



San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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Memorandum

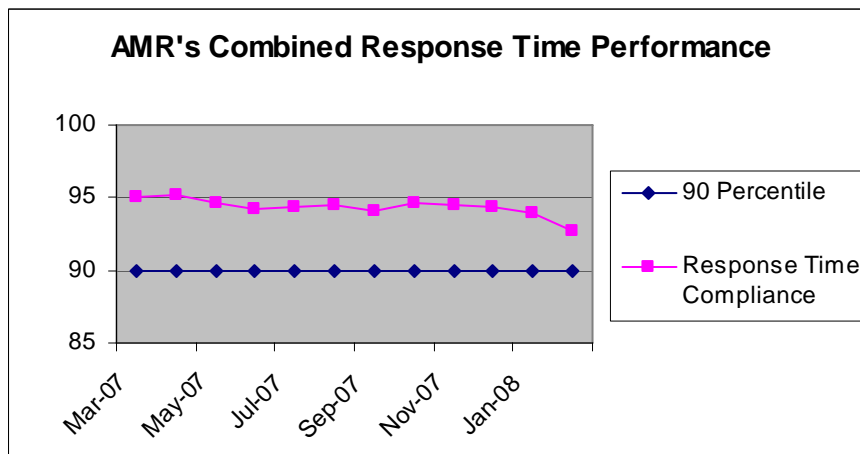
TO: Board of Supervisors
All Interested Parties

FROM: Dan Burch, EMS Administrator

DATE: April 21, 2008

SUBJECT: Emergency Medical Services (EMS) Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for American Medical Response (AMR) for January and February 2008.

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for AMR for the months of January and February 2008 represents the eleventh opportunity to report on AMR's performance under the five year emergency ambulance service agreement. The AMR contract establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on AMR's operational, clinical, and administrative performance. EMS Agency staff has vetted AMR's computer aided dispatch (CAD) data in preparing the compliance report.



AMR's combined response time compliance for all ambulance zones met or exceeded the 90 percentile standard set by the County, 93.89% for January and 92.70% for February.

The complete report may be viewed on the EMS Agency's website: www.sjgov.org/ems.

**Exclusive Emergency Ambulance Provider
Contract Compliance
American Medical Response**

Response Time Compliance Report by 30 Day Rolling Period

January 1, 2008 through January 30, 2008						
Compliance Zone	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No	
SJC Zone A-1	383	10	97.39%	X		
SJC Zone A-2	119	18	84.87%			X
SJC Zone A-3	47	5	89.36%			X
SJC Zone B-1	1234	75	93.92%	X		
SJC Zone B-2	1353	77	94.31%	X		
SJC Zone B-3	7	0	100.00%	X		
SJC Zone B-4	136	19	86.03%			X
SJC Zone B-5	104	14	86.54%			X
SJC Zone C-1	234	8	96.58%	X		
SJC Zone C-2	43	1	97.67%	X		
SJC Zone C-3	71	1	98.59%	X		
All Zones Combined	3731	228	93.89%	7		4

Response Time Compliance Report by 30 Day Rolling Period

February 1, 2008 through February 29, 2008						
Compliance Zone	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No	
SJC Zone A-1	445	17	96.18%	X		
SJC Zone A-2	113	11	90.27%	X		
SJC Zone A-3	49	8	83.67%			X
SJC Zone B-1	1309	90	93.12%	X		
SJC Zone B-2	1417	100	92.94%	X		
SJC Zone B-3	19	1	94.74%	X		
SJC Zone B-4	164	36	78.05%			X
SJC Zone B-5	100	18	82.00%			X
SJC Zone C-1	261	5	98.08%	X		
SJC Zone C-2	50	4	92.00%	X		
SJC Zone C-3	61	1	98.36%	X		
All Zones Combined	3988	291	92.70%	8		3

Fines and Penalties Report

Type of Penalty	January 2008	February 2008
Out of compliance response districts	\$20,000	\$15,000
Late response minutes	\$4,940	\$6,900
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$24,940	\$21,900

Weekly Unit Hour Staffing Report

	RFP	January 2008	February 2008
Zone A	0	0	0
Zone B	0	0	0
Zone B *non dedicated	0	0	0
Zone C	0	0	0
Total	0	0	0

*non-dedicated ambulances may be used for both emergency and non-emergency responses.

Response Time Analysis By Population Density All Responses

Population Density & Response Time Standard	January 2008			February 2008		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 7:29	3581	220	93.86%	3745	268	92.84%
Suburban 9:29	59	11	81.36%	59	15	74.58%
Rural 17:29	184	6	96.74%	173	7	95.95%
Wilderness 29:29	6	0	100.00%	11	1	90.91%
Total	3830	237	93.81%	3988	291	92.70%

**Detailed Response Time Analysis
January 2008**

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	383	0:03	17:51	3:47	2:13	6:20
SJ ZONE A-2 URBAN	63	0:03	14:33	5:52	2:27	8:20
SJ ZONE A-3 URBAN	13	0:22	11:08	5:46	2:57	9:54
SJ ZONE B-1 URBAN	1231	0:00	20:24	4:06	2:21	6:57
SJ ZONE B-2 URBAN	1352	0:02	12:14	4:12	2:16	6:54
SJ ZONE B-3 URBAN	0					0:00
SJ ZONE B-4 URBAN	114	0:02	11:30	5:05	2:11	7:42
SJ ZONE B-5 URBAN	89	0:04	10:58	5:00	2:43	8:24
SJ ZONE C-1 URBAN	223	0:04	12:57	3:54	1:50	6:16
SJ ZONE C-2 URBAN	6	3:08	8:21	5:04	1:41	8:21
SJ ZONE C-3 URBAN	6	0:06	6:30	3:39	1:52	6:30
SJ ZONE A-2 SUBURBAN	18	5:58	24:15	8:18	4:14	14:05
SJ ZONE A-3 SUBURBAN	8	0:25	8:17	6:16	2:29	8:17
SJ ZONE B-4 SUBURBAN	13	3:14	18:07	10:51	5:05	17:03
SJ ZONE B-5 SUBURBAN	6	3:30	9:36	6:39	2:17	9:36
SJ ZONE C-1 SUBURBAN	8	0:10	5:08	2:46	1:34	5:08
SJ ZONE C-2 SUBURBAN	2	4:15	7:41	5:58	1:43	7:41
SJ ZONE C-3 SUBURBAN	4	4:59	7:28	6:34	0:00	7:28
SJ ZONE A-2 RURAL	38	0:25	21:09	10:42	4:59	17:35
SJ ZONE A-3 RURAL	26	2:51	21:20	9:48	3:45	13:25
SJ ZONE B-2 RURAL	0					0:00
SJ ZONE B-3 RURAL	7	1:09	9:02	4:47	2:34	9:02
SJ ZONE B-4 RURAL	9	0:07	28:32	9:58	8:23	28:32
SJ ZONE B-5 RURAL	8	4:42	16:47	8:56	4:07	16:47
SJ ZONE C-1 RURAL	3	2:05	8:48	5:44	2:46	8:48
SJ ZONE C-2 RURAL	29	0:03	15:16	10:03	3:35	14:33
SJ ZONE C-3 RURAL	61	0:03	22:43	5:17	6:07	13:33
SJ ZONE C-2 WILDERNESS	6	7:49	18:21	14:13	3:29	18:21
SJ ZONE C-3 WILDERNESS	0					0:00
All Urban Compliance Areas	3480	0:00	20:24	4:11	2:19	7:00
All Suburban Compliance Areas	59	0:10	24:15	7:28	4:23	14:05
All Rural Compliance Areas	181	0:03	28:32	8:13	5:41	14:37
All Wilderness Compliance Areas	0					

Detailed Response Time Analysis
February 2008

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	445	0:00	18:38	3:58	2:10	6:20
SJ ZONE A-2 URBAN	70	1:49	9:49	5:30	1:49	8:13
SJ ZONE A-3 URBAN	16	2:37	12:16	7:08	2:30	10:38
SJ ZONE B-1 URBAN	1308	0:00	16:51	4:24	2:20	7:04
SJ ZONE B-2 URBAN	1414	0:02	17:20	4:30	2:17	7:11
SJ ZONE B-3 URBAN	0					0:00
SJ ZONE B-4 URBAN	145	0:06	13:26	5:49	2:16	8:48
SJ ZONE B-5 URBAN	83	0:04	13:29	5:40	2:42	9:22
SJ ZONE C-1 URBAN	246	0:00	10:01	3:47	1:50	6:19
SJ ZONE C-2 URBAN	2	5:26	8:15	6:50	1:25	8:15
SJ ZONE C-3 URBAN	14	0:05	6:43	3:56	2:14	6:26
SJ ZONE A-2 SUBURBAN	10	2:19	12:01	7:58	2:15	9:03
SJ ZONE A-3 SUBURBAN	8	0:29	10:14	6:49	3:09	10:14
SJ ZONE B-4 SUBURBAN	14	1:43	15:38	9:45	4:11	15:31
SJ ZONE B-5 SUBURBAN	9	2:18	10:43	4:47	2:27	10:43
SJ ZONE C-1 SUBURBAN	11	3:31	17:06	6:19	3:39	8:24
SJ ZONE C-2 SUBURBAN	1	0:06	0:06	0:06	0:00	0:06
SJ ZONE C-3 SUBURBAN	6	6:17	9:44	7:41	1:09	9:44
SJ ZONE A-2 RURAL	33	4:02	23:03	10:24	4:06	15:38
SJ ZONE A-3 RURAL	25	0:16	19:01	9:46	3:49	13:55
SJ ZONE B-2 RURAL	2	5:44	6:40	6:12	0:28	6:40
SJ ZONE B-3 RURAL	19	1:11	22:54	8:52	5:42	16:55
SJ ZONE B-4 RURAL	5	3:45	19:15	11:25	5:32	19:15
SJ ZONE B-5 RURAL	8	6:32	21:37	10:37	4:57	21:37
SJ ZONE C-1 RURAL	4	3:29	10:31	6:58	2:51	10:31
SJ ZONE C-2 RURAL	37	1:30	22:33	10:51	4:06	15:25
SJ ZONE C-3 RURAL	40	0:02	17:17	6:51	5:54	14:10
SJ ZONE C-2 WILDERNESS	10	5:50	40:32	16:09	8:58	21:16
SJ ZONE C-3 WILDERNESS	1	8:27	8:27	8:27	0:00	8:27
All Urban Compliance Areas	3743	0:00	18:38	4:27	2:19	7:09
All Suburban Compliance Areas	59	0:06	17:06	7:17	3:40	12:27
All Rural Compliance Areas	173	0:02	23:03	9:20	5:02	15:38
All Wilderness Compliance Areas	0					

**Exemption Request Report
January 2008**

Date	Incident Number	Zone	Type of Exemption Requested	EMS Agency Action
1/1/2008	8161327	B-4		Exempt
1/2/2008	8000018	B-2		Exempt
1/4/2008	8000925	B-4		Exempt
1/4/2008	8000938	B-5		Exempt
1/4/2008	8001202	B-4		Exempt
1/4/2008	8001212	B-2		Exempt
1/4/2008	8001265	B-4		Exempt
1/4/2008	8001335	B-5		Exempt
1/4/2008	8001425	B-4		Exempt
1/4/2008	8001429	A-2		Not Exempt
1/6/2008	8002012	B-2		Exempt
1/8/2008	8003086	A-3		Not Exempt
1/9/2008	8003547	A-2		Exempt
1/12/2008	8004654	B-5		Exempt
1/13/2008	8005243	B-1		Exempt
1/15/2008	8005843	B-5		Exempt
1/15/2008	8005851	A-1		Exempt
1/15/2008	8005911	B-1		Exempt
1/15/2008	8006165	A-2		Exempt
1/16/2008	8006285	C-3		Not Exempt
1/19/2008	8007825	B-1		Not Exempt
1/22/2008	8009250	B-2		Exempt
1/28/2008	8011871	B-2		Exempt
1/28/2008	8011925	B-4		Exempt
1/29/2008	8012083	B-2		Exempt
1/29/2008	8012425	C-3		Exempt
1/31/2008	8012996	A-2		Exempt

**Exemption Request Report
February 2008**

Date	Incident Number	Zone	Type of Exemption Requested	EMS Agency Action
2/2/2008	8014189	A-3		Exempt
2/4/2008	8014883	B-5		Exempt
2/5/2008	8015687	B-2		Exempt
2/11/2008	8018286	B-2		Exempt
2/12/2008	8018626	B-5		Not Exempt
2/12/2008	8018930	B-1		Not Exempt
2/14/2008	8019804	B-1		Exempt
2/15/2008	8020131	B-5		Exempt
2/17/2008	8021210	C-2		Not Exempt
2/19/2008	8022138	A-1		Exempt
2/19/2008	8022248	B-1		Exempt
2/19/2008	8022265	A-2		Not Exempt
2/19/2008	8022270	B-4		Exempt
2/21/2008	8022788	B-2		Exempt
2/22/2008	8023265	B-2		Not Exempt
2/22/2008	8023267	B-1		Not Exempt
2/22/2008	8023655	B-1		Exempt
2/24/2008	8024384	C-1		Not Exempt
2/27/2008	8025795	B-2		Exempt
2/27/2008	8026050	B-2		Exempt
2/28/2008	8026151	B-1		Not Exempt
2/28/2008	8026264	B-4		Not Exempt
2/28/2008	8026306	B-1		Exempt
2/29/2008	8026976	A-2		Exempt

Contract Year 1 Cumulative Performance Summary

Response Time Compliance

Zone	Mar 07	Apr 07	May 07	Jun 07	July 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Jan 08	Feb 08	Monthly Average
A-1	98%	98%	98%	98%	100%	99%	98%	98%	98%	98%	97%	96%	98.0%
A-2	78%	91%	83%	88%	85%	89%	89%	88%	92%	89%	85%	90%	87.1%
A-3	70%	79%	82%	90%	91%	83%	87%	85%	86%	88%	89%	84%	84.5%
B-1	95%	95%	95%	95%	94%	94%	95%	95%	94%	95%	94%	93%	94.6%
B-2	96%	96%	95%	94%	95%	95%	94%	95%	94%	95%	94%	93%	94.8%
B-3	95%	94%	88%	100%	87%	100%	95%	100%	100%	87%	100%	95%	95.1%
B-4	95%	89%	92%	84%	90%	94%	86%	92%	93%	88%	86%	78%	89.0%
B-5	88%	84%	86%	90%	84%	83%	83%	84%	83%	76%	87%	82%	84.1%
C-1	97%	98%	100%	98%	94%	96%	96%	95%	96%	96%	97%	98%	96.6%
C-2	97%	95%	95%	93%	90%	100%	96%	92%	98%	95%	98%	92%	95.0%
C-3	95%	98%	98%	98%	95%	97%	97%	99%	97%	98%	99%	98%	97.4%
All Zones	94%	95%	95%	95%	95%	94%	94%	95%	94%	95%	94%	93%	94.3%

Failure to Provide Data

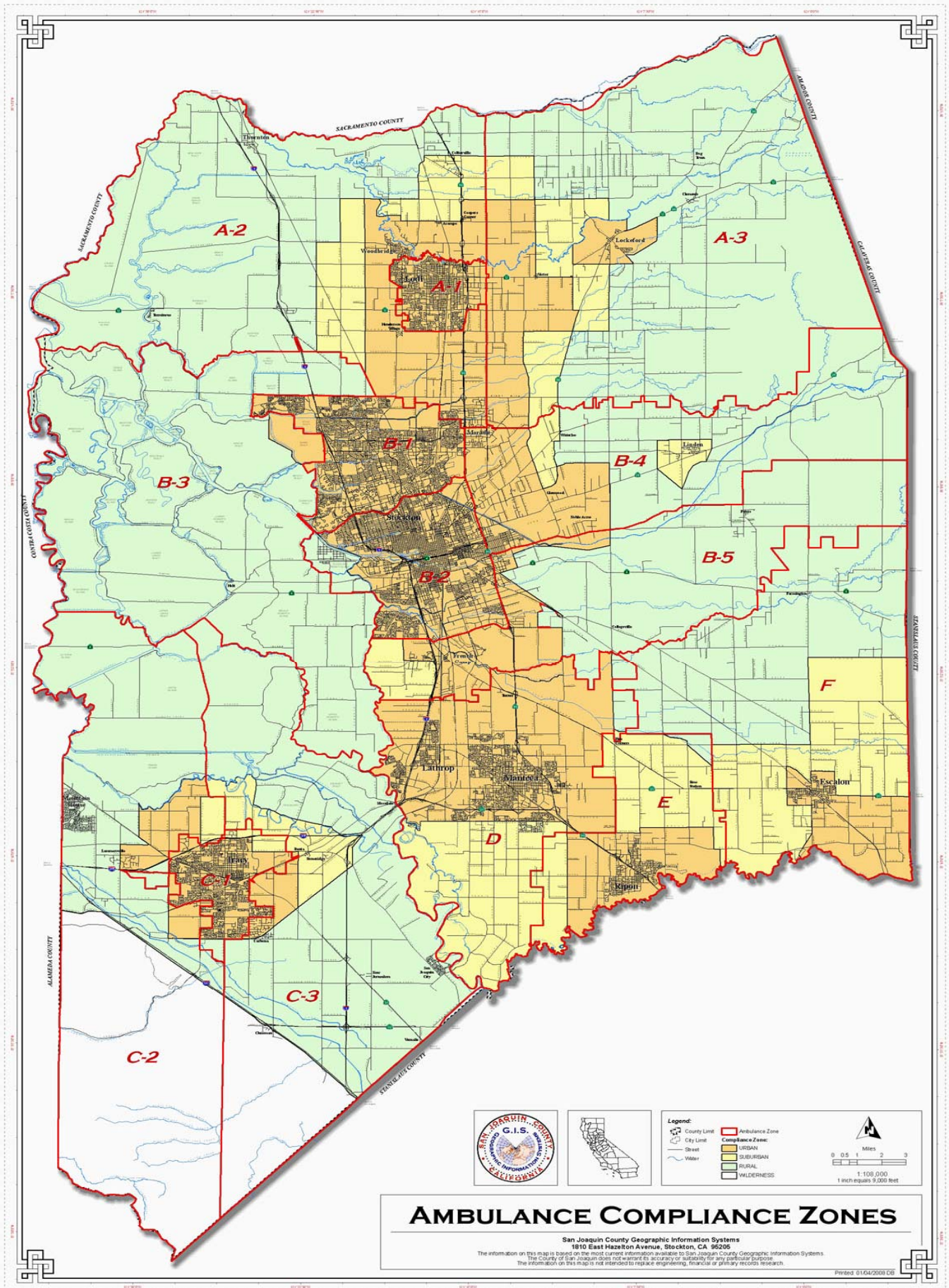
Event Type	January 2008	February 2008
N/A		

Mechanical Report

Event Type	Date	Preventable
N/A		

Community Service Report

Event Type
See Appendix A.





Community Services
San Joaquin County

Monthly Summary January 2008

Activities		
Contact Name	Title	Activity Outline
Paul Harper	Training Officer, AMR Contra Costa County	Meeting to help develop our training program for AMR San Joaquin County
Adrian Quintero	PIO for CHP, San Joaquin County	Confirming dates for the Every 15 Minutes program, 2008

Events		
Event Name	Location	Event Outline
Career Day, January 25, 2008 0800-1500	Lodi Middle School, Lodi, CA	Provide an ambulance and crew to speak with middle school students regarding education and careers in EMS. Approx. 500 participants.
Ambulance Demo, January 31, 2008 0800-1330	Stockton Fairgrounds, Stockton, CA	Demo ambulance and spoke with children regarding safety. This was an event for all of the 3 rd graders in San Joaquin County. Passed out coloring books, stickers, crayons Approx. 3000 participants.

Classes		
Class Name	Location	Class Outline
January 2008, various dates and times	AMR Stockton Ops	Pediatric Airway classes have been the focus of our new training program. We have been able to teach a 2 hour course to approx. 30 employees over the course of the month.
CPR Class, January 22, 2008 0800-1000	AMR Stockton Ops	CPR training for employees, but offered to outside providers
CPR Class, January 22, 2008 1000-1200	AMR Stockton Ops	CPR training for employees, but offered to outside providers
EMT skills day, January 22, 2008 1300-1700	AMR Stockton Ops	Skills day provided for employees, but also open to outside providers. Allows

		EMT's in our county to come and get signed off for reaccreditation.
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Current Projects / Studies	Meetings Attended
Implementation of training program for San Joaquin County. We currently are maintaining a cpr program for employees and outside agencies, as well as working on starting a PEPP and ACLS program.	Met with Paul Harper, Training Officer for AMR Contra Costa County. Worked on getting our training program together for San Joaquin County.
Finalizing our CAAS accreditation. We are having our site visit the first week of February 2008, so much of January was spent working on details of this required project.	Met with Sutter Medical Group in Stockton. They are asking myself and AMR to help them put together a response program for their team to help deal with emergent situations that come through the door.
Attended a PEPP coordinator class in Contra Costa County. This class installs me as a PEPP class coordinator, therefore allowing AMR San Joaquin to host our own classes for employees.	There were a couple of FTO meetings that I attended in January. This was beneficial, as these are the staff that will help us implement our training program and better our staff development project.
After working with our Webmaster in regards to the AMR San Joaquin Website, I have gained rights to edit. I will be working on maintaining this site with updated information not just for employees, but for our public.	

As a note, there were no complaints for the month of January 2008.

Information on our in house training program dealing with pediatric airway is listed in bold print. Going forward, we will be having our foci on those topics listed by SJ EMS as infrequent skills.

WORDS CAN NOT EXPRESS THE GRATITUDE OUR FAMILY HAS FOR YOUR EFFORTS & JANESSA YOUNGBLOOD. ON JAN 1, 2008 JANESSA WAS SHOT IN THE HEAD & DIED TWICE DURING HER 5 HR BRAIN SURGERY FOLLOWING HER ARRIVAL AT ST. JOE'S. SHE SPENT 1 WEEK IN SICU & WAS SENT HOME. SHE HAS MADE A FULL RECOVERY THUS FAR & HAS NO DEFICITS. ENCLOSED IS A PICTURE OF JANESSA & HER NEW WIG TAKEN ON 1-28-08. SHE HAS 1 MORE SURGERY TO PUT HER SKULL CAP BACK INTO PLACE. IT WAS REMOVED & PLACED IN HER ABD TO ALLOW HER BRAIN TO SWELL SAFELY. HER SHOOTER HAS ALSO BEEN ARRESTED & IS AWAITING TRIAL FOR MURDER. IT IS NOT OFTEN THAT I HAVE THE OPPORTUNITY TO THANK THE MEDICS FOR A JOB WELL DONE, AS I AM A MEDIC & AMR IN YOLO CO. & HER UNCLE & AUNT WORK FOR AMR IN SAC & PLACER COUNTIES & FOR FOLSOM PD. WE SOMETIMES GET CAUGHT UP IN THE AWE OF THE "COOL SHOOTING ON NEW YEARS" OR THE EXCITEMENT OF THE MOMENT & FORGET THAT THIS IS A FAMILY MEMBER OF SOMEONE. IT JUST HAPPENS THAT THIS SHOOTING HAPPENED TO BELONG TO ONE OF OUR OWN. THANK YOU BOTH AGAIN FOR THE AWESOME CARE, QUICK RESPONSE & TRANSPORT. YOU BOTH WILL ALWAYS HAVE A SPECIAL PLACE IN OUR HEARTS & PRAYERS!

thank you for being a part of my rescue.

Love
Janessa.

GOD BLESS
YOU BOTH,
THE ENTIRE
FAMILY OF
JANESSA
YOUNGBLOOD





Community Services
San Joaquin County

Monthly Summary February 2008

Activities		
Contact Name	Title	Activity Outline
Eric Rodgers	Outreach Coordinator, REACH air ambulance, San Joaquin County	Working with REACH on ongoing training classes, and also a program to have them administer our ACLS and possibly PALS courses
Cheryl Gerhardt	Community Relations Director, Fulton Villa SNF, Stockton, CA	Working on building a partnership for outreach opportunities for our area, including inservice and health fairs

Events		
Event Name	Location	Event Outline
Ambulance Demo, February 4, 2008 1000-1000	Lodi Memorial Hospital ER bay	Provide a demonstration of the ambulance and emergency equipment, including safety tips to school children, approx. 50 participants. To include stickers, and coloring books.
Career Day (window on your future), February 7, 2008 1130-1500	Lincoln High School, Stockton, CA	Participate in a career day for high school students. To include topics on EMS, job opportunities, and education. Approx. 400 participants.
Ambulance Demo, February 11, 2008 1000-1100	Lodi Memorial Hospital ER bay	Provide a demonstration of the ambulance and emergency equipment, including safety tips to school children, approx. 50 participants. To include stickers, and coloring books.
Ambulance Demo, February 16, 2008 1700-2200	Stockton Arena, Stockton, CA	This was participation in the "Heroes Night" at the Stockton Arena. Many agencies supported this event which celebrated EMS and Public Safety in San Joaquin County. Approx. 10000 participants.
Career Day (window on your future), February 20, 2008	Lincoln High School, Stockton, CA	Participate in a career day for high school students. To

0830-1530		include topics on EMS, job opportunities, and education. Approx. 400 participants.
Ambulance Demo/EMS presentation, February 21, 2008 1130-1300	SIR's meeting, Elkhorn Golf and Country Club, Stockton, CA	Provide a demonstration of the ambulance and emergency equipment, including safety tips to members of the SIR's group, approx. 75 participants.
EMS Demonstration, February 25, 2007, 1000-1100	Lodi Memorial Hospital ER bay	Provide a demonstration of the ambulance and emergency equipment, including safety tips to school children, approx. 50 participants. To include stickers, and coloring books.
State of the City Stockton, February 28, 2008 1000-1500	Port of Stockton, Stockton, CA	Provide an ambulance for donated medical aid, as well as staff a booth to give information to the public regarding the EMS system in San Joaquin County. Approx. 2000 participants.

Classes		
Class Name	Location	Class Outline
REACH pediatric airway class, February 4, 2008 1700-2100	AMR Stockton Ops	Airway class offered by REACH for our employees, but also to other providers. Approx. 20 participants
REACH pediatric airway class, February 15, 2008 1700-2100	AMR Stockton Ops	Airway class offered by REACH for our employees, but also to other providers. Approx. 20 participants
CPR Class, February 20, 2008, 0800-1000	AMR Stockton Ops	CPR training for employees, but offered to outside providers
CPR Class, February 20, 2008, 1000-1200	AMR Stockton Ops	CPR training for employees, but offered to outside providers

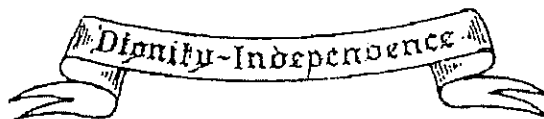
Current Projects / Studies	Meetings Attended
CAAS accreditation was this month. We have had our site visit, and should be officially accredited by the middle of March. This is a requirement for our contract, as well as a milestone for our organization. We are setting the standard for EMS in San Joaquin County.	Met with Cheryl Gerhardt from Fulton Villa assisted living. We are working on a joint project to provide outreach to the community through in-services, and informational seminars.
I have been actively trying to get our corporate compliance done by having our employees scheduled for on duty training. Our program is running great, and it really has made an improvement in payroll.	Met with members of NCTI and helped teach an ITLS class in preparation for the beginning of our own, in house program. We are working on being able to provide training to our employees without having to send them out of county.
Maintaining our ongoing training program. Although there are not a lot of items listed in the "classes" section of our monthly report, we have been having training done every day of the month.	Met with Adrian Quintero of the CHP to finalize our involvement in the upcoming Every 15 Minutes Programs for the year. We will end up donating approx. 96 man hours over the course of 2008 for these events.
Ongoing progress with our biweekly newsletter as well as updating and working on our AMR San Joaquin Website. This is a great tool to get	Met briefly with Danielle Nielson, community outreach coordinator for SFD. We are working on a joint training venture.

information to people, such as training, scheduling, and upcoming events.	
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As a note, there were no complaints for the month of February 2008. I have attached some thank you's and notices that I have received.

Sons in Retirement
Incorporated

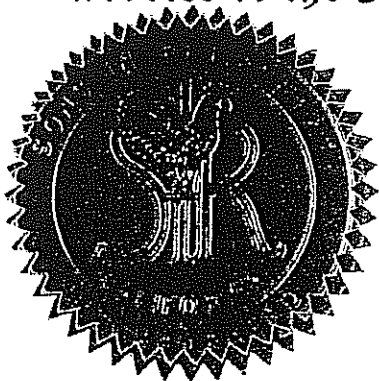
Branch No. 46



To

American Medical Response Team

This certificate is presented in grateful appreciation of your service to the Sons In Retirement.



Feb. 21, 2008

Dated

Walt Kappner
Big Sir

Vaughn Pipes
Little Sir

Sam Patta
Sec'y



GREATER STOCKTON
CHAMBER OF COMMERCE

March 5, 2008

David Durand
American Medical Response
400 S. Fresno Ave
Stockton, CA 95203

Dear David,

You are absolutely terrific! Thank you so very much for donating the paramedic unit for our State of the City event. With over 900 guests and 60 exhibitors we wanted to be on the safe side. I am just thankful we did not have a use for them.

We so appreciate your support of our Chamber, as well as our entire community. It's businesses such as yours that make our area such a great place in which to live.

Thank you, again, on behalf of the Chamber Board, staff and all who attended our event. Your wonderful thoughtfulness will long be remembered...

Respectfully,


Heidi Altamirano
Special Events Director


Timm Quinn
Special Events Coordinator