11102559	B-2	Unit Dispatched and Responded Code 2		Exempt
08/14/2011	11102840	B-5	Unit Dispatched and Responded Code 2		Exempt
08/15/2011	11103192	B-2	Train		Exempt
08/16/2011	11103728	B-2	Train		Exempt
08/16/2011	11103764	B-2	Unit Dispatched and Responded Code 2		Exempt
08/17/2011	11104229	A-1	Train		Exempt
08/18/2011	11104394	B-4	Delayed Reporting on Scene		Exempt
08/19/2011	11105136	B-2	Train		Exempt
08/19/2011	11105190	B-2	Unit Dispatched and Responded Code 2		Exempt
08/20/2011	11105353	B-1	Road Construction		Exempt
08/21/2011	11105838	B-5	Unit Dispatched and Responded Code 2		Exempt
08/22/2011	11106172	B-2	Unit Dispatched and Responded Code 2		Exempt
08/22/2011	11106492	B-2	Train		Exempt
08/23/2011	11107061	B-1	Dispatch Error		Exempt
08/23/2011	11107095	B-1	Dispatch Error		Exempt

Exemption Request Report (Continued)
August 2011

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
08/25/2011	11107946	B-2	Poor Location Information from RP		Exempt
08/27/2011	11108936	B-4	Unit Dispatched and Responded Code 2		Exempt
08/27/2011	11108959	B-5	Poor Location Information from		Exempt
08/28/2011	11109183	B-2	Unit Dispatched and Responded Code 2		Exempt
08/30/2011	11110406	A-2	Train		Exempt

Contract 1 Year Cumulative Performance Summary

Response Time Compliance

Zone	Sep 10	Oct 10	Nov 10	Dec 10	Jan 11	Feb 11	Mar 11	Apr 11	May 11	Jun 11	Jul 11	Aug 11	Monthly Average
A-1	99%	99%	98%	97%	98%	98%	98%	97%	98%	97%	98%	98%	97.9%
A-2	91%	92%	86%	93%	95%	84%	87%	85%	90%	94%	92%	94%	90.3%
A-3	86%	83%	80%	93%	85%	79%	89%	90%	84%	92%	90%	94%	87.7%
B-1	93%	92%	96%	93%	93%	93%	92%	93%	91%	91%	92%	91%	92.5%
B-2	94%	94%	93%	93%	93%	93%	93%	93%	93%	94%	95%	94%	93.6%
B-3	86%	100%	100%	100%	71%	100%	100%	100%	100%	100%	100%	93%	96.5%
B-4	91%	84%	91%	85%	88%	85%	81%	82%	91%	91%	90%	95%	87.8%
B-5	93%	88%	84%	81%	86%	87%	80%	90%	86%	91%	91%	94%	87.5%
C-1	97%	95%	95%	93%	98%	92%	95%	96%	94%	97%	97%	97%	95.5%
C-2	100%	90%	97%	91%	100%	93%	89%	96%	96%	98%	92%	95%	94.6%
C-3	100%	98%	98%	95%	97%	98%	100%	96%	92%	98%	98%	99%	97.2%
All Zones	94%	93%	94%	93%	94%	93%	93%	93%	92%	93%	94%	94%	93.3%

Failure to Provide Data

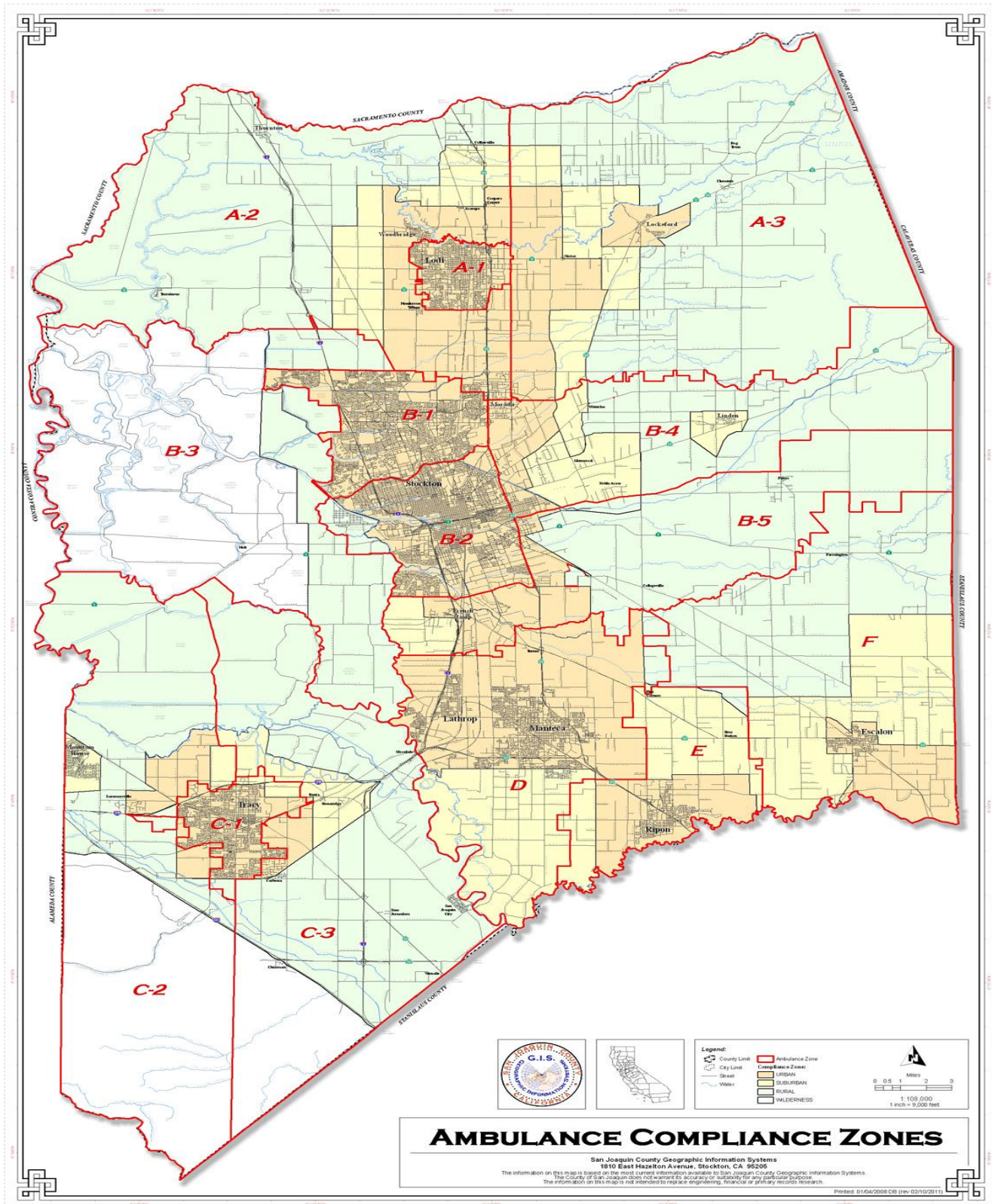
Event Type	July 2011	August 2011
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.





Community Services
San Joaquin County

Monthly Summary July 2011

Activities		
Contact Name	Title	Activity Outline
Marty Cornilson	Training Chief, Ripon FD	Met to discuss helping Ripon out with skills for hiring process
Daniel Baker	Outreach Coordinator, SCAN Healthcare	Met to discuss joint outreach ventures

Events		
Event Name	Location	Event Outline
Donated Boat Patrol Paramedics, July 2, 3, 4, 2011 1000-2200 each day	Various waterways on the Delta, San Joaquin County	Provide a paramedic to assist with SJSO Boat Patrol for 4 th of July weekend. Multiple participants over 3 days.
Ambulance / Bike Team Demo, July 4, 2011 1200-0000	Lodi Lake, Lodi, CA	Provide an ambulance and bike team to participate in a Lodi's 4 th of July event at the lake. Show equipment, medical aid as needed, speak of safety. 3000 participants.
Joint Training / Paramedic Skills, July 7, 2011 1000-1600	Ripon FD, Ripon, CA	Provide staff to assist an allied agency with doing a skills day for their hiring process. 10 participants.
Donated Bike Team Demo / Standby, July 10, 2011 0700-1700	Downtown Lodi, CA	Provide 2 ALS Bike Teams to participate and provide standby coverage for the Delta Velo Bike Races held in Downtown Lodi. Provide information to public about bicycle safety, hand outs, and medical aid as needed 2000 participants.
Ambulance Demo, July 11, 2011 1000-1300	TLC preschool, Tracy, CA	Provide an ambulance and staff to do a presentation / show and tell for a local preschool. Show ambulance; speak of safety, give hand outs. Approx. 100 participants.
EMS Outreach / Joint	Oak Park Senior Center,	Provide ambulance and staff to

presentation support, July 12, 2011 1330-1530	Stockton, CA	help support a community event for seniors. While AMR was not the primary presenter, we did participate and provide outreach. Approx. 30 participants.
Ambulance Demo, July 13, 2011 1000-1200	Lathrop Elementary School, Lathrop, CA	Provide an ambulance and personnel to participate in a joint outreach program with SJ Sherriff's dept. This was a first aid demo for the junior academy students. Show ambulance, speak of safety, give hand outs. Approx. 30 participants.
EMS Outreach / Award Ceremony, July 14, 2011 1730-1930	Diamond Cove Resource Center, Stockton, CA	Provide ambulance and staff to attend the Asian Pacific Islanders Community Meeting. Received an award from them, and met with the Mayor. Crew that attended also showed ambulance post event. Approx. 75 participants.
Ambulance Demo, July 17, 2011 1000-2000	Weber Point, Stockton, CA	<i>Provide an ambulance and staff to participate in the Columbian Independence Day Celebration. Show ambulance, speak of EMS and safety, and give hand outs. Approx. 8000 participants.</i>
AMR GO PINK EVENT, July 22, 2011 0900-1700	AMR Stockton Operations	Open house / BBQ / Community Cancer Awareness event. Provide an open house forum, information, and activities for employees, as well as allied agencies and public, regarding cancer awareness. Approx. 500 participants.
Ambulance Demo/ Standby, July 23, 2011 0830-1700	Clements Rodeo Grounds, Clements, CA	Provide a donated ambulance and crew to provide any medical aid / demo ambulance for a local rodeo event. Show ambulance, give hand outs. Approx. 600 participants.
EMS Outreach / Participation event, July 27, 2011 1200-1500	San Joaquin Work net Building, Stockton, CA	Provide ambulance and staff to participate in a local event sponsored by CV-RAPS regarding stroke awareness. Approx. 30 participants.
Ambulance Demo, July 29, 2011, 0900-1100	Children's Museum of Stockton, Stockton, CA	Provide an ambulance and presentation to local pre-schoolers and teachers about safety. Show ambulance and give hand outs. Approx. 40 participants.

Classes		
Class Name	Location	Class Outline
Infrequent Skills Course, July 11, 2011 0900-1500	AMR Stockton Operations	Open forum for paramedics and EMT's to train in the classroom and get their county required skills signed off. Mostly for employees, but outside agencies are also welcome. This month, we covered Thorocostomy, Cricothyrotomy, soft tissue and musculoskeletal injuries. Approx. 15 participants.
SJ EMSA Draft Policy Review, July 14, 2011 1830-2100	Stockton AMR Operations	Provide a forum and CE units for SJEMSA Draft Policy Review. Representative from EMSA to present and go over current draft policies. Provide CE units. Approx. 10 participants.
ITLS Refresher Course, July 15, 2011 0900-1800	Stockton AMR Operations	NCTI sponsored course. Hosted at AMR San Joaquin. International Trauma Life Support Refresher Course. Open to all who register. CE Given. Approx. 12 participants.
CPAP training for pre-hospital providers, July 25, 2011 1000-1200	Stockton AMR Operations	CPAP training course. Open to all employees and providers. CE given. No participants.
First Aid / EMS activation Course, July 28, 2011 1100-1200	Joe Serna Charter School, Lodi, CA	Provide a presentation to local school teachers / staff regarding basic first aid and recognition of emergent situations, activating EMS, and information transfer to paramedics upon arrival. Approx. 30 participants.
Infrequent Skills Course, July 28, 2011 0900-1500	AMR Stockton Operations	Open forum for paramedics and EMT's to train in the classroom and get their county required skills signed off. Mostly for employees, but outside agencies are also welcome. This month, we covered Thorocostomy, Cricothyrotomy, soft tissue and musculoskeletal injuries. Approx. 15 participants.

Current Projects / Studies	Meetings Attended
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Continuing with our ongoing infrequent skills training, this month saw an increase in participants. These are held for ALS personnel, however, EMT's have also taken time to participate.	Normal daily / monthly staff meetings. Maintaining focus on daily outreach and in-house training.
In conjunction with our clinical department, there is a project in the works for some 12 lead EKG training.	Attended the PSR course for reaccrrediting paramedics this month. Granted, this was for my own accreditation, however, I did learn some new things that will help with training and education for our people.
This month we held a "Go Pink" event, with emphasis on cancer awareness. We unveiled our new "Pink Ambulance", and held a BBQ and open house for employees, allied agencies, and public.	As we move into upgrading and improving our Patient Care Report system, there have been some planning meetings I have attended along with our clinical personnel.

As a note, I had not received any complaints for the month of July 2011.

Donated Boat Patrol Events for the Sheriff's Office are listed in bold. They amount to 36 hours of donated service.



Community Services
San Joaquin County

Monthly Summary August 2011

Activities		
Contact Name	Title	Activity Outline
Scott Byous	Training Officer for Waterloo Morada Fire	Met to work on joint training efforts
Margaret Sacchett	Outreach Coordinator for Stockton Ports	Joint Outreach efforts, and working on donating the pink ambulance for the Ports Go Pink Event
Michelle Miller	Outreach Coordinator for Delta Blood Bank	Joint efforts towards a blood drive
Cynthia Madrid	Outreach Coordinator for Public Works, San Joaquin	Meeting for the upcoming Inland Coastal Cleanup
Mary Amaral	MICN liaison, SJGH	Met to discuss and better communications between paramedics and MICN's

Events		
Event Name	Location	Event Outline
Ambulance Standby, August 2-5, 0600-1500	Spanos Reserve Golf Course, Stockton	Donation of an ambulance for first aid stand by for the Stockton Sports Commission's International Golf Tournament. 200 participants. This was a 4 day event.
Ambulance Demo, August 2, 2011 1600-2100	Tracy Police Station, Tracy, CA	Provide an ambulance and staff to participate in the annual 'National Night Out' event in Tracy. Show ambulance, give hand outs, show equipment. 3000 participants.
AED Donation, August 9, 2011 1800-2100	Linden Lyon's Club, Linden, CA	Donation of an AED to Linden High School. Presentation and overview done at the Linden Lyon's Club meeting. 120 participants.

EMS Presentation, August 11, 2011, 0800-1100	McNair High School, Stockton, CA	In conjunction with the Delta Blood Bank, provide a presentation on emergency care, and the importance of blood donation. Spoke to 2 different classes of high schooler's in the ROP program. 80 participants.
Ambulance Demo, August 12, 2011 1400-1600, 2011	McNair High School, Stockton, CA	Provide an ambulance and staff to participate in an outreach event for a local high schools project of a blood drive. Show ambulance, equipment, speaks of education and safety. 400 participants.
Ambulance Demo, August 18, 2011 0800-1200	Christian Life Center, Stockton, CA	Provide an ambulance and staff to participate in a local health fair. Show ambulance, equipment, give hand outs, and speak of safety. Approx. 1000 participants.
EMS Presentation on Stroke Awareness, August 24, 2011 1200-1500	San Joaquin Worknet Building, Part of CV-RAPS program, Stockton, CA	I was the keynote speaker for this event, giving information regarding CVA / TIA awareness. Many prominent figures from the emergency and medical community were present. 40 participants.
Ambulance Demo, August 26, 2011 1700-2200	Stockton Ports Baseball Stadium, Stockton, CA	Provide our pink ambulance and staffing to participate in the Stockton Ports GO PINK event. Show ambulance, hand out items, and speak about EMS. 6000 participants.

Classes		
Class Name	Location	Class Outline
Joint Training, King Airway, August 1, 2011, 1300-1500	Waterloo Morada Station 1	Provide a joint outreach course on the topic of King Airway. CE given. 10 participants.
Paramedic Infrequent Skills Course, August 8, 2011 0900-1500	AMR Stockton Operations	Provide an open forum for paramedics to get their county required skills signed off. Course open to other responders.
CPR Refresher / skills, August 15, 2011 0630-1430	Dameron Hospital, Stockton, CA	Help teach skills for BLS renewals for a local hospital. 20 participants.
Joint Training, King Airway, August 15, 2011, 1000-1500	Waterloo Morada Station 1	Provide a joint outreach course on the topic of King Airway. CE given. 10 participants.

EMT Skills Lab, August 17, 2011, 1000-1300	AMR Stockton Operations	Host an open forum for EMT's to get their county required skills signed off. Open to all employees and public. 10 participants.
EKG interpretation course, August 24, 2011 0900-1200	AMR Stockton Operations	EKG interpretation course, open to all responders in the county, including public. No participants.

Current Projects / Studies	Meetings Attended
Current New Hire Orientation underway during August 2011.	Various management / administrative meetings to keep focus on daily goals and projects. Attended Monthly BLS meeting and provided skills training as needed.
In keeping with our dedication to public safety, we donated an AED to Linden High School. This was with the help and in conjunction with the San Joaquin Sherriff's Dept.	MEDS 3.0 planning meeting. As we get ready to implement a new patient care reporting system, we are working on the
We had a Go Pink event we participated in with the Stockton Ports Baseball Club, and were requested by 2 other organizations to participate in similar Go Pink events.	Met with the American Cancer Society to work on a joint project in the near future.

As a note, there were no complaints forwarded to me for the month of August 2011. I have received 1 phone call for kudos for service.

Any Thank You items will be as separate attachments.