

2024-2025



175 Years of Growing Greatness
A YEAR IN REVIEW

Letter from Board of Supervisors’ Chair Paul Canepa and County Administrator Sandy Regalo

Dear Residents of San Joaquin County:

It is with great pride that we present the 2024-2025 Year in Review annual report. On behalf of the Board of Supervisors and County Administrator, we offer this overview of the achievements your County government delivered over the past fiscal year.

This report reflects the shared efforts of our dedicated public servants, elected officials, community partners, and residents who together ensure San Joaquin County remains strong and resilient. As we celebrate the County's 175th anniversary, we do so with deep appreciation for the legacy of service that brought us here and a clear vision for the future.

Over the past year, we've continued to advance the Board's Strategic Priorities: Maintaining Fiscal Responsibility and Promoting Organizational Innovation; Public Safety and Quality of Life; Supporting a Healthy Community; Reducing Unsheltered Homelessness; Water Management; and Economic Development. These priorities drive the programs and investments that make San Joaquin County a better place to live, work, and play. The following are just some of our highlights:

- Advanced major capital projects and continued investment in public safety facilities and infrastructure—including the Morgue/Medical Examiner Facility, District Attorney office renovations, and the Sheriff's Dorothy J. Heisler Detention and Program Facility.
 - Received \$137.5 Million in State funding for the San Joaquin BeWell campus, our largest grant ever from Department of Health Care Services.
 - Launched a new performance framework to better evaluate and improve the County's homelessness services.
- Developed department-specific SMART goals aligned with our Strategic Priorities to drive accountability and results.
 - Extended San Joaquin General Hospital's Management Services Agreement with CommonSpirit through 2028, delivering \$50 Million in improvements and significantly improving its Leapfrog Hospital Safety Grade.
 - Strengthened election security with new safeguards, while preparing for future elections with expanded outreach and system improvements.

While fiscal challenges persist due to State and Federal funding uncertainty, San Joaquin County is closely monitoring potential policy and revenue impacts and remains well prepared. For 11 consecutive years, the County has operated within a structurally balanced budget. Through prudent financial stewardship and disciplined planning, we have built healthy reserves, positioned ourselves to withstand volatility, and remain committed to delivering essential services.

As you review this report, we hope you see the tangible outcomes of thoughtful governance and sound investment. The people of San Joaquin County are the heart of everything we do, and we remain deeply committed to earning your trust every day.

Thank you for your continued partnership and confidence in our work.

Sincerely,



Paul Canepa

Paul Canepa
Chair, Board of Supervisors



Sandy Regalo

Sandy Regalo
County Administrator

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MEET YOUR BOARD OF SUPERVISORS



DISTRICT 1

Mario Gardea



DISTRICT 2

Paul Canepa



DISTRICT 3

Sonny Dhaliwal



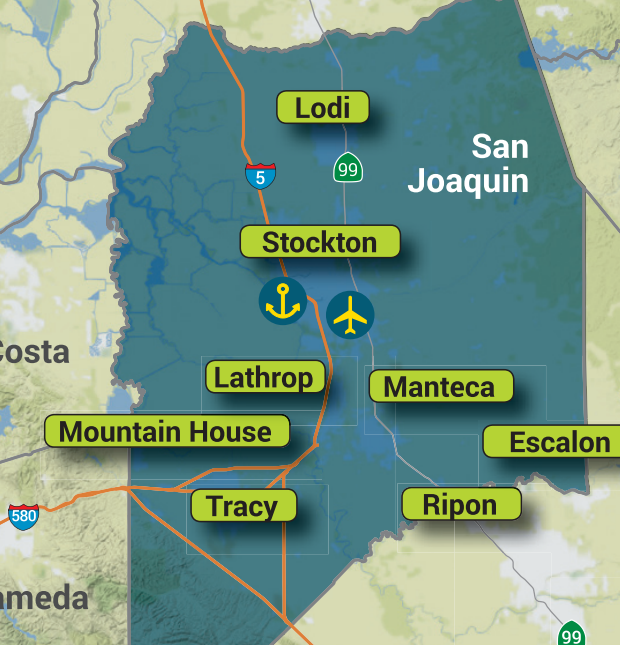
DISTRICT 4

Steven J. Ding



DISTRICT 5

Robert Rickman



ABOUT SAN JOAQUIN COUNTY

San Joaquin County is composed of 28 departments and agencies that provide a full range of services to more than 816,000 residents. Encompassing an area of 1,426 square miles, including 35 square miles of water and waterways, with eight cities — Escalon, Lathrop, Lodi, Manteca, Mountain House, Ripon, Stockton, and Tracy — San Joaquin County has a long history of providing responsive public service and innovative programs while operating under sound fiscal principles. Working together, an elected Board of Supervisors and County staff strive to represent, support, and protect the individuals, families, businesses, and natural resources that make our County a great place to live, work, and play. For more information and resources, visit www.sjgov.org.

KEY FIGURES

OUR CITIES

ESCALON	Pop. 7,453
LATHROP	40,860
LODI	68,642
MANTECA	94,292
MOUNTAIN HOUSE	27,069
RIPON	16,252
STOCKTON	324,975
TRACY	100,136

816,108

14TH LARGEST COUNTY IN CALIFORNIA

POPULATION

MEDIAN INCOME

\$88,531

MEDIAN PROPERTY VALUE

\$595,000

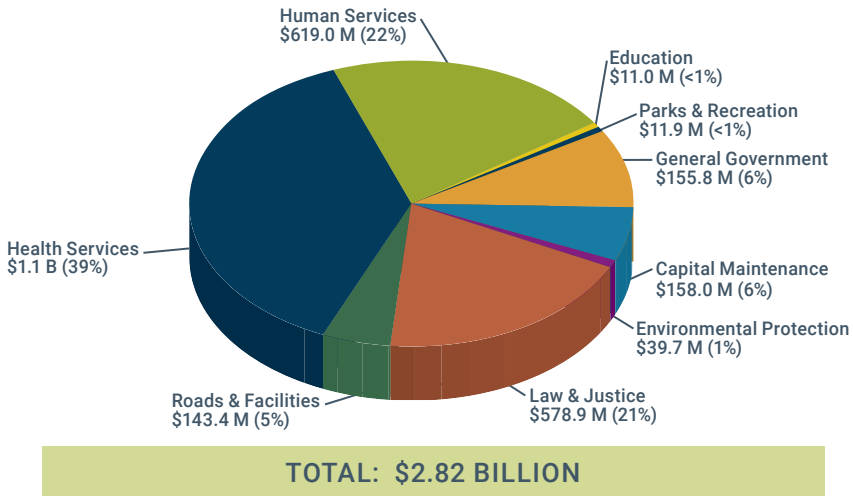
AGE DISTRIBUTION

0-18	25.8%
19-64	59.2%
65+	14.0%

COVER PHOTOS: First San Joaquin County Courthouse, today's County Administrative Building

FISCAL OPTIMIZATION

2024-2025 County Spending Plan

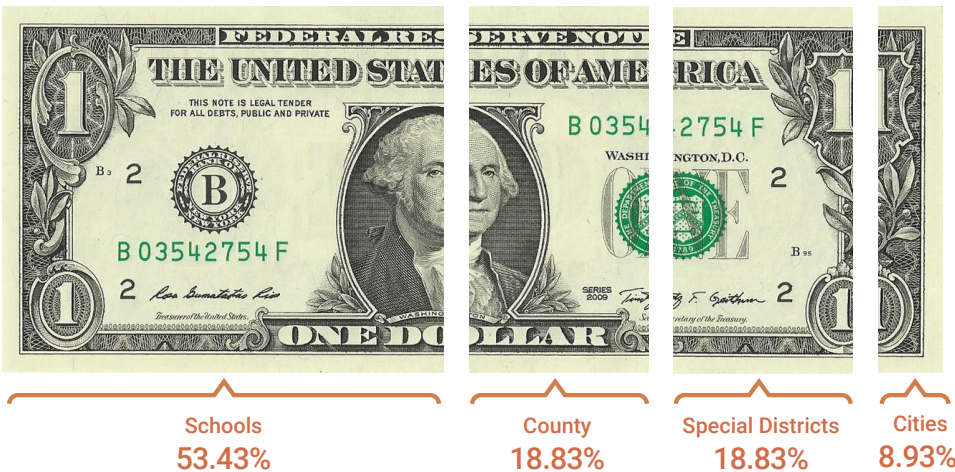


Structurally Balanced Budget

In June 2024, the Board of Supervisors approved a \$2.82 Billion budget which was a \$48.3 Million increase from the previous year. The budget reflects the Board's six strategic priorities.

Each San Joaquin County department is accountable for maintaining a structurally balanced budget and leveraging resources effectively. We achieve this by managing one-time funds, labor costs, and pension liabilities responsibly. Specific examples from the past fiscal year include:

- **Nearly 50 substandard housing cases brought into compliance, adding affordable units in unincorporated areas.** *Community Development Department* used Regional Early Action Planning and Board-funded support.
- **Expanded Electronic Health Records.** *Correctional Health Services* applied one-time Projects for Assistance in the Transition from Homelessness funds to upgrade infrastructure, improve care coordination and community reentry, and for staff recruitment and training.
- **Designed and adopted SMART goals.** *The County Administrator's Office* published a new online strategic plan after convening department leadership in a day-long strategy session.
- **Launched new online portal to improve efficiency.** *The County Administrator's Office* streamlined applications, evaluations, and reporting for the Board's Community-Based Organization Grant Program.
- **Renovated and installed solar panels at seven community centers.** Using \$2.2 Million in ARPA funds, *General Services* managed facility upgrades including paint, flooring, and kitchen upgrades, and installed solar panels at three sites.
- **\$11 Million in State and Federal grants secured for transportation improvements.** *Public Works* directed these investments including \$6.4 Million for road safety, \$4.4 Million for pedestrian and bike infrastructure in Boggs Tract, and \$400K for an active transportation plan in the August neighborhood.
- **The Treasurer-Tax Collector's Office generated \$240 Million in interest income and collected over \$1.6 Billion in property taxes** ensuring essential services are well-supported.



YOUR TAX DOLLARS AT WORK

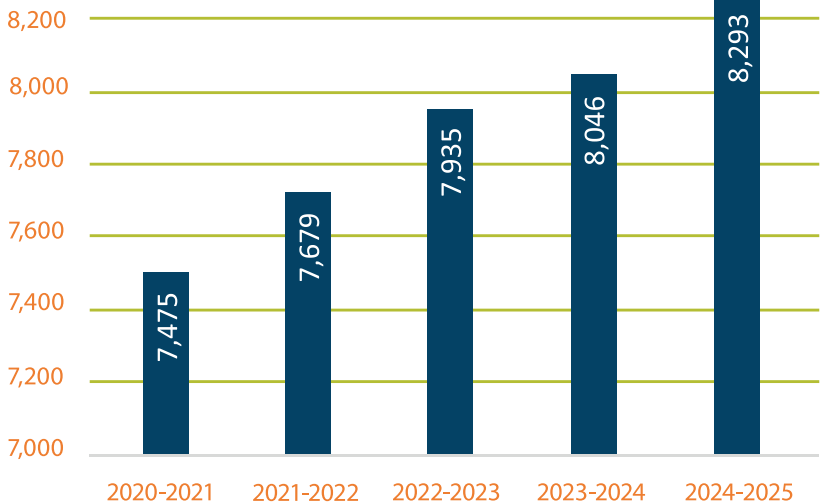
Where do your property tax dollars go?

FY 2024-2025

ORGANIZATIONAL CAPACITY/TECHNOLOGY UTILIZATION

- **Confidential Whistleblower Platform launched.** The *Auditor-Controller* created a new online system called EthicsPoint for reporting fraud, abuse, or misuse of County resources.
- **Legacy medical records digitized.** *Correctional Health Services* enhanced access, reduced costs, and improved secure information sharing among care providers.
- **Electronic Case Management System implemented.** *The District Attorney's Office* streamlined workflows and began digitizing historic files dating back to 1965.
- **Integrated EMS, ePCR, and 911 CAD data systems.** *Emergency Medical Services* improved emergency response and informed data-driven policy development.
- **Hard-to-Recruit Incentive Program reduced vacancy rate to 13%.** *Human Resources* opened 748 recruitments, processed 32,400+ applications, hired 1,146 employees (85.3% retention), and achieved a net gain of 330 full-time staff.
- **Express kiosks installed.** *Information Services Department* and *Public Works* streamlined commercial transactions and improved traffic flow at North County Recycling Center and Landfill.
- **Vote-by-Mail Processing Room opened** with two high-speed sorters. *Registrar of Voters* enhanced ballot processing efficiency, cutting ballot processing time and supporting automation goals.
- **New Case Management System adopted.** *Office of the Medical Examiner* improved tracking of evidence, property, and specimen collection with barcoding.
- **Five real-time Tableau Dashboards launched.** *Public Health Services* provided data on overdose, respiratory illness, communicable disease, avian flu, and naloxone distribution to guide strategy.
- **\$14 Million saved and nursing vacancies reduced by 16.4%.** *San Joaquin General Hospital* improved nurse recruitment and retention, reducing reliance on traveling nurses.
- **AI-powered multilingual chatbot launched and cloud-based collection system adopted.** The *Treasurer-Tax Collector's Office* boosted productivity and improved public engagement through the launch of Ask Phonxay and the adoption of a modernized collection system.
- **2024 Achievement of Excellence in Procurement Award earned for innovation, professionalism, and leadership.** *Purchasing and Support Services* was recognized nationally for its exemplary public procurement practices.

San Joaquin County Employees



2024-2025 EMPLOYEES

8,293



QUALITY OF LIFE

In San Joaquin County, every decision we make is intended to increase the quality of life for our residents through accountability, transparency, responsiveness, equity, effectiveness, and participation. These are just a few examples during 2024-2025:

- **5,178 parcels inspected** and 158 Notices of Rejection issued for non-compliant agricultural shipments. *Agricultural Commissioner's Office* launched the program using Waylon, the ag detector dog, a trained rescue dog, funded by Unclaimed Gas Tax dollars.
- **\$137.5 Million State grant** secured for BeWell Campus. *Behavioral Health Services* will build the region's first integrated psychiatric and substance use treatment facility in French Camp.
- **21 community clean-up events** removed 330+ tons of waste. *Code Enforcement* and *Public Works* worked together to combat illegal dumping and improve neighborhood safety.
- **Free Environmental Compliance Trainings** offered to local businesses. *Environmental Health Services* supported adherence to hazardous materials and storage regulations.



Waylon the Ag Detector Dog

- **Workforce training** equipped 72 social workers with immersive aging care education. *The Human Services Agency* partnered with Fresno State and Embodied Labs for simulation-based instruction.
- **\$6.5 Million in Homeless Housing, Assistance, and Prevention funds** supported shelter and housing services. *The Human Services Agency* prioritized permanent housing, operations, case management, and outreach for people experiencing homelessness.



Community Development Department Supporting Safer, Stronger Neighborhoods



Sustainable Road Treatment on Woodbridge Road

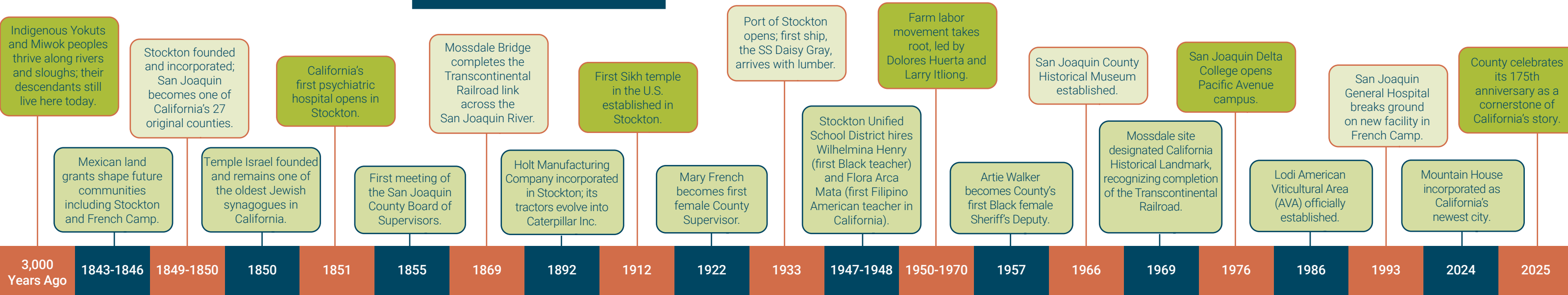
- **Investments supported a Health and Wellness Unit** and two shared housing properties. *The Human Services Agency* partnered with nonprofits using Community Development Block Grant support.
- **The "Fentanyl is Fatal" awareness campaign** through *Public Health Services* generated 8.2 Million+ impressions.
- **Tree-based soil stabilizer** piloted for sustainable road treatment. *Public Works* tested an eco-friendly preservation method on West Woodbridge Road in the Delta.
- **Eco-friendly foam and monitoring upgrades improved fire response.** *Stockton Metropolitan Airport* reduced contamination risk and protected groundwater with enhanced fire vehicle systems.
- **Hospital-acquired infections reduced,** outperforming State in four key categories. *San Joaquin General Hospital* advanced patient safety through its "Journey to Zero" initiative.
- **24/7 drop box livestreaming enhanced election security.** *Registrar of Voters, Information Services Department,* and the *Sheriff's Office* implemented real-time monitoring during the November 2024 election.

County Response To Homelessness

Addressing homelessness remains a top County priority, by focusing on expanding access to housing, behavioral health services, and coordinated care.

- **Behavioral Health Service (BHS)** partnered with the Housing Authority to develop Park Center Apartments, adding 52 units for clients with behavioral health needs.
- **BHS** increased capacity across its homelessness and transitional housing programs, adding 15 new beds.
- **BHS** signed a Memorandum of Understanding with independent landlords to provide room rentals, reduce barriers, and help clients build rental history.
- Using the San Joaquin Community Assessment, Response, and Engagement System (SJ CARES), **Probation** enrolled 162 new clients, engaged 422 unique unhoused individuals through 2,300+ contacts, and helped 27 people move into shelters or housing.
- Since May 2024, **Probation** issued 250+ referrals and delivered 750+ services through partnerships with local providers to meet the immediate needs of unhoused residents.
- In partnership with **Probation**, Ready to Work is providing 18 beds and job training in landscaping, trash abatement, and construction, with transportation support for participants. SJ CARES clients will also access fully furnished family units through Almond View's Beyond Barriers Housing Program, helping families stabilize and rebuild.

San Joaquin County Milestones



ECONOMIC DEVELOPMENT

San Joaquin County offers quality jobs, business incentives, and economic development opportunities that drive smart growth, progress, and innovation.

- **\$3.22 Billion in gross agricultural production value achieved.** *Agriculture Commissioner* reported exports to over 90 countries, with 12,464 Phytosanitary Certificates issued.
- **61,849 passenger enplanements,** 87.6 million pounds of cargo, and 58,139 flight operations recorded. *Stockton Metropolitan Airport* supported strong commercial activity across both passenger and freight operations.
- **New tenants at airport advanced small business and innovation.** *Stockton Metropolitan Airport* welcomed flight schools and a hydrogen-powered aircraft research firm, fostering entrepreneurship and green tech.
- **Airport safety and security upgraded.** *Stockton Metropolitan Airport* installed high-resolution cameras, emergency radios, better lighting and fencing, and modern ticketing systems to monitor access.
- **Finalized 2025–2030 Comprehensive Economic Development Strategy (CEDS).** *San Joaquin County* established regional goals for resilience, equity, and sustainable growth through its five-year CEDS plan.
- **New grants expanded workforce access.** The *Employment and Economic Development Department* secured National Farmworker Jobs Program grants, Department of Rehabilitation funding for 160 paid student placements, and State support for an all-women MC3 trades cohort (Multi-Craft Core Curriculum).
- **Relocated Tracy WorkNet Center opened.** The *Employment and Economic Development Department* improved job seeker and employer service access for South County residents with a new downtown location.
- **Eight small business programs launched with ARPA funds.** The *Employment and Economic Development Department* introduced initiatives including STAART—a \$1.4 Million retail theft prevention program and CALED award winner—and Shop San Joaquin, a cashback app generating \$2.1 Million in spending across 1,500 small businesses.

- **1,024 businesses served and 160 students with disabilities placed in paid work experience.** The *Employment and Economic Development Department* facilitated employment and training services for 48,324 residents through the County's five America's Job Centers.



Stockton Metropolitan Airport Amazon Prime Planes



\$3.22 Billion Agricultural Industry Exports to 90 Countries



EDDD MC3 Trades Cohort

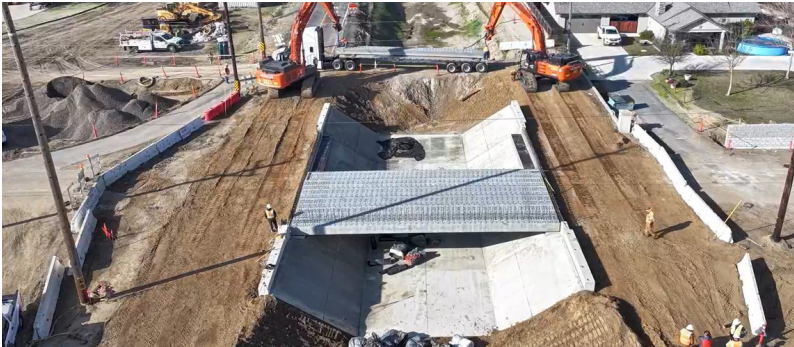
WATER MANAGEMENT

A myriad of activities were conducted by the Public Works Department and various San Joaquin County departments to protect our vibrant waterways and precious water resources, including:

- **Opposition to the Delta Conveyance Tunnel Project sustained.** *Public Works* actively engaged with legislators and regulators to protect San Joaquin County's water rights and interests.
- **52-foot concrete bridge replaced a deteriorating structure** over the South San Joaquin Irrigation District canal. *Public Works* improved safety and reduced erosion risk along a key water transmission route on Sexton Road.
- **Three culverts and drainage improvements reduced flooding** east of Fine Road. *Public Works* completed rural stormwater upgrades at Dynasty Drive to mitigate flood risk and improve flow.
- **0.6 miles of new pipeline installed in Thornton at no cost to residents.** *Public Works* eliminated dead ends, enhanced water quality, and increased fire flow capacity through a \$1.4 Million project fully funded by a State grant.
- **Groundwater Sustainability Plan submitted** to the Department of Water Resources. *Public Works* and 15 Groundwater Sustainability Agencies outlined projects to ensure long-term sustainability in the Eastern San Joaquin Basin by 2040.
- **500+ volunteers removed over five tons of waste** from waterways. *Public Works* hosted the 25th Annual Coastal Cleanup Day.



24th Annual Coastal Cleanup Day



Bridge Construction on Sexton Road



Fine Road Drainage Improvements



Fine Road Drainage Improvements



Thornton Water Main Installation

PUBLIC SAFETY / CRIMINAL JUSTICE

- **CalAIM implementation supported by PATH Funding.** The *Department of Correctional Health Services* PATH funding enabled staff hiring and training, electronic health record expansion, and infrastructure upgrades to improve care coordination and reentry support.
- The *District Attorney's Standing Together Against All Regional Theft* (STAART) initiative streamlined retail theft reporting with the Stockton Chamber and *EEDD* to strengthen accountability and public safety.
- **Dorothy J. Heisler Detention and Program Facility reached 73% completion.** The facility, run by the *Sheriff's Office*, is on track to open before 2026.
- **Search and Rescue Team expanded** to 10 ground searchers, 10 divers, 5 mounted officers, 9 K9s, and additional specialized units. The *Sheriff's Office* Search and Rescue team responds to local and statewide emergencies.
- **Force Multiplier Task Force deployed to combat regional crime.** The *Sheriff's Office* unit targets fugitives, human trafficking, narcotics, auto theft, child abduction, and cybercrime through coordinated efforts.



STAART Retail Theft Initiative Billboard

- **Four-phase Journey to Reintegration program** prepares youth for reentry. Participants at the *Juvenile Justice Center* advance through education, vocational training, and real work experience before transitioning to less restrictive settings like CAMP or Pine Grove Fire Camp.
- **Three specialized K9s, Colt, Xena, and Luna, assist** in searches for firearms, narcotics, ammunition, and electronic devices. *Probation's* K9 Program enhances safety during probation enforcement operations.
- **Wellness program launched** to support staff physical and mental health. *Probation's* WorkCare initiative offers fitness and nutrition resources, peer counseling, chaplain services, and on-site coordination.
- **More than 10 clients represented in CARE Court.** The *Public Defender* provided legal support for individuals receiving mental health care, housing, and recovery services under the new court model.
- **Investigative Services Unit established to target in-custody crimes.** The 10-member team of the *Sheriff's Office* addresses narcotics, weapons, and gang activity inside the jail, supported by six canine deputies.



Sheriff's Office Search & Rescue



Probation's K9 Program

COUNTY FACTS

- **22 children adopted** during Human Services Agency National Adoption Day.
- **368 miles of roadway preserved** through chip seal, slurry seal, crack seal, and resurfacing treatments.
- **\$23.4 Million awarded for 17 transportation** capital improvement projects.
- **95,000 cubic yards of debris cleared** from storm channels and **600,000 feet of sewer lines maintained.**
- **30,034 kilowatts of energy generated** from landfill gas and 2.5 Million pounds of hazardous waste diverted from landfills.
- **960 groundwater level measurements conducted.**
- **99,876 emergency medical service calls** and 27,639 non-emergency ambulance transports completed, including care for 2,462 trauma patients.
- **Mobile Crisis Response Team handled 1,978 calls,** providing 24/7 in-community mental health support and reduced reliance on jails and ERs.
- **Monthly surgical visits doubled—from 700 to 1,400—at** SJGH after opening new outpatient clinics.
- **1,992 babies delivered, 458 admitted to NICU,** and recorded 54,807 outpatient clinic visits at SJGH.
- **372 DaVinci robotic surgeries performed** using both in-house models.
- **21 organ and 116 tissue donors facilitated** by the Office of the Medical Examiner, improving or saving 532 lives.
- **5,393 visitors assisted** by Veterans Services, 2,852 claims processed, \$6.3 Million secured in retroactive payments, in \$840K monthly benefits, and helped 510 veterans access healthcare.
- **120+ conservatorship referrals investigated** from hospitals, nursing facilities, and the courts.
- **\$53.9 Million** in child support distributed to families.
- **1,113 residents participated** in the Summer Aquatic Program, including 659 youth under age 17.
- **3,741 passport applications** and **2,391 passport photos** were processed by the Assessor Recorder-County Clerk which completed lobby renovations in February 2025.
- **Voter registration rose to 398,378** by June 2025, with turnout increasing from 34.9% to 70.7% between the March and November 2024 elections.



HSA Summer Aquatic Program



BHS Mobile Crisis Response Team



SJGH DaVinci Robotic Surgery Machine

SJC CONTACT INFORMATION

Adoption Assistance/Foster Care	(209) 465-5437	Micke Grove Zoo	(209) 331-2010
Agricultural Commissioner	(209) 953-6000	Parks & Recreation	(209) 953-8800
Assessor	(209) 468-2630	Public Assessment Information	(209) 468-2630
CalFresh	(209) 468-1000	Public Guardian/Conservator	(209) 468-3740
CalWORKs	(209) 953-7000	Public Health Services	(209) 468-3411
Child Abuse Hotline	(209) 468-1333	Public Works	(209) 468-3000
Child Support Services	(866) 901-3212	Recycling	(209) 468-3066
Code Enforcement	(209) 468-3141	San Joaquin General Hospital	(209) 468-6000
Elder Abuse Reporting	(209) 468-3780	SJC Historical Society & Museum	(209) 331-2055
Encampments/Complaints	(209) 468-3141	Sheriff's Non-Emergency Dispatch	(209) 468-4400
Illegal Dumping	(209) 468-3074	Treasurer-Tax Collector	(209) 468-2133
In-Home Supportive Services	(209) 468-1104	Veterans Services Office	(209) 468-2916
Mental Health (24hr)	(209) 468-8686		



Celebrating 175 Years of Growing Greatness

Since 1850, San Joaquin County has stood as a place of resilience, innovation, and community. As we honor this historic milestone, we carry forward a legacy 175 years strong—rooted in history, thriving in the present, and building toward the future.



Office of the County Administrator

44 N. San Joaquin Street, Suite 640 • Stockton, CA 95202
(209) 468-3203
www.sjgov.org