



San Joaquin County Emergency Medical Services Agency



<http://www.sjgov.org/ems>

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Memorandum

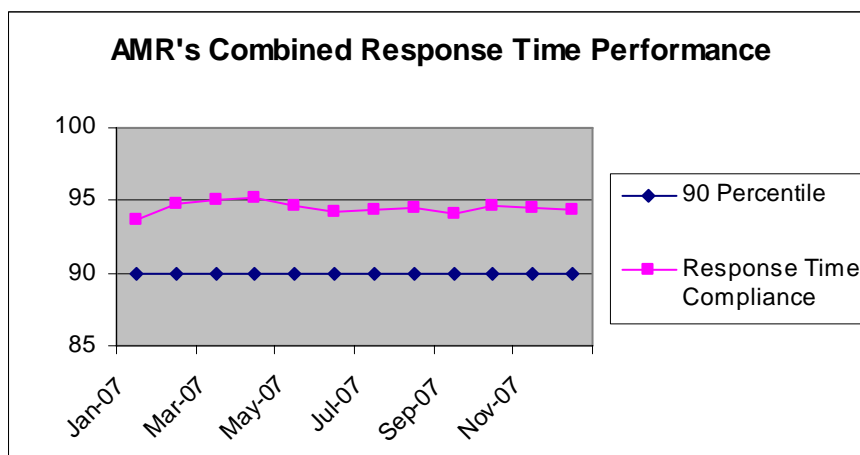
TO: Board of Supervisors
All Interested Parties

FROM: Dan Burch, EMS Administrator

DATE: January 30, 2008 (revised)

SUBJECT: Emergency Medical Services (EMS) Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for American Medical Response (AMR) for November and December 2007.

The EMS Agency Report on the Exclusive Emergency Ambulance Provider Contract Compliance for AMR for the months of November and December 2007 represents the tenth opportunity to report on AMR's performance under the five year emergency ambulance service agreement. The AMR contract establishes accountability for meeting specific standards and provides the EMS Agency with complete access to data and information on AMR's operational, clinical, and administrative performance. EMS Agency staff has vetted AMR's computer aided dispatch (CAD) data in preparing the compliance report and response time analysis of AMR's November and December 2007 performance.



AMR's combined response time compliance for all ambulance zones met or exceeded the 90 percentile standard set by the County, 94.45% for November and 94.31% for December.

The exclusive ambulance contract requires the County and AMR to annually review the ambulance zone population density

assignments and make adjustments as warranted. The EMS Agency and AMR agreed to make population density assignment revisions in ambulance response sub zones A-2, A-3, B-4, C-2, and C-3, based on the latest available data from the U.S. Census Bureau. In most instances the revisions consisted of assigning a suburban population density to an area previously assigned urban. The revised population density assignments became effective on October 1, 2007. A copy of the updated Ambulance Compliance Zone map is included in this report.

The complete report may be viewed on the EMS Agency's website: www.sjgov.org/ems.

**Exclusive Emergency Ambulance Provider
Contract Compliance
American Medical Response**

Response Time Compliance Report by 30 Day Rolling Period

November 1, 2007 through November 30, 2007

Compliance Zone	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJC Zone A-1	383	7	98.17%	X	
SJC Zone A-2	106	9	91.51%	X	
SJC Zone A-3	43	6	86.05%		X
SJC Zone B-1	1141	66	94.22%	X	
SJC Zone B-2	1233	70	94.32%	X	
SJC Zone B-3	10	0	100.00%	X	
SJC Zone B-4	123	8	93.50%	X	
SJC Zone B-5	93	16	82.80%		X
SJC Zone C-1	277	11	96.03%	X	
SJC Zone C-2	45	1	97.78%	X	
SJC Zone C-3	77	2	97.40%	X	
All Zones Combined	3531	196	94.45%	9	2

Response Time Compliance Report by 30 Day Rolling Period

December 1, 2007 through December 30, 2007

Compliance Zone	Total Responses	Non-compliant, Non-exempted Responses	Compliance Percentage	Yes	No
SJC Zone A-1	413	8	98.06%	X	
SJC Zone A-2	124	14	88.71%		X
SJC Zone A-3	49	6	87.76%		X
SJC Zone B-1	1178	62	94.74%	X	
SJC Zone B-2	1335	66	95.06%	X	
SJC Zone B-3	15	2	86.67%		X
SJC Zone B-4	128	16	87.50%		X
SJC Zone B-5	92	22	76.09%		X
SJC Zone C-1	248	11	95.56%	X	
SJC Zone C-2	61	3	95.08%	X	
SJC Zone C-3	66	1	98.48%	X	
All Zones Combined	3709	211	94.31%	6	5

Fines and Penalties Report

Type of Penalty	November 2007	December 2007
Out of compliance response districts	\$10,000	\$25,000
Late response minutes	\$3,940	\$4,860
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$13,940	\$29,860

Weekly Unit Hour Staffing Report

	RFP	November 2007	December 2007
Zone A	672	672	672
Zone B	1848	1860	1860
Zone B *non dedicated	0	552	558
Zone C	504	504	504
Total	3024	3588	3594

*non-dedicated ambulances may be used for both emergency and non-emergency responses.

Response Time Analysis By Population Density All Responses

Population Density & Response Time Standard	November 2007			December 2007		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 7:29	3296	189	94.27%	3589	206	94.26%
Suburban 9:29	49	4	91.84%	48	7	85.42%
Rural 17:29	172	3	98.26%	168	4	97.62%
Wilderness 29:29	14	0	100.00%	24	2	91.67%
Total	3531	196	94.45%	3829	219	94.28%

**Detailed Response Time Analysis
November 2007**

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	383	0:03	16:49	3:25	2:09	5:49
SJ ZONE A-2 URBAN	58	0:04	9:48	5:25	2:13	8:19
SJ ZONE A-3 URBAN	26	1:39	20:54	5:50	3:54	8:46
SJ ZONE B-1 URBAN	1141	0:03	14:52	3:59	2:20	6:50
SJ ZONE B-2 URBAN	1230	0:03	11:18	3:58	2:18	6:44
SJ ZONE B-3 URBAN	0					
SJ ZONE B-4 URBAN	101	0:02	10:17	4:05	2:07	6:47
SJ ZONE B-5 URBAN	77	0:00	13:59	5:26	2:55	9:17
SJ ZONE C-1 URBAN	267	0:04	13:25	3:50	2:01	5:59
SJ ZONE C-2 URBAN	2	6:47	6:57	6:52	0:05	6:57
SJ ZONE C-3 URBAN	8	0:05	6:49	2:52	2:49	6:49
SJ ZONE A-2 SUBURBAN	13	4:53	10:13	7:04	1:37	9:16
SJ ZONE A-3 SUBURBAN	4	3:31	10:31	7:26	2:40	10:31
SJ ZONE B-4 SUBURBAN	13	0:08	10:01	4:50	3:24	9:21
SJ ZONE B-5 SUBURBAN	6	4:10	7:52	6:05	1:17	7:52
SJ ZONE C-1 SUBURBAN	6	2:51	7:59	5:16	1:55	7:59
SJ ZONE C-2 SUBURBAN	4	3:31	5:22	4:20	0:44	5:22
SJ ZONE C-3 SUBURBAN	3	4:22	10:09	6:31	2:35	10:09
SJ ZONE A-2 RURAL	35	2:26	20:34	1:23	3:44	15:59
SJ ZONE A-3 RURAL	13	6:31	20:59	10:40	3:38	13:59
SJ ZONE B-2 RURAL	1	7:12	7:12	7:12	0:00	7:12
SJ ZONE B-3 RURAL	10	4:14	16:01	8:43	3:31	12:47
SJ ZONE B-4 RURAL	9	1:03	12:05	6:53	3:10	12:05
SJ ZONE B-5 RURAL	10	0:04	12:12	7:42	3:07	10:24
SJ ZONE C-1 RURAL	3	5:28	10:16	7:34	2:00	10:16
SJ ZONE C-2 RURAL	25	0:19	19:10	9:50	4:22	14:37
SJ ZONE C-3 RURAL	66	0:03	18:43	4:37	5:17	12:09
SJ ZONE C-2 WILDERNESS	14	0:20	21:56	12:34	5:17	21:28
SJ ZONE C-3 WILDERNESS	0					
All Urban Compliance Areas	3293	0:00	20:54	3:58	2:20	6:50
All Suburban Compliance Areas	49	0:08	10:31	5:54	2:34	9:21
All Rural Compliance Areas	172	0:03	20:59	7:49	5:12	13:56
All Wilderness Compliance Areas	14	0:20	21:56	12:34	5:17	21:28

**Detailed Response Time Analysis
December 2007**

Compliance Area	Responses	Response Time Interval Minimum	Response Time Interval Maximum	Response Time Interval Mean	Standard Deviation	Response Time Interval 90th Percentile
SJ ZONE A-1 URBAN	412	0:00	18:22	3:27	2:13	5:44
SJ ZONE A-2 URBAN	84	0:04	12:16	5:37	2:36	8:26
SJ ZONE A-3 URBAN	21	0:53	15:30	5:53	3:05	9:28
SJ ZONE B-1 URBAN	1176	0:00	19:03	3:53	2:27	6:51
SJ ZONE B-2 URBAN	1335	0:00	13:03	4:01	2:13	6:43
SJ ZONE B-3 URBAN	0					
SJ ZONE B-4 URBAN	111	0:04	10:42	4:49	2:15	7:27
SJ ZONE B-5 URBAN	77	0:03	10:50	5:37	2:40	8:45
SJ ZONE C-1 URBAN	242	0:03	13:51	3:47	1:00	6:10
SJ ZONE C-2 URBAN	5	3:49	7:26	5:53	1:22	7:26
SJ ZONE C-3 URBAN	9	0:03	9:27	4:59	2:47	9:27
SJ ZONE A-2 SUBURBAN	15	4:24	13:43	7:24	2:20	10:18
SJ ZONE A-3 SUBURBAN	7	4:03	10:58	7:10	2:03	10:58
SJ ZONE B-4 SUBURBAN	7	3:00	13:19	10:09	3:35	13:19
SJ ZONE B-5 SUBURBAN	6	3:31	6:21	5:05	0:55	6:21
SJ ZONE C-1 SUBURBAN	2	5:53	16:22	11:07	5:15	16:22
SJ ZONE C-2 SUBURBAN	1	4:53	4:53	4:53	0:00	4:53
SJ ZONE C-3 SUBURBAN	8	0:05	7:44	6:10	2:24	7:44
SJ ZONE A-2 RURAL	25	0:03	17:40	10:08	3:56	15:44
SJ ZONE A-3 RURAL	21	0:55	12:36	8:18	2:44	10:49
SJ ZONE B-2 RURAL	0					0:00
SJ ZONE B-3 RURAL	14	4:45	28:22	11:09	7:20	27:34
SJ ZONE B-4 RURAL	10	5:24	18:35	10:59	3:37	13:31
SJ ZONE B-5 RURAL	9	5:04	14:41	10:08	2:35	14:41
SJ ZONE C-1 RURAL	4	4:24	10:05	6:09	2:19	10:05
SJ ZONE C-2 RURAL	32	0:06	17:45	9:36	4:01	13:58
SJ ZONE C-3 RURAL	49	0:03	16:36	4:27	5:27	13:36
SJ ZONE C-2 WILDERNESS	23	1:44	39:17	13:52	8:02	17:12
SJ ZONE C-3 WILDERNESS	0					
All Urban Compliance Areas	3472	0:00	19:03	4:01	2:21	6:53
All Suburban Compliance Areas	46	0:05	16:22	7:22	3:05	12:33
All Rural Compliance Areas	164	0:03	28:22	8:08	5:17	13:47
All Wilderness Compliance Areas	23	1:44	39:17	13:52	8:02	17:12

**Exemption Request Report
November 2007**

Date	Incident ID	Zone	Type of Exemption Requested	EMS Agency Action
11/8/2007	7137503	B-2	Train	Exempt
11/9/2007	7137882	A-2	Adjusted per AVL	Exempt
11/13/2007	7139639	A-2	Traffic secondary to event	Exempt
11/13/2007	7139719	B-1	Units delayed at hospitals	Exempt
11/21/2007	7143435	B-2	Units delayed at hospitals (within policy)	Not Exempt
11/25/2007	7144684	C-1	Traffic secondary to event	Exempt
11/26/2007	7145078	A-3	Poor location info from reporting party	Exempt
11/27/2007	7145921	B-2	Units delayed at hospitals	Exempt

**Exemption Request Report
December 2007**

Date	Incident ID	Zone	Type of Exemption Requested	EMS Agency Action
12/5/2007	7149309	B-4	Weather delay - fog	Exempt
12/5/2007	7149449	B-1	Units delayed at hospitals	Exempt
12/7/2007	7150469	A-2	Off road location	Exempt
12/7/2007	7150484	A-2	Traffic secondary to incident	Exempt
12/8/2007	7150886	A-2	Poor location info from reporting party	Exempt
12/10/2007	7151741	C-3	Train	Exempt
12/15/2007	7153722	B-2	Train	Exempt
12/17/2007	7154733	B-2	Code 2 request	Exempt
12/18/2007	7155231	B-2	Poor location info from reporting party	Exempt
12/20/2007	7156128	A-2	Train	Exempt
12/23/2007	7132938	B-1	Poor location info from reporting party	Exempt
12/24/2007	7158125	A-2	Poor location info from reporting party	Exempt
12/28/2007	7159763	B-1	Train	Exempt
12/31/2007	7160967	C-2	Off road location (unable to determine OS)	Not Exempt
12/31/2007	7161048	C-1	Poor location info from rp (preventable)	Not Exempt

Contract Year 1 Cumulative Performance Summary

Response Time Compliance													
Zone	Jan 07	Feb 07	Mar 07	Apr 07	May 07	Jun 07	July 07	Aug 07	Sep 07	Oct 07	Nov 07	Dec 07	Monthly Average
A-1	98%	99%	98%	98%	98%	98%	100%	99%	98%	98%	98%	98%	98.3%
A-2	88%	84%	78%	91%	83%	88%	85%	89%	89%	88%	92%	89%	86.9%
A-3	65%	86%	70%	79%	82%	90%	91%	83%	87%	85%	86%	88%	82.7%
B-1	93%	95%	95%	95%	95%	95%	94%	94%	95%	95%	94%	95%	94.6%
B-2	95%	96%	96%	96%	95%	94%	95%	95%	94%	95%	94%	95%	95.1%
B-3	94%	94%	95%	94%	88%	100%	87%	100%	95%	100%	100%	87%	94.5%
B-4	89%	92%	95%	89%	92%	84%	90%	94%	86%	92%	93%	88%	90.4%
B-5	82%	82%	88%	84%	86%	90%	84%	83%	83%	84%	83%	76%	83.8%
C-1	97%	96%	97%	98%	100%	98%	94%	96%	96%	95%	96%	96%	96.5%
C-2	90%	100%	97%	95%	95%	93%	90%	100%	96%	92%	98%	95%	95.1%
C-3	98%	98%	95%	98%	98%	98%	95%	97%	97%	99%	97%	98%	97.4%
All Zones	92%	92%	94%	95%	95%	95%	95%	94%	94%	95%	94%	95%	94.1%

Failure to Provide Data

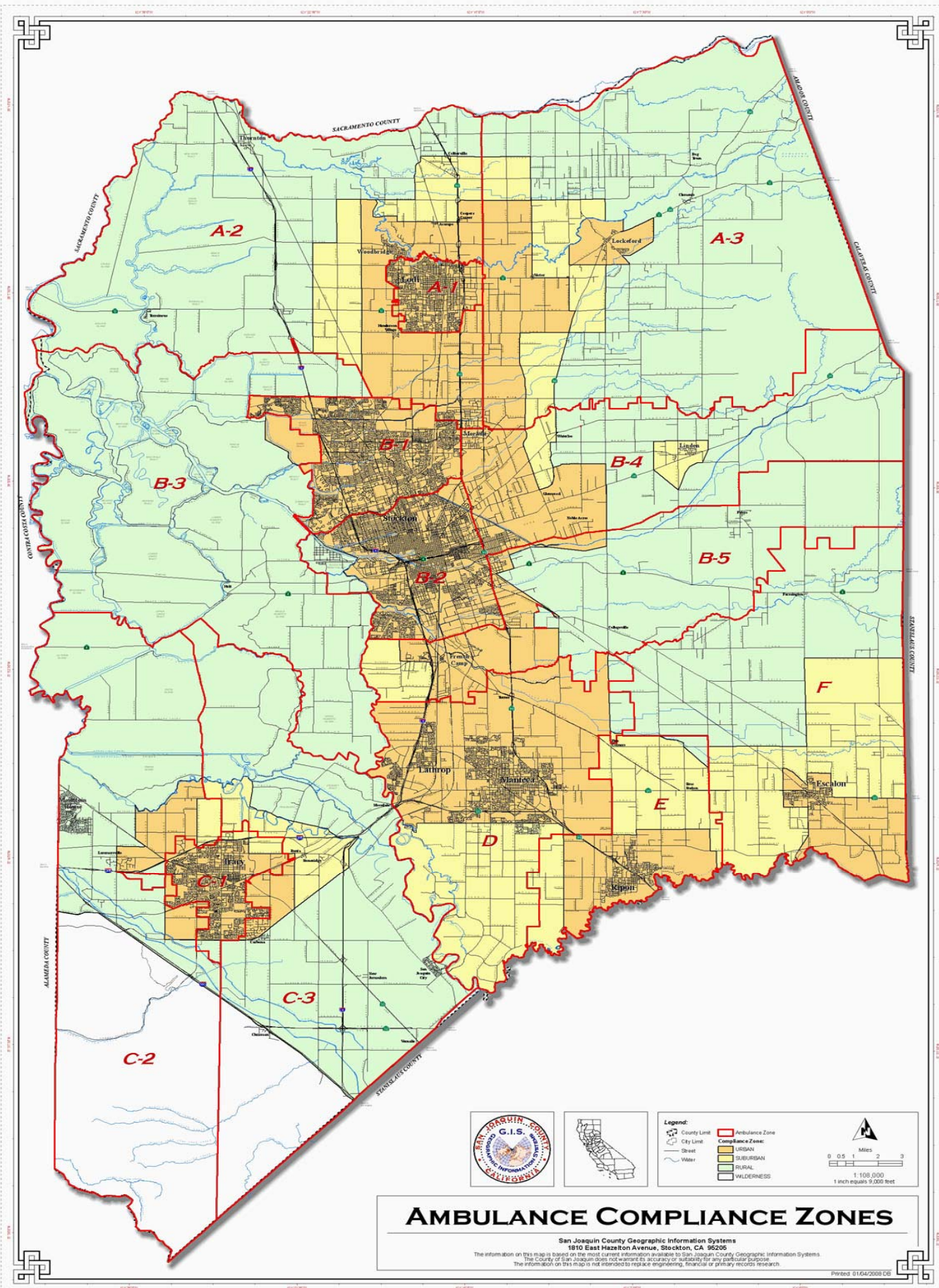
Event Type	November 2007	December 2007
N/A	0	0

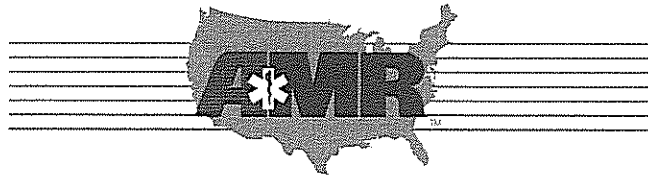
Mechanical Report

Event Type	Date	Preventable
Brake (vacuum pump) Failure	11/19/2007	Non-preventable

Community Service Report

Event Type
See appendix





Community Services
San Joaquin County

Monthly Summary November 2007

Activities		
Contact Name	Title	Activity Outline
Lena Rohrbaugh	QI and training specialist for NCTI	Working with Lena on development of training. This will be for employees, but trying to get outside agencies involved.

Events		
Event Name	Location	Event Outline
Ambulance Demo, November 5, 2007, 0800-1400	Banta Elementary, Tracy/Banta, CA	Provide a demonstration of the ambulance and emergency equipment, including safety tips to kindergarteners, approx. 75 participants. To include stickers, and coloring books.
Ambulance Demo, November 13, 2007, 1030-1330	McKinley Elementary, Tracy, CA	Provide a demonstration of the ambulance and emergency equipment, including safety tips to kindergarteners, approx. 75 participants. To include stickers, and coloring books.
Health Fair, November 14, 2007 1030-1300	Consol Consulting, Stockton, CA	Participation in a health fair put on by a local business to raise health awareness. We provided CPR demonstrations, an ambulance, and safety information. Approx. 100 participants.
Bike Team Standby, November 22, 2007 0700-1200	Downtown Stockton, CA	Provide 2 ALS bike teams, as well as an ambulance to cover the Thanksgiving Day walk/run for Stockton. Hand out items, and speak with people about health. Approx. 2500 participants.
Ambulance demo, November 26, 2007 1030-1130	Lodi Memorial Hospital, Lodi, CA	Provide and ambulance and personnel to show and tell to elementary students about safety, and careers in EMS. Approx. 40 participants.

Ambulance demo, November 27, 2007 1030-1130	Lodi Memorial Hospital, Lodi, CA	Provide and ambulance and personnel to show and tell to elementary students about safety, and careers in EMS. Approx. 40 participants.
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Classes		
Class Name	Location	Class Outline
AED In-service class, Lodi High School, November 7, 2007 1400-1500	Lodi High School, Lodi, CA	Provide a class on AED use to faculty of Lodi High School. Approx. 40 participants.
Golden Guardian State EMS drill/class	Various locales in SJ county, primarily UOP, Stockton, CA	This was a state mandated EMS drill/class to practice our response of a catastrophic event. Many outside agencies including SFD, State employees, and other providers participated.
CPR Class, November 20, 2007 1700-1900	AMR Stockton Ops	CPR training for employees, but offered to outside providers. Approx. 20 participants.
Blood borne Pathogen class, November 20, 2007 1800-2000	SJACIST Office, Woodbridge, CA.	This was a blood borne pathogen class put on for members of various providers. Training and recognition of blood borne pathogens, as well as prevention. Approx. 50 participants.

Current Projects / Studies	Meetings Attended
Currently working on revamping our training program to not just involve employees, but also to be able to incorporate outside agencies.	Not necessarily a meeting, but I did attend an ITLS instructor class. This will give us an employee on staff that is qualified to teach ITLS to employees, outside agencies, and some public.
Currently working on updating all of the AED's that AMR had donated throughout our community. This is also a great PR and team building opportunity.	
As our CAAS accreditation grows closer, I have been working with representatives from their organization. We are ready for the next phase, which will happen in February.	

As a note, there were no complaints received for the month of November. I have attached any thank-yous as additional attachments.

Bike team events are in bold print.



Community Services
San Joaquin County

Monthly Summary (December 2007)

Activities		
Contact Name	Title	Activity Outline
Jill Hernandez	Ombudsman chair person, SJ Valley	Informal lunch meeting with the Ombudsman group to discuss future projects and network opportunities.

Events		
Event Name	Location	Event Outline
Ambulance Demo/Career Day December 3, 2007 0800-1200	Weber Institute High School, Stockton, CA	Participation in a career day for high school students. Show and tell equipment and discuss employment opportunities in EMS. Approx. 150 participants.
Gang Awareness Day December 15, 2007 1100-1600	Lincoln Park, Tracy, CA.	Provide an ambulance and crew to participate in a gang awareness day in Tracy. Demo equipment, and discuss EMS. Approx. 500 participants.
ALS Bike Team Standby December 15, 2007 1200-2200	Sherwood and Weber town Malls, Stockton, CA	Provide 2 ALS bike teams to patrol the malls during the holiday season. Involves showing equipment and safety lessons for our public. Approx. 3000 people throughout the day.
Ambulance Demo December 15, 2007 1200-1600	Linden Peters Fire Station, Linden, CA	Provided an ambulance and crew to participate in the annual Linden Peters FD open house. Demo ambulance and equipment to members of the community. Approx. 200 participants.
ALS Bike Team Standby December 22, 2007 1200-2200	Sherwood and Weber town Malls, Stockton, CA	Provide 2 ALS bike teams to patrol the malls during the holiday season. Involves showing equipment and safety lessons for our public. Approx. 3000 people throughout the day.

<p>ALS Bike Team Standby December 23, 2007 1200-2200</p>	<p>Sherwood and Weber town Malls, Stockton, CA</p>	<p>Provide 2 ALS bike teams to patrol the malls during the holiday season. Involves showing equipment and safety lessons for our public. Approx. 3000 people throughout the day.</p>
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Classes		
Class Name	Location	Class Outline
<p>Ambulance Demo and First Aid class/ drills December 18, 2007 1700-2300</p>	<p>Thornton FD, Thornton, CA</p>	<p>Provide and ambulance and crew to participate in the Thornton first aid drills. Some instruction by our medics and EMTs on management of patients. Approx. 30 participants.</p>
<p>Heart saver CPR class December 19, 2007 1200-1700</p>	<p>West High School, Tracy, CA</p>	<p>Donation of a CPR class for high school staff, including coaches, teachers, and security. Approx. 15 participants. This was 2 separate classes (see below, for a total of 30 students)</p>
<p>Heart saver CPR class December 20, 2007 1200-1700</p>	<p>West High School, Tracy, CA</p>	<p>Donation of a CPR class for high school staff, including coaches, teachers, and security. Approx. 15 participants.</p>
<p>CPR Class December 28, 2007 1000-1300</p>	<p>Stockton AMR operations, Stockton, CA</p>	<p>Provide Health Care Provider level CPR training for the public. This class was open to all members of the public, whether a provider or not. Approx. 15 participants.</p>

Current Projects / Studies	Meetings Attended
<p>Current project is the implementation and planning of our new training program. We are working towards getting our 12 module infrequent (and frequent) skills program in place to educate our personnel.</p>	<p>Attended FTO meeting in December to discuss the new Training Officer Position, and implementation with the staff.</p>
<p>With CAAS only a month away, we are focusing on getting our operations ready. A project that I am working on is for the FTO's to be drilling our people and handing out AMR bucks for those who stay informed.</p>	<p>Attended the December Ombudsman luncheon. This group discusses education and the ramifications of the SNF community. Great network opportunity to meet those that can assist us in the future.</p>
<p>I have a HEROES night in place for the Stockton Thunder hockey team, which will be in February 2008. Although this is in the preliminary stages, this is going to be a great team building event, as we will be playing broomball at the game during periods.</p>	<p>Attended a handful of informal meetings with Julie Lindemann, our CES coordinator, in regards to our ALS upgrade class. Current plan is to get approval for 1 class a month of 2 people. We need to get better results of our EMT's we upgrade. This will happen.</p>
<p>In assisting our Business Manager, we have had a successful toy drive, food drive, and coat drive for the month of December. This is an annual event</p>	<p>Met with Dameron Hospital's Education Department. I am working on a way to have them be our training center for ACLS, so we can provide this class the</p>

that we are able to give back to the community that we serve.

same way we do BLS.

As a note, there were no complaints forwarded to me for the month of December 2007. I have attached a couple of thank you notes that I have received for the month as a separate attachment.

Bike team events and donated service events are listed in bold print. We had a total of approximately 72 hours donated for bike team events this month.

David -

I took some pictures of
our Banta School visit.

Mrs. Jackson's 2nd grade class
also wrote thank you notes.

Not sure who to give them
to.

Mary Amarae

November 5, 2007

Dear paramedics,

Thank you for coming to Banta School. I was very fun. It was cool how you flipped Joey over. It was so cool. It was even cooler that you let us go inside the ambulance. Thank you Rob, Mary, Bob, Mario and Chad. It was so cool!

Sincerely,
Mallori

November 5, 2007

Dear Paramedics,

Thank you for coming.

It was cool how you turned over Joey. Thank you Rob for letting the Ambulances come. Thank you Marjorie and Mary for showing us all the ambulance and heat staff.

Sincerely,
Carmyn

November 5, 2007.

Dear Paramedics,

Thank you for letting

your workers come to Easter

school. I like how Chad and ~~Bob~~

flipped Joey over. Thank you

for letting us walk through

your car.

Sincerely,

Darrian

WOODBIDGE

RURAL FIRE PROTECTION DISTRICT
400 EAST AUGUSTA STREET
WOODBIDGE, CA 95258
TELEPHONE (209) 369-1945
FAX (209) 309-4508

MICHAEL W. KIRKLE
Fire Chief

Directors
TOM ALEXANDER
MICHAEL MANASSERO
MICHAEL MANNA
LOREN MOORE SR.
KEN SCHMIERER

October 25, 2007

American Medical Response
ATTN: Barry Elzig, Director
400 Fresno Street
Stockton, CA 95203

RE: WOODBRIDGE FIRE DISTRICT
PANCAKE BREAKFAST AND OPEN HOUSE
October 7, 2007

Thank you so much for your participation at the Woodbridge Fire District's Annual Pancake Breakfast and Open House held on October 7. Our citizens always enjoy talking with you and your personnel as well as viewing the ambulances close-up.

Thank you again. I hope you had a good time because we so enjoy having you help us out.

Sincerely,



Susan Barfoot
Administrative Officer

Durand, David

From: Ralph Womack [Diveleader@Comcast.net]
Sent: Thursday, November 29, 2007 9:03 PM
To: Durand, David
Cc: Tony Vice (Fleetfeet); Tim at home; Tim Viall~Work; Kristine (EFB) Gibson
Subject: Thanks to you and your crew at AMR

Hi David,

The run was a great success and your three bike EMT's did a great job. We really appreciate their efforts and the continued support of AMR. The guys got away before I had a chance to give them each a run shirt. It isn't much but I would like to show a token of our appreciation.

Please let me know the shirt sizes for yourself and the three bike members and I will find a way to get them to you guys or arrange for them to pick them up at Fleet Feet. Again, many thanks.

At the event we also talked about next year's Avenue of the Vines Half Marathon. I agree that we need a good "sit down" strategy meeting with the EMTs for planning. Please pass this on to your bike guys and we will be in touch early in '08.

Ralph



A place where children have fun experiencing **REAL** Science!

Alexandria (Cammie) Brown – Founder
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Mr. David Durand, MICP
Community Education / PIO
400 S. Fresno Avenue
Stockton, CA 95203

Dear Dave:

I just wanted to say THANK YOU again for your outstanding presentation to our **Science Exploration Saturday** students during the month of October. The children had a wonderful time, and have not been able to stop talking about their experience. I am very honored that you accepted the invitation to speak to the children about the job of an emergency medical response professional. One of my 16 year old assistants was so impressed by your presentation, that she told me she definitely knew she wanted to go into the EMR field. That was really significant, because at the present, she is in a type of continuation school. So not only did you inspire the children, you also helped a teenager find her way.

I greatly appreciate all you did to make the day special for our future scientists, doctors, and EMR specialists. I wish you well in your career, and I hope you enjoy the holiday season.

Sincerely,
Cammie Brown
Alexandria (Cammie) Brown