

**Exclusive Emergency Ambulance Provider
Contract Compliance
American Medical Response**

Response Time Compliance Report by 30 Day Rolling Period

July 2006*					August 2006*			
Compliance Zone	Total Responses	Compliance Percentage	Yes	No	Total Responses	Compliance Percentage	Yes	No
Zone A								
A-1	316	94.94%	X		278	96.40%	X	
A-2	105	74.29%		X	127	62.99%		X
A-3	66	65.15%		X	49	53.06%		X
Zone B								
B-1	964	92.74%	X		952	94.12%	X	
B-2	1249	91.67%	X		1106	93.76%	X	
B-3	9	88.89%		X	15	86.67%		X
B-4	134	74.63%		X	116	81.03%		X
B-5	129	73.64%		X	87	72.41%		X
Zone C								
C-1	273	92.31%	X		257	92.22%	X	
C-2	45	93.33%	X		31	87.10%		X
C-3	59	91.53%	X		44	90.91%	X	
Overall	3349	90.00%			3062	90.82%		

* July 2nd through July 31st; August 2nd through August 31st

Fines and Penalties Report

Type of Penalty	July 2006	August 2006
Out of compliance response districts	\$25,000	\$30,000
Late response minutes	\$11,610	\$8,360
Failure to provide data	\$0	\$0
Preventable mechanical failure	\$0	\$0
Failure to meet staffing and clinical standards	\$0	\$0
Failure to respond	\$0	\$0
Failure to submit documentation at hospital	\$0	\$0
Other minor breach	\$0	\$0
Totals	\$36,610	\$38,360

Mechanical Report

Event Type	July	August	Preventable
Engine failure	1	0	0
Blown/Flat Tire	1	1	0
Motor Vehicle Collision	0	1	0

Failure to Provide Data

Event Type	July	August
No occurrences to report	X	X

Staffing and Equipment Report

Event Type	July	August
No occurrences to report	X	X

Community Service Report

Event Type	Month
Disaster Planning with St Joseph's Medical Center	July
Press Release on Reduction of Stress on EMS Personnel	July
Safety Talk - South School, Tracy CA	July
Children's Career Day – Kaiser Clinic Stockton	July
Safety Talk and Ambulance Demonstration – Westwood School, Stockton CA	August

EMS and First Responder Education

Event Type	Location	Month
EMS Continuing Education – Open to all San Joaquin County EMS Providers (6 hours per month)	AMR	July/August
Spinal Immobilization	Woodbridge Fire Department	August
Assisting with ALS Procedures	Montezuma Fire Department	August
Spinal Immobilization	Liberty Fire Department	August
CPR	Waterloo Morada Fire Department	August
Respiratory Emergencies	AMR	August

Service Complaints from Patients/Families

Event Type	July	August
Missing Personal Effects of Patient	1	0
Professional Conduct	0	1

Weekly Unit Hour Staffing Report

	RFP	July 2006	August 2006
Zone A	672	672	672
Zone B	1848	2187	2187
Zone C	504	504	504
Total	3024	3363	3363

**Response Time Analysis
Population Density**

Population Density & Response Time Standard	July 2006*			August 2006*		
	Number of Responses	Number of Non-Compliant Responses	Percent Compliant	Number of Responses	Number of Non-Compliant Responses	Percent Compliant
Urban 7:29	3209	318	90.09%	2954	248	91.60%
Suburban 9:29	106	28	73.58%	112	28	75.00%
Rural 17:29	126	3	97.62%	106	11	89.62%
Wilderness 29:29	7	1	85.71%	4	0	100.00%
Total	3448	350	89.85%	3176	287	90.96%

* July 1st through July 31st; August 1st through August 31st

Response Time Analysis*
July 2006

Compliance Area	Responses	Response Time	Response	Response	Standard	Response Time
		Interval	Time Interval	Time Interval		Deviation
		Minimum	Maximum	Mean		Percentile
SJ ZONE A-1 URBAN	316	0:00	13:59	3:53	1:58	6:00
SJ ZONE A-2 URBAN	53	1:37	20:51	7:05	3:03	10:43
SJ ZONE A-3 URBAN	44	2:18	14:53	7:55	3:04	11:25
SJ ZONE B-1 URBAN	963	0:10	62:11	4:26	3:14	7:07
SJ ZONE B-2 URBAN	1246	0:04	24:42	4:29	2:24	7:18
SJ ZONE B-3 URBAN	0	0	0	0	0	0:00
SJ ZONE B-4 URBAN	115	0:38	18:55	6:16	2:45	9:17
SJ ZONE B-5 URBAN	103	0:14	27:52	6:56	4:22	11:30
SJ ZONE C-1 URBAN	255	0:29	21:34	4:59	2:50	7:23
SJ ZONE C-2 URBAN	7	4:05	16:48	7:51	4:16	16:48
SJ ZONE C-3 URBAN	7	1:12	11:59	5:17	3:09	11:59
SJ ZONE A-2 SUBURBAN	34	0:57	28:12	9:32	5:06	15:46
SJ ZONE A-3 SUBURBAN	5	6:31	10:15	8:31	1:23	10:15
SJ ZONE B-4 SUBURBAN	14	1:19	21:48	7:38	5:33	16:03
SJ ZONE B-5 SUBURBAN	17	1:48	19:16	8:48	4:44	18:42
SJ ZONE C-1 SUBURBAN	14	1:15	9:21	5:18	2:19	8:48
SJ ZONE C-2 SUBURBAN	0	0	0	0	0:00	0:00
SJ ZONE C-3 SUBURBAN	21	3:02	12:20	7:46	2:08	10:19
SJ ZONE A-2 RURAL	18	1:34	17:16	9:58	4:22	15:53
SJ ZONE A-3 RURAL	17	5:55	15:43	10:44	2:30	14:03
SJ ZONE B-2 RURAL	0	0:00	0:00	0:00	0:00	0:00
SJ ZONE B-3 RURAL	9	7:00	21:55	12:40	4:17	21:55
SJ ZONE B-4 RURAL	3	8:21	14:30	12:05	2:41	14:30
SJ ZONE B-5 RURAL	9	5:44	19:45	10:41	4:30	19:45
SJ ZONE C-1 RURAL	4	2:14	7:54	5:55	2:18	7:54
SJ ZONE C-2 RURAL	33	0:44	20:59	9:18	3:50	13:17
SJ ZONE C-3 RURAL	31	2:43	18:32	10:52	3:57	16:34
SJ ZONE C-2 WILDERNESS	5	6:44	47:15	22:44	14:20	47:15
SJ ZONE C-3 WILDERNESS	0	0	0	0	0	0:00
All Urban Compliance Areas	3109	0:00	62:11	4:42	2:55	7:45
All Suburban Compliance Areas	105	0:57	28:12	8:12	4:26	14:20
All Rural Compliance Areas	124	0:44	21:55	10:17	4:01	15:43
All Wilderness Compliance Areas	5	6:44	47:15	22:44	14:20	47:15

*Excludes exempted records

Response Time Analysis*
August 2006

Compliance Area	Responses	Response Time	Response	Response	Standard	Response Time
		Interval	Time Interval	Time Interval		Deviation
		Minimum	Maximum	Mean		Percentile
SJ ZONE A-1 URBAN	278	0:13	11:00	3:38	1:46	5:58
SJ ZONE A-2 URBAN	66	1:57	19:50	7:19	2:53	9:44
SJ ZONE A-3 URBAN	33	1:32	14:55	9:01	3:32	13:59
SJ ZONE B-1 URBAN	951	0:04	13:53	4:17	2:01	6:53
SJ ZONE B-2 URBAN	1100	0:10	23:18	4:10	2:11	6:45
SJ ZONE B-3 URBAN	0	0:00	0:00	0:00	0:00	0:00
SJ ZONE B-4 URBAN	97	0:20	17:59	5:35	2:55	8:45
SJ ZONE B-5 URBAN	70	1:50	14:24	6:27	2:18	8:58
SJ ZONE C-1 URBAN	235	0:18	14:16	4:30	2:18	7:11
SJ ZONE C-2 URBAN	8	2:51	12:44	7:12	3:01	12:44
SJ ZONE C-3 URBAN	4	5:24	16:38	8:44	4:35	16:38
SJ ZONE A-2 SUBURBAN	39	0:12	19:44	9:27	3:30	13:48
SJ ZONE A-3 SUBURBAN	9	7:25	13:23	9:00	1:38	13:23
SJ ZONE B-4 SUBURBAN	12	3:59	14:33	8:59	3:00	12:22
SJ ZONE B-5 SUBURBAN	8	5:20	14:35	8:40	2:00	14:35
SJ ZONE C-1 SUBURBAN	17	0:27	12:31	4:45	2:50	8:19
SJ ZONE C-2 SUBURBAN	1	7:24	7:24	7:24	0:00	7:24
SJ ZONE C-3 SUBURBAN	18	2:51	11:22	7:09	2:07	9:28
SJ ZONE A-2 RURAL	19	4:44	29:57	13:19	5:21	18:18
SJ ZONE A-3 RURAL	7	2:06	18:01	12:18	5:13	18:01
SJ ZONE B-2 RURAL	0	0:00	0:00	0:00	0:00	0:00
SJ ZONE B-3 RURAL	15	5:02	27:29	12:21	5:25	18:19
SJ ZONE B-4 RURAL	7	3:19	14:11	9:41	3:19	14:11
SJ ZONE B-5 RURAL	8	4:51	22:26	10:27	4:51	22:26
SJ ZONE C-1 RURAL	5	3:10	31:09	13:32	9:23	31:09
SJ ZONE C-2 RURAL	18	1:27	26:38	8:59	5:24	13:53
SJ ZONE C-3 RURAL	22	1:04	19:33	10:48	3:50	16:47
SJ ZONE C-2 WILDERNESS	4	9:52	18:30	13:09	3:13	18:30
SJ ZONE C-3 WILDERNESS	0	0:00	0:00	0:00	0:00	0:00
All Urban Compliance Areas	2842	0:04	23:18	4:26	2:21	7:15
All Suburban Compliance Areas	104	0:12	19:44	8:06	3:23	12:39
All Rural Compliance Areas	101	1:04	31:09	11:19	5:26	17:40
All Wilderness Compliance Areas	4	9:52	18:30	13:09	3:13	18:30

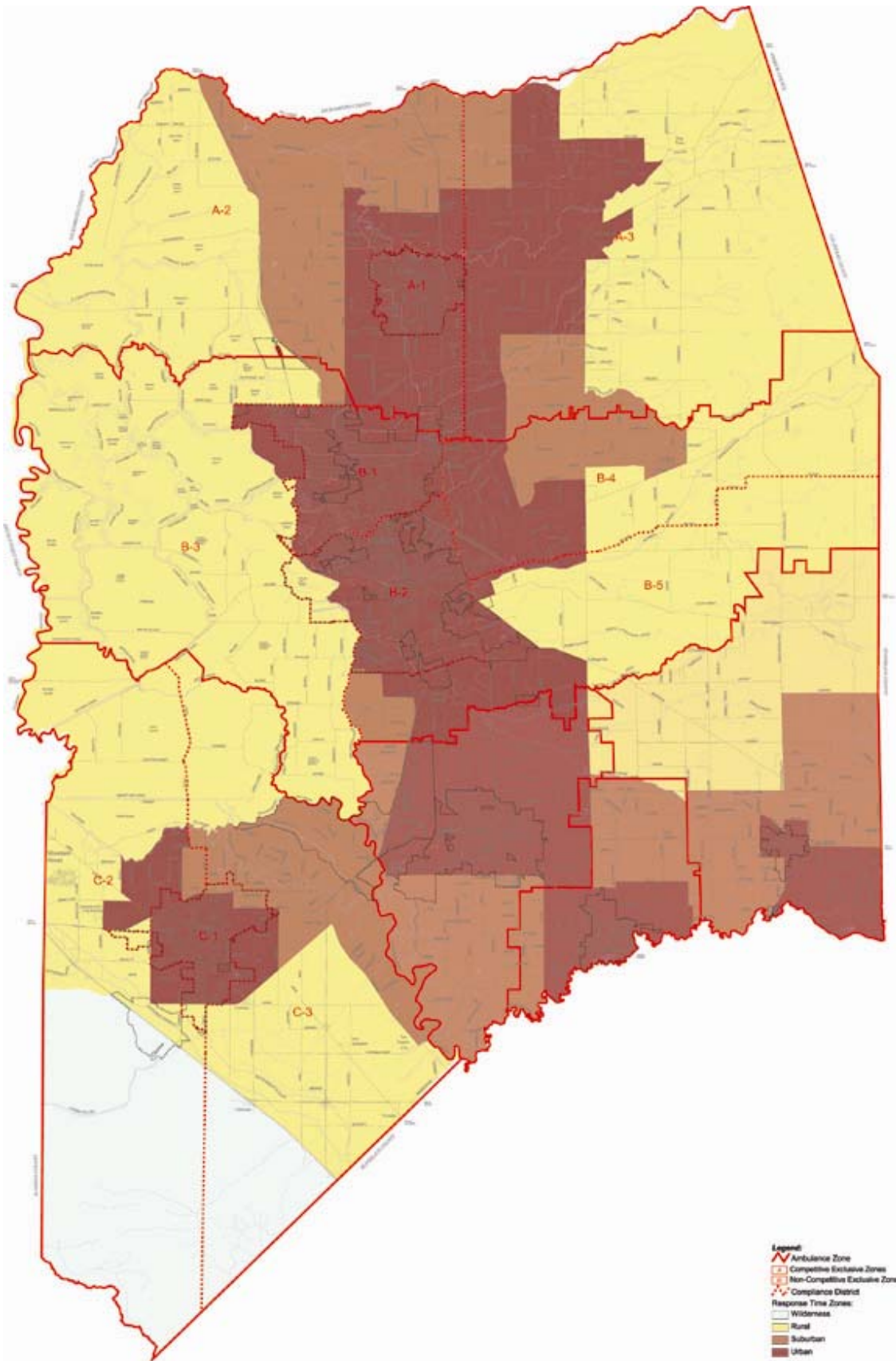
*Excludes exempted records

**Exemption Request Report
July 2006**

Date	Incident	Zone	Type of Exemption Requested	EMS Agency Action
07/01/2006	06038849	B-5	Location Change	Exempt
07/01/2006	06039117	A-1	Police Activity	Exempt
07/05/2006	06040819	B-2	Train	Exempt
07/06/2006	06040960	A-2	Location Change	Exempt
07/06/2006	06041198	B-1	Traffic Secondary to Incident	Exempt
07/08/2006	06042098	B-1	Traffic Secondary to Incident	Exempt
07/09/2006	06042532	A-2	Location Change	Exempt
07/10/2006	06042989	B-5	Train	Exempt
07/11/2006	06043143	C-3	Location Change	Exempt
07/11/2006	06043569	B-2	Train	Exempt
07/12/2006	06043610	B-2	Road closure	Exempt
07/20/2006	06047277	B-5	Location Change	Exempt
07/20/2006	06047297	C-1	Road Construction	Exempt
07/22/2006	06048240	C-3	Off road vehicle park	Not Exempt
07/22/2006	06048251	B-2	Train	Exempt
07/22/2006	06048466	B-3	Patient on moving boat	Exempt
07/22/2006	06048568	B-2	Traffic conditions due to power outage	Exempt
07/23/2006	06048698	B-1	SNF Evacuation	Exempt
07/23/2006	06048701	A-3	SNF Evacuation	Exempt
07/23/2006	06048705	B-2	SNF Evacuation	Exempt
07/23/2006	06048710	A-3	SNF Evacuation	Exempt
07/23/2006	06048727	B-5	SNF Evacuation	Exempt
07/23/2006	06048770	B-1	SNF Evacuation	Exempt
07/23/2006	06049106	B-5	Location Change	Exempt
07/24/2006	06049539	B-1	Locked Gate	Not Exempt
07/29/2006	06052296	C-1	Difficulty locating patient	Not Exempt

**Exemption Request Report
August 2006**

Date	Incident	Zone	Type of Exemption Requested	EMS Agency Action
08/05/06	06055151	B-4	Prank Call	Exempt
08/10/06	06057474	B-2	Train	Not Exempt
08/11/06	06057952	B-4	Motor Vehicle Collision	Exempt
08/17/06	06060668	B-4	Train	Exempt
08/18/06	06061129	B-2	Train	Not Exempt
08/22/06	06062435	B-4	Train	Not Exempt
08/29/06	08292006- 0000093	A-2	Location Change	Exempt
08/31/06	06066329	B-4	Traffic	Not Exempt



2006 Year to Date Summary

Response Time Compliance													
Zone	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Monthly Average
A-1					86.45%	94.56%	94.94%	96.40%					93.09%
A-2					67.26%	70.70%	74.29%	62.99%					68.81%
A-3					41.46%	58.33%	65.15%	53.06%					54.50%
B-1					77.08%	90.54%	92.74%	94.12%					88.62%
B-2					80.53%	89.24%	91.67%	93.76%					88.80%
B-3					91.67%	93.75%	88.89%	86.67%					90.25%
B-4					60.48%	71.65%	74.63%	81.03%					71.95%
B-5					40.54%	69.15%	73.64%	72.41%					63.94%
C-1					80.51%	91.11%	92.31%	92.22%					89.04%
C-2					81.82%	94.87%	93.33%	87.10%					89.28%
C-3					82.05%	74.60%	91.53%	90.91%					84.77%
All Zones					77.26%	87.75%	90.00%	90.82%					86.46%