



San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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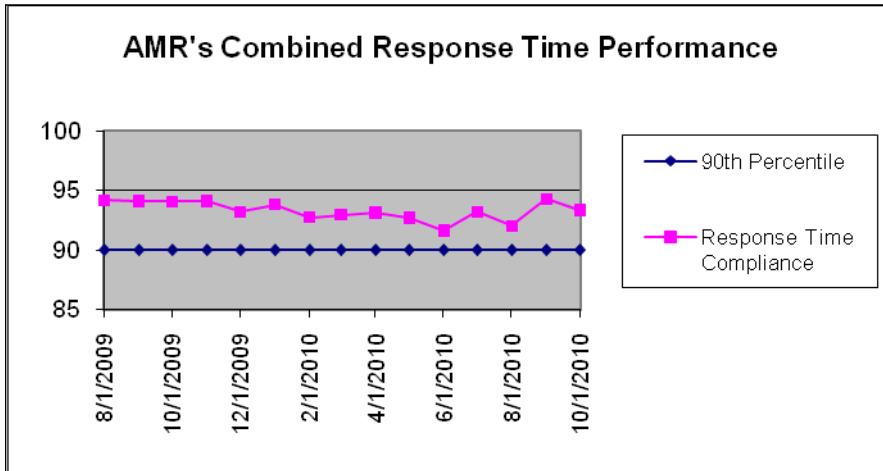
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Memorandum

TO: All Interested Parties
FROM: Dan Burch, EMS Administrator
DATE: December 15, 2010
SUBJECT: Report on Exclusive Emergency Ambulance Provider Contract Compliance

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for AMR for the months of September and October, 2010, represents the twenty-seventh opportunity to report on AMR's performance under the five year contract. The County's contract with AMR establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on AMR's operational, clinical, and administrative performance.



AMR's September and October 2010, response time compliance for all ambulance zones met or exceeded the 90 percentile standard set by the County with 94.28% for September and 93.35% for October.

AMR's ambulance sub zone performance in 2010 continues to match compliance levels that were

routinely achieved during 2009.

The EMS Agency is continuing to monitor and assist AMR in analyzing the performance data for improvement opportunities. The complete compliance report for September and October 2010 may be viewed or downloaded from the EMS Agency's website: www.sjgov.org/ems.

**Exclusive Emergency Ambulance Provider
Contract Compliance
American Medical Response**

Response Time Compliance Report by 30 Day Rolling Period

September 1, 2010 through September 30, 2010						
Compliance Zone	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No	
SJC Zone A-1	306	2	99.35%	X		
SJC Zone A-2	91	8	91.21%	X		
SJC Zone A-3	37	5	86.49%			X
SJC Zone B-1	1,250	89	92.88%	X		
SJC Zone B-2	1,368	78	94.30%	X		
SJC Zone B-3	7	1	85.71%			X
SJC Zone B-4	117	10	91.45%	X		
SJC Zone B-5	58	4	93.10%	X		
SJC Zone C-1	272	8	97.06%	X		
SJC Zone C-2	38	0	100.00%	X		
SJC Zone C-3	41	0	100.00%	X		
All Zones Combined	3,585	205	94.28%	9		2

Response Time Compliance Report by 31 Day Rolling Period

October 1, 2010 through October 31, 2010						
Compliance Zone	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No	
SJC Zone A-1	315	4	98.73%	X		
SJC Zone A-2	98	8	91.84%	X		
SJC Zone A-3	36	6	83.33%			X
SJC Zone B-1	1,281	97	92.43%	X		
SJC Zone B-2	1,290	74	94.26%	X		
SJC Zone B-3	4	0	100.00%	X		
SJC Zone B-4	127	20	84.25%			X
SJC Zone B-5	77	9	88.31%			X
SJC Zone C-1	246	13	94.72%	X		
SJC Zone C-2	58	6	89.66%			X
SJC Zone C-3	49	1	97.96%	X		
All Zones Combined	3,581	238	93.35%	7		4

Fines and Penalties Report

Type of Penalty	September 2010	October 2010
Out of compliance response districts	\$10,000	\$20,000
Late response minutes	\$3,970	\$5,620
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$13,970	\$25,620

Weekly Unit Hour Staffing Report

	RFP	September 2010	October 2010
Zone A	672	672	672
Zone B	1848	2272	2181
Zone B *non dedicated	0	407	358
Zone C	504	504	504
Total	3024	3855	3715

*Non-dedicated ambulances may be used for both emergency and non-emergency responses.

Response Time Analysis By Population Density All Responses

Population Density & Response Time Standard	September 2010			October 2010		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 7:29	3,423	197	94.24%	3,376	223	93.39%
Suburban 9:29	44	5	88.64%	53	10	81.13%
Rural 17:29	116	3	97.41%	143	5	96.50%
Wilderness 29:29	2	0	100.00%	9	0	100.00%
Total	3,585	205	94.28%	3,581	238	93.35%

Mutual Aid Incidents

September 2010			October 2010		
Mutual Aid Provider	Response Area	Number of Responses	Mutual Aid Provider	Response Area	Number of Responses
MDAS	SJ ZONE C-1 URBAN	1	MDAS	SJ ZONE B-5 URBAN	1
MDAS	SJ ZONE C-3 RURAL	1	MDAS	SJ ZONE C-1 URBAN	2
			MDAS	SJ ZONE C-3 RURAL	3
Total		2			6

Detailed Response Time Analysis
September 2010

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	306	0:02	8:19	3:44	1:37	5:58
SJ ZONE A-2 URBAN	56	0:06	15:13	5:35	2:18	7:47
SJ ZONE A-3 URBAN	11	2:51	8:30	5:47	1:39	8:21
SJ ZONE B-1 URBAN	1,249	0:08	13:57	4:27	2:15	7:16
SJ ZONE B-2 URBAN	1,366	0:00	36:53	4:25	2:18	7:01
SJ ZONE B-3 URBAN	0					
SJ ZONE B-4 URBAN	104	0:03	11:44	5:04	1:57	7:24
SJ ZONE B-5 URBAN	46	0:04	9:21	4:39	2:11	7:02
SJ ZONE C-1 URBAN	266	0:03	9:53	4:06	1:40	6:27
SJ ZONE C-2 URBAN	6	5:46	7:44	6:25	0:39	7:44
SJ ZONE C-3 URBAN	10	1:47	6:17	3:29	1:16	4:36
SJ ZONE A-2 SUBURBAN	12	0:06	12:23	6:51	2:54	8:49
SJ ZONE A-3 SUBURBAN	9	5:42	11:15	8:53	1:42	11:15
SJ ZONE B-4 SUBURBAN	5	2:41	9:25	6:05	2:53	9:25
SJ ZONE B-5 SUBURBAN	5	3:09	5:47	4:26	1:05	5:47
SJ ZONE C-1 SUBURBAN	5	4:11	10:51	6:15	2:21	10:51
SJ ZONE C-2 SUBURBAN	1	4:32	4:32	4:32	0:00	4:32
SJ ZONE C-3 SUBURBAN	7	0:22	9:21	6:14	2:51	9:21
SJ ZONE A-2 RURAL	23	3:24	19:12	11:05	4:15	17:08
SJ ZONE A-3 RURAL	17	0:04	14:13	7:40	3:44	11:51
SJ ZONE B-2 RURAL	0					
SJ ZONE B-3 RURAL	7	4:50	21:14	9:47	5:11	21:14
SJ ZONE B-4 RURAL	8	5:18	20:20	8:16	4:48	20:20
SJ ZONE B-5 RURAL	7	1:43	13:26	8:20	3:21	13:26
SJ ZONE C-1 RURAL	1	0:04	0:04	0:04	0:00	0:04
SJ ZONE C-2 RURAL	29	0:24	21:26	11:53	3:41	15:21
SJ ZONE C-3 RURAL	24	0:02	16:40	7:59	4:53	14:16
SJ ZONE C-2 WILDERNESS	2	12:56	13:33	13:14	0:19	13:33
SJ ZONE C-3 WILDERNESS	0					
All Urban Compliance Areas	3,420	0:00	36:53	4:24	2:11	7:03
All Suburban Compliance Areas	44	0:06	12:23	6:41	2:46	9:37
All Rural Compliance Areas	116	0:02	21:26	9:36	4:39	14:58
All Wilderness Compliance Areas	2	12:56	13:33	13:14	0:19	13:33

Detailed Response Time Analysis
October 2010

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	315	0:02	11:26	3:59	1:39	6:07
SJ ZONE A-2 URBAN	53	0:06	8:25	5:15	1:48	7:26
SJ ZONE A-3 URBAN	12	0:14	18:37	7:36	4:47	11:30
SJ ZONE B-1 URBAN	1,281	0:02	14:46	4:30	2:15	7:12
SJ ZONE B-2 URBAN	1,290	0:01	20:52	4:33	2:10	7:04
SJ ZONE B-3 URBAN	0					
SJ ZONE B-4 URBAN	107	0:43	11:46	4:49	2:13	8:39
SJ ZONE B-5 URBAN	71	0:02	10:55	5:05	2:38	9:12
SJ ZONE C-1 URBAN	233	0:11	18:52	4:33	2:17	6:46
SJ ZONE C-2 URBAN	9	5:41	13:17	9:31	2:36	13:17
SJ ZONE C-3 URBAN	4	4:46	7:24	5:42	1:00	7:24
SJ ZONE A-2 SUBURBAN	10	6:27	10:52	8:23	1:22	9:59
SJ ZONE A-3 SUBURBAN	6	5:07	10:30	7:00	1:43	10:30
SJ ZONE B-4 SUBURBAN	14	0:42	15:28	8:15	5:21	15:18
SJ ZONE B-5 SUBURBAN	3	2:07	12:57	7:25	4:26	12:57
SJ ZONE C-1 SUBURBAN	9	0:03	12:09	4:57	3:12	12:09
SJ ZONE C-2 SUBURBAN	2	6:07	6:18	6:12	0:06	6:18
SJ ZONE C-3 SUBURBAN	9	3:23	9:02	6:04	2:02	9:02
SJ ZONE A-2 RURAL	35	1:26	20:13	10:50	4:42	16:42
SJ ZONE A-3 RURAL	18	0:03	17:02	9:25	5:34	16:11
SJ ZONE B-2 RURAL	0					
SJ ZONE B-3 RURAL	4	5:10	16:53	10:58	4:12	16:53
SJ ZONE B-4 RURAL	6	2:38	31:08	13:44	9:25	31:08
SJ ZONE B-5 RURAL	3	9:04	12:36	10:52	1:27	12:36
SJ ZONE C-1 RURAL	3	4:49	14:48	8:20	4:35	14:48
SJ ZONE C-2 RURAL	38	1:49	38:10	11:07	5:35	15:48
SJ ZONE C-3 RURAL	36	0:02	18:41	4:47	5:11	11:28
SJ ZONE C-2 WILDERNESS	9	2:59	18:48	10:47	4:59	18:48
SJ ZONE C-3 WILDERNESS	0					
All Urban Compliance Areas	3,375	0:01	20:52	4:32	2:13	7:07
All Suburban Compliance Areas	53	0:03	15:28	7:05	3:40	12:26
All Rural Compliance Areas	143	0:02	38:10	9:17	6:03	16:00
All Wilderness Compliance Areas	9	2:59	18:48	10:47	4:59	18:48

**Exemption Request Report
September 2010**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
09/05/2010	10106236	C-2	Poor Location Information from RP		Exempt
09/05/2010	10106235	B-2	Train		Exempt
09/05/2010	10106465	C-2	Dispatch Error		Exempt
09/07/2010	10107533	A-2	Delays in Transferring Care at ED		Exempt
09/08/2010	10107590	B-2	Road Construction		Exempt
09/11/2010	10109343	B-2	Train		Exempt
09/12/2010	10109756	B-2	Delays in Transferring Care at ED		Exempt
09/20/2010	10113065	B-2	Poor Location Information from CHP		Exempt
09/26/2010	10116115	B-2	Dispatch Error		Exempt
09/26/2010	10116145	A-1	Road Construction		Exempt
09/30/2010	10117972	B-1	Poor Location Information from SFD		Exempt

**Exemption Request Report
October 2010**

Date	Incident Number	Zone	Type of Exemption Requested	Exemption Denied Reason	Agency Action
10/03/2010	10119370	C-2	Poor Location Information from CHP		Exempt
10/04/2010	10119568	B-2	Train		Exempt
10/05/2010	10120069	B-2	Train		Exempt
10/15/2010	10124461	C-2	Poor Location Information from RP		Exempt
10/16/2010	10125002	C-2	Out of County		Exempt
10/17/2010	10125276	C-1	Train		Exempt
10/17/2010	10125381	A-2	Poor Location Information from CHP		Exempt
10/18/2010	10125629	A-1	Poor Location Information from CHP		Exempt
10/23/2010	10128012	B-1	Poor Location Information from CHP		Exempt
10/25/2010	10128848	B-5	Delays in Transferring Care at ED		Exempt
10/26/2010	10129281	B-2	Train		Exempt
10/29/2010	10130571	C-1	Heavy Rain	Distance not Rain	Not Exempt
10/30/2010	10130702	C-1	Adjusted time based on call audit		Exempt

Contract 1 Year Cumulative Performance Summary

Response Time Compliance

Zone	Nov 09	Dec 09	Jan 10	Feb 10	Mar 10	Apr 10	May 10	Jun 10	Jul 10	Aug 10	Sep 10	Oct 10	Monthly Average
A-1	100%	98%	98%	98%	98%	96%	98%	95%	98%	98%	99%	99%	98.1%
A-2	95%	93%	94%	91%	90%	94%	93%	93%	95%	89%	91%	92%	92.8%
A-3	99%	85%	93%	94%	90%	92%	78%	88%	84%	86%	86%	83%	89.1%
B-1	96%	92%	93%	93%	92%	93%	90%	90%	92%	91%	93%	92%	92.5%
B-2	97%	93%	94%	92%	93%	93%	93%	92%	94%	93%	94%	94%	93.7%
B-3	100%	92%	100%	100%	100%	100%	92%	100%	95%	100%	86%	100%	97.0%
B-4	96%	90%	92%	87%	94%	88%	90%	93%	90%	88%	91%	84%	90.8%
B-5	93%	89%	92%	89%	88%	86%	92%	82%	89%	78%	93%	88%	88.4%
C-1	99%	97%	94%	95%	94%	93%	96%	93%	95%	96%	97%	95%	95.5%
C-2	97%	98%	96%	97%	93%	98%	100%	91%	97%	97%	100%	90%	96.1%
C-3	98%	100%	100%	100%	100%	97%	96%	95%	95%	91%	100%	98%	97.5%
All Zones	97%	93%	94%	93%	93%	93%	93%	92%	93%	92%	94%	93%	93.3%

Failure to Provide Data

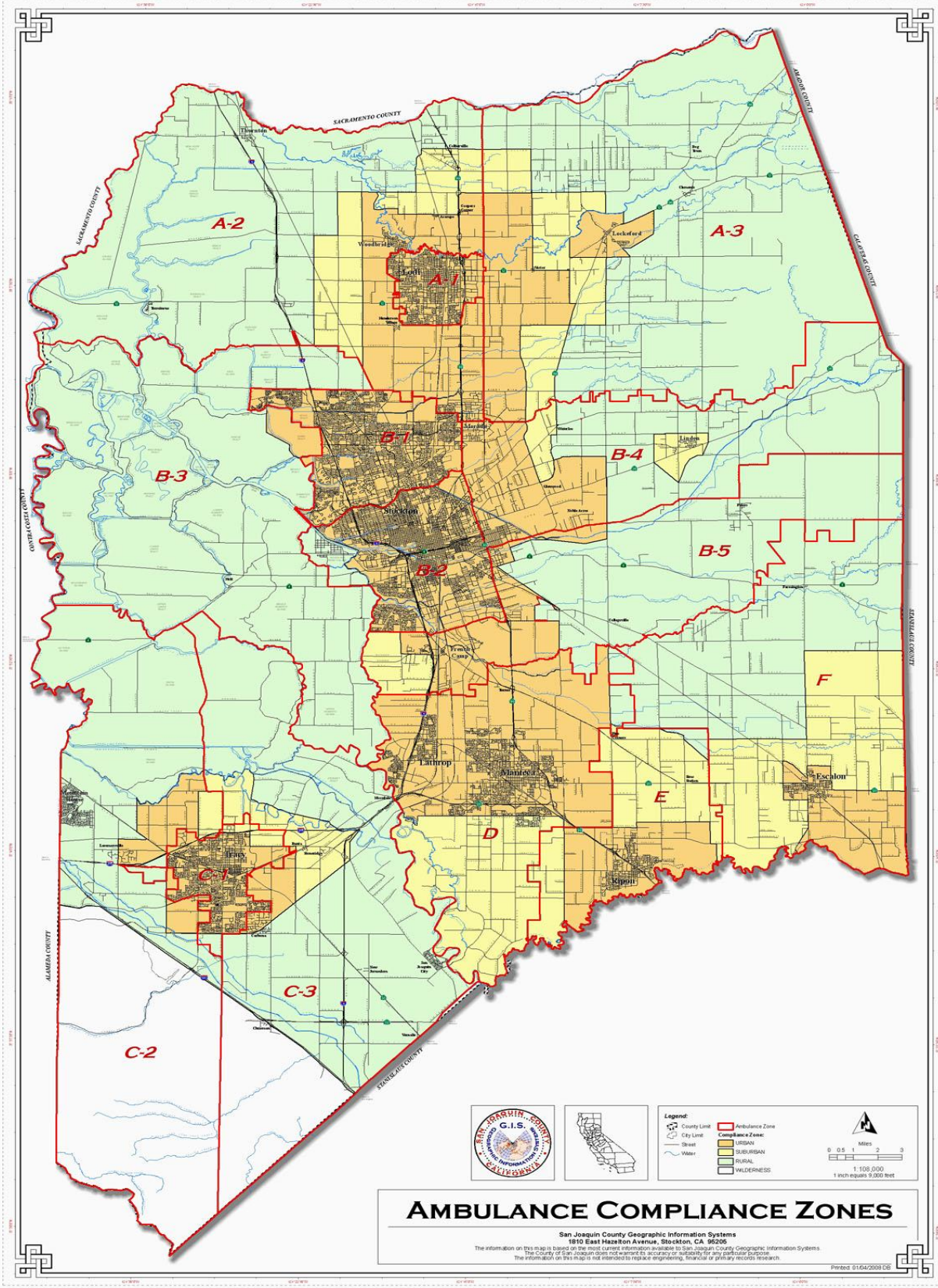
Event Type	September 2010	October 2010
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.





Community Services
San Joaquin County

Monthly Summary September 2010

Activities		
Contact Name	Title	Activity Outline
Cynthia Madrid	Outreach Coordinator, San Joaquin County Public Works	Meetings to plan the Inland Coastal Clean-up event that we help with every year
Tamara Badano	Clinical Coordinator, AMR Monterey County	Meeting to help get our new documentation program implemented.

Events		
Event Name	Location	Event Outline
Chamber of Commerce Mixer, September 2, 2010 1700-1900	SJMC Occupational Health, Stockton, CA	Monthly mixer for Stockton Chamber of Commerce members.
<i>Paramedic Boat Patrol Donation, September 4-6, 2010 1000-2300</i>	<i>Various waterways throughout San Joaquin County, CA</i>	<i>Donation of 2 paramedics per day for the Sherriff's Boat Patrol. We are proud to support this event every year, and provide numerous hours of donated service to the San Joaquin Sherriff's Department to help keep our waterways safe. Estimated 5000+ participants / contacts.</i>
Ambulance Demo / Donated Medical Aid event, September 11-12 2010 0900-1800	Kingdon Drag Strip, Lodi, CA	Donation of an ambulance and crew for both medical aid and show and tell. This was the annual Kingdon Drag Strip event, now growing in it's second year. Provide medical aid as needed, show ambulance, give hand outs, and speak about safety. Approx. 6000 participants. This was a 2 day event.
Ambulance Standby/ Demo, September 11, 2010 0800-1200	Stockton Ports Ballpark, Downtown Stockton	Provide an ambulance and personnel to do a demo / possible medical aid standby for the annual American Heart Association's HeartWalk. Donated for the event. AMR

		San Joaquin also raised upwards of \$1,000 dollars to be donated to AHA. Approx. 6,000 participants.
Bike Team Donation / Medical Aid Standby, September 16-19, 2010 1200-0000	Lodi Grape Festival Grounds, Lodi, CA	Donation of a Paramedic Bike Team for the four (4) days of the Grape Festival in Lodi. Unit is able to respond to medical aid, as well as do public outreach, show equipment, interact with public. This event normally has approx. 120,000 participants over 4 days.
Ambulance Demo, September 17, 2010 0830-1200	Joe Serna Elementary School, Lodi, CA	Provide an ambulance and staff to participate in a local school's health fair / outreach event. Show ambulance, give hand outs, and demo equipment. Primarily an ESL school. Approx. 1000 participants.
Ambulance Demo, September 18, 2010 0900-1400	University of the Pacific, Stockton, CA	Provide an ambulance and staff for the annual "Literacy Day" event, held at UOP. Open to the public. Show ambulance, speak about education, give hand outs. Approx. 1000 participants.
Ambulance Demo / Health Fair, September 18, 2010 1000-1500	Sutter Gould Medical Center, Stockton, CA	Provide an ambulance and crew to participate in a local health fair. Show equipment, give hand outs, and speak about EMS and safety. Approx. 500 participants.
Ambulance Demo, September 21, 2010 0700-1400	Lodi High School, Lodi, CA	Provide an ambulance and crew to provide a demo for a local high school's 'Military Day' event. Show ambulance, give hand outs, and demo equipment. Approx. 600 participants.
Ambulance Demo, September 24, 2010 0900-1500	San Joaquin WorkNET building, Stockton, CA	Donation of an ambulance and crew to participate in the annual "Homeless Veterans Stand Down" event. This event is sponsored through the Board of Supervisors, and is designed for our veterans to learn about what services are available to them in the county. Show ambulance, demo equipment, and give hand outs. Approx. 500 participants.
Ambulance Demo / Safety Fair, September 25, 2010 0900-1400	Lowe's Home Improvement Store Parking Lot, Lodi, CA	Provide an ambulance and staff to participate in a local safety fair, held at a local home

		improvement store. Show ambulance, give hand outs, and speak about safety. Approx. 500 participants.
Ambulance Standby / First Aid Standby, September 25, 2010 0700-1500	Buckley Cove Marina / San Joaquin Waterway	Provide an ambulance and crew to provide standby medical assistance as well as transportation of persons for the Inland Coastal Cleanup Event, 2010. Approx. 4000 persons county wide.
Ambulance Demo, September 25, 2010 1000-1400	Boys and Girls Club of Lodi, Lodi, CA	Provide an ambulance and staff to show ambulance for an outreach day at the Boys and Girls Club of Lodi. Show ambulance, give hand outs, demo equipment, and speak about education. Approx. 500 participants.
Ambulance Demo, September 25, 2010 1100-1500	San Joaquin County Hospital	Provide an ambulance and crew to participate in the annual "Premie Party" event at SJGH. This event celebrates and showcases the advancements in pre-mature childbirth's. Show ambulance, give hand outs, etc. Approx. 500 participants.

Classes		
Class Name	Location	Class Outline
ACLS refresher course, September 2, 2010 0900-1800	AMR Stockton Operations	Advanced Cardiac Life Support Course, offered by NCTI, hosted at AMR San Joaquin. This is a refresher course of the cardiac training our paramedics are required to have. CE given. Open to all who register. Approx. 16 participants.
CPR Refresher course, September 4, 2010 1000-1300	Tracy Convalescent, Tracy, CA	CPR refresher course for a local SNF. Donated course. Approx. 16 participants.
CPR refresher course, September 8, 2010 1330-1600	Crestwood Manor, SNF, Stockton, CA	CPR refresher course for a local SNF. Donated course. Approx. 16 participants.
Infrequent Skills Course, September 9, 2010 0900-1200	AMR Stockton Operations	This was a course held by SJ EMS, hosted at AMR San Joaquin County. This was an infrequent skills course / lab, which covered Needle Cric, intubation, and rescue airways. Open to all agencies. Approx. 15 participants.
Great Communications Course, September 8 2010	AMR Alameda County Operations, San Jose, CA	Communications course held out of county. Taught by local

0800-1700		San Joaquin AMR Staff, and designed to improved communications throughout our organization as well as with our allied agencies. Approx. 20 participants.
CPR refresher course, September 21, 2010 0900-1200	AMR Stockton Operations	Monthly BLS refresher course. Open to outside agencies as well as employees. Required course to renew CPR cards. Approx. 16 participants.
EMS Presentation, September 21, 2010 1900-2100	Sierra High School, Manteca, CA	This presentation was for the group of Northern California High School Referee's Association. Presentation regarding the recognition of Concussions, and making sure our youth athletes are safe. Large group of attendees, including representatives from San Joaquin Sherriff's, and SJ EMS. Approx. 250 participants.
CPR Class, September 23 2010 0900-1500	Stockton Police Department Gun Range, Stockton, CA	This was a CPR course for some of our local Police Officers. Also went over basic first aid. Approx. 16 participants.
Peer Run Review, September 23, 2010 1000-1130	Tracy Fire, Tracy, CA	This was a SJ EMS sponsored Peer Review. Many agencies were represented, including AMR San Joaquin. Approx. 15 participants.

Current Projects / Studies	Meetings Attended
AHA Heartwalk was this month. Our staff did a great job in supporting this large community event. With approximately \$1,000 donated, and the donation of an ambulance / medical aid standby, we are strong supporters of this event.	Planning meetings with Public Works regarding the Inland Coastal Cleanup event. There were also misc. meetings with others who were involved in helping plan this event. Great program for our community.
We will be implementing a new documentation system come 2011. This month saw numerous meetings and planning events to pave the way for implementation. This new system will help our allied agencies, hospitals, and our patients, as it will allow for greater and more detailed documentation.	Attended numerous staff meetings and administrative meetings this month. It seemed as if September 2010 had numerous changes, and we transitioned into them with ease. Good planning, the right people, and looking ahead.
Working with our current Paramedic Preceptors to help them get into the SJ EMS Preceptor courses by the end of the year. With the new changes coming in Preceptor policies, we are working hard to make sure everyone is up to date.	Various informal meetings with many facilities and hospitals regarding inservice programs or CPR training. Many facilities were glad to have these visits and will be setting up training in the future.
With our implementation of the King Airway last month, all of the follow up for September has been positive. Nothing negative to report, as it was an easy transition.	AMR San Joaquin had 'employee recognition' breakfasts during the last day of August 210 and the first couple of days of September 2010. Good to meet with everyone and let our staff know they are appreciated.

As a note, there were no complaints for the month of September. There are some thank you notes that I have attached separately.

Bike Team donation of over 96 man hours this month for events. These are in BOLD print.

Donated Paramedic hours to the Sherriff's Boat Patrol were approx. 66 man hours. These items are in blue, italic print.



Community Services
San Joaquin County

Monthly Summary October 2010

Activities		
Contact Name	Title	Activity Outline
George Lerner	Chief of Port Police, Port of Stockton	Telephone conferences regarding a partnership using the Port as a location for new hire EVOC.

Events		
Event Name	Location	Event Outline
Ambulance Stand by (Donated), October 1, 2010 0800-1700	Tracy Police Department, different locations	Provide personnel to act as possible medical aid if needed to Tracy PD's SWAT team. They train 2 times per month, and our donation is approx. 10 hours per day. Approx. 25 participants.
Ambulance Demo, October 2, 2010 0800-1300	Ripon Fairgrounds, Ripon, Ca.	Provide both the 1978 Caddillac ambulance, and a newer style as part of an 'agency responder' car show. Hand out items, speak of safety. Approx. 1000 participants.
Ambulance Stand by / Demo, October 2, 2010 0900-1500	Tracy Fire Department, Tracy, CA	Provide a donated ALS ambulance to be on standby while Tracy Fire did some practice burns. Also, show ambulance if needed. Approx. 50 participants.
Ambulance Demo, October 3, 2010 0730-1130	Collegeville Fire Department, Collegeville, CA	Provide an ambulance and crew to support and participate in a local fire department's open house and pancake breakfast. Show ambulance, speak of safety. Approx. 150 participants.
Ambulance Demo, October 3, 2010 0800-1200	Woodbridge Fire Station, Woodbridge, CA	Provide an ambulance for show and tell during a local Fire Department's open house and pancake breakfast. Show ambulance, give tours, hand out items. Approx. 350

		participants.
Ambulance Demo, October 6, 2010 0700-0900	Tom Hawkins Elementary School, Tracy, CA	Provide ambulance and crew to participate in EMS outreach event for local school event. This was 'National Walk to School Day.' Show ambulance, speak of safety, give hand outs. Approx. 800 participants.
Ambulance Demo, October 8, 2010 1200-1500	Dameron Hospital, Stockton, CA	Provide an ambulance for show and tell at a local hospital's Fall BBQ. Give tours, show equipment, give hand outs. Approx. 800 participants.
Ambulance Demo October 9, 2010 1000-1400	Mokelumne Fire Station, Lockeford, CA	Provide ambulance and crew to participate in an open house event for their department. Give tours of ambulance, show equipment, give hand outs. Approx. 250 participants.
Ambulance Stand-by, October 15, 2010 1630-1830	Manlio Silva Elementary School, Stockton, CA	Provide an ambulance and crew to speak with teachers, parents, and students, as part of the "red ribbon week" event. Provide hand outs, and give ambulance tours. Approx. 800 participants.
Ambulance Stand by (Donated), October 15, 2010 0800-1700	Tracy Police Department, different locations	Provide personnel to act as possible medical aid if needed to Tracy PD's SWAT team. They train 2 times per month, and our donation is approx. 10 hours per day. Approx. 25 participants.
Ambulance Demo, October 21, 2010 1700-1930	Julia Morgan Elementary School, Stockton, CA	Provide an ambulance and give presentation safety, as well as tours, and hand outs. This was a 'Community Night' sponsored by the school, so there were many people and community members present. Approx. 600 participants.
Ambulance Demo, October 22, 2010 0900-1200	Clements Fire Station, Clements, CA	Provide an ambulance and crew to support an outreach day at a SJ County Firehouse. Ambulance available for show and tell, demo equipment, speak about safety. Media Coverage the next day in The Record. Approx. 500 participants.
Ambulance Demo, October 22, 2010 1300-1600	O'connor Woods Assisted Living Center, Stockton, CA	Provide an ambulance and staff to participate in a local assisted living center's "Health and Safety" fair. Show ambulance, equipment, and check blood

		pressure of residents if asked. Approx. 200 participants.
Ambulance Demo, October 22, 2010 1000-1030	Sutter Tracy Hospital (ER area), Tracy, CA	Provide an ambulance and crew to give a 'show and tell' presentation for a Head Start Preschool Program, held at a local hospital. Show ambulance, hand out items, etc. Approx. 50 participants.
Ambulance Demo, October 25, 2010 1830-2000	Monticello School, Tracy, CA	Provide an ambulance and crew to participate in the Fall Harvest Festival event at a local school. Provide hand outs and give tours of the ambulance. Approx. 500 participants.
Ambulance Demo / EMS Outreach, October 27, 2010 1500-1900	Bayside Landing, Assisted Living, Dementia Center, Stockton	Provide ambulances that rotated through a local assisted living's presentation on dementia. We were available for support and to answer questions about relatives or loved ones that might be transported by our personnel. Approx. 100 participants.
Ambulance Safety Standby, October 27, 2010	Tracy, CA	Provide an ambulance as medical aid standby if needed for an actual SWAT activation. This story made media. Approx. 50 participants.
Ambulance Demo, October 29, 2010 1000-1200	Merryhill Preschool, Stockton, CA	Provide an ambulance and crew to participate in the Halloween "fall carnival" event at a local pre-school. Provide hand outs and give tours of the ambulance. Approx. 200 participants.
Ambulance Demo, October 29 2010 1500-1900	Wilhelmina Elementary School, Stockton, CA	Provide an ambulance and crew to participate in the Fall Harvest Festival event at a local school. Provide hand outs and give tours of the ambulance. Approx. 700 participants.
Ambulance Demo, October 29, 2010 1600-2000	San Joaquin Elementary School, Stockton, CA	Provide an ambulance and crew to participate in the annual 'Harvest Festival' event. Show ambulance, give tours, speak of safety, give hand outs. Approx. 600 participants.
Ambulance Demo, October 30, 2010 1500-1700	Private Residence, Stockton, CA	Provide an ambulance and crew to a 'Pumpkin Carving' Party event, sponsored partly by SJGH Nurses. This event usually hosts over 100 people, and although held at a private residence, is more of a community based event. Show

		ambulance, give hand outs, speak about Halloween safety. Approx. 150 participants.
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Classes		
Class Name	Location	Class Outline
EMT Skills Lab, October 8, 2010 0900-1300	AMR Stockton Operations, Stockton, CA	Provide an open forum for employees or outside agencies who need to get their skills signed off for reaccreditation. No CE given, as these are simply skill stations. Open to all. Approx. 10 participants.
PALS Course, October 12, 2010 0900-1800	AMR Stockton Operations, Stockton, CA	Pediatric Advanced Life Support Course, offered through NCTI. Open to all who register. CE Given. Approx. 20 participants.
Inservice Training Course for SNF, October 14. 2010 1430-1630	Crestwood Manor SNF, Stockton, CA	In-service training program for a local SNF on the topic of CPR and correct use of resuscitative equipment. Approx. 25 participants.
CPR refresher, October 16, 2009 0900-1200	Whispering Hope Convalescent SNF, Stockton, CA	BLS refresher course for local SNF. Recertify local staff in the correct and updated AHA guidelines for CPR. Approx. 12 participants.
CPR refresher, October 20, 2010 1300-1600	Hypana Living Center SNF, Stockton, CA	BLS refresher course for local SNF. Recertify local staff in the correct and updated AHA guidelines for CPR. Approx. 12 participants.
CPR refresher, October 22, 2010 0900-1200	AMR Stockton Operations, Stockton, CA	Monthly CPR for providers course. Mostly for employees, however, this is open to all agencies. Approx. 16 participants.
REACH Helicopter Safety Course, October 22, 2010 1100-1300	AMR Operations / San Joaquin County Hospital	Helicopter safety course, instructed by REACH, for a group of new hire employees, but also open to whomever wanted to attend. Instruction on safety lessons around helicopters. Approx. 20 participants.

Current Projects / Studies	Meetings Attended
While working on creating some training around the NIMS system and basic MCI protocol, I attended a 3 day course held at San Joaquin County OES. This was the Division / Group Supervisor role in the ICS structure. Great networking opportunity, as well as multi-agency interaction.	Various meetings throughout the month discussing upcoming events, trainings, etc.
Taught a new hire academy for a group of new	With the growth of our BLS division, there was a BLS

EMT's that will be providing service for San Joaquin County. REACH, the Port of Stockton, and a couple of local businesses helped in organization of this. Thank you all.	meeting at the beginning of the month. Topics discussed were about customer service and documentation. Also training needs / wants were spoken about.
Currently working on a project with a handful of allied agencies on some MCI type of training. Maybe integrating the use of HAM radio or some type of disaster communications.	Our monthly team building event went smoothly. Held off site, this is always an opportunity for employees to interact and build trust, teamwork, and smile while doing so.

As a note, there were no complaints for the month of October 2010. I have attached some thank you's and notices that I have received.

I also received 1 phone call for kudos for crew members.